

State of Connecticut Department of Public Health Plan of Correction
 Bal Rocky Hill d/b/a Atrium at Rocky Hill
 Date of Visit: September 6, 2022
 BENCHMARK SENIOR LIVING

*Accepted
 11/8/22
 for review
 Hester
 #32806
 E. J. [signature]*

We request an office conference so that we have an opportunity to discuss this alleged violation. Please let us know when we may schedule a conference.

This Plan of Correction is filed as evidence of the Assisted Living Services Agency/ Community's continuing commitment to quality care and as required by applicable law. The filing of this Plan of Correction does not constitute and may not be construed as any admission regarding the alleged violations.

Alleged Violation 1 is:	The agency failed to follow regulations of Connecticut State Agencies Section D19-13-D105 Assisted Living Services Agency (ALSA) (g) Supervisor of Assisted Living Services (2)(A)(B) (H) (VI) and (L). The Supervisor of Assisted Living Services (SALSA) and/or registered nurse failed to supervise and manage the nursing services by licensed care staff and failed to supervise the assigned nursing personnel in the delivery of nursing care, and failed to supervise agency aide assistance services, for the provision of activities of daily living, and failed to document all care and services rendered by the assisted living aides based on needs identified in the client assessment plan.
Measures to Prevent the Recurrence:	• Client #1 no longer resides in the community. • Resident care licensed staff will be re-educated policy F-100-80 Resident Assessment and Service Plan in reference to the delivery of nursing care and how it pertains to a Personal Care Daily Log for the provision of activities of daily living by agency aids or ALSA aides. • Re-education will be provided to SALSA by Regional Director of Nursing and resident care associates with documentation on the personal care daily log. • Re-educate SALSA and Registered Nurse by Regional Director of Nursing on supervision to licensed care staff and ALSA aides for services rendered in service plan.
Date Measures will be Effective	11/14/22 and on-going

State of Connecticut Department of Public Health Plan of Correction
Bal Rocky Hill d/b/a Atrium at Rocky Hill
Date of Visit: September 6, 2022
BENCHMARK SENIOR LIVING

The ALSA's plan to monitor its quality assessment and performance improvement functions to ensure that the corrective measure or systemic change is sustained	• SALSA to complete monthly audits of 25% for 3 months than 25% for 2 quarters of ALSA client service plans and care logs to ensure we are documenting care and services rendered as it pertains to personal care logs and client service plans. • SALSA to complete monthly audits of 25% for 3 months than 25% for 2 quarters of supervision of ALSA aides and/or agency aides in assistance services, for the provision of activities of daily living as it pertains to the client service plan • All findings will be brought to the QA committee for review
Person Responsible for Monitoring	SALSA