

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11965265</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>R</b><br><b>01/18/2020</b> |
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**PACIFICA SENIOR LIVING OF BELLEAIR**

**620 BELLEAIR ROAD  
CLEARWATER, FL 33756**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| {CZ814}<br>SS=C          | <p>435.12(2)(b-d), FS Background Screening Clearinghouse</p> <p>435.12(2) Care Provider Background Screening Clearinghouse.-</p> <p>(b) Until such time as the _____ are enrolled in the national retained print notification program at the Federal Bureau of Investigation, an employee with a break in service of more than 90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency.</p> <p>(c) An employer of persons subject to screening by a specified agency must register with the clearinghouse and maintain the employment status of all employees within the clearinghouse. Initial employment status and any changes in status must be reported within 10 business days.</p> <p>(d) An employer must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee for electronic _____ submission to the Department of Law Enforcement. The registration must include the employee's full first name, middle initial, and last name; social security number; date of birth; mailing address; _____; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to update the employment status of all employees within the Agency for Health Care Administration (AHCA) background Screening Clearinghouse Roster within 10 business days for 3 (Staff U, Staff V and Staff W) of 14 employees</p> | {CZ814}             |                                                                                                                          |                          |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Agency for Health Care Administration

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| {CZ814}                  | Continued From page 1<br><br>selected for record review.<br><br>Findings included:<br><br>Staff V was observed on . . . . . to be named<br>the administrator and she was hired on<br>with no end date. The staff roster at the facility<br>has her listed as Community Relations Director.<br><br>Staff U was observed on /2929 to be named<br>administrator and she was hired on . . . . . with<br>no end date. She is staff U. She is not listed on<br>the facility's staff roster.<br><br>Staff W was observed not to be listed on the<br>roster at all. She is listed on the facility's staff<br>roster and she is the documented administrator<br>for the facility.<br><br>Class III | {CZ814}             |                                                                                                                          |                          |
| {A 000}                  | Initial Comments<br><br>A revisit to complaint survey (compliant number<br>2019017896) was conducted at Pacifica Senior<br>Living of Belleair on . . . . . There were<br>deficiencies at the time of the survey.                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | {A 000}             |                                                                                                                          |                          |
| {A 078}<br>SS=D          | 59A-36.010(2) FAC Staffing Standards - Staff<br>(2) STAFF.<br>(a) Within 30 days after beginning employment,<br>newly hired staff must submit a written statement<br>from a health care provider documenting that the<br>individual does not have any signs or symptoms<br>of communicable . . . . . The examination<br>performed by the health care provider must have<br>been conducted no earlier than 6 months before<br>submission of the statement. Newly hired staff                                                                                                                                                                                                               | {A 078}             |                                                                                                                          |                          |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>PACIFICA SENIOR LIVING OF BELLEAIR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>620 BELLEAIR ROAD</b><br><b>CLEARWATER, FL 33756</b>                         |                          |                                                                    |
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| {A 078}                                                                       | <p>Continued From page 2</p> <p>does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership.</p> <p>1. Evidence of a negative . . . . . examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of . . . . . testing materials satisfies the annual . . . . . examination requirement. An individual with a positive . . . . . test must submit a health care provider's statement that the individual does not constitute a risk of . . . . .</p> <p>2. If any staff member has, or is suspected of having, a communicable . . . . ., such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable . . . . .</p> <p>(b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter.</p> <p>(c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C.</p> <p>(d) An assisted living facility . . . . . to provide services to residents must ensure that individuals providing services are qualified to</p> | {A 078}                                                                        |                                                                                                                          |                          |                                                                    |

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| {A 078}                  | <p>Continued From page 3</p> <p>perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents.</p> <p>(e) For facilities with a licensed capacity of 17 or more residents, the facility must:</p> <ol style="list-style-type: none"> <li>1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and,</li> <li>2. Maintain time sheets for all staff.</li> </ol> <p>(f) Level 2 background screening must be conducted for staff, including staff _____ by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to obtain evidence of a negative examination from a health care provider was documented on an annual basis for five staff (Staff P, A, B, C and the administrator) of seven sampled staff.</p> <p>Findings included:</p> <p>A record review on _____ for Staff A (hire date, _____) revealed Staff A's file did not include annual evidence that Staff A was free from signs and symptoms of _____ from a Health Care Provider.</p> <p>A record review for Staff B (hire date _____), conducted on _____ revealed Staff B's file did not include annual evidence that Staff B was free from signs and symptoms of _____ from a Health Care Provider.</p> <p>A record review for Staff C (hire date _____), conducted on _____ revealed Staff C's file did</p> | {A 078}             |                                                                                                                          |                          |

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| {A 078}                  | Continued From page 4<br><br>not include annual evidence that Staff C was free from signs and symptoms of _____ from a Health Care Provider.<br><br>A record review for Staff P (hire date _____), conducted on _____ revealed that Staff P's record did not include annual evidence that Staff P was free from signs and symptoms of _____ from a Health Care Provider.<br><br>The personnel file was requested for the administrator so it could be reviewed for signs and symptoms of _____ from a Health Care provider. The Community Relations Director stated on _____ at 1:10 pm the administrator's file was not available for review.<br><br>The Community Relations Director also verified on _____ at 1:10 pm that the _____ and Communicable _____ statements were not available for review.<br><br>Class III | {A 078}             |                                                                                                                          |                          |
| {A 081}<br>SS=D          | 59A-36.011( ) FAC Training - Staff In-Service<br><br>(2) STAFF PRESERVICE ORIENTATION.<br>(a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1).<br>(b) New staff must complete the preservice orientation prior to interacting with residents.<br>(c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel                                                                                                                                                                                                                              | {A 081}             |                                                                                                                          |                          |

Agency for Health Care Administration

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| {A 081}                                                                       | Continued From page 5<br><br>record.<br>(d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover:<br>1. Resident's rights; and,<br>2. The facility's license type and services offered by the facility.<br>(3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff:<br>(a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to blood borne pathogens, may be used to meet this requirement.<br>(b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:<br>1. Reporting adverse incidents.<br>2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.<br>(c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:<br>1. Resident rights in an assisted living facility. | {A 081}                                                                                          |                                                                                                                          |                                                                    |

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| {A 081}                                                                       | <p>Continued From page 6</p> <p>2. Recognizing and reporting resident . . . . ., neglect, and . . . . . The facility must use its . . . . . prevention policies and procedures when offering this training.</p> <p>(d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> <li>1. Resident behavior and needs.</li> <li>2. Providing assistance with the activities of daily living.</li> </ol> <p>(e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices.</p> <p>(f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment.</p> <ol style="list-style-type: none"> <li>1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures.</li> <li>2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures.</li> </ol> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that staff who provide direct care to residents received all required trainings for 5 (Staff A, B, C, P and S) of 6 employees sampled.</p> <p>Findings included:</p> <p>Record review on . . . . . of the personnel files for Staff A revealed Staff A was hired on . . . . .</p> | {A 081}                                                                        |                                                                                                                          |  |                                                                    |

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| {A 081}                  | <p>Continued From page 7</p> <p>There was no documentation in the file revealing they had completed the following trainings: Assisting with activities of daily living (ADL) and resident behavior training, elopement training, safe food handling practices and reporting adverse incidents and incident reporting and facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.</p> <p>Record review on _____ of the personnel file for Staff B revealed she was hired _____. There were no certificates in her file stating she had completed the following trainings: preservice orientation training before interacting with residents, elopement training, safe food handling practices, and reporting adverse incidents and incident reporting and facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.</p> <p>Record review on _____ of the personnel files for Staff C revealed Staff C was hired on _____. There was no documentation in the file revealing they had completed the following trainings: ADL and resident behavior training, elopement training, safe food handling practices and reporting adverse incidents and incident reporting and facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.</p> <p>Record review on _____ of Staff S's personnel file revealed her hire date was _____, and there was no certificate in her file stating when she had completed the _____/Neglect and _____ training within 30 days of hire.</p> <p>Record review on _____ of Staff P's</p> | {A 081}             |                                                                                                                          |                          |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>PACIFICA SENIOR LIVING OF BELLEAIR</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>620 BELLEAIR ROAD</b><br><b>CLEARWATER, FL 33756</b> |                                                                                                                          |                                                                    |
| (X4) ID<br>PREFIX<br>TAG                                                      | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | ID<br>PREFIX<br>TAG                                                                              | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                                           |
| {A 081}                                                                       | Continued From page 8<br><br>personnel file revealed her hire date was .....<br>and there was no certificate in her file stating<br>when she had completed the ...../neglect/an<br>training within 30 days of hire.<br><br>When interviewed on ..... at 1:30 pm, the<br>Community Relations Director reviewed the files<br>and confirmed the trainings were missing from<br>Staff A, Staff B, Staff C, Staff P and Staff S's<br>employee records.<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | {A 081}                                                                                          |                                                                                                                          |                                                                    |
| {A 086}<br>SS=D                                                               | 59A-36.011(10) FAC Training - ADRD<br><br>(10) ..... AND RELATED<br>("ADRD") TRAINING<br>REQUIREMENTS. Facilities which advertise that<br>they provide special care for persons with ADRD,<br>or who maintain secured areas as described in<br>Chapter 4, Section 464.4.6 of the Florida Building<br>Code, as adopted in rule 61G20-1.001, F.A.C.,<br>Florida Building Code Adopted, must ensure that<br>facility staff receive the following training.<br>(a) Facility staff who interact on a daily basis with<br>residents with ADRD but do not provide direct<br>care to such residents and staff who provide<br>direct care to residents with ADRD, shall obtain 4<br>hours of initial training within 3 months of<br>employment. Completion of the core training<br>program between ..... and .....<br>shall satisfy this requirement. Facility staff who<br>meet the requirements for ADRD training<br>providers under paragraph (g) of this subsection,<br>will be considered as having met this<br>requirement. Initial training, entitled "<br>and Related ..... Level I Training,"<br>must address the following subject areas: | {A 086}                                                                                          |                                                                                                                          |                                                                    |

Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**PACIFICA SENIOR LIVING OF BELLEAIR**

**620 BELLEAIR ROAD  
CLEARWATER, FL 33756**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| {A 086}                  | <p>Continued From page 9</p> <ol style="list-style-type: none"> <li>1. Understanding ..... 's ..... and related ;</li> <li>2. Characteristics of .....</li> <li>3. Communicating with residents with ..... 's .....</li> <li>4. Family issues;</li> <li>5. Resident environment; and,</li> <li>6. Ethical issues.</li> </ol> <p>(b) Staff who have successfully completed both the initial one hour and continuing three hours of ADRD training pursuant to sections 400.1755, 429.917 and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility ..... and Related ..... Level I Training.</p> <p>(c) Facility staff who provide direct care to residents with ADRD must obtain an additional 4 hours of training, entitled " ..... Level II Training," within 9 months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. .... and Related ..... Level II Training must address the following subject areas as they apply to these :<br/> <ol style="list-style-type: none"> <li>1. Behavior management,</li> <li>2. Assistance with ADLs,</li> <li>3. Activities for residents,</li> <li>4. Stress management for the care giver; and,</li> <li>5. Medical information.</li> </ol> <p>(d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b) of this subsection, can be found in the document "Training Guidelines for the Special Care of Persons with ..... 's ..... and Related .....," dated ....., incorporated by reference, available from the Department of Elder</p> </p> | {A 086}             |                                                                                                                          |                          |

Agency for Health Care Administration

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| {A 086}                                                                       | Continued From page 10<br><br>Affairs, 4040 Esplanade Way, Tallahassee,<br>Florida 32399-7000.<br>(e) Direct care staff shall participate in 4 hours of<br>continuing education annually as required under<br>section 429.178, F.S. Continuing education<br>received under this paragraph may be used to<br>meet 3 of the 12 hours of continuing education<br>required by section 429.52, F.S., and subsection<br>(1) of this rule, or 3 of the 6 hours of continuing<br>education for extended congregate care required<br>by subsection (7) of this rule.<br>(f) Facility staff who have only incidental contact<br>with residents with ADRD must receive general<br>written information provided by the facility on<br>interacting with such residents, as required under<br>section 429.178, F.S., within three (3) months of<br>employment. "Incidental contact" means all staff<br>who neither provide direct care nor are in regular<br>contact with such residents.<br>(g) Persons who seek to provide ADRD training in<br>accordance with this subsection must provide the<br>department or its designee with documentation<br>that they hold a Bachelor's degree from an<br>accredited college or university or hold a license<br>as a registered nurse, and:<br>1. Have 1 year teaching experience as an<br>educator of caregivers for persons with<br>..... or related ....., or<br>2. Three years of practical experience in a<br>program providing care to persons with<br>..... or related ....., or<br>3. Completed a specialized training program in<br>the subject matter of this program and have a<br>minimum of two years of practical experience in a<br>program providing care to persons with<br>..... or related ....., or<br>(h) With reference to requirements in paragraph<br>(g), a Master's degree from an accredited college<br>or university in a subject related to the content of | {A 086}                                                                                          |                                                                                                                          |                                                                    |

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| {A 086}                  | <p>Continued From page 11</p> <p>this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor's degree referenced in paragraph (g).</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that staff received the required 4 hours of initial training for _____'s _____, Level I within 3 months of hire and 4 hours of additional training within 9 months of hire for Level II training for 6( Staff A, B,C, P, Q, and O) of 6 records reviewed. Secured facilities must have all staff trained in _____'s _____ for both Level I and Level II.</p> <p>Findings Included:</p> <p>Record review conducted on _____ revealed Staff O had a hire date of _____. His personnel file did not have a certificate showing the date Staff O had completed his _____'s _____, Level I and Level II training..</p> <p>Record review conducted on _____ revealed Staff P with a hire date of _____. Her personnel file did not have a certificate showing the date Staff P had completed her _____'s _____, Level I and Level II training.</p> <p>Record review conducted on _____ revealed Staff Q with a hire date of _____, and had left the facility on _____.</p> <p>Record review conducted on _____ revealed Staff A with a hire date of _____. Her personnel file did not have a certificate showing the date Staff A had completed her _____'s _____.</p> | {A 086}             |                                                                                                                          |                          |

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|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------------------------------------------------------------------------------------------------------------------|--------------------------|
| {A 086}                  | <p>Continued From page 12</p> <p>Level I and Level II training.</p> <p>Record review conducted on . . . . . revealed Staff B with a hire date of . . . . . Her personnel file did not have a certificate showing the date Staff C had completed her . . . . .s , Level I training within 3 months of hire. Staff B had not been at the facility for 9 months so Level II training had not been done.</p> <p>Record review conducted on . . . . . revealed Staff C with a hire date of . . . . . Her personnel file did not have a certificate showing the date Staff C had completed her . . . . .s , Level I training within 3 months of hire. Staff C had not been at the facility for 9 months so her Level II training had not been done.</p> <p>When interviewed on . . . . . at 1:35 pm, the Community Relations Director verified the . . . . . training certificates were not in Staff A, B, C, P and O personnel files.</p> <p>Class III</p> | {A 086}             |                                                                                                                          |                          |