Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11910258	A. BUILDING: _____ B. WING _____	R 02/11/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BROOKDALE NEW PORT RICHEY	6400 TROUBLE CREEK ROAD NEW PORT RICHEY, FL 34653

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{A 000}	Initial Comments A revisit to complaint survey (complaint number 2019015696) was conducted at Brookdale New Port Richey on . Deficiencies were found to be uncorrected at the time of the survey.	{A 000}		
{A 052} SS=D	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, including an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer, from where it is stored, and bringing it to the resident. (b) In the presence of the resident, reading the label, opening the container, removing a prescribed amount of medication from the container, and closing the container. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her . (d) Applying , medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the . (h) Using a to perform - level checks. (i) Assisting with putting on and taking off	{A 052}		

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{A 052}	Continued From page 1 stockings. (j) Assisting with applying and removing an but not with titrating the prescribed settings. (k) Assisting with the use of a continuous positive airway pressure device but not with titrating the prescribed setting of the device. (l) Assisting with measuring vital signs. (m) Assisting with bags. (4) Assistance with self-administration does not include: (a) Mixing, converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a of the body. (d) Administration of preparations. (e) Irrigations or debriding agents used in the treatment of a skin condition. (f) , , or preparations. (g) Medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and at the request of a competent resident. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person.	{A 052}		

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{A 052}	Continued From page 2 (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be [illegible] or older, trained to assist with self administered medication pursuant to the training requirements of rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in section 429.256, F.S. and this rule. (b) In addition to the specifications of section 429.256(3), F.S., assistance with self-administration of medication includes, in the presence of the resident, reading the medication label aloud and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to	{A 052}		

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{A 052}	Continued From page 3 enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in section 429.256(4), F.S. 1. As used in section 429.256(4)(g), F.S., the term "competent resident" means that the resident is cognizant of when a medication is required and understands the purpose for taking the medication. 2. As used in section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (g) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, interview, and record review, the facility failed to ensure that medications were provided to residents in	{A 052}		

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{A 052}	Continued From page 4 accordance with procedures described in 429.256 Florida statutes for three (Resident #1, Resident #2, and Resident #3) of three residents sampled. Findings included: A medication observation was conducted on beginning at 9:29 AM. Staff A, a medication technician (Med Tech), was first observed assisting Resident #1 and Resident #2. Staff A sanitized her , reviewed the medication observations records (MORs) and medication labels, transferred pills to a cup while the residents sat next to her, handed the pills to the residents, watched them ingest the pills, and documented the MORs. Staff A did not read any of the medication labels to the residents. Resident #2 was also provided with the liquid medication Solution 10 GM/15 ML and this medication label was not read aloud to the resident. A review of the MORs for Resident #1 showed that the resident was provided with 11 medications at this time and Resident #2 was provided with 8 medications. A review of the MORs for Resident #1 and Resident #2 revealed that the medications were provided late as they were all due at 8:00 AM. (Photographic Evidence Obtained). Staff A was then observed sanitizing her , reviewing MORs and med labels for Resident #3. Staff A then transferred pills into a cup, opened the cabinet on the cart, and transferred a pill into a cup. Staff A documented a log book and then marked all medications as given. Staff A then brought pills to the resident's room, handed the medications in a cup to the resident, and watched her take them with water.	{A 052}		

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{A 052}	Continued From page 5 A review of Resident #3's MORs showed that 11 medications were provided during the observation. The resident's MORs also revealed that 7 of the 11 medications were due at 8:00 AM and were given late. (Photographic Evidence Obtained). An interview was conducted with Staff A on at 10:15 AM. The MORs were reviewed with Staff A and the fact that most of the medications (those due at 8 am) were late, medication labels were not read aloud to the residents, and that she did not transfer medications into a cup in front of Resident #3. She acknowledged that the medication labels were not read to the residents and that medications were given late. She stated that she had other responsibilities that she had to attend to this morning. Class III	{A 052}		
A 058 SS=D	429.42( ) FS; 58A-5.033(3)(a) FAC Pharmacy & Dietary; Uncorrected Deficiencies 429.42 Pharmacy and dietary services.- (1) Any assisted living facility in which the agency has documented a class I or class II deficiency or uncorrected class III deficiencies regarding medicinal drugs or over-the-counter preparations, including their storage, use, delivery, or administration, or dietary services, or both, during a biennial survey or a monitoring visit or an investigation in response to a complaint, shall, in addition to or as an alternative to any penalties imposed under s. 429.19, be required to employ the consultant services of a licensed pharmacist, a licensed registered nurse, or a registered or	A 058		

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A 058	Continued From page 6 licensed dietitian, as applicable. The consultant shall, at a minimum, provide onsite quarterly consultation until the inspection team from the agency determines that such consultation services are no longer required. (2) A corrective action plan for deficiencies related to assistance with the self-administration of medication or the administration of medication must be developed and implemented by the facility within 48 hours after notification of such deficiency, or sooner if the deficiency is determined by the agency to be life-threatening. 58A-5.033(3) (3) EMPLOYMENT OF A CONSULTANT. (a) Medication Deficiencies. 1. If a class I, class II, or uncorrected class III deficiency directly relating to facility medication practices as established in Rule 58A-5.0185, F.A.C., is documented by the agency pursuant to an inspection of the facility, the agency must notify the facility in writing that the facility must employ or contract the services of a pharmacist licensed pursuant to Section 465.0125, F.S., or registered nurse as determined by the agency. 2. After developing and implementing a corrective action plan in compliance with Section 429.42(2), F.S., the initial on-site consultant visit must take place within 7 working days of the notice of the class I or II deficiency and within 14 working days of the notice of an uncorrected class III deficiency. The facility must have available for review by the agency a copy of the license of the consultant pharmacist or registered nurse and the consultant's signed and dated review of the corrective action plan no later than 10 working days subsequent to the initial on-site consultant visit. 3. The facility must provide the agency with, at a	A 058		

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A 058	Continued From page 7	A 058		

minimum, quarterly on-site corrective action plan updates until the agency determines after written notification by the consultant and facility administrator that deficiencies are corrected and staff has been trained to ensure that proper medication standards are followed and that such consultant services are no longer required. The agency must provide the facility with written notification of such determination.

This Statute or Rule is not met as evidenced by:
Based on observation, interview, and record review, the facility failed to ensure that medications were provided to residents in accordance with procedures described in 429.256 Florida statutes for three (Resident #1, Resident #2, and Resident #3) of three residents sampled.

Findings included:

A medication observation was conducted on . . . . beginning at 9:29 AM. Staff A, a medication technician (Med Tech), was first observed assisting Resident #1 and Resident #2. Staff A sanitized her , reviewed the medication observations records (MORs) and medication labels, transferred pills to a cup while the residents sat next to her, handed the pills to the residents, watched them ingest the pills, and documented the MORs. Staff A did not read any of the medication labels to the residents. Resident #2 was also provided with the liquid medication Solution 10 GM/15 ML and this medication label was not read aloud to the resident.

A review of the MORs for Resident #1 showed that the resident was provided with 11 medications at this time and Resident #2 was

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A 058	Continued From page 8 provided with 8 medications. A review of the MORs for Resident #1 and Resident #2 revealed that the medications were provided late as they were all due at 8:00 AM. (Photographic Evidence Obtained). Staff A was then observed sanitizing her , reviewing MORs and med labels for Resident #3. Staff A then transferred pills into a cup, opened the cabinet on the cart, and transferred a pill into a cup. Staff A documented a log book and then marked all medications as given. Staff A then brought pills to the resident's room, handed the medications in a cup to the resident, and watched her take them with water. A review of Resident #3's MORs showed that 11 medications were provided during the observation. The resident's MORs also revealed that 7 of the 11 medications were due at 8:00 AM and were given late. (Photographic Evidence Obtained). An interview was conducted with Staff A on at 10:15 AM. The MORs were reviewed with Staff A and the fact that most of the medications (those due at 8 am) were late, medication labels were not read aloud to the residents, and that she did not transfer medications into a cup in front of Resident #3. She acknowledged that the medication labels were not read to the residents and that medications were given late. She stated that she had other responsibilities that she had to attend to this morning. Due to the uncorrected Class III deficiency concerning the facility's medication practices, the facility shall be required to employ the consultation services of a licensed pharmacist or	A 058		

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A 058	Continued From page 9 a registered nurse. The consultant shall at a minimum, provide onsite quarterly consultation until the inspection team from the agency determines that such consultation services are no longer required. This written statement serves as notification of the above stated requirement. Class III	A 058		