

Section  
3

**2017**



STATE OF CONNECTICUT  
DEPARTMENT OF PUBLIC HEALTH  
FACILITY LICENSING AND INVESTIGATIONS SECTION

Page 1 of \_\_\_\_

LICENSING INSPECTION REPORT

0020001

9-17

d/b/a Name and Address of Entity

Signature of FLIS Staff

Whitney Center  
200 Fadden Road  
Hamden CT 06517

Melissa S. Souza RN Nurse Consultant

M:

Ph 203-281-6745

Licensure Category:

Assisted Living

Licensed Bed

Bassinet Capacity:

Census:

Memory 10

Traditional 33

(43)

Date(s) of onsite inspection: 12/14/17

Date(s) additional information obtained: \_\_\_\_\_

Personnel contacted:

Peggy Smith RN SISA, Patty Simell RN Designer

REVIEW/FINDINGS/PROCESS (Complete all applicable categories)

☒ Licensing Inspection ☐ Initial ☒ Renewal ☐ Other (e.g. strikes): \_\_\_\_\_

☐ Visit OR Revisit for the purpose of \_\_\_\_\_

☐ See Complaint Investigation # \_\_\_\_\_

☐ Violations of the General Statutes of Connecticut and/or regulations of Connecticut State Agencies were identified at the time of this inspection. See attached violation letter dated \_\_\_\_\_

☐ Desk Audit \_\_\_\_\_ ☐ Amended Letter: \_\_\_\_\_ Original Ltr. \_\_\_\_\_

☐ Citation # \_\_\_\_\_ was issued to this facility as a result of this inspection.

☒ Violations of the General Statutes of Connecticut and/or the regulations of Connecticut State Agencies **were not** identified at the time of this inspection.

☐ Citation # \_\_\_\_\_ was/was not verified as corrected. See attached narrative report.

☐ Narrative report/additional information attached.

☐ See Certification File.

☐ Referral(s) to \_\_\_\_\_

REPORT SUBMITTED BY:

Melissa S. Souza RN

DATE OF REPORT:

12/14/17

☒ Approval for issuance of license granted by: \_\_\_\_\_

DATE: \_\_\_\_\_

Supervisor/Title



DEPARTMENT OF PUBLIC HEALTH  
HOSPITAL AND MEDICAL CARE DIVISION

INSPECTION MATERIALS CHECKLIST  
ASSISTED LIVING SERVICES AGENCY

Assisted Living Services Agency Whitney Center  
Address 200 Leeder Hill Drive  
City Hamden State CT Zip Code 06517

The Inspection Materials Checklist is to be used to identify any new or revised agency materials since the last licensure inspection. Please complete as appropriate for your agency and have any materials so identified available for review.

| Agency Materials | New | Revised |
|------------------|-----|---------|
|------------------|-----|---------|

BY-LAWS OR RULES OF ORDER

POLICIES/PROCEDURES

Client Care Policies/Procedures

- o Admission
- o Assisted Living Aide Program
- o Discharge
- o Emergency
- o Administration of Medications
- o Complaint Procedure

Nursing Service

PERSONNEL POLICIES-for the assisted living services agency

- Orientation
- In-service education
- Required health examinations
- Annual performance evaluation policy
- Job description-supervisor of assisted living services
- Job description-assisted living aide

QUALITY ASSURANCE PROGRAM/PLAN

BILL OF RIGHTS

PUBLIC INFORMATION MATERIALS

PLEASE IDENTIFY ANY OTHER NEW MATERIALS DEVELOPED New Evaluation  
Process Quarterly Coaching Sessions

Supervisor of Assisted Living Services Signature: Margaret Loufer Smith  
Date: 12/14/17



ENTITY: Whitney Center

DATE(S) OF VISIT: 12/14/17

LICENSING INSPECTION NARRATIVE REPORT

Number of ALSA clients: 43

Number of home visits: 1 Number of records reviewed: 3

SALSA: Peggy Smith RN

SALSA Designee: Patty Simell RN

Home health care contracts/contracts:

Name: Interim HC North Haven

Address: 278 State St

North Haven CT 06473

Phone: 230-230-4785

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Managed Residential Community visited: Whitney Center

Service Coordinator: Peggy Joyce RN

Policy review was done relative to record reviews and/or violations cited as appropriate. ✓

SIGNATURE: Nicole J. San Souci RN

