

2018

810.5

STATE OF CONNECTICUT
DEPARTMENT OF PUBLIC HEALTH
FACILITY LICENSING AND INVESTIGATIONS SECTION

Page 1 of ____

LICENSING INSPECTION REPORT

d/b/a Name and Address of Entity

Meadowbrook Manor, LLC

63 Westbrook Rd.

Centerbrook, CT 06409

M:

FLIS Staff

Kibby M. Phillips

Generalist/Surveyor HPA

Licensure Category:

Residential Care Home

Licensed Bed

Bassinet Capacity: 25

Census:

25

Date(s) of onsite inspection: 9/18/18 & Fire Safety Inspection

Date(s) additional information obtained: _____

Personnel contacted: Kalpesh Patel, Person in Charge

REVIEW/FINDINGS/PROCESS (Complete all applicable categories)

☐ Licensing Inspection ☐ Initial ☒ Renewal ☐ Other (e.g. strikes): _____

☐ Visit **OR** Revisit for the purpose of _____

☐ See Complaint Investigation # _____

☒ Violations of the General Statutes of Connecticut and/or regulations of Connecticut State Agencies were identified at the time of this inspection. See attached violation letter dated 9/21/18

☐ Desk Audit _____ ☐ Amended Letter: _____ Original Ltr. _____

☐ Citation # _____ was issued to this facility as a result of this inspection.

☐ Violations of the General Statutes of Connecticut and/or the regulations of Connecticut State Agencies **were not** identified at the time of this inspection.

☐ Citation # _____ was/was not verified as corrected. See attached narrative report.

☐ Narrative report/additional information attached.

☐ See Certification File.

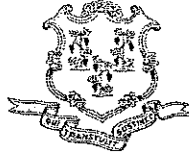
☐ Referral(s) to Kibby M. Phillips

REPORT SUBMITTED BY: Kibby M. Phillips **DATE OF REPORT:** 9/18/18

☒ Approval for issuance of license granted by: Karen M. Ware, RN/SNC **DATE:** 9/19/18

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH



Raul Pino, M.D., M.P.H.
Commissioner

Dannel P. Malloy
Governor
Nancy Wyman
Lt. Governor

Healthcare Quality And Safety Branch

September 21, 2018

Kalpesh Patel, Person-in-Charge
Meadowbrook Manor
63 Westbrook Road
Centerbrook, CT 06409

Dear Mr Patel :

An unannounced visit was made to Meadowbrook Manor on September 18, 2018 by a representative of the Facility Licensing and Investigations Section of the Department of Public Health for the purpose of conducting a licensure inspection.

Attached is the violation of the Regulations of Connecticut State Agencies and/or General Statutes of Connecticut which was noted during the course of the visit.

In accordance with Connecticut General Statutes, section 19a-496, upon a finding of noncompliance with such statutes or regulations, the Department shall issue a written notice of noncompliance to the institution. Not later than ten days after such institution receives a notice of noncompliance, the institution shall submit a plan of correction to the Department in response to the items of noncompliance identified in such notice.

The plan of correction is to be submitted to the Department by October 5, 2018.

The plan of correction shall include:

- (1) The measures that the institution intends to implement or systemic changes that the institution intends to make to prevent a recurrence of each identified issue of noncompliance;
- (2) The date each such corrective measure or change by the institution is effective;
- (3) The institution's plan to monitor its quality assessment and performance improvement functions to ensure that the corrective measure or systemic change is sustained; and
- (4) The title of the institution's staff member that is responsible for ensuring the institution's compliance with its plan of correction.

The plan of correction shall be deemed to be the institution's representation of compliance with the identified state statutes or regulations identified in the department's notice of noncompliance. Any institution that fails to submit a plan of correction may be subject to disciplinary action.

You may wish to dispute the violation and you may be provided with the opportunity to be heard. If the violation is not responded to by October 5, 2018 or if a request for a meeting is not made by the stipulated date, the violation shall be deemed admitted.



Phone: (860) 509-7400 • Fax: (860) 509-7543
Telecommunications Relay Service 7-1-1
410 Capitol Avenue, P.O. Box 340308
Hartford, Connecticut 06134-0308
www.ct.gov/dph

Affirmative Action/Equal Opportunity Employer



DATE(S) OF VISIT: September 18, 2018

THE FOLLOWING VIOLATION(S) OF THE REGULATIONS OF CONNECTICUT
STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES
WERE IDENTIFIED

If there are any questions, please do not hesitate to contact this office at (860) 509-7400.

Respectfully,

Handwritten signature of Karen Gworek RN in cursive script.

Karen Gworek, RN
Supervising Nurse Consultant
Facility Licensing and Investigations Section

KEG:mb

cc. Mairead Painter

DATE(S) OF VISIT: September 18, 2018

THE FOLLOWING VIOLATION(S) OF THE REGULATIONS OF CONNECTICUT
STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES
WERE IDENTIFIED

The following is a violation of the Regulations of Connecticut State Agencies Section 19-13-D6 (c) Administration (1) and/or (4)(A)(B).

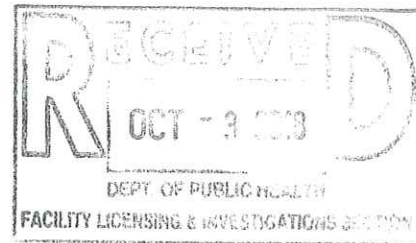
1. Based on review of personnel files, the facility did not ensure that an initial orientation program on new hires, reference checks on new hires and mandatory educational in-services including general safety, fire safety, emergency procedures and resident rights were completed for all employees in the facility. The findings include:
 - a. Interview and review of Staff Person #1's personnel file with the Person-in-Charge on 9/18/18 identified that the file failed to reflect documentation that an initial orientation, education program and/or reference checks were completed during the hiring process.
 - b. Interview and review of the employees' personnel files on 9/18/18 identified that the files failed to reflect documentation mandatory in-services were completed in the year 2017. Upon further review, the personnel files identified that Neglect and Resident Rights was the only mandatory topic completed in 2017.

MEADOWBROOK MANOR LLC
PO BOX 238
CENTERBROOK, CT 06409
PHONE: 860-767-2613 FAX: 860-767-8758

Approved
10/15/18
KEG

October 1, 2018

State of Connecticut
Department of Public Health
410 Capitol Ave.
PO Box 340308
Hartford CT 06134-0308



FACILITY: Meadowbrook Manor

DATE(S) OF VISIT: September 18, 2018

THE FOLLOWING VIOLATION(S) OF THE REGULATIONS OF CONNECTICUT
STATE AGENCIES AND/OR CONNECTICUT GENERAL STATUTES
WERE IDENTIFIED

The following is a violation of the Regulations of Connecticut State Agencies Section 19-13-D6 (c)
Administration (1) and/or (4)(A)(B).

1. Based on review of personnel files, the facility did not ensure that an initial orientation program on new hires, reference checks on new hires and mandatory educational in-services including general safety, fire safety, emergency procedures and resident rights were completed for all employees in the facility. The findings include:
 - a. Interview and review of Staff Person #1 's personnel file with the Person-in-Charge on 9/18/18 identified that the file failed to reflect documentation that an initial orientation, education program and/or reference checks were completed during the hiring process.

Our initial orientation is conducted by new staff reviewing past operational memos, reviewing house rules, fire/safety procedures and resident rights policies. Effective 9/19/2018 Administrator Kalpesh Patel will ensure staff supervisor documents verification of orientation signed by both supervisor and staff. Effective 9/19/2018 Administrator Kalpesh Patel will ensure reference checks will be properly documented.

- b. Interview and review of the employees' personnel files on 09/18/18 identified that the files failed to reflect documentation mandatory in-services were completed in the year 2017. Upon further review, the personnel files identified that Neglect and Resident Rights was the only mandatory topic completed in 2017.

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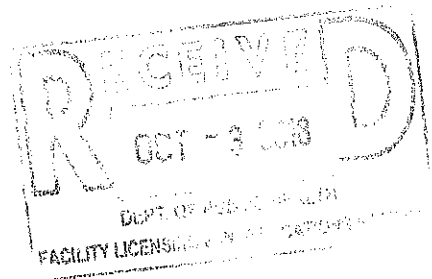
Effective 9/19/2018 Administrator [REDACTED] will ensure all educational in-services will be properly documented in each staff file verses currently in a general file.

If I could be of further assistance please do not hesitate to give me a call.

Best Regards,



Kalpesh Patel
Administrator



~~SECRET~~