2021

STATE OF CONNECTICUT
DEPARTMENT OF PUBLIC HEALTH
FACILITY LICENSING AND INVESTIGATIONS SECTION

LICENSING INSPECTION REPORT

d/b/a Nae and Address of Entity	*Signature of FLIS Staff*	
Crestwood Manor LLC		
90 Broad Street		
M: Norwich CT 06360	Ellen Terreri RNC	

Licensure Category:
RCH

Licensed Bed/Bassinet Capacity:22

Census: 20

Date(s) of onsite inspection: 8/16/2021

Date(s) additional information obtained: _____

Personnel contacted: Debra Duch, Person-in-Charge

REVIEW/FINDINGS/PROCESS (Complete all applicable categories)

[ ] Licensing Inspection [ ] *Initial* [ ] *Renewal* [ ] *Other (e.g.strikes)*: _____

[ ] Visit **OR** Revisit for the purpose of _____

[X] See Complaint Investigation #27079

[ ] Violations of the General Statutes of Connecticut and/or regulations of Connecticut State Agencies were identified at the time of this inspection. See attached violation letter dated _____

[ ] Desk Audit _____ [ ] Amended Letter: _____Original Ltr._____

[ ] Citation # _____ was issued to this facility as a result of this inspection.

[X] Violations of the General Statutes of Connecticut and/or the regulations of Connecticut State Agencies **were not** identified at the time of this inspection.

[ ] Citation # _____was/was not verified as corrected. See attached narrative report.

[ ] Narrative report/additional information attached.

[ ] See Certification File.

[ ] Referral(s) to _____

[ ] CMP fund verification Violation YES/NO

[ ] CRF grant verification Violation YES/NO

[ ] Visitation compliance Violation YES/NO

STRIKE MONITORING SUPPLEMENT TO LICENSING INSPECTION REPORT

REPORT SUBMITTED BY: Ellen Terreri RNC **DATE OF REPORT:** 8/16/2021

[ ] Approval for issuance of license granted by: _____ **DATE:** _____
Supervisor/Title

STRIKE MONITORING SUPPLEMENT TO LICENSING INSPECTION REPORT

LICENSING INSPECTION NARRATIVE REPORT:

Based on review of facility documentation, review of resident's clinical record, review of staffing and tour of the facility, no violations and citations were identified at the time of the visit.

E. Terreri RNC

STATE OF CONNECTICUT
DEPARTMENT OF PUBLIC HEALTH

Deidre S. Gifford, MD, MPH
Acting Commissioner

Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

Healthcare Quality and Safety Branch

August 17, 2021

Debra Duch, Person-in-Charge
Crestwood Manor LLC
90 Broad Street
Norwich, CT 06360

Dear Ms Duch:

An unannounced visit was made to Crestwood Manor LLC on August 16, 2021 by a representative of the Facility Licensing and Investigations Section of the Department of Public Health for the purpose of conducting an investigation.

There were no violations of the Regulations of Connecticut State Agencies and/or General Statutes of Connecticut noted during the course of the visit.

If there are any questions, please do not hesitate to contact this office at (860) 509-7400.

Respectfully,

Karen Gworek, RN
Karen Gworek, RN, BSN
Supervising Nurse Consultant
Facility Licensing & Investigations Section

Complaint #27079

cc: Mairead Painter, LTC Ombudsman Program

Phone: (860) 509-7400 • Fax: (860) 509-7543
Telecommunications Relay Service 7-1-1
410 Capitol Avenue, P.O. Box 340308
Hartford, Connecticut 06134-0308
www.ct.gov/dph
Affirmative Action/Equal Opportunity Employer