

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11966265</b>        | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>08/21/2020</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>BUENA VISTA HEALTH CARE II, CORP</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>7968 W 14 COURT<br/>HIALEAH, FL 33014</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                                    | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | ID<br>PREFIX<br>TAG                                                                   | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| CZ814                                                                       | <p>435.12(2)(b-d), FS Background Screening Clearinghouse</p> <p>435.12(2) Care Provider Background Screening Clearinghouse.-</p> <p>(b) Until such time as the _____ are enrolled in the national retained print _____ notification program at the Federal Bureau of Investigation, an employee with a break in service of more than 90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency.</p> <p>(c) An employer of persons subject to screening by a specified agency must register with the clearinghouse and maintain the employment status of all employees within the clearinghouse. Initial employment status and any changes in status must be reported within 10 business days.</p> <p>(d) An employer must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee for electronic _____ submission to the Department of Law Enforcement. The registration must include the employee's full first name, middle initial, and last name; social security number; date of birth; mailing address; _____; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number.</p> <p>This Statute or Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to keep an updated employee roster in the background screening clearinghouse database. One out of four sampled staff was not listed (Staff B).</p> <p>Findings included:</p> | CZ814                                                                                 |                                                                                                                          |                                                        |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**BUENA VISTA HEALTH CARE II, CORP**

**7968 W 14 COURT  
HIALEAH, FL 33014**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| CZ814                    | Continued From page 1<br><br>Observation on . . . . . at 9:15 AM revealed<br>Staff B was the only personnel working in the<br>facility.<br><br>During an interview on . . . . . at 9:50 AM Staff<br>B stated that she had been working alone at the<br>facility for . . . days since Staff C got sick.<br><br>Review of the facility's roster in the background<br>screening clearing house on . . . . . revealed<br>that Staff B was not listed as an active employee<br>on the employee roster.<br><br>Unclassified                                                                                                                                                                                                                                                                                                                                                                                                                                | CZ814               |                                                                                                                          |                          |
| CZ815                    | 408.809; 435.02(2); 435.06 FS Background<br>Screening; Prohibited Offenses<br><br>408.809 Background screening; prohibited<br>offenses.-<br>(1) Level 2 background screening pursuant to<br>chapter 435 must be conducted through the<br>agency on each of the following persons, who are<br>considered employees for the purposes of<br>conducting screening under chapter 435:<br>(a) The licensee, if an individual.<br>(b) The administrator or a similarly titled person<br>who is responsible for the day-to-day operation of<br>the provider.<br>(c) The financial officer or similarly titled individual<br>who is responsible for the financial operation of<br>the licensee or provider.<br>(d) Any person who is a controlling interest.<br>(e) Any person, as required by authorizing<br>statutes, seeking employment with a licensee or<br>provider who is expected to, or whose<br>responsibilities may require him or her to, provide | CZ815               |                                                                                                                          |                          |

Agency for Health Care Administration

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| CZ815                                                                       | <p>Continued From page 2</p> <p>personal care or services directly to clients or have access to client funds, personal property, or living areas; and any person, as required by authorizing statutes, _____ with a licensee or provider whose responsibilities require him or her to provide personal care or personal services directly to clients, or _____ with a licensee or provider to work 20 hours a week or more who will have access to client funds, personal property, or living areas. Evidence of contractor screening may be retained by the contractor's employer or the licensee.</p> <p>(3) All _____ must be provided in electronic format. Screening results shall be reviewed by the agency with respect to the offenses specified in s. 435.04 and this section, and the qualifying or disqualifying status of the person named in the request shall be maintained in a database. The qualifying or disqualifying status of the person named in the request shall be posted on a secure website for retrieval by the licensee or designated agent on the licensee's behalf.</p> <p>(4) In addition to the offenses listed in s. 435.04, all persons required to undergo background screening pursuant to this part or authorizing statutes must not have an _____ awaiting final disposition for, must not have been found guilty of, regardless of adjudication, or entered a plea of nolo contendere or guilty to, and must not have been adjudicated delinquent and the record not have been sealed or expunged for any of the following offenses or any similar offense of another jurisdiction:</p> <p>(a) Any authorizing statutes, if the offense was a felony.</p> <p>(b) This chapter, if the offense was a felony.</p> <p>(c) Section 409.920, relating to Medicaid provider fraud.</p> | CZ815                                                                                 |                                                                                                                          |                                                        |

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| CZ815                                                                       | Continued From page 3<br><br>(d) Section 409.9201, relating to Medicaid fraud.<br>(e) Section 741.28, relating to domestic violence.<br>(f) Section 777.04, relating to attempts,<br>solicitation, and conspiracy to commit an offense<br>listed in this subsection.<br>(g) Section 817.034, relating to fraudulent acts<br>through mail, wire, radio, electromagnetic,<br>photoelectronic, or photooptical systems.<br>(h) Section 817.234, relating to false and<br>fraudulent insurance claims.<br>(i) Section 817.481, relating to obtaining goods by<br>using a false or expired credit card or other credit<br>device, if the offense was a felony.<br>(j) Section 817.50, relating to fraudulently<br>obtaining goods or services from a health care<br>provider.<br>(k) Section 817.505, relating to patient brokering.<br>(l) Section 817.568, relating to criminal use of<br>personal identification information.<br>(m) Section 817.60, relating to obtaining a credit<br>card through fraudulent means.<br>(n) Section 817.61, relating to fraudulent use of<br>credit cards, if the offense was a felony.<br>(o) Section 831.01, relating to forgery.<br>(p) Section 831.02, relating to uttering forged<br>instruments.<br>(q) Section 831.07, relating to forging bank bills,<br>checks, drafts, or promissory notes.<br>(r) Section 831.09, relating to uttering forged<br>bank bills, checks, drafts, or promissory notes.<br>(s) Section 831.30, relating to fraud in obtaining<br>medicinal drugs.<br>(t) Section 831.31, relating to the sale,<br>manufacture, delivery, or possession with the<br>intent to sell, manufacture, or deliver any<br>counterfeit controlled substance, if the offense<br>was a felony.<br>(u) Section 895.03, relating to racketeering and<br>collection of unlawful debts. | CZ815                                                                                 |                                                                                                                          |                                                        |

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| CZ815                    | Continued From page 4<br><br>(v) Section 896.101, relating to the Florida Money Laundering Act.<br>If, upon rescreening, a person who is currently employed or _____ with a licensee as of _____, and was screened and qualified under ss. 435.03 and 435.04, has a disqualifying offense that was not a disqualifying offense at the time of the last screening, but is a current disqualifying offense and was committed before the last screening, he or she may apply for an exemption from the appropriate licensing agency and, if agreed to by the employer, may continue to perform his or her duties until the licensing agency renders a decision on the application for exemption if the person is eligible to apply for an exemption and the exemption request is received by the agency no later than 30 days after receipt of the rescreening results by the person.<br>(5) A person who serves as a controlling interest of, is employed by, or contracts with a licensee on _____, who has been screened and qualified according to standards specified in s. 435.03 or s. 435.04 must be rescreened by _____, in compliance with the following schedule. If, upon rescreening, such person has a disqualifying offense that was not a disqualifying offense at the time of the last screening, but is a current disqualifying offense and was committed before the last screening, he or she may apply for an exemption from the appropriate licensing agency and, if agreed to by the employer, may continue to perform his or her duties until the licensing agency renders a decision on the application for exemption if the person is eligible to apply for an exemption and the exemption request is received by the agency within 30 days after receipt of the rescreening results by the person. The rescreening schedule shall be: | CZ815               |                                                                                                                          |                          |

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| CZ815                                                                       | <p>Continued From page 5</p> <p>(a) Individuals for whom the last screening was conducted on or before _____ must be rescreened by _____.</p> <p>(b) Individuals for whom the last screening conducted was between _____, and _____, must be rescreened by _____.</p> <p>(c) Individuals for whom the last screening conducted was between _____ through _____, must be rescreened by _____.</p> <p>(6) The costs associated with obtaining the required screening must be borne by the licensee or the person subject to screening. Licensees may reimburse persons for these costs. The Department of Law Enforcement shall charge the agency for screening pursuant to s. 943.053(3). The agency shall establish a schedule of fees to cover the costs of screening.</p> <p>(7)(a) As provided in chapter 435, the agency may grant an exemption from disqualification to a person who is subject to this section and who:</p> <ol style="list-style-type: none"> <li>Does not have an active professional license or certification from the Department of Health; or</li> <li>Has an active professional license or certification from the Department of Health but is not providing a service within the scope of that license or certification.</li> </ol> <p>(b) As provided in chapter 435, the appropriate regulatory board within the Department of Health, or the department itself if there is no board, may grant an exemption from disqualification to a person who is subject to this section and who has received a professional license or certification from the Department of Health or a regulatory board within that department and that person is providing a service within the scope of his or her licensed or certified practice.</p> <p>(8) The agency and the Department of Health</p> | CZ815                                                                                 |                                                                                                                          |                                                        |

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| CZ815                                                                       | <p>Continued From page 6</p> <p>may adopt rules pursuant to ss. 120.536(1) and 120.54 to implement this section, chapter 435, and authorizing statutes requiring background screening and to implement and adopt criteria relating to retaining _____ pursuant to s. 943.05(2).</p> <p>(9) There is no reemployment assistance or other monetary liability on the part of, and no cause of action for damages arising against, an employer that, upon notice of a disqualifying offense listed under chapter 435 or this section, terminates the person against whom the report was issued, whether or not that person has filed for an exemption with the Department of Health or the agency.</p> <p>435.06 Exclusion from employment.-</p> <p>(1) If an employer or agency has reasonable cause to believe that grounds exist for the denial or termination of employment of any employee as a result of background screening, it shall notify the employee in writing, stating the specific record that indicates noncompliance with the standards in this chapter. It is the responsibility of the affected employee to contest his or her disqualification or to request exemption from disqualification. The only basis for contesting the disqualification is proof of mistaken identity.</p> <p>(2)(a) An employer may not hire, select, or otherwise allow an employee to have contact with any _____ person that would place the employee in a role that requires background screening until the screening process is completed and demonstrates the absence of any grounds for the denial or termination of employment. If the screening process shows any grounds for the denial or termination of employment, the employer may not hire, select, or otherwise allow the employee to have contact</p> | CZ815                                                                                 |                                                                                                                          |                                                        |

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| CZ815                                                                       | <p>Continued From page 7</p> <p>with any . . . . . person that would place the employee in a role that requires background screening unless the employee is granted an exemption for the disqualification by the agency as provided under s. 435.07.</p> <p>(b) If an employer becomes aware that an employee has been . . . . . for a disqualifying offense, the employer must remove the employee from contact with any . . . . . person that places the employee in a role that requires background screening until the . . . . . is resolved in a way that the employer determines that the employee is still eligible for employment under this chapter.</p> <p>(c) The employer must terminate the employment of any of its personnel found to be in noncompliance with the minimum standards of this chapter or place the employee in a position for which background screening is not required unless the employee is granted an exemption from disqualification pursuant to s. 435.07.</p> <p>(d) An employer may hire an employee to a position that requires background screening before the employee completes the screening process for training and orientation purposes. However, the employee may not have direct contact with . . . . . persons until the screening process is completed and the employee demonstrates that he or she exhibits no behaviors that warrant the denial or termination of employment.</p> <p>(3) Any employee who refuses to cooperate in such screening or refuses to timely submit the information necessary to complete the screening, including . . . . . if required, must be disqualified for employment in such position or, if employed, must be dismissed.</p> <p>(4) There is no reemployment assistance or other monetary liability on the part of, and no cause of</p> | CZ815                                                                                 |                                                                                                                          |                                                        |



Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11966265</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>08/21/2020</b> |
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**BUENA VISTA HEALTH CARE II, CORP**

**7968 W 14 COURT  
HIALEAH, FL 33014**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| CZ815                    | <p>Continued From page 8</p> <p>action for damages against, an employer that, upon notice of a conviction or for a disqualifying offense listed under this chapter, terminates the person against whom the report was issued or who was , regardless of whether or not that person has filed for an exemption pursuant to this chapter.</p> <p>435.02 Definitions.-For the purposes of this chapter, the term:</p> <p>(2) "Employee" means any person required by law to be screened pursuant to this chapter, including, but not limited to, persons who are contractors, licensees, or volunteers.</p> <p>This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure that staff had an eligible level 2 background screening for one out of four sampled staff (Staff B).</p> <p>Findings included:</p> <p>Observation on at 9:15AM revealed Staff B was the only personnel working in the facility.</p> <p>Review of the background screening clearing house database on revealed that Staff B did not have a level 2 background screening in the system.</p> <p>Review of Staff B's record revealed that the facility did not have any record for her. There was no documentation of a completed level 2 background screening for Staff B.</p> <p>During an interview on at 11:10AM the</p> | CZ815               |                                                                                                                          |                          |

Agency for Health Care Administration

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| CZ815                                                                       | Continued From page 9<br><br>administrator stated that he was told Staff B had<br>background screening, but he did not have a<br>copy of it.<br><br>Unclassified | CZ815                                                                                 |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

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| A 000                    | Initial Comments<br><br>A COVID-19 / Generator Monitoring Visit was conducted at Buena Vista Health Care II, Corp. on _____. Deficiencies were identified at the time of visit.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | A 000               |                                                                                                                          |                          |
| A 030<br>SS=D            | 59A-36.007(6) FAC; 429.28( ) FS 429.27<br>Resident Care - Rights & Facility Procedures<br><br>59A-36.007<br>(6) RESIDENT RIGHTS AND FACILITY PROCEDURES.<br>(a) A copy of the Resident Bill of Rights as described in section 429.28, F.S., or a summary provided by the Long-Term Care Ombudsman Program must be posted in full view in a freely accessible resident area, and included in the admission package provided pursuant to rule 59A-36.006, F.A.C.<br>(b) In accordance with section 429.28, F.S., the facility must have a written grievance procedure for receiving and responding to resident complaints and a written procedure to allow residents to recommend changes to facility policies and procedures. The facility must be able to demonstrate that such procedure is implemented upon receipt of a complaint.<br>(c) The telephone number for lodging complaints against a facility or facility staff must be posted in full view in a common area accessible to all residents. The telephone numbers are: the Long-Term Care Ombudsman Program, 1(888)831-0404; _____, Rights Florida, 1(800)342-0823; the Agency Consumer Hotline 1(888)419-3456, and the statewide toll-free telephone number of the Florida _____ Hotline, 1(800)96- _____ or 1(800)962-2873. The telephone numbers must be posted in close proximity to a telephone accessible by residents and the text must be a minimum of 14-point font. | A 030               |                                                                                                                          |                          |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Agency for Health Care Administration

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| A 030                                                                       | Continued From page 1<br><br>(d) The facility must have a written statement of its house rules and procedures that must be included in the admission package provided pursuant to rule 59A-36.006, F.A.C. The rules and procedures must at a minimum address the facility's policies regarding:<br>1. Resident responsibilities;<br>2. _____ and tobacco use;<br>3. Medication storage;<br>4. Resident elopement;<br>5. Reporting resident _____, neglect, and _____;<br>6. Administrative and housekeeping schedules and requirements;<br>7. _____ control, sanitation, and universal precautions; and,<br>8. The requirements for coordinating the delivery of services to residents by third party providers.<br>(e) Residents may not be required to perform any work in the facility without compensation. Residents may be required to clean their own sleeping areas or apartments if the facility rules or the facility contract includes such a requirement. If a resident is employed by the facility, the resident must be compensated in compliance with state and federal wage laws.<br>(f) The facility must provide residents with convenient access to a telephone to facilitate the resident's right to unrestricted and private communication, pursuant to section 429.28(1)(d), F.S. The facility must allow unidentified telephone calls to residents. For facilities with a licensed capacity of 17 or more residents in which residents do not have private telephones, there must be, at a minimum, a readily accessible telephone on each floor of each building where residents reside.<br>(g) In addition to the requirements of section 429.41(1)(k), F.S., the use of physical _____ | A 030                                                                                 |                                                                                                                          |                                                        |

Agency for Health Care Administration

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| A 030                                                                       | <p>Continued From page 2</p> <p>by a facility on a resident must be reviewed by the resident's physician annually. Any device, including half-bed rails, which the resident chooses to use and can remove or avoid without assistance, is not considered a physical . . . . .</p> <p>429.28 Resident bill of rights.-</p> <p>(1) No resident of a facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States as a resident of a facility. Every resident of a facility shall have the right to:</p> <p>(a) Live in a safe and decent living environment, free from . . . . . and neglect.</p> <p>(b) Be treated with consideration and respect and with due recognition of personal dignity, individuality, and the need for privacy.</p> <p>(c) Retain and use his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the facility can demonstrate that such would be unsafe, impractical, or an infringement upon the rights of other residents.</p> <p>(d) Unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations.</p> <p>(e) Freedom to participate in and benefit from community services and activities and to pursue the highest possible level of independence, autonomy, and interaction within the community.</p> <p>(f) Manage his or her financial affairs unless the</p> | A 030                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| A 030                                                                       | Continued From page 3<br><br>resident or, if applicable, the resident's representative, designee, surrogate, guardian, or attorney in fact authorizes the administrator of the facility to provide safekeeping for funds as provided in s. 429.27.<br>(g) Share a room with his or her spouse if both are residents of the facility.<br>(h) Reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather.<br>(i) Exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor any attendance at religious services, shall be imposed upon any resident.<br>(j) Assistance with obtaining access to adequate and appropriate health care. For purposes of this paragraph, the term "adequate and appropriate health care" means the management of medications, assistance in making _____ for health care services, the provision of or arrangement of transportation to health care _____, and the performance of health care services in accordance with s. 429.255 which are consistent with established and recognized standards within the community.<br>(k) At least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally _____, the guardian shall be given at least 45 days' notice of a nonemergency relocation or residency termination. Reasons for relocation shall be set forth in writing. In order for | A 030                                                                                 |                                                                                                                          |                                                        |

Agency for Health Care Administration

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| A 030                                                                       | Continued From page 4<br><br>a facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction.<br>(1) Present grievances and recommend changes in policies, procedures, and services to the staff of the facility, governing officials, or any other person without interference, coercion, discrimination, or reprisal. Each facility shall establish a grievance procedure to facilitate the residents' exercise of this right. This right includes access to ombudsman volunteers and advocates and the right to be a member of, to be active in, and to associate with advocacy or special interest groups.<br>(2) The administrator of a facility shall ensure that a written notice of the rights, , and prohibitions set forth in this part is posted in a prominent place in each facility and read or explained to residents who cannot read. The notice must include the statewide toll-free telephone number and e-mail address of the State Long-Term Care Ombudsman Program and the telephone number of the local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and, if applicable, Rights Florida, where complaints may be lodged. The notice must state that a complaint made to the Office of State Long-Term Care Ombudsman or a local long-term care ombudsman council, the names and identities of the residents involved in the complaint, and the identity of complainants are kept confidential pursuant to s. 400.0077 and that retaliatory action cannot be taken against a resident for presenting grievances or for exercising any other resident right. The facility must ensure a resident's access to a telephone to call the State Long-Term Care Ombudsman | A 030                                                                          |                                                                                                                          |                          |                                                        |

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| A 030                    | <p>Continued From page 5</p> <p>Program or local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and . . . . , Rights Florida.</p> <p>429.27 Property and personal affairs of residents.-</p> <p>(1)(a) A resident shall be given the option of using his or her own belongings, as space permits; choosing his or her roommate; and, whenever possible, unless the resident is adjudicated . . . . or . . . . under state law, managing his or her own affairs.</p> <p>(b) The admission of a resident to a facility and his or her presence therein shall not confer on the facility or its owner, administrator, employees, or representatives any authority to manage, use, or dispose of any property of the resident; nor shall such admission or presence confer on any of such persons any authority or responsibility for the personal affairs of the resident, except that which may be necessary for the safe management of the facility or for the safety of the resident.</p> <p>This Statute or Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to follow . . . . control procedures related to COVID-19, and therefore ensure that residents lived in a safe living environment during a pandemic. The staff did not screen essential personnel for COVID-19 prior to allowing entrance to the facility.</p> <p>Findings Included:</p> <p>The COVID-19 is a transmissible . . . . that presents a severe risk to persons who are aged, infirm, or suffer from</p> | A 030               |                                                                                                                          |                          |



Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>BUENA VISTA HEALTH CARE II, CORP</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>7968 W 14 COURT<br/>HIALEAH, FL 33014</b> |                                                                                                                          |                                                        |
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| A 030                                                                       | <p>Continued From page 6</p> <p>co- . . . . . including, but not limited to,<br/>system deficiency, . . . . .<br/>. . . . . and . . . . . See generally, Publications<br/>of the Centers for . . . . . Control.</p> <p>On . . . . ., the Governor of the State of<br/>Florida issued Executive Order 20-51,<br/>designating a Public Health Emergency as a<br/>result of COVID-19 and its impact. Pursuant to<br/>that authority, emergency orders have been<br/>issued by the Florida Division of Emergency<br/>Management to implement the protections<br/>necessary to assure the health, safety, and<br/>well-being of Florida's citizenry, including those<br/>most . . . . . to the effects of . . . . .</p> <p>Among those emergency orders was DEM Order<br/>20-006, dated . . . . ., which mandated<br/>facilities to maintain documentation of all<br/>non-resident individuals screened using a<br/>standardized questionnaire or another form of<br/>documentation. It further stated that there must<br/>be documentation with the individual's name,<br/>date, and time of entry, the form used by the<br/>facility to screen the individual showing the<br/>individual did not meet any of the enumerated<br/>screening criteria, including the screening<br/>employee's printed name and signature.</p> <p>On . . . . . at 9:15 AM, observed Staff B<br/>working alone, assisting two residents who were<br/>COVID-19 positive. Staff B stated three residents<br/>were . . . . ., one resident was in a<br/>rehabilitation center, and two residents were at<br/>the facility. The staff allowed state<br/>representatives entrance into the facility. The staff<br/>did not conduct any COVID-19 screening; no<br/>temperature check was performed; the staff, did<br/>not ask to sign the visitor log, no screening<br/>questions asked. One resident was seated in the</p> | A 030                                                                                 |                                                                                                                          |                                                        |

Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**BUENA VISTA HEALTH CARE II, CORP**

**7968 W 14 COURT  
HIALEAH, FL 33014**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| A 030                    | Continued From page 7<br><br>living room and the other one in bed in her<br>bedroom.<br><br>On _____ at 9:45 AM, during a phone<br>conversation with the administrator, he stated that<br>the facility had policies and procedures in place<br>for screening anyone that entered the facility, but<br>they had not had any visitors since _____. He<br>stated, "Staff B knows she is supposed to take<br>your temperature."<br><br>On _____ at 9:54 AM, when the<br>administrator arrived at the facility, he stated that<br>he hadn't had any guidance from the Agency for<br>Health Care Administration or the Department of<br>Health about COVID-19. He further stated that<br>'No one had helped him', and that he had access<br>to the Centers for _____ Control (CDC)<br>website, but it didn't help.<br><br>Class III | A 030               |                                                                                                                          |                          |
| A 055<br>SS=D            | 59A-36.008(6) FAC Medication - Storage and<br>Disposal<br><br>(6) MEDICATION STORAGE AND DISPOSAL.<br>(a) In order to accommodate the needs and<br>preferences of residents and to encourage<br>residents to remain as independent as possible,<br>residents may keep their medications, both<br>prescription and over-the-counter, in their<br>possession both on or off the facility premises.<br>Residents may also store their medication in their<br>rooms or apartments if either the room is kept<br>locked when residents are absent or the<br>medication is stored in a secure place that is out<br>of sight of other residents.<br>(b) Both prescription and over-the-counter<br>medications for residents must be centrally stored                                                                                 | A 055               |                                                                                                                          |                          |

Agency for Health Care Administration

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| A 055                                                                       | Continued From page 8<br>if:<br>1. The facility administers the medication;<br>2. The resident requests central storage. The facility must maintain a list of all medications being stored pursuant to such a request;<br>3. The medication is determined and documented by the health care provider to be hazardous if kept in the personal possession of the person for whom it is prescribed;<br>4. The resident fails to maintain the medication in a safe manner as described in this paragraph;<br>5. The facility determines that, because of physical arrangements and the conditions or habits of residents, the personal possession of medication by a resident poses a safety hazard to other residents, or<br>6. The facility's rules and regulations require central storage of medication and that policy has been provided to the resident before admission as required in rule 59A-36.006, F.A.C.<br>(c) Centrally stored medications must be:<br>1. Kept in a locked cabinet; locked cart; or other locked storage receptacle, room, or area at all times;<br>2. Located in an area free of dampness and abnormal temperature, except that a medication requiring refrigeration must be kept refrigerated. Refrigerated medications must be secured by being kept in a locked container within the refrigerator, by keeping the refrigerator locked, or by keeping the area in which the refrigerator is located locked;<br>3. Accessible to staff responsible for filling pill-organizers, assisting with self-administration of medication, or administering medication. Such staff must have ready access to keys or codes to the medication storage areas at all times; and,<br>4. Kept separately from the medications of other residents and properly closed or sealed. | A 055                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| A 055                                                                       | <p>Continued From page 9</p> <p>(d) Medication that has been discontinued but has not expired must be returned to the resident or the resident's representative, as appropriate, or may be centrally stored by the facility for future use by the resident at the resident's request. If centrally stored by the facility, the discontinued medication must be stored separately from medication in current use, and the area in which it is stored must be marked "discontinued medication." Such medication may be reused if prescribed by the resident's health care provider.</p> <p>(e) When a resident's stay in the facility has ended, the administrator must return all medications to the resident, the resident's family, or the resident's guardian unless otherwise prohibited by law. If, after notification and waiting at least 15 days, the resident's medications are still at the facility, the medications are considered abandoned and may disposed of in accordance with paragraph (f).</p> <p>(f) Medications that have been abandoned or have expired must be disposed of within 30 days of being determined abandoned or expired and the disposal must be documented in the resident's record. The medication may be taken to a pharmacist for disposal or may be destroyed by the administrator or designee with one witness.</p> <p>(g) Facilities that hold a Special-ALF permit issued by the Board of Pharmacy may return dispensed medicinal drugs to the dispensing pharmacy pursuant to rule 64B16-28.870, F.A.C.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on observation and interview, the facility failed to ensure that all medications were kept locked at all times.</p> <p>Findings Included:</p> | A 055                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| A 055                                                                       | Continued From page 10<br><br>On . . . . . at 9:33 AM, observed an unlocked room with residents' medications stored. The medication room was located in a hallway in the common area next to a resident room and easily accessible to all residents.<br><br>During an interview on . . . . . at 9:54 AM the administrator stated that Staff B knew she was supposed to keep medications locked.<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | A 055                                                                          |                                                                                                                          |  |                                                        |
| A 078<br>SS=G                                                               | 59A-36.010(2) FAC Staffing Standards - Staff<br><br>(2) STAFF.<br>(a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable . . . . . The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership.<br><br>1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of . . . . . testing materials satisfies the annual . . . . . examination requirement. An individual with a positive . . . . . test must submit a health care provider's statement that the individual does not constitute a risk of<br><br>2. If any staff member has, or is suspected of | A 078                                                                          |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

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| A 078                                                                       | <p>Continued From page 11</p> <p>having, a communicable . . . . ., such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable .</p> <p>(b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter.</p> <p>(c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C.</p> <p>(d) An assisted living facility . . . . . to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents.</p> <p>(e) For facilities with a licensed capacity of 17 or more residents, the facility must:</p> <ol style="list-style-type: none"> <li>1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and,</li> <li>2. Maintain time sheets for all staff.</li> </ol> <p>(f) Level 2 background screening must be conducted for staff, including staff by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S.</p> <p>This Statute or Rule is not met as evidenced by:</p> | A 078                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| A 078                                                                       | <p>Continued From page 12</p> <p>Based on observation, record review and interview, the facility failed to have staff qualified to perform the assigned duties. One of four sampled staff who was working alone with two residents diagnosed with COVID-19, had no required training or clearances, such as control, _____ ( ), Assistance with self-administration of Medication, freedom from _____ or communicable _____, or background screening (Staff B).</p> <p>Findings included:</p> <p>On _____ at 9:15 AM, observed Staff B working alone, assisting two residents who were COVID-19 positive. Staff B stated three residents were _____, one resident was in a rehabilitation center, and two residents were at the facility. The staff allowed state regulatory staff entrance into the facility, and did not conduct any COVID-19 screening: no temperature check was performed; staff did not ask the state representative to sign the visitor log, and no screening questions were asked.</p> <p>Record review revealed that Staff B did not have a personnel record in the facility. There was no documentation of when the staff started assisting the residents. The staff did not provide identification and stated that she was working alone. There was no documentation of training for Staff B regarding COVID-19 or other control issues. There was no documentation of any other training for Staff B, such as training regarding assistance with medications, _____ ( ) training, or First Aid and _____ ( ) training.</p> <p>On _____ at 9:45 AM, the Administrator stated that Staff B was the only one working at</p> | A 078                                                                          |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

|                                                     |                                                                                |                                                                        |                                                        |
|-----------------------------------------------------|--------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11966265</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>08/21/2020</b> |
|-----------------------------------------------------|--------------------------------------------------------------------------------|------------------------------------------------------------------------|--------------------------------------------------------|

NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**BUENA VISTA HEALTH CARE II, CORP**

**7968 W 14 COURT  
HIALEAH, FL 33014**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| A 078                    | <p>Continued From page 13</p> <p>the facility. He further stated that he was told Staff B had a background screening. At 9:54 AM when he arrived at the facility, the Administrator stated that he hasn't had any guidance from the Agency for Health Care Administration or the Department of Health about COVID-19. He stated no one had helped him. He said he had access to the Centers for Disease Control (CDC) website, but, he stated, it didn't help.</p> <p>Review of Resident 1's record showed that the resident was admitted on . A health assessment dated . showed diagnoses of . and . The resident needed . precautions and was identified as an elopement risk. The resident needed a specialized diet, and supervision with ambulation, eating, grooming and toileting. The resident needed assistance with bathing, . and transferring.</p> <p>Review of Resident 2's record showed that the resident was admitted on . A health assessment showed diagnoses of . D deficiency, ., Type II .</p> <p>.....</p> <p>..... The resident used a walker to ambulate, needed . precautions, and needed assistance with all activities of daily living.</p> <p>Class II</p> | A 078               |                                                                                                                          |                          |