

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11963757	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/24/2020
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

VICTORIA VILLA

**5151 S.W. 61 AVENUE
DAVIE, FL 33314**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
CZ816	408.809(2a-c) 435.05(2) 59A-35.090(2d-3c) Background Screening-Compliance Attestation 408.809 Background screening; prohibited offenses.- (2) Every 5 years following his or her licensure, employment, or entry into a contract in a capacity that under subsection (1) would require level 2 background screening under chapter 435, each such person must submit to level 2 background rescreening as a condition of retaining such license or continuing in such employment or contractual status. For any such rescreening, the agency shall request the Department of Law Enforcement to forward the person's _____ to the Federal Bureau of Investigation for a national criminal history record check unless the person's _____ are enrolled in the Federal Bureau of Investigation's national retained print _____ notification program. If the _____ of such a person are not retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h), the person must submit _____ electronically to the Department of Law Enforcement for state processing, and the Department of Law Enforcement shall forward the _____ to the Federal Bureau of Investigation for a national criminal history record check. The _____ shall be retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h) and enrolled in the national retained print _____ notification program when the Department of Law Enforcement begins participation in the program. The cost of the state and national criminal history records checks required by level 2 screening may be borne by the licensee or the person _____. Until a specified agency is fully implemented in the clearinghouse created under s. 435.12, the agency may accept as satisfying the requirements of this section proof of compliance	CZ816		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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CZ816	Continued From page 1 with level 2 screening standards submitted within the previous 5 years to meet any provider or professional licensure requirements of the agency, the Department of Health, the Department of Elderly Affairs, the Agency for Persons with , the Department of Children and Families, or the Department of Financial Services for an applicant for a certificate of authority or provisional certificate of authority to operate a continuing care retirement community under chapter 651, provided that: (a) The screening standards and disqualifying offenses for the prior screening are equivalent to those specified in s. 435.04 and this section; (b) The person subject to screening has not had a break in service from a position that requires level 2 screening for more than 90 days; and (c) Such proof is accompanied, under penalty of perjury, by an attestation of compliance with chapter 435 and this section using forms provided by the agency. 435.05 Requirements for covered employees and employers.-Except as otherwise provided by law, the following requirements apply to covered employees and employers: (2) Every employee must attest, subject to penalty of perjury, to meeting the requirements for qualifying for employment pursuant to this chapter and agreeing to inform the employer immediately if for any of the disqualifying offenses while employed by the employer. 59A-35.090 Background Screening. (2) Processing Screening Requests, Required Documents and Fees. (d) An Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, herein incorporated by	CZ816			

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CZ816	Continued From page 2 reference, available at http://www.flrules.org/Gateway/reference.asp?No=Ref-09106 , and available from the Agency for Health Care Administration at: http://ahca.myflorida.com/MCHQ/Central_Service/Background_Screening/Regulations_Forms.shtml . This form must be completed by the individual and retained by the provider upon hire to attest that they meet the requirements for qualifying for employment, they have not been unemployed for more than 90 days from a position that requires Level 2 screening, and they agree to inform the employer immediately if _____ for any disqualifying offense. (e) An administrator or chief financial officer must be screened and qualified prior to _____ to the position. (3) Results of Screening and Notification. (a) Final results of background screening requests will be provided through the Agency's secure website that may be accessed by all health care providers applying for or actively licensed through the Agency that are registered with the Care Provider Background Screening Clearinghouse. The secure website is located at: apps.ahca.myflorida.com/SingleSignOnPortal . (b) If a Level 2 criminal history is incomplete, a certified letter will be sent to the individual being screened requesting the _____ report and court disposition information. If the letter is returned unclaimed, a copy of the letter will be sent by regular mail. Pursuant to section 435.05(1)(d), F.S., the missing information must be filed with the Agency within 30 days of the Agency's request or the individual is subject to disqualification in accordance with section 435.06(3), F.S. (c) The eligibility results of employee screening and the signed Attestation referenced in	CZ816			

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CZ816	Continued From page 3 subsection 59A-35.090(2), F.A.C., must be in the employee's personnel file, maintained by the provider. This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure that the eligibility results of employee screening and the signed Attestation referenced in subsection be in the employee's personnel file, maintained by the provider for 1 of 4 sampled Staff employee personnel files reviewed (Staff A). The findings included: A review of the employee personnel file was conducted for Staff A. Staff A was hired on _____, as a Home Health Aide (HHA) and provides direct resident care. It was revealed that the employee personnel file did not contain (under penalty of perjury) an attestation form of compliance for the Level II background screening. On _____ at 03:13PM, an interview was conducted with the Office Manager and she could not locate the form. During an interview on _____ at 4:02 PM an interview was conducted with the Administrator. She acknowledged the findings and no additional information was provided. Unclassified	CZ816			

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A 000	Initial Comments An unannounced Relicensure survey was conducted on 02/24/2020 at Victoria Villa. The facility had deficiencies at the time of the survey.	A 000		
A 026	59A-36.007(2) FAC Resident Care - Social & Leisure Activities (2) SOCIAL AND LEISURE ACTIVITIES. Residents shall be encouraged to participate in social, recreational, educational and other activities within the facility and the community. (a) The facility must provide an ongoing activities program. The program must provide diversified individual and group activities in keeping with each resident's needs, abilities, and interests. (b) The facility must consult with the residents in selecting, planning, and scheduling activities. The facility must demonstrate residents' participation through one or more of the following methods: resident meetings, committees, a resident council, a monitored suggestion box, group discussions, questionnaires, or any other form of communication appropriate to the size of the facility. (c) Scheduled activities must be available at least 6 days a week for a total of not less than 12 hours per week. Watching television is not an activity for the purpose of meeting the 12 hours per week of scheduled activities unless the television program is a special one-time event of special interest to residents of the facility. A facility whose residents choose to attend day programs conducted at adult day care centers, senior centers, mental health centers, or other day programs may count those attendance hours towards the required 12 hours per week of scheduled activities. An activities calendar must be posted in common areas where residents normally congregate.	A 026		

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A 026	Continued From page 1 (d) If residents assist in planning a special activity such as an outing, seasonal festivity, or an excursion, up to 3 hours may be counted toward the required activity time. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure that the activities calendar must be posted in common areas where residents normally congregate. The facility failed to ensure that scheduled activities must be available at least 6 days a week for a total of not less than 12 hours per week The findings included: On at 10:00 AM, a tour of the facility was conducted. It was revealed that the Activities Calendar was posted on the wall in the Activity area. The calendar was blank. The dates were listed, but the specific activities nor the times were listed on the calendar. On at 04:00 PM, an interview was conducted with the Administrator. She acknowledged the findings. Class III	A 026			
A 032	59A-36.007(8) FAC Resident Care - Elopement Standards 59A-36.007 (8) ELOPEMENT STANDARDS. (a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed	A 032			

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A 032	Continued From page 2 for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days. 1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times. 2. The facility must have a photo identification of at risk residents on file that is accessible to all facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative. (b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for: 1. An immediate search of the facility and premises, 2. The identification of staff responsible for	A 032			

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A 032	Continued From page 3 implementing each part of the elopement response policies and procedures, including specific duties and responsibilities, 3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and, 4. The continued care of all residents within the facility in the event of an elopement. (c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to sections 429.41(1)(a)3. and 429.41(1)(i), F.S. This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to conduct two mock elopement drills per year including all direct care staff and administration. The findings included: On _____ a review of the elopement drills provided by the Administrator revealed the following elopement drills were conducted. Each elopement mock drill did not include all direct care staff: a) _____ - 03:15 PM, 10 staff present. b) _____ - 03:30 PM, no sign in log c) _____ - 04:00 PM, no sign in log d) _____ - 01:30 PM, no sign in log e) _____ - 02:30 PM, no sign in log f) _____ - 10:30 AM, no sign in log On _____ at 04:00 PM, an interview was conducted with the Administrator. She acknowledged the findings.	A 032		

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A 032	Continued From page 4 Class III	A 032			
A 054	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known _____ the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical _____, the facility must, pursuant to section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on record review and an interview, it was	A 054			

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A 054	Continued From page 5 determined the facility failed to ensure the Medication Observation Record (MOR) was accurate for 10 out of 12 sampled residents (Resident # 3, Resident # 8, Resident # 10, Resident # 11, Resident # 12, Resident # 13, Resident # 14, Resident # 15, Resident # 16, and Resident # 17) who required administration of medication and assistance with the self-administration of medication. The findings included: During a medication pass conducted with Staff D on _____ at 9:18 AM a random review of the Medication Observation Record (MOR) was reviewed for accuracy during times of 10:20 AM - 10:49 AM. The following resident's medication were not signed off in the MOR on the following dates: Resident # 3 a) _____ (7PM dose) - _____, not signed off on the MOR b) _____ (8AM dose) - _____, not signed off on the MOR Resident # 8 a) _____ (8AM dose) - _____, not signed off on the MOR b) _____ (8AM dose) - _____, not signed off on the MOR Resident # 10 a) Ensure (8AM dose) - _____, not signed off on the MOR Resident # 11 a) _____ (8:00 AM dose) - _____ & _____, not signed off on the MOR b) Ctal Oprim (8 AM dose) - _____ & _____,	A 054		

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A 054	Continued From page 6 not signed off on the MOR c) , (8AM dose) - & , not signed off on the MOR d) , (8AM dose) - & , not signed off on the MOR e) , (8AM dose) - & , not signed off on the MOR f) Triamf/HCTX (8AM dose) - & , not signed off on the MOR g) (8AM dose) - & , not signed off on the MOR h) Cranberry (8AM dose) - & , not signed off on the MOR i) (8AM dose) - & , not signed off on the MOR j) (8AM dose) - & , not signed off on the MOR k) SOD Syrup (8AM dose) - & , not signed off on the MOR l) (8AM dose) - & , not signed off on the MOR m) Ensure (9AM dose) - & , not signed off on the MOR n) Flurorometholone (8AM dose) - & , not signed off on the MOR Resident # 12 a) (8AM dose) - , not signed off on the MOR b) D3 (8AM dose) - , not signed off on the MOR c) Ipratrop/ (8AM dose) - , not signed off on the MOR d) Ensure (9AM dose) - , not signed off on the MOR Resident # 13 a) Ensure (9AM dose) - , not signed off on the MOR	A 054		

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A 054	Continued From page 7 Resident # 14 a) (8AM dose) - , not signed off on the MOR b) Affcor (9AM dose) - , not signed off on the MOR Resident # 15 a) (8AM dose) - , not signed off on the MOR b) (8AM dose) - , not signed off on the MOR Resident # 16 a) Bayer (8AM dose) - , not signed off on the MOR b) Esomepra (8AM dose) - , not signed off on the MOR Resident # 17 a) (8AM dose) - , not signed off on the MOR b) Centraline (8AM dose) - , not signed off on the MOR In an interview with the Supervisor and Staff D on at 11:11 AM, the surveyor informed of the findings and no additional information was provided. During an interview with the Administrator on at 4:02 PM, she acknowledged the findings and no additional information was provided. Class III	A 054			
A 055	59A-36.008(6) FAC Medication - Storage and Disposal	A 055			

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A 055	Continued From page 8 (6) MEDICATION STORAGE AND DISPOSAL. (a) In order to accommodate the needs and preferences of residents and to encourage residents to remain as independent as possible, residents may keep their medications, both prescription and over-the-counter, in their possession both on or off the facility premises. Residents may also store their medication in their rooms or apartments if either the room is kept locked when residents are absent or the medication is stored in a secure place that is out of sight of other residents. (b) Both prescription and over-the-counter medications for residents must be centrally stored if: 1. The facility administers the medication; 2. The resident requests central storage. The facility must maintain a list of all medications being stored pursuant to such a request; 3. The medication is determined and documented by the health care provider to be hazardous if kept in the personal possession of the person for whom it is prescribed; 4. The resident fails to maintain the medication in a safe manner as described in this paragraph; 5. The facility determines that, because of physical arrangements and the conditions or habits of residents, the personal possession of medication by a resident poses a safety hazard to other residents, or 6. The facility's rules and regulations require central storage of medication and that policy has been provided to the resident before admission as required in rule 59A-36.006, F.A.C. (c) Centrally stored medications must be: 1. Kept in a locked cabinet; locked cart; or other locked storage receptacle, room, or area at all times; 2. Located in an area free of dampness and	A 055			

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A 055	Continued From page 9 abnormal temperature, except that a medication requiring refrigeration must be kept refrigerated. Refrigerated medications must be secured by being kept in a locked container within the refrigerator, by keeping the refrigerator locked, or by keeping the area in which the refrigerator is located locked; 3. Accessible to staff responsible for filling pill-organizers, assisting with self-administration of medication, or administering medication. Such staff must have ready access to keys or codes to the medication storage areas at all times; and, 4. Kept separately from the medications of other residents and properly closed or sealed. (d) Medication that has been discontinued but has not expired must be returned to the resident or the resident's representative, as appropriate, or may be centrally stored by the facility for future use by the resident at the resident's request. If centrally stored by the facility, the discontinued medication must be stored separately from medication in current use, and the area in which it is stored must be marked "discontinued medication." Such medication may be reused if prescribed by the resident's health care provider. (e) When a resident's stay in the facility has ended, the administrator must return all medications to the resident, the resident's family, or the resident's guardian unless otherwise prohibited by law. If, after notification and waiting at least 15 days, the resident's medications are still at the facility, the medications are considered abandoned and may be disposed of in accordance with paragraph (f). (f) Medications that have been abandoned or have expired must be disposed of within 30 days of being determined abandoned or expired and the disposal must be documented in the resident's record. The medication may be taken	A 055			

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A 055	Continued From page 10 to a pharmacist for disposal or may be destroyed by the administrator or designee with one witness. (g) Facilities that hold a Special-ALF permit issued by the Board of Pharmacy may return dispensed medicinal drugs to the dispensing pharmacy pursuant to rule 64B16-28.870, F.A.C. This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure that medication is stored in a safe and secure manner. The findings included: On _____ at 09:34 AM, during a med pass observation conducted with Staff D the following was noted. It was revealed that the medication cart was left unattended by Staff D and unlocked when Staff D went to assist Resident # 10 with his medication. Currently, there were 6 residents sitting in the dining room area. The medication cart remained unlocked for 15 minutes until Surveyor intervention. The Surveyor informed Staff D and he locked the cart that was filled with several medications immediately. On _____ at 11:11 AM the surveyor spoke with the supervisor and Staff D regarding the medication cart being unlocked. They acknowledged the finding and no additional information was provided. Class III	A 055			
A 077	429.176 FS; 429.52(), 59A-36.01(1) FAC Staffing Standards - Administrators 429.176 Notice of change of administrator.-lf,	A 077			

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A 077	Continued From page 11 during the period for which a license is issued, the owner changes administrators, the owner must notify the agency of the change within 10 days and provide documentation within 90 days that the new administrator has completed the applicable core educational requirements under s. 429.52. A facility may not be operated for more than 120 consecutive days without an administrator who has completed the core educational requirements. 429.52 (4) A new facility administrator must complete the required training and education, including the competency test, within 90 days after date of employment as an administrator. Failure to do so is a violation of this part and subjects the violator to an administrative fine as prescribed in s. 429.19. Administrators licensed in accordance with part II of chapter 468 are exempt from this requirement. Other licensed professionals may be exempted, as determined by the agency by rule. (5) Administrators are required to participate in continuing education for a minimum of 12 contact hours every 2 years. 59A-36.010 (1) ADMINISTRATORS. Every facility must be under the supervision of an administrator who is responsible for the operation and maintenance of the facility including the management of all staff and the provision of appropriate care to all residents as required by chapters 408, part II, 429, part I, F.S., and rule chapter 59A-35, F.A.C., and this rule chapter. (a) An administrator must: 1. Be at least _____ 2. If employed on or after _____	A 077			

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A 077	Continued From page 12 have, at a minimum, a high school diploma or G.E.D.; 3. Be in compliance with Level 2 background screening requirements pursuant to sections 408.809 and 429.174, F.S.; 4. Complete the core training and core competency test requirements pursuant to rule 59A-36.011, F.A.C., no later than 90 days after becoming employed as a facility administrator. Administrators who attended core training prior to _____, are not required to take the competency test unless specified elsewhere in this rule; and, 5. Satisfy the continuing education requirements pursuant to rule 59A-36.011, F.A.C. Administrators who are not in compliance with these requirements must retake the core training and core competency test requirements in effect on the date the non-compliance is discovered by the agency or the department. (b) In the event of extenuating circumstances, such as the _____ of a facility administrator, the agency may permit an individual who otherwise has not satisfied the training requirements of subparagraph (1)(a)4. of this rule, to temporarily serve as the facility administrator for a period not to exceed 90 days. During the 90 day period, the individual temporarily serving as facility administrator must: 1. Complete the core training and core competency test requirements pursuant to rule 59A-36.011, F.A.C.; and, 2. Complete all additional training requirements if the facility maintains licensure as an extended congregate care or limited mental health facility. (c) Administrators may supervise a maximum of either three assisted living facilities or a group of facilities on a single campus providing housing and health care Administrators who supervise	A 077			

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A 077	Continued From page 13 more than one facility must appoint in writing a separate manager for each facility. However, an administrator supervising a maximum of three assisted living facilities, each licensed for 16 or fewer beds and all within a 15 mile of each other, is only required to appoint two managers to assist in the operation and maintenance of those facilities. (d) An individual serving as a manager must satisfy the same qualifications, background screening, core training and competency test requirements, and continuing education requirements as an administrator pursuant to paragraph (1)(a) of this rule. Managers who attended the core training program prior to , are not required to take the competency test unless specified elsewhere in this rule. In addition, a manager may not serve as a manager of more than a single facility, except as provided in paragraph (1)(c) of this rule, and may not serve as an administrator of any other facility. (e) Pursuant to section 429.176, F.S., facility owners must notify the Agency Central Office within 10 days of a change in facility administrator on the Notification of Change of Administrator form, AHCA Form 3180-1006, , which is incorporated by reference and available online at: http://www.flrules.org/Gateway/reference.asp?No=Ref-09393. This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure tat the Administrator provide evidence of at a minimum, a high school diploma or G.E.D. The findings included:	A 077			

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A 077	Continued From page 14 On a review of the employee personnel files was conducted. It was revealed that the Administrator was hired on /1996. It was revealed that the evidence of a high school diploma or GED was not present in the file. On at 04:00 PM, an interview was conducted with the Administrator. She stated she attended school in another county and could not obtain evidence. She acknowledged the findings. Class	A 077			
A 078	59A-36.010(2) FAC Staffing Standards - Staff (2) STAFF. (a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable . The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership. 1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of testing materials satisfies the annual examination requirement. An individual with a positive test must submit a health care provider's statement that the individual does not constitute a risk of	A 078			

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A 078	Continued From page 15 2. If any staff member has, or is suspected of having, a communicable _____, such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable _____. (b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter. (c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C. (d) An assisted living facility _____ to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents. (e) For facilities with a licensed capacity of 17 or more residents, the facility must: 1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and, 2. Maintain time sheets for all staff. (f) Level 2 background screening must be conducted for staff, including staff _____ by the facility to provide services to residents,	A 078			

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A 078	Continued From page 16 pursuant to sections 408.809 and 429.174, F.S. This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure that all direct care staff provide evidence of a negative () examination on an annual basis, for 2 of 4 sampled employee personnel records reviewed (Staff C and the Administrator). The findings included: A review of the employment personnel record was conducted for Staff B. Staff B was hired on _____, as a Certified Nursing Assistant (CNA) and Home Health Aide (HHA). She provides direct resident care. The most recent physician statement was dated _____. There was no further documentation indicating a freedom from _____ for 2020. On _____ a review of the employee personnel files was conducted. It was revealed that the Administrator was hired on ____/1996. It was revealed that the evidence of a _____ physician statement was dated _____. There was no further documentation indicating a freedom from _____ for 2020. On _____ at 04:00 PM, an interview was conducted with the Administrator. She acknowledged the findings. Class III	A 078			
A 081	59A-36.011() FAC Training - Staff In-Service (2) STAFF PRESERVICE ORIENTATION.	A 081			

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A 081	Continued From page 17 (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in _____ control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its _____ control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to _____ borne _____, may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers	A 081			

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A 081	Continued From page 18 the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident neglect, and The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response	A 081			

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A 081	Continued From page 19 policies and procedures. This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure that all direct care staff receive the pre-service orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training for 3 of 4 sampled employee personnel records reviewed (Staff A, Staff B and Staff C). The findings included: a) A review of personnel file for Staff A hired on _____, who works as a Home Health Aide (HHA) and provides direct care to residents, revealed there was no documentation of the following training's: Elopement response training Resident rights and Recognizing/Reporting _____/Neglect training 1-hour On _____ at 3:18 PM the surveyor informed the Office Manager that the training was not located in the file. She could not locate the training's and provided no additional information. b) On _____ a review of the employment personnel record was conducted for Staff B. Staff B was hired on _____. She works as a Certified Nursing Assistant (CNA) and Home Health Aide (HHA). She provides direct resident care. The two hour preservice orientation certificate was not found in the file. c) On _____ a review of the employment personnel record was conducted for Staff C. Staff C was hired on _____. She works as a HHA. She provides direct resident care. The two hour preservice orientation certificate was not	A 081		

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A 081	Continued From page 20 found in the file. On at 04:00 PM, an interview was conducted with the Administrator. She acknowledged the findings. Class III	A 081		
A 086	59A-36.011(10) FAC Training - ADRD (10) AND RELATED ("ARDR") TRAINING REQUIREMENTS. Facilities which advertise that they provide special care for persons with ADRD, or who maintain secured areas as described in Chapter 4, Section 464.4.6 of the Florida Building Code, as adopted in rule 61G20-1.001, F.A.C., Florida Building Code Adopted, must ensure that facility staff receive the following training. (a) Facility staff who interact on a daily basis with residents with ADRD but do not provide direct care to such residents and staff who provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment. Completion of the core training program between and shall satisfy this requirement. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. Initial training, entitled " and Related Level I Training," must address the following subject areas: 1. Understanding 's and related ; 2. Characteristics of ; 3. Communicating with residents with 's ; 4. Family issues;	A 086		

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A 086	Continued From page 21 5. Resident environment; and, 6. Ethical issues. (b) Staff who have successfully completed both the initial one hour and continuing three hours of ADRD training pursuant to sections 400.1755, 429.917 and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility and Related Level I Training. (c) Facility staff who provide direct care to residents with ADRD must obtain an additional 4 hours of training, entitled "and Related Level II Training," within 9 months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. and Related Level II Training must address the following subject areas as they apply to these : 1. Behavior management, 2. Assistance with ADLs, 3. Activities for residents, 4. Stress management for the care giver; and, 5. Medical information. (d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b) of this subsection, can be found in the document "Training Guidelines for the Special Care of Persons with 's, and Related," dated , incorporated by reference, available from the Department of Elder Affairs, 4040 Esplanade Way, Tallahassee, Florida 32399-7000. (e) Direct care staff shall participate in 4 hours of continuing education annually as required under section 429.178, F.S. Continuing education received under this paragraph may be used to	A 086			

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A 086	Continued From page 22 meet 3 of the 12 hours of continuing education required by section 429.52, F.S., and subsection (1) of this rule, or 3 of the 6 hours of continuing education for extended congregate care required by subsection (7) of this rule. (f) Facility staff who have only incidental contact with residents with ADRD must receive general written information provided by the facility on interacting with such residents, as required under section 429.178, F.S., within three (3) months of employment. "Incidental contact" means all staff who neither provide direct care nor are in regular contact with such residents. (g) Persons who seek to provide ADRD training in accordance with this subsection must provide the department or its designee with documentation that they hold a Bachelor's degree from an accredited college or university or hold a license as a registered nurse, and: 1. Have 1 year teaching experience as an educator of caregivers for persons with _____, or related _____, or 2. Three years of practical experience in a program providing care to persons with _____, or related _____, or 3. Completed a specialized training program in the subject matter of this program and have a minimum of two years of practical experience in a program providing care to persons with _____, or related _____. (h) With reference to requirements in paragraph (g), a Master's degree from an accredited college or university in a subject related to the content of this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor's degree referenced in paragraph (g).	A 086		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
A 086	Continued From page 23 This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure staff who interact on a daily basis with residents with _____ and Related (ADRD), but do not provide direct care to such residents and staff who provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment and 4 hours within 9 months of hire for 1 of 4 Staff employee records reviewed (Staff A). The findings included: On _____ at 3:00 PM, a tour of the facility was conducted. It was revealed that the facility has a secured entrance that has a keypad where a code must be entered to get in and out of the facility. The surveyor requested the Admission package which revealed the facility advertises a secure Memory Unit. A review of the facility's website also advertises the facility with people with _____ or _____'s _____. A review of the employee personnel file was conducted for Staff A. Staff A was hired on _____, works as a Home Health Aide (HHA) and provides direct resident care. It was revealed that her employee personnel file contained one training certificate for _____'s I that included 3 hours of training. _____ Level I training certificate dated _____ contained 3 hours. There was no _____ Level II training certificate located in Staff A's file. On _____ at 03:28 PM, the surveyor spoke with the Office Manager and informed her that Staff A does not have the required 4 hours _____ Level I training within 3 months of hire and the 4 hours of _____ Level II training within 9 months of _____.	A 086			

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A 086	Continued From page 24 hire. She could not locate the trainings. On at 04:002PM, an interview was conducted with the Administrator. She acknowledged the findings and no additional information was provided. Class III	A 086			
A 093	59A-36.012(2) FAC Food Service - Dietary Standards (2) DIETARY STANDARDS. (a) The meals provided by the assisted living facility must be planned based on the current USDA Dietary Guidelines for Americans, 2010, which are incorporated by reference and available for review at: http://www.frules.org/Gateway/reference.asp?No=Ref-04003 , and the current summary of Dietary Reference Intakes established by the Food and Nutrition Board of the Institute of Medicine of the National Academies, 2010, which are incorporated by reference and available for review at: http://iom.edu/Activities/Nutrition/SummaryDRIs/~media/Files/Activity%20Files/Nutrition/DRIs/New%20Material/5DRI%20Values%20SummaryTables%2014.pdf . Therapeutic diets must meet these nutritional standards to the extent possible. (b) The residents' nutritional needs must be met by offering a variety of meals adapted to the food habits, preferences, and physical abilities of the residents, and must be prepared through the use of standardized recipes. For facilities with a licensed capacity of 16 or fewer residents, standardized recipes are not required. Unless a resident chooses to eat less, the facility must serve the standard minimum portions of food	A 093			

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A 093	Continued From page 25 according to the Dietary Reference Intakes. (c) All regular and therapeutic menus to be used by the facility must be reviewed annually by a licensed or registered dietitian, a licensed nutritionist, or a registered dietetic technician supervised by a licensed or registered dietitian, or a licensed nutritionist to ensure the meals meet the nutritional standards established in this rule. The annual review must be documented in the facility files and include the original signature of the reviewer, registration or license number, and date reviewed. Portion sizes must be indicated on the menus or on a separate sheet. 1. Daily food servings may be divided among three or more meals per day, including snacks, as necessary to accommodate resident needs and preferences. 2. Menu items may be substituted with items of comparable nutritional value based on the seasonal availability of fresh produce or the preferences of the residents. (d) Menus must be dated and planned at least 1 week in advance for both regular and therapeutic diets. Residents must be encouraged to participate in menu planning. Planned menus must be conspicuously posted or easily available to residents. Regular and therapeutic menus as served, with substitutions noted before or when the meal is served, must be kept on file in the facility for 6 months. (e) Therapeutic diets must be prepared and served as ordered by the health care provider. 1. Facilities that offer residents a variety of food choices through a select menu, buffet style dining, or family style dining are not required to document what is eaten unless a health care provider's order indicates that such monitoring is necessary. However, the food items that enable residents to comply with the therapeutic diet must	A 093			

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A 093	Continued From page 26 be identified on the menus developed for use in the facility. 2. The facility must document a resident's refusal to comply with a therapeutic diet and provide notification to the resident's health care provider of such refusal. (f) For facilities serving three or more meals a day, no more than 14 hours must elapse between the end of an evening meal containing a protein food and the beginning of a morning meal. Intervals between meals must be evenly distributed throughout the day with not less than 2 hours nor more than 6 hours between the end of one meal and the beginning of the next. For residents without access to kitchen facilities, snacks must be offered at least once per day. Snacks are not considered to be meals for the purposes of _____ the time between meals. (g) Food must be served attractively at safe and palatable temperatures. All residents must be encouraged to eat at tables in the dining areas. A supply of eating ware sufficient for all residents, including adaptive equipment if needed by any resident, must be on _____. (h) A 3-day supply of nonperishable food, based on the number of weekly meals the facility has _____ with residents to serve, must be on _____ at all times. The quantity must be based on the resident census and not on licensed capacity. The supply must consist of foods that can be stored safely without refrigeration. Water sufficient for drinking and food preparation must also be stored, or the facility must have a plan for obtaining water in an emergency, with the plan coordinated with and reviewed by the local disaster preparedness authority. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure that the menu	A 093			

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A 093	Continued From page 27 issued by the certified Dietitian was followed. They failed to provide evidence of the 6-month substitution, regular and therapeutic menu. The facility also failed to ensure that Menu items may be substituted with items of comparable nutritional value. The facility failed to ensure that therapeutic diets are served the same as the regular diets.. The findings included: On at 09:00 AM, an observation of the Breakfast meal was conducted. It was revealed that there were 8 puree diets served in one bowl. An interview was conducted with the Food Service Manager. She stated she combined all puree food items in the same bowl. On at 09:15 AM, an observation was made of the meal. There were 12 residents with the regular diets. They were eating the following items: juice, hot cereal, scrambled eggs, and coffee. A review of the 4-week menu cycle was conducted. The certified Dietitian issued the following menu for Breakfast: 4 oz. Assorted juice, cup Hot Cereal, 2 Pancakes, 2 T Syrup, 2 t Margarine, 8 oz Milk, 6 oz Coffee/Tea, (Toast) sub). The Food Service Manager substituted the scrambled eggs for the pancakes along with the cereal. On at 10:00 AM, an interview was conducted with the Administrator. She stated meals were served at the following times: Breakfast 09:00 AM., Lunch 12:00 PM., and Dinner 05:00 PM. There are more than 14 hours between Dinner and Breakfast. There are 16 hours between the two meals.	A 093			

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A 093	Continued From page 28 On _____ at 10:30 AM, a request was made for the 6-month substitution list, regular and therapeutic menu. The Food Service Manager failed to provide evidence. On _____ at 04:00 PM, an interview was conducted with the Administrator. She acknowledged the findings. Class III	A 093			
A 161	429.275(2) FS; 59A-36.015(2) FAC Records - Staff 429.275 (2) The administrator or owner of a facility shall maintain personnel records for each staff member which contain, at a minimum, documentation of background screening, if applicable, documentation of compliance with all training requirements of this part or applicable rule, and a copy of all licenses or certification held by each staff who performs services for which licensure or certification is required under this part or rule. 59A-36.015 (2) STAFF RECORDS. (a) Personnel records for each staff member must contain, at a minimum, a copy of the employment application, with references furnished, and documentation verifying freedom from signs or symptoms of communicable _____ In addition, records must contain the following, as applicable: 1. Documentation of compliance with all staff	A 161			

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A 161	Continued From page 29 training and continuing education required by rule 59A-36.011, F.A.C., 2. Copies of all licenses or certifications for all staff providing services that require licensing or certification, 3. Documentation of compliance with level 2 background screening for all staff subject to screening requirements as specified in section 429.174, F.S., and rule 59A-36.010, F.A.C., 4. For facilities with a licensed capacity of 17 or more residents, a copy of the job description given to each staff member pursuant to rule 59A-36.010, F.A.C., 5. Documentation verifying direct care staff and administrator participation in resident elopement drills pursuant to paragraph 59A-36.007(8)(c), F.A.C. (b) The facility is not required to maintain personnel records for staff provided by a licensed staffing agency or staff employed by an entity _____ to provide direct or indirect services to residents and the facility. However, the facility must maintain a copy of the contract between the facility and the staffing agency or contractor as described in rule 59A-36.010, F.A.C. (c) The facility must maintain the written work schedules and staff time sheets for the most current 6 months as required by rule 59A-36.010, F.A.C. This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to maintain evidence of the employment application, job descriptions with the references for 3 of 4 sampled staff employment personnel files reviewed (Staff A, B and C). The findings included:	A 161			

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

VICTORIA VILLA

**5151 S.W. 61 AVENUE
DAVIE, FL 33314**

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A 161	Continued From page 30 a) An employee record review was conducted on for Staff A direct care staff (hire date). There was an application in the file dated with no references and there was no job description in the file. On at 3:12 PM, the surveyor spoke with the Office Manager and she could not locate the references and the job description. b) On a review of the employment personnel record was conducted for Staff B. Staff B was hired on, she works as a Certified Nursing Assistant (CNA) and Home Health Aide (HHA). She provides direct resident care. The references were not included on the employment application dated c) On a review of the employment personnel record was conducted for Staff C. Staff C was hired on She works as an HHA. She provides direct resident care. The applications dated did not contain references. On at 04:00 PM, an interview was conducted with the Administrator. She acknowledged the findings. Class	A 161		