

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH



Renée D. Coleman-Mitchell, MPH
Commissioner-Designate

Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

Healthcare Quality And Safety Branch

April 18, 2019

Matthew Martland, Person-in-Charge
Elton Residential Care Home
30 West Main Street
Waterbury, CT 06710

Dear Mr. Martland:

An unannounced visit was made to Elton Residential Care Home on March 25, 2019 by a representative of the Facility Licensing and Investigations Section of the Department of Public Health for the purpose of conducting multiple investigations.

Attached are the violations of the Regulations of Connecticut State Agencies and/or General Statutes of Connecticut which were noted during the course of the visit.

In accordance with Connecticut General Statutes, section 19a-496, upon a finding of noncompliance with such statutes or regulations, the Department shall issue a written notice of noncompliance to the institution. Not later than ten days after such institution receives a notice of noncompliance, the institution shall submit a plan of correction to the Department in response to the items of noncompliance identified in such notice.

The plan of correction is to be submitted to the Department by May 2, 2019

The plan of correction shall include:

- (1) The measures that the institution intends to implement or systemic changes that the institution intends to make to prevent a recurrence of each identified issue of noncompliance;
- (2) the date each such corrective measure or change by the institution is effective;
- (3) the institution's plan to monitor its quality assessment and performance improvement functions to ensure that the corrective measure or systemic change is sustained; and
- (4) the title of the institution's staff member that is responsible for ensuring the institution's compliance with its plan of correction.

The plan of correction shall be deemed to be the institution's representation of compliance with the identified state statutes or regulations identified in the department's notice of noncompliance. Any institution that fails to submit a plan of correction may be subject to disciplinary action.



Phone: (860) 509-7400 • Fax: (860) 509-7543
Telecommunications Relay Service 7-1-1
410 Capitol Avenue, P.O. Box 340308
Hartford, Connecticut 06134-0308
www.ct.gov/dph

Affirmative Action/Equal Opportunity Employer



DATES OF VISIT: March 25, 2019

THE FOLLOWING VIOLATION(S) OF THE REGULATIONS OF CONNECTICUT
STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES
WERE IDENTIFIED

You may wish to dispute the violations and you may be provided with the opportunity to be heard. If the violations are not responded to by May 1, 2019 or if a request for a meeting is not made by the stipulated date, the violations shall be deemed admitted.

If there are any questions, please do not hesitate to contact this office at (860) 509-7400.

Respectfully,

Karen Gworek, RN

Karen Gworek, R.N.
Supervising Nurse Consultant
Facility Licensing and Investigations Section

KEG:lst

c. Mairead Painter, LTC Ombudsman

CT #'s 24397, 24720

DATES OF VISIT: March 25, 2019

THE FOLLOWING VIOLATION(S) OF THE REGULATIONS OF CONNECTICUT
STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES
WERE IDENTIFIED

The following is a violation of the Regulations of Connecticut State Agencies Section 19-13-D6 (c) Administration (1) and/or (c) Administration (4) and/or Connecticut General Statutes 19a-550 (b)(8).

1. Based on tour of the facility and interviews, the facility failed to ensure the residents were treated with respect and dignity. The findings include:
 - a. Interviews with some of the residents on 3/25/19 identified that they witnessed and/or overheard the Person-in-Charge raise his voice at residents and discussing their private information in the hallways in front of other residents and staff. Upon further resident interviews, residents indicated they witnessed and/or overheard the Person-in-Charge raise his voice and put his fist up to a resident's face while threatening to punch the resident outside the facility. Interview with the Person-in-Charge identified that he did confront the resident in the past when the resident resided at the facility.

The following is a violation of the Regulations of Connecticut State Agencies Section 19-13-D6 (c) Administration (1) and/or Connecticut General Statutes 19a-550 (b)(8).

2. Based on review of facility documentation and interviews, the facility failed to ensure that the rights of one sampled resident (Resident #1) who was reviewed for non-payment of the room, the facility failed to ensure the resident was denied services the other residents received. The findings include:
 - a. Review of facility documentation identified that Resident #1 was discharged from the facility on 2/5/19 subsequent to a thirty (30) day discharge notice hearing. Interview with staff identified that Resident #1 no longer resided at the facility. Interview with the Person-in-Charge identified that while Resident #1 was residing in the facility, the resident's cable was disconnected since the rent had not been paid for a number of months although food, housekeeping and laundry services were being provided. Interviews with several residents in the facility indicated that their cable was never disconnected while Resident #1 was residing at the facility.

