Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11968820	A. BUILDING: _____ B. WING _____	12/16/2019

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ARBOR TERRACE PONTE VEDRA LLC	5125 PALM VALLEY RD PONTE VEDRA BEACH, FL 32082

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A 000	Initial Comments A complaint investigation (complaint number 2019012869) was conducted at Arbor Terrace Ponte Vedra Assisted Living Facility on . Deficient practice was identified at the time of the survey.	A 000		
A 052	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, including an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer, from where it is stored, and bringing it to the resident. (b) In the presence of the resident, reading the label, opening the container, removing a prescribed amount of medication from the container, and closing the container. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her . (d) Applying , medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the . (h) Using a to perform -. level checks.	A 052		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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A 052	Continued From page 1 (i) Assisting with putting on and taking off stockings. (j) Assisting with applying and removing an but not with titrating the prescribed settings. (k) Assisting with the use of a continuous positive airway pressure device but not with titrating the prescribed setting of the device. (l) Assisting with measuring vital signs. (m) Assisting with bags. (4) Assistance with self-administration does not include: (a) Mixing, converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a of the body. (d) Administration of preparations. (e) Irrigations or debriding agents used in the treatment of a skin condition. (f) , , or preparations. (g) Medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and at the request of a competent resident. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person.	A 052		

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A 052	Continued From page 2 (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in section 429.256, F.S. and this rule. (b) In addition to the specifications of section 429.256(3), F.S., assistance with self-administration of medication includes, in the presence of the resident, reading the medication label aloud and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from	A 052		

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A 052	Continued From page 3 facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in section 429.256(4), F.S. 1. As used in section 429.256(4)(g), F.S., the term "competent resident" means that the resident is cognizant of when a medication is required and understands the purpose for taking the medication. 2. As used in section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (g) All trained staff must adhere to the facility's . . . . control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, resident interview, staff interview, clinical record review and facility policy	A 052		

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A 052	Continued From page 4 and procedure review the facility failed to ensure the unlicensed medication technician followed the appropriate procedure for assistance with self-administration of medication for 2 out of 3 sampled residents (# 4, and # 5). The medication technician failed to prepare the medications in the presence of the resident and read the label aloud to the resident during the medication pass. The findings include: Medication pass was observed with Employee A, caregiver, on [redacted] at 10:12 am. Resident #4 was assisted with medications. Employee A prepared the medications in the medication room by popping the tablets out of the labeled medication card into a pill cup. The resident received: 220 milligram (mg) liquigel. [redacted] 10mg tablet (tab). [redacted] 10mg tablet. [redacted] 400mg capsule (cap). [redacted] 50-500mg tablet. [redacted] 50 mg tablet. [redacted] 10mg tablet. After all the medications were in the cup, she poured a cup of water. She came out of the medication room and pulled the door shut. She took the cup of water and the medications to the resident's room. She knocked on the door and the resident answered, telling her she was in the restroom. The resident asked for assistance, which Employee A provided, and Resident #4 was heard speaking about her [redacted]. Employee A then proceeded to [redacted] her the medication cup. The resident took her [redacted] and pushed the pills around inside the plastic cup and stated, "Oh boy. Look at all of these." Employee A told her there were seven tablets. The resident then asked what the medications were in the cup. Employee A told her the blue one was for her	A 052		

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A 052	Continued From page 5 and it was new. She did not tell her anything else about the rest of the medications and she handed the resident the cup of water. The resident took the cup of water and put one pill in her and swallowed it with the water. After she put three of the pills in her , she asked again what the medications were in the cup. Employee A then told her that the was for her . The resident stated she understood. The resident then asked again what the other medication were in the cup. Employee A told her one of the medications was for her and one of the other ones she was not sure about and would need to go look it up because it was also a new medication for her. The resident agreed and took the medications without further delay. During an interview with Resident #4 on at 10:20 am she stated that the staff bring her medications in a cup and she is not usually told what her medication are when they bring them to her. She wants to know what she is taking. She knew the doctor had prescribed two new medications at her last . She had severe , in her and wanted relief. Review of the Health Assessment dated for Resident #4 revealed the resident was assessed as requiring assistance with self-administration of medication. Photographic evidence was obtained. A second medication pass was observed with Employee A on at 1:00 pm. Employee A assisted Resident #5. She prepared the medication in the medication room. She popped the tablet out of the medication card into a pill cup and poured a cup of water. The resident received: 50mg. tab.	A 052		

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A 052	Continued From page 6 She then took the medication cup and water cup to the resident's room. She knocked on the door, the resident allowed her to enter. She told the resident she had her medication for her. The resident asked Employee A if it was the right time to take the medication. The medication technician told her that she gets this medication three times a day. The resident took the medication and the water and swallowed the medication. Employee A told her it was her medication for , retention. Review of the Health Assessment dated for Resident #5 revealed the resident was assessed as requiring assistance with self-administration of medication. Photographic evidence was obtained. During an interview with Employee A on at 1:10 pm, she stated that she had not been taught to read the label aloud to the resident and prepare the medication in front of the resident. She was taught to prepare the medication at the medication cart in the medication room and then take the medications in the cup to the residents in their rooms. She confirmed that she did not know all the medications for Resident #4 during the medication pass when the resident asked what they all were. She stated that some of them are new and she is not familiar with them yet. During an interview with the Resident Care Director on at 1:25 pm, she stated that Employee A should be reading the label aloud to the resident. She had not been aware that the unlicensed staff are to prepare the medication in the presence of the resident.	A 052		

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A 052	Continued From page 7 Review of the facility policy and procedure for assistance with self-administration of medications revealed it read: Medication will be managed for those residents who need assistance in compliance with all relevant state regulations and corporate standards. Class III	A 052		