STATE OF CONNECTICUT
DEPARTMENT OF PUBLIC HEALTH

Renée D. Coleman-Mitchell, MPH
Commissioner

Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

Healthcare Quality and Safety Branch

January 7, 2020

Pennt Lore, Person-in-Charge
Parsonage Cottage Senior Residence
88 Parsonage Road
Greenwich, CT 06830

Dear Ms Lore:

An unannounced visit was made to Parsonage Cottage Senior Residence on December 5, 2019 by a representative of the Facility Licensing and Investigations Section of the Department of Public Health for the purpose of conducting a licensure inspection.

Attached is the violation of the Regulations of Connecticut State Agencies and/or General Statutes of Connecticut which was noted during the course of the visit. The state violations cannot be edited by the provider in any way.

In accordance with Connecticut General Statutes, section 19a-496, upon a finding of noncompliance with such statutes or regulations, the Department shall issue a written notice of noncompliance to the institution. Not later than ten days after such institution receives a notice of noncompliance, the institution shall submit a plan of correction to the Department in response to the items of noncompliance identified in such notice.

The plan of correction is to be submitted to the Department by January 21, 2020.

The plan of correction shall include:
(1) The measures that the institution intends to implement or systemic changes that the institution intends to make to prevent a recurrence of each identified issue of noncompliance;
(2) the date each such corrective measure or change by the institution is effective;
(3) the institution's plan to monitor its quality assessment and performance improvement functions to ensure that the corrective measure or systemic change is sustained; and
(4) the title of the institution's staff member that is responsible for ensuring the institution's compliance with its plan of correction.

The plan of correction shall be deemed to be the institution's representation of compliance with the identified state statutes or regulations identified in the department's notice of noncompliance. Any institution that fails to submit a plan of correction may be subject to disciplinary action.

Penny Lore, Person-in-Charge
Parsonage Cottage Senior Residence

You may wish to dispute the violation and you may be provided with the opportunity to be heard. If the violation is not responded to by January 21, 2020 or if a request for a meeting is not made by the stipulated date, the violation shall be deemed admitted.

Please return your response to the Supervising Nurse Consultant via email at dph.flisadmin@ct.gov or right fax number 860-622-2655. Please direct your questions concerning the instructions contained in this letter to the Supervising Nurse Consultant at (860) 509-7400. Please do not send another copy via US mail.

If there are any questions, please do not hesitate to contact this office at (860) 509-7400.

Respectfully,

Karen Gworek, RN

Karen Gworek, RN
Supervising Nurse Consultant
Facility Licensing and Investigations Section

KEG:

Cc: Mairead Painter, LTC Ombudsman Program

Penny Lore, Person-in-Charge
Parsonage Cottage Senior Residence

The following are a violation of the Regulations of Connecticut State Agencies Section 19-13-D6 (c) Administration (1) and/or (c) Administration (5).

1. Based on observations during a tour of the facility and interviews, the facility failed to maintain the environment to ensure the health and safety of the residents. The findings include:
   a. During a tour of the facility on 12/5/19 in Resident Room #28, which is located on the first floor, there were thirteen (13) unsecured portable oxygen cylinders standing upright directly on the floor. Interview with the Person-in-Charge identified that the oxygen cylinders were upright directly on the floor without the benefit of a stand and she would call to have them removed by the oxygen company immediately.

Parsonage Cottage Senior Residence

88 Parsonage Road • Greenwich, Connecticut 06830 • Telephone (203) 869-6226 • Fax (203) 625-9367
www.parsonagecottage.org

January 13, 2020

State of Connecticut
Department of Public Health
[redacted] Facility Licensing and Investigations Section
410 Capitol Ave
Harford, CT 06134-0308

Approved
9/30/20
KEG

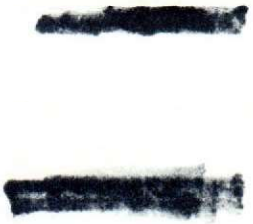
[redacted],

I am in receipt of the violation of the Regulations of Connecticut State Agencies Section 19-13-D6(c) Administration (1) and/or (c) Administration (5), which followed after an inspection conducted, by the Department of Public Health on 12/5/2019. See below:

1. ***Based on observations during a tour of the facility and interviews, the facility failed to maintain the environment to ensure the health and safety of the residents. The findings include:***
   a. ***During a tour of the facility on 12/5/2019 in Resident Room#28, which is located on the first floor, there were thirteen (13) unsecured portable oxygen cylinders standing upright directly on the floor. Interview with the Person–in-Charge identified the oxygen cylinders were upright directly on the without the benefit a stand and she would call to have them removed by oxygen company immediately.***

Based upon the above violation, the following measures and plan of correction are in place;

- On 12/5/2019, Oxygen Company was contacted for removal of oxygen tanks.
- Oxygen company removed 11 portable tanks, replaced tanks with (1) Home Fill Oxygen Concentrator, and left 2 portable tanks secured on racks.
- Resident counseled on Oxygen guidelines and agreed to abide by regulations. (Resident orders her own oxygen)
- Resident comfortable with Self Filling Oxygen Concentrator and was in-serviced along with staff by Oxygen company on how to fill portable tanks.
- Staff will inspect room weekly to ensure corrective measure is sustained.



- [redacted] Director, will be responsible to ensure weekly inspections and compliance with regulations is in place.

Sincerely,

Penny Lore

Penny Lore
Director