

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11964677</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>01/07/2020</b> |
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**ORCHID TERRACE**

**111 MOORINGS PARK DRIVE  
NAPLES, FL 34105**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| A 091                    | <p>59A-36.011(12) FAC Training - Documentation &amp; Monitoring</p> <p>(12) TRAINING DOCUMENTATION AND MONITORING.</p> <p>(a) Except as otherwise noted, certificates, or copies of certificates, of any training required by this rule must be documented in the facility's personnel files. The documentation must include the following:</p> <ol style="list-style-type: none"> <li>1. The title of the training program,</li> <li>2. The subject matter of the training program,</li> <li>3. The training program agenda,</li> <li>4. The number of hours of the training program,</li> <li>5. The trainee's name, dates of participation, and location of the training program,</li> <li>6. The training provider's name, dated signature and credentials, and professional license number, if applicable.</li> </ol> <p>(b) Upon successful completion of training pursuant to this rule, the training provider must issue a certificate to the trainee as specified in this rule.</p> <p>(c) The facility must provide the Department of Elder Affairs and the Agency for Health Care Administration with training documentation and training certificates for review, as requested. The department and agency reserve the right to attend and monitor all facility in-service training, which is intended to meet regulatory requirements.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and staff interview, the facility failed to issue and maintain training certificates in the facility's personnel files upon successful completion of trainings as required by Florida rule for 3 (Staff A, B, and C) of 3 employee files reviewed.</p> <p>The findings included:</p> | A 091               |                                                                                                                          |                          |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>ORCHID TERRACE</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>111 MOORINGS PARK DRIVE<br/>NAPLES, FL 34105</b> |                                                                                                                          |                          |                                                        |
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| A 091                                                     | Continued From page 1<br><br>The employee list provided by the Administrator listed a hire date of _____ for Staff A as a Licensed Practical Nurse. Staff A's employee file was _____ of multiple certificates documenting completion of trainings as required per Florida statute.<br><br>The employee list provided by the Administrator listed a hire date of _____ for Staff B as a Resident Care Aide. Staff B's employee file was _____ of multiple certificates documenting completion of trainings as required per Florida statute.<br><br>The employee list provided by the Administrator listed a hire date of _____ for Staff C as a Resident Care Aide. Staff C's employee file was _____ of multiple certificates documenting completion of trainings as required per Florida statute.<br><br>On _____ at 1:45 p.m., the Administrator said the employee files were not all housed in the same building and they had been having computer problems.<br><br>Class III | A 091                                                                                        |                                                                                                                          |                          |                                                        |
| A 161                                                     | 429.275(2) FS; 59A-36.015(2) FAC Records - Staff<br><br>429.275<br>(2) The administrator or owner of a facility shall maintain personnel records for each staff member which contain, at a minimum, documentation of background screening, if applicable, documentation of compliance with all training requirements of this part or applicable                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | A 161                                                                                        |                                                                                                                          |                          |                                                        |

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| A 161                    | Continued From page 2<br><br>rule, and a copy of all licenses or certification held by each staff who performs services for which licensure or certification is required under this part or rule.<br><br>59A-36.015<br>(2) STAFF RECORDS.<br>(a) Personnel records for each staff member must contain, at a minimum, a copy of the employment application, with references furnished, and documentation verifying freedom from signs or symptoms of communicable . . . . . In addition, records must contain the following, as applicable:<br>1. Documentation of compliance with all staff training and continuing education required by rule 59A-36.011, F.A.C.,<br>2. Copies of all licenses or certifications for all staff providing services that require licensing or certification,<br>3. Documentation of compliance with level 2 background screening for all staff subject to screening requirements as specified in section 429.174, F.S., and rule 59A-36.010, F.A.C.,<br>4. For facilities with a licensed capacity of 17 or more residents, a copy of the job description given to each staff member pursuant to rule 59A-36.010, F.A.C.,<br>5. Documentation verifying direct care staff and administrator participation in resident elopement drills pursuant to paragraph 59A-36.007(8)(c), F.A.C.<br>(b) The facility is not required to maintain personnel records for staff provided by a licensed staffing agency or staff employed by an entity to provide direct or indirect services to residents and the facility. However, the facility must maintain a copy of the contract between the facility and the staffing agency or contractor as | A 161               |                                                                                                                          |                          |

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| A 161                    | <p>Continued From page 3</p> <p>described in rule 59A-36.010, F.A.C.</p> <p>(c) The facility must maintain the written work schedules and staff time sheets for the most current 6 months as required by rule 59A-36.010, F.A.C.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on record review and interview, the facility failed to maintain personnel records for each staff containing documentation required for compliance with Florida Administrative Code for 3 (Staff A, B, and C) of 3 employee files reviewed.</p> <p>The findings included:</p> <p>The employee list provided by the Administrator listed a hire date of _____ for Staff A as a Licensed Practical Nurse. Staff A's employee file failed to contain a copy of the employment application with references furnished, a communicable _____ statement from a health care provider, and documentation of several trainings required by Rule 58A-5.0191, F.A.C.</p> <p>The employee list provided by the Administrator listed a hire date of _____ for Staff B as a Resident Care Aide. Staff B's employee file failed to contain a copy of the employment application with references furnished and documentation of completion of several trainings required by Rule 58A-5.0191, F.A.C.</p> <p>The employee list provided by the Administrator listed a hire date of _____ for Staff C as a Resident Care Aide. Staff C's employee file failed to contain a copy of the employment application with references furnished, a signed background screening compliance attestation, and documentation of completion of several trainings</p> | A 161               |                                                                                                                          |                          |

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| A 161                                                     | Continued From page 4<br><br>required by Rule 58A-5.0191, F.A.C.<br><br>On . . . . at 1:45 p.m., the Administrator said the<br>employee files were not all housed in the same<br>building and they had been having computer<br>problems.<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | A 161                                                                          |                                                                                                                          |                          |                                                        |
| A 167                                                     | 59A-36.018 FAC; 429.24 FS Resident Contracts<br><br>59A-36.018 Resident Contracts.<br>(1) Pursuant to section 429.24, F.S., the facility<br>must offer a contract for execution by the resident<br>or the resident's legal representative before or at<br>the time of admission. The contract must contain<br>the following provisions:<br>(a) A list of the specific services, supplies and<br>accommodations to be provided by the facility to<br>the resident, including limited nursing and<br>extended congregate care services that the<br>resident elects to receive;<br>(b) The daily, weekly, or monthly rate;<br>(c) A list of any additional services and charges to<br>be provided that are not included in the daily,<br>weekly, or monthly rates, or a reference to a<br>separate fee schedule that must be attached to<br>the contract;<br>(d) A provision stating that at least 30 days written<br>notice will be given before any rate increase;<br>(e) Any rights, duties, or . . . . of residents,<br>other than those specified in section 429.28, F.S.;<br>(f) The purpose of any advance payments or<br>deposit payments, and the refund policy for such<br>advance or deposit payments;<br>(g) A refund policy that must conform to section<br>429.24(3), F.S.;<br>(h) A written bed hold policy and provisions for<br>terminating a bed hold agreement if a facility | A 167                                                                          |                                                                                                                          |                          |                                                        |

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| A 167                                                     | Continued From page 5<br><br>agrees in writing to reserve a bed for a resident who is admitted to a nursing home, health care facility, or _____ facility. The resident or responsible party must notify the facility in writing of any change in status that would prevent the resident from returning to the facility. Until such written notice is received, the agreed upon daily, weekly, or monthly rate may be charged by the facility unless the resident's medical condition prevents the resident from giving written notification, such as when a resident is comatose, and the resident does not have a responsible party to act on the resident's behalf;<br>(i) A provision stating whether the facility is affiliated with any religious organization and, if so, which organization and its relationship to the facility;<br>(j) A provision that, upon determination by the administrator or health care provider that the resident needs services beyond those that the facility is licensed to provide, the resident or the resident's representative, or agency acting on the resident's behalf, must be notified in writing that the resident must make arrangements for transfer to a care setting that is able to provide services needed by the resident. In the event the resident has no one to represent him or her, the facility must refer the resident to the social service agency for placement. If there is disagreement regarding the appropriateness of placement, provisions outlined in section 429.26(8), F.S., will take effect;<br>(k) A provision that residents must be assessed upon admission pursuant to subsection 59A-36.006(2), F.A.C., and every 3 years thereafter, or after a significant change, pursuant to subsection (4), of that rule;<br>(l) The facility's policies and procedures for self-administration, assistance with | A 167                                                                          |                                                                                                                          |                          |                                                        |

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| A 167                    | <p>Continued From page 6</p> <p>self-administration, and administration of medications, if applicable, pursuant to rule 59A-36.008, F.A.C. This also includes provisions regarding over-the-counter (OTC) products pursuant to subsection (8) of that rule; and, (m) The facility's policies and procedures related to a properly executed DH Form 1896, . . . .</p> <p>(2) The resident, or the resident's representative, must be provided with a copy of the executed contract.</p> <p>(3) The facility may not levy an additional charge for any supplies, services, or accommodations that the facility has agreed by contract to provide as part of the standard daily, weekly, or monthly rate. The resident or resident's representative must be furnished in advance with an itemized written statement setting forth additional charges for any services, supplies, or accommodations available to residents not covered under the contract. An addendum must be added to the resident contract to reflect the additional services, supplies, or accommodations not provided under the original agreement. Such addendum must be dated and signed by the facility and the resident or resident's legal representative and a copy given to the resident or resident's representative.</p> <p>429.24 FS</p> <p>(1) The presence of each resident in a facility shall be covered by a contract, executed at the time of admission or prior thereto, between the licensee and the resident or his or her designee or legal representative. Each party to the contract shall be provided with a duplicate original thereof, and the licensee shall keep on file in the facility all such contracts. The licensee may not destroy or otherwise dispose of any such contract until 5 years after its expiration.</p> | A 167               |                                                                                                                          |                          |

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| A 167                                                     | <p>Continued From page 7</p> <p>(2) Each contract must contain express provisions specifically setting forth the services and accommodations to be provided by the facility; the rates or charges; provision for at least 30 days' written notice of a rate increase; the rights, duties, and responsibilities of the residents, other than those specified in s. 429.28; and other matters that the parties deem appropriate. A new service or accommodation added to, or implemented in, a resident's contract for which the resident was not previously charged does not require a 30-day written notice of a rate increase. Whenever money is deposited or advanced by a resident in a contract as security for performance of the contract agreement or as advance rent for other than the next immediate rental period:</p> <p>(a) Such funds shall be deposited in a banking institution in this state that is located, if possible, in the same community in which the facility is located; shall be kept separate from the funds and property of the facility; may not be represented as part of the assets of the facility on financial statements; and shall be used, or otherwise expended, only for the account of the resident.</p> <p>(b) The licensee shall, within 30 days of receipt of advance rent or a security deposit, notify the resident or residents in writing of the manner in which the licensee is holding the advance rent or security deposit and state the name and address of the depository where the moneys are being held. The licensee shall notify residents of the facility's policy on advance deposits.</p> <p>(3)(a) The contract shall include a refund policy to be implemented at the time of a resident's transfer, discharge, or . . . .</p> <p>(b) If a licensee agrees to reserve a bed for a</p> | A 167                                                                          |                                                                                                                          |  |                                                        |

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| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| A 167                    | <p>Continued From page 8</p> <p>resident who is admitted to a medical facility, including, but not limited to, a nursing home, health care facility, or _____ facility, the resident or his or her responsible party shall notify the licensee of any change in status that would prevent the resident from returning to the facility. Until such notice is received, the agreed-upon daily rate may be charged by the licensee.</p> <p>(c) The purpose of any advance payment and a refund policy for such payment, including any advance payment for housing, meals, or personal services, shall be covered in the contract.</p> <p>(4) The contract shall state whether or not the facility is affiliated with any religious organization and, if so, which organization and its general responsibility to the facility.</p> <p>(5) Neither the contract nor any provision thereof relieves any licensee of any requirement or _____ imposed upon it by this part or rules adopted under this part.</p> <p>(6) In lieu of the provisions of this section, facilities certified under chapter 651 shall comply with the requirements of s. 651.055.</p> <p>(7) Notwithstanding the provisions of this section, facilities which consist of 60 or more apartments may require refund policies and termination notices in accordance with the provisions of part II of chapter 83, provided that the lease is terminated automatically without financial penalty in the event of a resident's _____ or relocation due to _____ hospitalization or to medical reasons which necessitate services or care beyond which the facility is licensed to provide. The date of termination in such instances shall be the date the unit is fully vacated. A lease may be</p> | A 167               |                                                                                                                          |                          |

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11964677</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>01/07/2020</b> |
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**ORCHID TERRACE**

**111 MOORINGS PARK DRIVE  
NAPLES, FL 34105**

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| A 167                    | <p>Continued From page 9</p> <p>substituted for the contract if it meets the disclosure requirements of this section. For the purpose of this section, the term "apartment" means a room or set of rooms with a kitchen or kitchenette and lavatory located within one or more buildings containing other similar or like residential units.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and staff interview, the facility failed to have a properly executed resident contract for 2 (Resident #11 and Resident #12) of 2 resident records reviewed.</p> <p>The findings included:</p> <p>Record review on _____ at 10:00 a.m. for Resident #11 showed a residency agreement dated _____, Resident #11 moved in to the assisted living facility on _____.</p> <p>Record review on _____ at 10:30 a.m. for Resident #12 showed a residency agreement dated _____, Resident #12 moved in to the assisted living facility on _____.</p> <p>There was not a residency agreement for the assisted living facility for Resident #11 or Resident #12.</p> <p>During an interview on _____ at 12:15 p.m., the Administrator of the skilled nursing facility said when we merged systems we may have misplaced some information.</p> <p>During an interview on _____ at 1:10 p.m., the assisted living facility Administrator said we don't have separate contracts.</p> | A 167               |                                                                                                                          |                          |

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| A 167                    | Continued From page 10<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | A 167               |                                                                                                                          |                          |
| A 000                    | Initial Comments<br><br>An unannounced relicensure, emergency power plan monitoring and extended congregate care survey was conducted through at Orchid Terrace, an assisted living facility in Naples, Florida.<br><br>The following is description of the deficiencies.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | A 000               |                                                                                                                          |                          |
| A 078                    | 59A-36.010(2) FAC Staffing Standards - Staff<br><br>(2) STAFF.<br>(a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable . . . . . The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership.<br>1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of . . . . . testing materials satisfies the annual . . . . . examination requirement. An individual with a positive . . . . . test must submit a health care provider's statement that the individual does not constitute a risk of<br><br>2. If any staff member has, or is suspected of | A 078               |                                                                                                                          |                          |

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| A 078                                                     | <p>Continued From page 11</p> <p>having, a communicable . . . . ., such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable .</p> <p>(b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter.</p> <p>(c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C.</p> <p>(d) An assisted living facility . . . . . to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents.</p> <p>(e) For facilities with a licensed capacity of 17 or more residents, the facility must:</p> <ol style="list-style-type: none"> <li>1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and,</li> <li>2. Maintain time sheets for all staff.</li> </ol> <p>(f) Level 2 background screening must be conducted for staff, including staff by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S.</p> <p>This Statute or Rule is not met as evidenced by:</p> | A 078                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| A 078                                                     | Continued From page 12<br><br>Based on record review and staff interview, the facility failed to ensure that within 30 days of employment newly hired staff submit a written statement from a health care provider documenting the individual does not have any signs or symptoms of communicable for 1 (Staff A) of 3 employee files reviewed.<br><br>The findings included:<br><br>The employee list provided by the Administrator listed a hire date of for Staff A as a Licensed Practical Nurse. Staff A's employee file failed to contain a statement from a health care provider she had no signs or symptoms of communicable.<br><br>On at 1:45 p.m., the Administrator said the employee files were not all housed in the same building and they had been having computer problems.<br><br>Class III | A 078                                                                          |                                                                                                                          |                          |                                                        |
| A 081                                                     | 59A-36.011( ) FAC Training - Staff In-Service<br><br>(2) STAFF PRESERVICE ORIENTATION.<br>(a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1).<br>(b) New staff must complete the preservice orientation prior to interacting with residents.<br>(c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record.                                                                                                                                                                                                          | A 081                                                                          |                                                                                                                          |                          |                                                        |

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| A 081                    | <p>Continued From page 13</p> <p>(d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover:</p> <ol style="list-style-type: none"> <li>1. Resident's rights; and,</li> <li>2. The facility's license type and services offered by the facility.</li> </ol> <p>(3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff:</p> <p>(a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in _____ control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its _____ control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to _____ borne _____, may be used to meet this requirement.</p> <p>(b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> <li>1. Reporting adverse incidents.</li> <li>2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.</li> </ol> <p>(c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> <li>1. Resident rights in an assisted living facility.</li> <li>2. Recognizing and reporting resident _____,</li> </ol> | A 081               |                                                                                                                          |                          |

Agency for Health Care Administration

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| A 081                                                     | <p>Continued From page 14</p> <p>neglect, and . . . . . The facility must use its prevention policies and procedures when offering this training.</p> <p>(d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> <li>1. Resident behavior and needs.</li> <li>2. Providing assistance with the activities of daily living.</li> </ol> <p>(e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices.</p> <p>(f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment.</p> <ol style="list-style-type: none"> <li>1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures.</li> <li>2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures.</li> </ol> <p>This Statute or Rule is not met as evidenced by: Based on record review and staff interview, the facility failed to ensure facility employees complete the in-service training required by Florida Administrative Code within 30 days of employment for 3 (Staff A, B, and C) of 3 employee files reviewed.</p> <p>The findings included:</p> <p>The employee list provided by the Administrator</p> | A 081                                                                          |                                                                                                                          |                          |                                                        |

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| A 081                                                     | <p>Continued From page 15</p> <p>listed a hire date of _____ for Staff A as a Licensed Practical Nurse. Staff A's employee file failed to contain documentation Staff A had received the required training in Reporting Major Incidents, Adverse Incidents and Facility Emergency Procedures, and Incident Report training.</p> <p>The employee list provided by the Administrator listed a hire date of _____ for Staff B as a Resident Care Aide. Staff B's employee file failed to contain documentation Staff B had received the required training in Reporting Major Incidents, Adverse Incidents and Facility Emergency Procedures, Incident Report training, and Nutrition and Safe Food Handling.</p> <p>The employee list provided by the Administrator listed a hire date of _____ for Staff C as a Resident Care Aide. Staff C's employee file failed to contain documentation Staff C had received the required training in Reporting Major Incidents, Adverse Incidents and Facility Emergency Procedures, and Incident Report training.</p> <p>On _____ at 1:45 p.m., the Administrator said the employee files were not all housed in the same building and they had been having computer problems.</p> <p>Class III</p> | A 081                                                                          |                                                                                                                          |                          |                                                        |
| A 082                                                     | <p>59A-36.011(4) FAC Training - / /</p> <p>(4) _____</p> <p>_____. Pursuant to section 381.0035, F.S., all facility employees, with the exception of employees subject to the</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | A 082                                                                          |                                                                                                                          |                          |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>ORCHID TERRACE</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>111 MOORINGS PARK DRIVE<br/>NAPLES, FL 34105</b> |                                                                                                                          |                                                        |
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| A 082                                                     | <p>Continued From page 16</p> <p>requirements of section 456.033, F.S., must complete a one-time education course on and . . . , including the topics prescribed in the section 381.0035, F.S. New facility staff must obtain the training within 30 days of employment. Documentation of compliance must be maintained in accordance with subsection (12), of this rule.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and staff interview, the facility failed to ensure facility employees complete a one-time education course on . . . and . . . ( . . . ) and maintain documentation of completion for 2 (Staff B and C) of 3 employee files reviewed.</p> <p>The findings included:</p> <p>The employee list provided by the Administrator listed a hire date of . . . for Staff B as a Resident Care Aide. Staff B's employee file failed to contain documentation Staff B had completed a one-time education course on . . .</p> <p>The employee list provided by the Administrator listed a hire date of . . . for Staff C as a Resident Care Aide. Staff C's employee file failed to contain documentation Staff C had completed a one-time education course on . . .</p> <p>On . . . at 1:45 p.m., the Administrator said the employee files were not all housed in the same building and they had been having computer problems.</p> <p>Class III</p> | A 082                                                                                        |                                                                                                                          |                                                        |

Agency for Health Care Administration

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**111 MOORINGS PARK DRIVE  
NAPLES, FL 34105**

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| A 090                    | Continued From page 17                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | A 090               |                                                                                                                          |                          |
| A 090                    | <p>59A-36.011(11) FAC Training -</p> <p>(11)<br/>TRAINING.</p> <p>(a) Currently employed facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policies and procedures regarding</p> <p>(b) Newly hired facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policy and procedures regarding within 30 days after employment.</p> <p>(c) Training shall consist of the information included in rule 59A-36.009, F.A.C.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and staff interview, the facility failed to ensure facility employees complete at least one hour of training in the facility's policies and procedures regarding ( ) within 30 days after employment and maintain documentation of completion for 3 (Staff A, B, and C) of 3 employee files reviewed.</p> <p>The findings included:</p> <p>The employee list provided by the Administrator listed a hire date of for Staff A as a Licensed Practical Nurse. Staff A's employee file failed to contain documentation Staff A had completed at least one hour of training in the facility's policies and procedures regarding within 30 days after employment.</p> <p>The employee list provided by the Administrator</p> | A 090               |                                                                                                                          |                          |

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| A 090                    | <p>Continued From page 18</p> <p>listed a hire date of . . . . for Staff B as a Resident Care Aide. Staff B's employee file failed to contain documentation Staff B had completed at least one hour of training in the facility's policies and procedures regarding . . . . within 30 days after employment.</p> <p>The employee list provided by the Administrator listed a hire date of . . . . for Staff C as a Resident Care Aide. Staff C's employee file failed to contain documentation Staff C had completed at least one hour of training in the facility's policies and procedures regarding . . . . within 30 days after employment.</p> <p>On . . . . at 1:45 p.m., the Administrator said the employee files were not all housed in the same building and they had been having computer problems.</p> <p>Class III</p> | A 090               |                                                                                                                          |                          |

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| CZ814                    | <p>435.12(2)(b-d), FS Background Screening Clearinghouse</p> <p>435.12(2) Care Provider Background Screening Clearinghouse.-</p> <p>(b) Until such time as the _____ are enrolled in the national retained print _____ notification program at the Federal Bureau of Investigation, an employee with a break in service of more than 90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency.</p> <p>(c) An employer of persons subject to screening by a specified agency must register with the clearinghouse and maintain the employment status of all employees within the clearinghouse. Initial employment status and any changes in status must be reported within 10 business days.</p> <p>(d) An employer must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee for electronic _____ submission to the Department of Law Enforcement. The registration must include the employee's full first name, middle initial, and last name; social security number; date of birth; mailing address; _____; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and staff interview, the facility failed to maintain the employment status of all employees on the facility employee roster and report initial employment status on the employee roster within 10 business days of date of hire for 1 (Staff A) of 3 employees reviewed.</p> <p>The findings included:</p> | CZ814               |                                                                                                                          |                          |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Agency for Health Care Administration

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| CZ814                    | Continued From page 1<br><br>The employee list provided by the Administrator indicated Staff A had been hired as a Licensed Practical Nurse on _____. A review of the facility employee roster on _____ did not show Staff A listed as an employee.<br><br>On _____ at 2 p.m., the Administrator agreed Staff A had not been listed on the employee roster and they had since added her to their roster.<br><br>Unclassified                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | CZ814               |                                                                                                                          |                          |
| CZ816                    | 408.809(2a-c) 435.05(2) 59A-35.090(2d-3c)<br>Background Screening-Compliance Attestation<br><br>408.809 Background screening; prohibited offenses. -<br>(2) Every 5 years following his or her licensure, employment, or entry into a contract in a capacity that under subsection (1) would require level 2 background screening under chapter 435, each such person must submit to level 2 background rescreening as a condition of retaining such license or continuing in such employment or contractual status. For any such rescreening, the agency shall request the Department of Law Enforcement to forward the person's _____ to the Federal Bureau of Investigation for a national criminal history record check unless the person's _____ are enrolled in the Federal Bureau of Investigation's national retained print _____ notification program. If the _____ of such a person are not retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h), the person must submit _____ electronically to the Department of Law Enforcement for state processing, and the Department of Law Enforcement shall forward | CZ816               |                                                                                                                          |                          |

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| CZ816                    | Continued From page 2<br><br>the _____ to the Federal Bureau of Investigation for a national criminal history record check. The _____ shall be retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h) and enrolled in the national retained print _____ notification program when the Department of Law Enforcement begins participation in the program. The cost of the state and national criminal history records checks required by level 2 screening may be borne by the licensee or the person _____. Until a specified agency is fully implemented in the clearinghouse created under s. 435.12, the agency may accept as satisfying the requirements of this section proof of compliance with level 2 screening standards submitted within the previous 5 years to meet any provider or professional licensure requirements of the agency, the Department of Health, the Department of Elderly Affairs, the Agency for Persons with _____, the Department of Children and Families, or the Department of Financial Services for an applicant for a certificate of authority or provisional certificate of authority to operate a continuing care retirement community under chapter 651, provided that:<br>(a) The screening standards and disqualifying offenses for the prior screening are equivalent to those specified in s. 435.04 and this section;<br>(b) The person subject to screening has not had a break in service from a position that requires level 2 screening for more than 90 days; and<br>(c) Such proof is accompanied, under penalty of perjury, by an attestation of compliance with chapter 435 and this section using forms provided by the agency.<br><br>435.05 Requirements for covered employees and employers.-Except as otherwise provided by law, | CZ816               |                                                                                                                          |                          |

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11964677</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   |                          | (X3) DATE SURVEY<br>COMPLETED<br><br><b>01/07/2020</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>ORCHID TERRACE</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>111 MOORINGS PARK DRIVE<br/>NAPLES, FL 34105</b>                             |                          |                                                        |
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| CZ816                                                     | <p>Continued From page 3</p> <p>the following requirements apply to covered employees and employers:</p> <p>(2) Every employee must attest, subject to penalty of perjury, to meeting the requirements for qualifying for employment pursuant to this chapter and agreeing to inform the employer immediately if _____ for any of the disqualifying offenses while employed by the employer.</p> <p>59A-35.090 Background Screening.</p> <p>(2) Processing Screening Requests, Required Documents and Fees.</p> <p>(d) An Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, _____, herein incorporated by reference, available at <a href="http://www.flrules.org/Gateway/reference.asp?No=Ref-09106">http://www.flrules.org/Gateway/reference.asp?No=Ref-09106</a>, and available from the Agency for Health Care Administration at: <a href="http://ahca.myflorida.com/MCHQ/Central_Services/Background_Screening/Regulations_Forms.shtm">http://ahca.myflorida.com/MCHQ/Central_Services/Background_Screening/Regulations_Forms.shtm</a>. This form must be completed by the individual and retained by the provider upon hire to attest that they meet the requirements for qualifying for employment, they have not been unemployed for more than 90 days from a position that requires Level 2 screening, and they agree to inform the employer immediately if _____ for any disqualifying offense.</p> <p>(e) An administrator or chief financial officer must be screened and qualified prior to _____ to the position.</p> <p>(3) Results of Screening and Notification.</p> <p>(a) Final results of background screening requests will be provided through the Agency's secure website that may be accessed by all health care providers applying for or actively licensed through the Agency that are registered with the Care Provider Background Screening</p> | CZ816                                                                          |                                                                                                                          |                          |                                                        |

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| CZ816                    | <p>Continued From page 4</p> <p>Clearinghouse. The secure website is located at: apps.ahca.myflorida.com/SingleSignOnPortal.</p> <p>(b) If a Level 2 criminal history is incomplete, a certified letter will be sent to the individual being screened requesting the report and court disposition information. If the letter is returned unclaimed, a copy of the letter will be sent by regular mail. Pursuant to section 435.05(1)(d), F.S., the missing information must be filed with the Agency within 30 days of the Agency's request or the individual is subject to disqualification in accordance with section 435.06(3), F.S.</p> <p>(c) The eligibility results of employee screening and the signed Attestation referenced in subsection 59A-35.090(2), F.A.C., must be in the employee's personnel file, maintained by the provider.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and staff interview, the facility failed to maintain the signed attestation in the employee's personnel file for 1 (Staff C) of 3 employee files reviewed.</p> <p>The findings included:</p> <p>The employee list provided by the Administrator listed a hire date of for Staff C as a Resident Care Aide. Staff C's employee file failed to contain a signed attestation.</p> <p>On at 2:30 p.m., the Administrator said they were having some problems with their computer system.</p> <p>Unclassified</p> | CZ816               |                                                                                                                          |                          |