

Accepted 11/6/21 J. Boer RN NC



FACILITY: Covenant Living of Assisted Living Services

52 Missionary Road Cromwell, CT 06416

DATES OF VISIT: November 1, 2021

PLAN OF CORRECTION

1. Section 19-13-D105(k0 Client Service Record (3) (C).

- Reviewed Policy/procedure 31.30 AL resident assessment program. No updates needed to this policy.
- All ALSA Licensed staff will be educated by 12.6.21 regarding requirement to update service plan to include Hospice Care in Client service record.
- SALSA/Designee will ensure, via random audits of the client service plan X 60 days.
- SALSA/Designee will monitor for 100% compliance and report at the next QA meeting scheduled every 120 days. If goal not met will continue to monitor until 100 % compliance is achieved.

2. Section 19-13-D105 (g) Supervisor of assisted Living services (2)(H) providing monthly reports to service coordinator

- Developed policy/procedure 36.00 AL SALSA/Resident Services Coordinator MONTHLY reports
- SALSA will provide monthly reports to the resident services coordinator
- Monthly reports to include statistical data including the number of clients services and services provided. Summaries to be provided to the governing authority.
- SALSA/Designee will monitor for 100 % compliance and report at the next QA meeting scheduled every 120 days. If goal not met will continue to monitor until 100% compliance is achieved.

The above Plan of Correction will be put in effect immediately.

Respectfully Submitted,

Linda A. Agosto RN

Linda Agosto, Director of Assisted Living/SALSA

Covenant Living of Cromwell
52 Missionary Road
Cromwell, CT 06416

(860)635-5511

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH



Manisha Juthani, MD
Commissioner

Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

Healthcare Quality And Safety Branch

November 15, 2021

Linda Agosta, SALSA
Covenant Village Of Cromwell Assisted Living Services
52 Missionary Road
Cromwell, CT 06416

Dear Ms. Agosta:

An unannounced visit was made to Covenant Village Of Cromwell Assisted Living Services on November 1, 2021 by a representative of the Facility Licensing and Investigations Section of the Department of Public Health for the purpose of conducting an investigation.

Attached are the violations of the Regulations of Connecticut State Agencies and/or General Statutes of Connecticut which were noted during the course of the visits. The state violations cannot be edited by the provider in any way.

In accordance with Connecticut General Statutes, section 19a-496, upon a finding of noncompliance with such statutes or regulations, the Department shall issue a written notice of noncompliance to the institution. Not later than ten days after such institution receives a notice of noncompliance, the institution shall submit a plan of correction to the Department in response to the items of noncompliance identified in such notice.

The plan of correction is to be submitted to the Department by November 25, 2021.

The plan of correction shall include:

- (1) The measures that the institution intends to implement or systemic changes that the institution intends to make to prevent a recurrence of each identified issue of noncompliance;
- (2) the date each such corrective measure or change by the institution is effective;
- (3) the institution's plan to monitor its quality assessment and performance improvement functions to ensure that the corrective measure or systemic change is sustained; and
- (4) the title of the institution's staff member that is responsible for ensuring the institution's compliance with its plan of correction.

The plan of correction shall be deemed to be the institution's representation of compliance with the identified state statutes or regulations identified in the department's notice of noncompliance. Any institution that fails to submit a plan of correction may be subject to disciplinary action.

You may wish to dispute the violations and you may be provided with the opportunity to be heard. If the violations are not responded to by November 25, 2021 or if a request for a meeting is not made by the stipulated date, the violations shall be deemed admitted.



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