Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11942717	A. BUILDING: _____ B. WING _____	03/04/2020

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DEERWOOD PLACE	8700 A C SKINNER PARKWAY JACKSONVILLE, FL 32256

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A complaint investigation (complaint number 2020000048) and generator monitoring visit was conducted at Deerwood Place Assisted Living Facility on . . . . . Deficiencies were identified at the time of the survey.	A 000		
A 052	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, including an syringe that is prefilled with the proper dosage by a pharmacist and an , , that is prefilled by the manufacturer, from where it is stored, and bringing it to the resident. (b) In the presence of the resident, reading the label, opening the container, removing a prescribed amount of medication from the container, and closing the container. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her . (d) Applying , medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the . (h) Using a to perform - level checks.	A 052		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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A 052	Continued From page 1 (i) Assisting with putting on and taking off stockings. (j) Assisting with applying and removing an but not with titrating the prescribed settings. (k) Assisting with the use of a continuous positive airway pressure device but not with titrating the prescribed setting of the device. (l) Assisting with measuring vital signs. (m) Assisting with bags. (4) Assistance with self-administration does not include: (a) Mixing, converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a of the body. (d) Administration of preparations. (e) Irrigations or debriding agents used in the treatment of a skin condition. (f) , , or preparations. (g) Medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and at the request of a competent resident. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person.	A 052		

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A 052	Continued From page 2 (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in section 429.256, F.S. and this rule. (b) In addition to the specifications of section 429.256(3), F.S., assistance with self-administration of medication includes, in the presence of the resident, reading the medication label aloud and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from	A 052		

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A 052	Continued From page 3 facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in section 429.256(4), F.S. 1. As used in section 429.256(4)(g), F.S., the term "competent resident" means that the resident is cognizant of when a medication is required and understands the purpose for taking the medication. 2. As used in section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (g) All trained staff must adhere to the facility's . . . . control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview the facility failed to assist with	A 052		

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A 052	Continued From page 4 self-administration of medication appropriately for 3 of 3 sampled residents that required assistance with self-administration of medications (Residents #1, #2 and #3) . Findings included: During a medication pass observation conducted on . . . . . starting at 10:05 AM, Staff A, an unlicensed medication technician (med tech), was observed assisting Resident #1 with medication self-administration. She dispensed the medications prior to entering his room. When she entered the room, she handed the pills to Resident 31, but did not read the medication label to him. Upon returning to the medication cart, she failed to sanitize her after taking off her gloves. The MOR indicated these medications were scheduled for 8:00 AM. At 10:10 AM on . . . . . , Staff A was observed assisting Resident #2 with medication self-administration. These medications were also scheduled for 8:00 AM. Her were not sanitized prior to commencing the medication pass. While standing at the cart and not in the presence of Resident #2, she dispensed the medications into a pill cup. The cup was brought to the room, where she left the medications on the resident's walker. She did not read the label aloud or wait to observe Resident #2 take the medications before leaving the room. Resident #3 received assistance from Staff A at 10:24 AM on . . . . . . The medications were scheduled for 8:00 AM. Her were not sanitized prior to starting the medication pass. Resident #3 was not present when Staff A dispensed the medications into the pill cup at the medication cart. After entering the room with the	A 052		

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A 052	Continued From page 5 medications, Staff A did not read the label aloud to Resident #3. She put the pills on the counter, and left prior to watching Resident #3 take the medications. A record review conducted on for Staff A, with a date of hire of , revealed Staff A had 6 contact hours of training for assistance with self-administration on and a 2 hour update review of assistance with self-administration on . During an interview with Staff A, conducted on at 11:52 AM, she confirmed that she did not read the label or dispense the medication in the presence of Resident's #1, #2 or #3 and did not observe Resident #2 or #3 swallow their medications. During an interview with the Director of Nursing conducted on at 2:09 PM, she stated that the Medication Technician should verify what time a residents medication is scheduled and medication should be given in the allowable time frame. In an interview with the Administrator conducted on at 3:06 PM she stated that the facility's policy and procedure for medication technicians is to follow the regulations for assistance with self-administration. Class III	A 052		
A 054	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer	A 054		

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A 054	Continued From page 6 managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known [illegible] the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical [illegible], the facility must, pursuant to section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to maintain accurate and up-to-date electronic Medication Observation Records (MORs) that reflect each time the medications were provided to 1 of 3 residents sampled (Resident #2). Findings included:	A 054		

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A 054	Continued From page 7 A record review conducted on for Staff A, with a date of hire revealed that she received 6 contact hours of training in assistance with self-administration on and a two-hour update review on . During an observation at 10:10 AM on , Staff A was observed assisting Resident #2 with many medications, including , . A record review conducted on of Resident #2's MOR revealed that the , was not documented as being given at 10:10 AM. During an interview conducted on at 11:20 AM with Staff A, an unlicensed Medication Technician, she confirmed that , had been given that morning but had not been signed off afterwards to indicate it was given. Class III	A 054		