

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Manisha Juthani, MD
Commissioner



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

Healthcare Quality and Safety Branch

October 13, 2022

Kerrie Palumbo, Executive Director
Avery Heights Assisted Living Services Agency
705 New Britain Avenue
Hartford, CT 06106
Via Email: Kpalumbo@churchhomes.org

Dear Ms. Palumbo:

An unannounced visit was made to Avery Heights Assisted Living Services Agency on March 18, 2022 by a representative of the Facility Licensing and Investigations Section of the Department of Public Health for the purpose of conducting a Licensing Inspection and Verification of Alzheimer's Special Care Units/Programs.

Attached is the violation of the Regulations of Connecticut State Agencies and/or General Statutes of Connecticut which was noted during the course of the visit. The state violations cannot be edited by the provider in any way.

In accordance with Connecticut General Statutes, section 19a-496, upon a finding of noncompliance with such statutes or regulations, the Department shall issue a written notice of noncompliance to the institution. Not later than ten days after such institution receives a notice of noncompliance, the institution shall submit a plan of correction to the Department in response to the items of noncompliance identified in such notice.

The plan of correction is to be submitted to the Department by October 23, 2022.

The plan of correction shall include:

- (1) The measures that the institution intends to implement or systemic changes that the institution intends to make to prevent a recurrence of each identified issue of noncompliance;
- (2) the date each such corrective measure or change by the institution is effective;
- (3) the institution's plan to monitor its quality assessment and performance improvement functions to ensure that the corrective measure or systemic change is sustained; and
- (4) the title of the institution's staff member that is responsible for ensuring the institution's compliance with its plan of correction.



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Supervisor of the Assisted Living Services Agency/SALSA failed to ensure weekly reports were provided to the service coordinator in accordance with the regulations. The finding includes:

- a. Review of the facility documentation, and interview with the Executive Director on 3/18/2022 at 12:50 PM identified the last weekly report provided to the Service Coordinator was dated 11/09/21. The facility failed to ensure that weekly reports were completed and/or provided to the Service Coordinator in accordance with state regulations, related to problems or concerns associated with provisions of the core services, MRC, ALSA, and the governing authority as scheduled.

Plan of Correction for Violation #1:

- Weekly Reports will be provided to the Service Coordinator on a weekly basis effective Tuesday, October 18, 2022.
- The Director will be responsible to monitor the Supervisor of Assisted Living to ensure the correction is successfully met.
- The Director of the Home Health Agency is responsible for ensuring Avery Heights Assisted Living remains in compliance.