

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910258	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/17/2020
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

BROOKDALE NEW PORT RICHEY

**6400 TROUBLE CREEK ROAD
NEW PORT RICHEY, FL 34653**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 160 SS=D	59A-36.015(1) FAC Records - Facility The facility must maintain required records in a manner that makes such records readily available at the licensee's physical address for review by a legally authorized entity. If records are maintained in an electronic format, facility staff must be readily available to access the data and produce the requested information. For purposes of this section, "readily available" means the ability to immediately produce documents, records, or other such data, either in electronic or paper format, upon request. (1) FACILITY RECORDS. Facility records must include: (a) The facility's license displayed in a conspicuous and public place within the facility. (b) An up-to-date admission and discharge log listing the names of all residents and each resident's: 1. Date of admission, the facility or place from which the resident was admitted, and if applicable, a notation indicating that the resident was admitted with a _____; and 2. Date of discharge, reason for discharge, and identification of the facility or home address to which the resident was discharged. Readmission of a resident to the facility after discharge requires a new entry in the log. Discharge of a resident is not required if the facility is holding a bed for a resident who is out of the facility but intending to return pursuant to rule 59A-36.018, F.A.C. If the resident dies while in the care of the facility, the log must indicate the date of _____. (c) A log listing the names of all temporary emergency placement and respite care residents if not included on the log described in paragraph (b). (d) The facility's emergency management plan, with documentation of review and approval by the county emergency management agency, as	A 160		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 160	Continued From page 1 described in rule 59A-36.019, F.A.C., that must be readily available by facility staff. (e) The facility's liability insurance policy required in rule 59A-36.013, F.A.C. (f) For facilities that have a surety bond, a copy of the surety bond currently in effect as required by rule 59A-36.013, F.A.C. (g) The admission package presented to new or prospective residents (less the resident's contract) described in rule 59A-36.006, F.A.C. (h) If the facility advertises that it provides special care for persons with _____'s _____ or related _____, a copy of all such facility advertisements as required by section 429.177, F.S. (i) A grievance procedure for receiving and responding to resident complaints and recommendations as described in rule 59A-36.007, F.A.C. (j) All food service records required in rule 59A-36.012, F.A.C., including menus planned and served and county health department inspection reports. Facilities that contract for food services, must include a copy of the contract for food services and the food service contractor's license or certificate to operate. (k) All fire safety inspection reports issued by the local authority or the State Fire Marshal pursuant to section 429.41, F.S., and rule chapter 69A-40, F.A.C., issued within the last 2 years. (l) All sanitation inspection reports issued by the county health department pursuant to section 381.031, F.S., and chapter 64E-12, F.A.C., issued within the last 2 years. (m) Pursuant to section 429.35, F.S., all completed survey, inspection and complaint investigation reports, and notices of sanctions and moratoriums issued by the agency within the last 5 years.	A 160			

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A 160	Continued From page 2 (n) The facility's resident elopement response policies and procedures. (o) The facility's documented resident elopement response drills. (p) For facilities licensed as limited mental health, extended congregate care, or limited nursing services, records required as stated in rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on record review and interview, the Facility failed to maintain an admission and discharge log with all of the required discharge data for four former Residents (#8, #9, #10, and #11) of four sampled residents. Findings Included: A review of the admission and discharge log, conducted on _____, revealed that the Facility did not maintain the admission and discharge log with all required discharge data. Resident #8 was discharged on - _____ due to a _____ at the hospital. There was no specific hospital identified on the admission and discharge log. Resident #9 was discharged on _____ to a "SNF". There was no specific facility identified on the admission and discharge log. Resident #10 was discharged on _____ to family. There was no specific address identified on the admission and discharge log. Resident #11 was discharged on _____ to a "SNF". There was no specific facility identified on the admission and discharge log. During an interview with the Administrator, conducted on _____ at 06:00pm, the	A 160			

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A 160	Continued From page 3 Administrator agreed that the admission and discharge log did not include all of the required data. Class III	A 160		
A 000	Initial Comments A Complaint Investigation (Complaint Numbers: 2020004576, 2020014988, and 2020015703), an Control Monitoring, and a Generator Monitoring were conducted at Brookdale of New Port Richey on . Deficiencies were identified at the time of survey.	A 000		
A 025 SS=G	429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision 429.26 (7) The facility shall notify a licensed physician when a resident exhibits signs of or or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to such or . The notification must occur within 30 days after the acknowledgment of such signs by facility staff. If an underlying condition is determined to exist, the facility must notify the resident ' s representative or designee of the need for health care services and must assist in making . . . for the necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident ' s representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition.	A 025		

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A 025	Continued From page 4 59A-36.007 An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility. (1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following: (a) Monitoring of the quantity and quality of resident diets in accordance with rule 59A-36.012, F.A.C. (b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident. (c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community. (d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case manager if the resident exhibits a significant change. (e) Contacting the resident's family, guardian, health care surrogate, or case manager if the resident is discharged or moves out. (f) Maintaining a written record, updated as needed, of any significant changes, any illnesses that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of additional services. This Statute or Rule is not met as evidenced by: Based on observation, interview, and record review, the Facility failed to maintain an awareness of residents' health and safety and provide those residents with oversight of safe use. Furthermore, the Facility failed to	A 025			

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A 025	Continued From page 5 provide care and shower needs as required to meet resident's needs for six Residents (#1, #2, #3, #4, #5, and #12) of six sampled residents. Findings Included: Observations, conducted on beginning at 10:23am revealed, Resident #4 was in the Memory Care Unit's dining area with his breakfast plate with food on it in front of him. He had food on his sweatshirt, in his, on the table, and on the floor around him. There was another unidentified resident sitting in the dining room with her breakfast plate in front of her. There were no staff assisting the two Memory Care Residents with their meals. The Memory Care Unit had a sign that stated "Call don't" framed hanging on the wall. There were no observations of any type of assistive device to call for help on the Memory Care Unit. Observations conducted on beginning at 11:00am revealed the following: *Resident #12 had his breakfast plate with food still on the plate in front of him in his room. His was lying on the floor. Staff B picked the tubing off of the floor but did not clean it or replace it. *At 11:10am, Resident #2's that was attached to her wheelchair was on the floor. *At 11:15am, Resident #5's room had an overwhelming horrible smell of cigarette smoke in her room. Resident #5 had an mask on. *At 12:56pm, Resident #2 pushed the call	A 025		

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A 025	Continued From page 6 light and there continued to be no response from staff until 01:25pm. Resident interviews, conducted on beginning at 10:15am, revealed the following: *Resident #2 stated that she couldn't wait to leave the Facility because they do not have enough help and they are too busy to spend much time with residents. Resident #2 stated that her favorite pair of shoes had feces on them, and they were just sitting in the bathroom (Photograph Evidence Obtained). *At 12:52pm, Resident #1 stated that that they pay extra for his spouse, Resident #3 to receive five showers per week and that the Facility does not have enough staff to provide the five showers per week and that he ends up helping Resident #3 with her showers. Resident #1 stated that he pays to receive assistance for showers he takes his own showers without assistance because it's too much hassle to get the staff to assist him with his showers. Resident #1 stated that they have had to wait up to thirty minutes for someone to assist them when they push the call light. Staff interviews, conducted on beginning at 10:30am revealed the following: *Staff B stated that there was not enough staff and there were days when there were just two caregivers and one Medication Technician in the Memory Care Unit for a census of forty residents and that there were only two staff working on the Memory Care Unit during the survey. *At 10:34am, Staff A stated that there was not	A 025			

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A 025	Continued From page 7 enough staff and that the Memory Care Unit had some heavy care patients, in which thirteen of the residents were Staff A stated that Staff K worked alone in the Memory Care Unit with forty residents on from 07:00am through 10:00am. Staff A stated that Resident #4 needed more help and encouragement to eat but that the Facility did not have the staff to provide the assistance needed. Staff A stated that residents were supposed to receive a shower twice per week, but it was near impossible to provide the showers with two staff on the Memory Care Unit. At 11:00am, Staff B stated that Resident #12 was on Hospice and was unsteady on his *At 11:15am, Staff A stated that Resident #5 employees were aware that Resident #5 smoked in her room. *At 01:25pm, Staff D stated that the pager system was hard to see, and that staff do not know how to clear past pages and it became confusing as to which residents actually have called for assistance because when staff do not clear the system the oncoming staff do not know if it's a new call or an old call for assistance. Staff D stated that there was not time that pops up as to when a resident call for assistance. *At 02:55pm, Staff C stated that Resident #2 required more care, but staff tries to help her, and that Hospice should clean her shoes and that the shoes have had feces on them for a couple of days. Staff F was unable to explain why there was a sign in their rooms if they had no way to call for help. At 03:00pm, Staff E stated that Resident #5 smokes in her room and that's why her room reeks.	A 025			

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A 025	Continued From page 8 A record review for Resident #2, conducted on _____, revealed that according to Resident #2's health assessment form dated _____, the resident was _____ of _____ and _____ and had troubled breathing with minimal exertion. Resident #2 was under Hospice care. There was no Interdisciplinary Care Plan in place specifying the care and services provided by the Facility and those provided by Hospice. Resident #2 was a risk and had a need for _____ safety while on _____ liters of _____. Resident #2 required assistance with all activities of daily living. A record review for Resident #4, conducted on _____, revealed that according to Resident #4's resident's health assessment form dated _____, the resident required assistance with ambulation, bathing, and _____ and supervision with eating. A record review for Resident #5, conducted on _____, revealed that according to Resident #5's health assessment form dated _____, the resident required continuous _____ at 4 liters and assistance with self-administration of medications. Resident #5 required assistance with bathing and _____. A review of the shower schedule, conducted on _____, revealed that Resident #3 was scheduled for showers five days every week. There was no evidence provided that the Facility actually assisted Resident #3 with her scheduled showers. The shower cards provided indicated that Resident #3 received six showers since _____. A review of the Facility's Limited Nursing Services, conducted on _____, revealed that	A 025			

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A 025	Continued From page 9 there were no residents admitted into the Facility's Limited Nursing Services. Interviews with the Administrator, conducted on _____ at 1:30pm, the Administrator stated that no residents should be smoking around _____ tanks and was not aware that Resident #5 had been smoking in her room or around _____ tanks. The Administrator stated that she was unaware that staff were aware that Resident #5 was smoking in her room with _____ tanks and would take immediate action. Further interview with the Administrator conducted at 05:30pm on _____, the Administrator stated that call lights were supposed to be answered within ten minutes and that thirty minutes to wait was unacceptable. At 05:45pm, the Administrator stated that a Resident should not have belongings sitting unclean with feces on them and that it is the facility was responsible to clean Resident #2's shoes. The Administrator agreed that resident was to receive two showers per week and reviewed the shower cards for Resident #3 and agreed that it appeared that Resident #3 had received six showers since _____. At 06:00pm, the Administrator agreed that smoking with _____ was in fact dangerous. The Administrator agreed that Resident #2's had been neglected to be cleaned. Class II	A 025			
A 030 SS=D	59A-36.007(6) FAC; 429.28() FS 429.27 Resident Care - Rights & Facility Procedures 59A-36.007 (6) RESIDENT RIGHTS AND FACILITY PROCEDURES.	A 030			

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A 030	Continued From page 10 (a) A copy of the Resident Bill of Rights as described in section 429.28, F.S., or a summary provided by the Long-Term Care Ombudsman Program must be posted in full view in a freely accessible resident area, and included in the admission package provided pursuant to rule 59A-36.006, F.A.C. (b) In accordance with section 429.28, F.S., the facility must have a written grievance procedure for receiving and responding to resident complaints and a written procedure to allow residents to recommend changes to facility policies and procedures. The facility must be able to demonstrate that such procedure is implemented upon receipt of a complaint. (c) The telephone number for lodging complaints against a facility or facility staff must be posted in full view in a common area accessible to all residents. The telephone numbers are: the Long-Term Care Ombudsman Program, 1(888)831-0404; _____, Rights Florida, 1(800)342-0823; the Agency Consumer Hotline 1(888)419-3456, and the statewide toll-free telephone number of the Florida _____ Hotline, 1(800)96- _____ or 1(800)962-2873. The telephone numbers must be posted in close proximity to a telephone accessible by residents and the text must be a minimum of 14-point font. (d) The facility must have a written statement of its house rules and procedures that must be included in the admission package provided pursuant to rule 59A-36.006, F.A.C. The rules and procedures must at a minimum address the facility's policies regarding: 1. Resident responsibilities; 2. _____ and tobacco use; 3. Medication storage; 4. Resident elopement; 5. Reporting resident _____, neglect, and	A 030			

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A 030	Continued From page 11 6. Administrative and housekeeping schedules and requirements; 7. control, sanitation, and universal precautions; and, 8. The requirements for coordinating the delivery of services to residents by third party providers. (e) Residents may not be required to perform any work in the facility without compensation. Residents may be required to clean their own sleeping areas or apartments if the facility rules or the facility contract includes such a requirement. If a resident is employed by the facility, the resident must be compensated in compliance with state and federal wage laws. (f) The facility must provide residents with convenient access to a telephone to facilitate the resident's right to unrestricted and private communication, pursuant to section 429.28(1)(d), F.S. The facility must allow unidentified telephone calls to residents. For facilities with a licensed capacity of 17 or more residents in which residents do not have private telephones, there must be, at a minimum, a readily accessible telephone on each floor of each building where residents reside. (g) In addition to the requirements of section 429.41(1)(k), F.S., the use of physical by a facility on a resident must be reviewed by the resident's physician annually. Any device, including half-bed rails, which the resident chooses to use and can remove or avoid without assistance, is not considered a physical 429.28 Resident bill of rights.- (1) No resident of a facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States	A 030			

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A 030	Continued From page 12 as a resident of a facility. Every resident of a facility shall have the right to: (a) Live in a safe and decent living environment, free from _____ and neglect. (b) Be treated with consideration and respect and with due recognition of personal dignity, individuality, and the need for privacy. (c) Retain and use his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the facility can demonstrate that such would be unsafe, impractical, or an infringement upon the rights of other residents. (d) Unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations. (e) Freedom to participate in and benefit from community services and activities and to pursue the highest possible level of independence, autonomy, and interaction within the community. (f) Manage his or her financial affairs unless the resident or, if applicable, the resident's representative, designee, surrogate, guardian, or attorney in fact authorizes the administrator of the facility to provide safekeeping for funds as provided in s. 429.27. (g) Share a room with his or her spouse if both are residents of the facility. (h) Reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather.	A 030		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 030	Continued From page 13 (i) Exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor any attendance at religious services, shall be imposed upon any resident. (j) Assistance with obtaining access to adequate and appropriate health care. For purposes of this paragraph, the term "adequate and appropriate health care" means the management of medications, assistance in making . . . for health care services, the provision of or arrangement of transportation to health care . . . and the performance of health care services in accordance with s. 429.255 which are consistent with established and recognized standards within the community. (k) At least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally . . . , the guardian shall be given at least 45 days' notice of a nonemergency relocation or residency termination. Reasons for relocation must be set forth in writing and provided to the resident or the resident's legal representative. The notice must state that the resident may contact the State Long-Term Care Ombudsman Program for assistance with relocation and must include the statewide toll-free telephone number of the program. In order for a facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction. (l) Present grievances and recommend changes	A 030		

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NAME OF PROVIDER OR SUPPLIER BROOKDALE NEW PORT RICHEY			STREET ADDRESS, CITY, STATE, ZIP CODE 6400 TROUBLE CREEK ROAD NEW PORT RICHEY, FL 34653		
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A 030	Continued From page 14 in policies, procedures, and services to the staff of the facility, governing officials, or any other person without interference, coercion, discrimination, or reprisal. Each facility shall establish a grievance procedure to facilitate the residents' exercise of this right. This right includes access to ombudsman volunteers and advocates and the right to be a member of, to be active in, and to associate with advocacy or special interest groups. (2) The administrator of a facility shall ensure that a written notice of the rights,, and prohibitions set forth in this part is posted in a prominent place in each facility and read or explained to residents who cannot read. The notice must include the statewide toll-free telephone number and e-mail address of the State Long-Term Care Ombudsman Program and the telephone number of the local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and, if applicable, Rights Florida, where complaints may be lodged. The notice must state that a complaint made to the Office of State Long-Term Care Ombudsman or a local long-term care ombudsman council, the names and identities of the residents involved in the complaint, and the identity of complainants are kept confidential pursuant to s. 400.0077 and that retaliatory action cannot be taken against a resident for presenting grievances or for exercising any other resident right. The facility must ensure a resident's access to a telephone to call the State Long-Term Care Ombudsman Program or local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and Rights Florida.	A 030			

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

BROOKDALE NEW PORT RICHEY

**6400 TROUBLE CREEK ROAD
NEW PORT RICHEY, FL 34653**

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A 030	Continued From page 15 429.27 Property and personal affairs of residents.- (1)(a) A resident shall be given the option of using his or her own belongings, as space permits; choosing his or her roommate; and, whenever possible, unless the resident is adjudicated _____ or _____ under state law, managing his or her own affairs. (b) The admission of a resident to a facility and his or her presence therein shall not confer on the facility or its owner, administrator, employees, or representatives any authority to manage, use, or dispose of any property of the resident; nor shall such admission or presence confer on any of such persons any authority or responsibility for the personal affairs of the resident, except that which may be necessary for the safe management of the facility or for the safety of the resident. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, the Facility failed to provide a clean, safe, and decent living environment free from filth, pest, and clutter for two Residents (#1 and #3) of two sampled residents. Findings Included: During an observation of Resident #1 and #3's shared room, conducted on _____ at 12:52pm, Resident #1 and #3's shared room had a large _____ cockroach under the recliner. There was a large can of roach spray that was almost empty under the coffee table. The carpeting was soiled/stained and had debris all over. The garbage can was overflowing. During an interview with Resident #1, conducted on _____ at 12:52pm, Resident #1 stated	A 030		

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A 030	Continued From page 16 that his room was not routinely cleaned and infested with roaches; the bed linens were last changed approximately five weeks ago and can go anywhere from three to five weeks without being changed; the garbage can was not routinely emptied; the new toilet had not been cleaned; or that the shower area had not been cleaned in the three years that he had resided at the Facility (See Photographic Evidence6, 7, 8, and 9). Resident #1 stated that the whole building is filled with cockroaches and he took it upon himself to purchase roach spray because the Facility was not taking care of the infestation. A review of the Facility's pest control contract dated _____, conducted on _____, revealed that the pest control company that resident rooms were not included with the monthly pest control services but the company did provide treatment up to five percent of the total units in the Facility. The treatments reviewed and appeared to have treatment only in areas where sightings occurred, which included Resident #1 and #3's room on _____//2020 sighting and treatment on _____ and with _____ sighting with treatment on _____. There did not appear to be any inclusion of preventive measures or aggressive measure for infestations of roaches. A review of the Facility's _____ housekeeping schedule, conducted on _____, the housekeeping schedule did not include Resident #1 and #3's room SC-029 (See Photographic Evidence2). There was no documentation provided of what housekeeping consisted of for resident room and bathroom cleaning. A review of the local health department inspection report dated _____, conducted on _____	A 030			

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A 030	Continued From page 17 , revealed that the Facility was had violations for lack of cleanliness/soiled toilets in eleven noted bathrooms noted on the report. During an interview with the Administrator, conducted on _____ at 03:00pm, the Administrator stated that she was aware of the pest control issue and did not have a log to show pest control inspection, prevention, activity, treatment, or remedies to specific areas from the pest control company's monthly visits. The Administrator stated that the pest control company did not leave any type of visit reports after their monthly treatments. The Administrator agreed with the Facility's roach infestation that a better pest control management needed to be put in place. At 05:03pm, the Administrator agreed that there was not set housekeeping cleaning schedule that described housekeeping provisions as required. At 05:40pm, The Administrator was unable to locate Resident #1 and #3's shared room on the housekeeping cleaning schedule. The Administrator agreed, after reviewing the photographic evidence obtained from Resident #1 and #3's shared room and bathroom, that the room and bathroom were in need of cleaning. At 06:00pm, the Administrator agreed that Resident #1 and #3's room and bathroom needed to be cleaned and that better pest control measures need to be implemented. Class III	A 030			
A 055 SS=D	59A-36.008(6) FAC Medication - Storage and Disposal (6) MEDICATION STORAGE AND DISPOSAL. (a) In order to accommodate the needs and preferences of residents and to encourage	A 055			

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A 055	Continued From page 18 residents to remain as independent as possible, residents may keep their medications, both prescription and over-the-counter, in their possession both on or off the facility premises. Residents may also store their medication in their rooms or apartments if either the room is kept locked when residents are absent or the medication is stored in a secure place that is out of sight of other residents. (b) Both prescription and over-the-counter medications for residents must be centrally stored if: 1. The facility administers the medication; 2. The resident requests central storage. The facility must maintain a list of all medications being stored pursuant to such a request; 3. The medication is determined and documented by the health care provider to be hazardous if kept in the personal possession of the person for whom it is prescribed; 4. The resident fails to maintain the medication in a safe manner as described in this paragraph; 5. The facility determines that, because of physical arrangements and the conditions or habits of residents, the personal possession of medication by a resident poses a safety hazard to other residents, or 6. The facility's rules and regulations require central storage of medication and that policy has been provided to the resident before admission as required in rule 59A-36.006, F.A.C. (c) Centrally stored medications must be: 1. Kept in a locked cabinet; locked cart; or other locked storage receptacle, room, or area at all times; 2. Located in an area free of dampness and abnormal temperature, except that a medication requiring refrigeration must be kept refrigerated. Refrigerated medications must be secured by	A 055			

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A 055	Continued From page 19 being kept in a locked container within the refrigerator, by keeping the refrigerator locked, or by keeping the area in which the refrigerator is located locked; 3. Accessible to staff responsible for filling pill-organizers, assisting with self-administration of medication, or administering medication. Such staff must have ready access to keys or codes to the medication storage areas at all times; and, 4. Kept separately from the medications of other residents and properly closed or sealed. (d) Medication that has been discontinued but has not expired must be returned to the resident or the resident's representative, as appropriate, or may be centrally stored by the facility for future use by the resident at the resident's request. If centrally stored by the facility, the discontinued medication must be stored separately from medication in current use, and the area in which it is stored must be marked "discontinued medication." Such medication may be reused if prescribed by the resident's health care provider. (e) When a resident's stay in the facility has ended, the administrator must return all medications to the resident, the resident's family, or the resident's guardian unless otherwise prohibited by law. If, after notification and waiting at least 15 days, the resident's medications are still at the facility, the medications are considered abandoned and may be disposed of in accordance with paragraph (f). (f) Medications that have been abandoned or have expired must be disposed of within 30 days of being determined abandoned or expired and the disposal must be documented in the resident's record. The medication may be taken to a pharmacist for disposal or may be destroyed by the administrator or designee with one witness.	A 055			

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A 055	Continued From page 20 (g) Facilities that hold a Special-ALF permit issued by the Board of Pharmacy may return dispensed medicinal drugs to the dispensing pharmacy pursuant to rule 64B16-28.870, F.A.C. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, the Facility failed to keep centrally stored medication in a locked cabinet or cart secured at all times for two Residents (#1 and #3) of two sampled residents that required assistance with self-administration of medications. Findings Included: During an observation of Resident #1 and #3's shared room, conducted on _____ at 12:55pm, there were _____ on top of the coffee table that were not in a locked cabinet or cart (See photographic Evidence3). A record review for Resident #1, conducted on _____, revealed that Resident #1's health assessment form stated that Resident #1 required assistance with self-administration of medications. A record review for Residents #3, conducted on _____, revealed that Resident #3's health assessment form dated _____ stated that Resident #3 had a diagnosis of _____'s _____ and required assistance with self-administration of medications. During an interview with Staff #F, conducted on _____ at 03:30pm, Staff F stated that Resident #1 and #3's prescription _____, were in their shared room and that Resident #1 prefers the _____ kept in their room.	A 055		

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A 055	Continued From page 21 During an interview with the Administrator, conducted on _____ at 05:30pm, the Administrator agreed that centrally stored medications were to be locked/secured at all times. The Administrator agreed that residents that required assistance with self-administration of medication were to have their medication centrally stored and not kept in their rooms. Class III	A 055			
A 081 SS=D	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52(1) (1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course.	A 081			

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A 081	Continued From page 22 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in _____ control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its _____ control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to _____ borne _____, may be used to meet this requirement. (b) Staff who provide direct care to residents	A 081		

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A 081	Continued From page 23 must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident neglect, and The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an	A 081		

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A 081	Continued From page 24 understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on record review and interview, the Facility failed to provide direct care staff with the required Incident Reporting Training within thirty-days of hire for one employee (Staff I) of four sampled employees. Findings Included: A record review for Staff I, conducted on _____, revealed that Staff I's employee record did not contain evidence that the employee had attended a one-hour required Incident Reporting Training within thirty days of employment. Staff I was hired on _____. During an interview with the Administrator, conducted on _____ at 12:45pm, the Administrator stated that the Facility just transitioned to a new program and the previous program was unavailable for access to employee trainings. At 06:00pm, the Administrator agreed that Staff I's employee record did not contain evidence that the employee attended a one-hour Incident Reporting Training within thirty day of hire. Class III	A 081			
A 084 SS=D	59A-36.011(6) FAC 429.52(6), FS Training - Assis Self-Admin Meds & Med Mgmt	A 084			

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A 084	Continued From page 25 59A-36.011 (6) ASSISTANCE WITH THE SELF-ADMINISTRATION OF MEDICATION AND MEDICATION MANAGEMENT. Unlicensed persons who will be providing assistance with the self-administration of medications as described in rule 59A-36.008, F.A.C., must meet the training requirements pursuant to section 429.52(6), F.S., prior to assuming this responsibility. Courses provided in fulfillment of this requirement must meet the following criteria: (a) Training must cover state law and rule requirements with respect to the supervision, assistance, administration, and management of medications in assisted living facilities; procedures and techniques for assisting the resident with self-administration of medication including how to read a prescription label; providing the right medications to the right resident; common medications; the importance of taking medications as prescribed; recognition of side effects and adverse reactions and procedures to follow when residents appear to be experiencing side effects and adverse reactions; documentation and record keeping; and medication storage and disposal. Training shall include demonstrations of proper techniques, including techniques for control, and ensure unlicensed staff have adequately demonstrated that they have acquired the skills necessary to provide such assistance. (b) The training must be provided by a registered nurse or licensed pharmacist who shall issue a training certificate to a trainee who demonstrates, in person and both physically and verbally, the ability to: 1. Read and understand a prescription label; 2. Provide assistance with self-administration in accordance with section 429.256, F.S., and rule	A 084			

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A 084	Continued From page 26 59A-36.008, F.A.C., including: a. Assist with oral dosage forms, _____ dosage forms, and _____ and _____ dosage forms; b. Measure liquid medications, break scored tablets, and crush tablets in accordance with prescription directions; c. Recognize the need to obtain clarification of an "as needed" prescription order; d. Recognize a medication order which requires judgment or discretion, and to advise the resident, resident's health care provider or facility employer of inability to assist in the administration of such orders; e. Complete a medication observation record; f. Retrieve and store medication; g. Recognize the general signs of adverse reactions to medications and report such reactions; h. Assist residents with _____ syringes that are prefilled with the proper dosage by a pharmacist and _____ that are prefilled by the manufacturer by taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident for self-injection; i. Assist with _____; j. Use a _____ to perform _____ testing; k. Assist residents with _____ and continuous positive airway pressure (CPAP) devices, excluding the titration of the _____ levels; l. Apply and remove _____ stockings and hosiery; m. Placement and removal of _____, bags, excluding the removal of the _____ or manipulation of the _____ site; and, n. Measurement of _____ rate,	A 084			

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910258	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____		(X3) DATE SURVEY COMPLETED 11/17/2020
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A 084	Continued From page 27 temperature, and _____ rate. (c) Unlicensed persons, as defined in section 429.256(1)(b), F.S., who provide assistance with self-administered medications and have successfully completed the initial 6 hour training, must obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility. The 2 hours of continuing education training may be provided online. (d) Trained unlicensed staff who, prior to the effective date of this rule, assist with the self-administration of medication and have successfully completed 4 hours of assistance with self-administration of medication training must complete an additional 2 hours of training that focuses on the topics listed in sub-subparagraphs (6)(b)2.h.-n. of this section, before assisting with the self-administration of medication procedures listed in sub-subparagraphs (6)(b)2.h.-n. 429.52 (6) Staff assisting with the self-administration of medications under s. 429.256 must complete a minimum of 6 additional hours of training provided by a registered nurse or a licensed pharmacist before providing assistance. Two hours of continuing education are required annually thereafter. The agency shall establish by rule the minimum requirements of this training This Statute or Rule is not met as evidenced by: Based on record review and interview, the Facility failed ensure that employees assisting residents with medications had the required Assistance with Self-Administration of Medications Training prior to assisting residents with medications for one unlicensed Medication Technician (Staff H) of one	A 084			

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A 084	Continued From page 28 sampled employee that assisted resident with medications. Findings Included: A record review for Staff H, conducted on _____, revealed that Staff H's record did not contain evidence that Staff H had attended a six-hour required Assistance with Self-Administration of Medications Training prior to assisting residents with medications. Staff H was hired on _____. During an interview with the Administrator, conducted on _____ at 12:45pm, the Administrator stated that the Facility just transitioned to a new program and the previous program was unavailable for access to employee trainings. At 06:00pm, the Administrator agreed that Staff H's employee record did not contain evidence that the employee attended a required six-hour Assistance with Self-Administration of Medications Training prior to assisting residents with medications. Class III	A 084		
A 086 SS=D	59A-36.011(10) FAC Training - ADRD (10) _____ AND RELATED _____ ("ADRD") TRAINING REQUIREMENTS. Facilities which advertise that they provide special care for persons with ADRD, or who maintain secured areas as described in Chapter 4, Section 464.4.6 of the Florida Building Code, as adopted in rule 61G20-1.001, F.A.C., Florida Building Code Adopted, must ensure that facility staff receive the following training. (a) Facility staff who interact on a daily basis with	A 086		

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A 086	Continued From page 29 residents with ADRD but do not provide direct care to such residents and staff who provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment. Completion of the core training program between _____ and _____ shall satisfy this requirement. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. Initial training, entitled " _____ and Related _____ Level I Training," must address the following subject areas: 1. Understanding _____'s _____ and related _____ ; 2. Characteristics of _____ ; 3. Communicating with residents with _____'s _____ ; 4. Family issues; 5. Resident environment; and, 6. Ethical issues. (b) Staff who have successfully completed both the initial one hour and continuing three hours of ADRD training pursuant to sections 400.1755, 429.917 and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility _____ and Related _____ Level I Training. (c) Facility staff who provide direct care to residents with ADRD must obtain an additional 4 hours of training, entitled " _____ and Related _____ Level II Training," within 9 months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. _____ and Related _____ Level II Training must address the following subject areas as they apply to these _____ :	A 086		

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A 086	Continued From page 30 - Behavior management, - Assistance with ADLs, - Activities for residents, - Stress management for the care giver; and, - Medical information. (d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b) of this subsection, can be found in the document "Training Guidelines for the Special Care of Persons with _____'s _____ and Related _____," dated _____, incorporated by reference, available from the Department of Elder Affairs, 4040 Esplanade Way, Tallahassee, Florida 32399-7000. (e) Direct care staff shall participate in 4 hours of continuing education annually as required under section 429.178, F.S. Continuing education received under this paragraph may be used to meet 3 of the 12 hours of continuing education required by section 429.52, F.S., and subsection (1) of this rule, or 3 of the 6 hours of continuing education for extended congregate care required by subsection (7) of this rule. (f) Facility staff who have only incidental contact with residents with ADRD must receive general written information provided by the facility on interacting with such residents, as required under section 429.178, F.S., within three (3) months of employment. "Incidental contact" means all staff who neither provide direct care nor are in regular contact with such residents. (g) Persons who seek to provide ADRD training in accordance with this subsection must provide the department or its designee with documentation that they hold a Bachelor's degree from an accredited college or university or hold a license as a registered nurse, and: - Have 1 year teaching experience as an	A 086			

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A 086	Continued From page 31 educator of caregivers for persons with _____, or 2. Three years of practical experience in a program providing care to persons with _____, or related _____, or 3. Completed a specialized training program in the subject matter of this program and have a minimum of two years of practical experience in a program providing care to persons with _____ or related _____. (h) With reference to requirements in paragraph (g), a Master's degree from an accredited college or university in a subject related to the content of this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor's degree referenced in paragraph (g). This Statute or Rule is not met as evidenced by: Based on record review and interview, the Facility failed to provide the four-hours required training regarding _____'s _____ and related _____ level one training (ADRD-1), within three months of employment, for one employee (Staff G) of four sampled employees. Findings Included: A record review for Staff G, conducted on _____, revealed that Staff G's employee record did not contain evidence that the employee attended ADRD-I training within in three months of employment. Staff G was hired on _____. During an interview with the Administrator, conducted on _____ at 12:45pm, the Administrator stated that the Facility just transitioned to a new program and the previous	A 086		

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A 086	Continued From page 32 program was unavailable for access to employee trainings. At 06:00pm, the Administrator agreed that Staff G's employee record did not contain evidence that the employee attended ADRD-I training within in three months of employment. Class III	A 086		

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CZ816	408.809(2a-c) 435.05(2) 59A-35.090(2d-3c) Background Screening-Compliance Attestation 408.809 Background screening; prohibited offenses.- (2) Every 5 years following his or her licensure, employment, or entry into a contract in a capacity that under subsection (1) would require level 2 background screening under chapter 435, each such person must submit to level 2 background rescreening as a condition of retaining such license or continuing in such employment or contractual status. For any such rescreening, the agency shall request the Department of Law Enforcement to forward the person's _____ to the Federal Bureau of Investigation for a national criminal history record check unless the person's _____ are enrolled in the Federal Bureau of Investigation's national retained print _____ notification program. If the _____ of such a person are not retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h), the person must submit _____ electronically to the Department of Law Enforcement for state processing, and the Department of Law Enforcement shall forward the _____ to the Federal Bureau of Investigation for a national criminal history record check. The _____ shall be retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h) and enrolled in the national retained print _____ notification program when the Department of Law Enforcement begins participation in the program. The cost of the state and national criminal history records checks required by level 2 screening may be borne by the licensee or the person _____. The agency may accept as satisfying the requirements of this section proof of compliance with level 2 screening standards submitted within the previous 5 years to meet any provider or	CZ816		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Agency for Health Care Administration

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CZ816	Continued From page 1 professional licensure requirements of the Department of Financial Services for an applicant for a certificate of authority or provisional certificate of authority to operate a continuing care retirement community under chapter 651, provided that: (a) The screening standards and disqualifying offenses for the prior screening are equivalent to those specified in s. 435.04 and this section; (b) The person subject to screening has not had a break in service from a position that requires level 2 screening for more than 90 days; and (c) Such proof is accompanied, under penalty of perjury, by an attestation of compliance with chapter 435 and this section using forms provided by the agency. 435.05 Requirements for covered employees and employers.-Except as otherwise provided by law, the following requirements apply to covered employees and employers: (2) Every employee must attest, subject to penalty of perjury, to meeting the requirements for qualifying for employment pursuant to this chapter and agreeing to inform the employer immediately if _____ for any of the disqualifying offenses while employed by the employer. 59A-35.090 Background Screening. (2) Processing Screening Requests, Required Documents and Fees. (d) An Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, _____, herein incorporated by reference, available at http://www.flrules.org/Gateway/reference.asp?No=Ref-09106, and available from the Agency for Health Care Administration at: http://ahca.myflorida.com/MCHQ/Central_Service	CZ816			

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CZ816	Continued From page 2 s/Background_Screening/Regulations_Forms.sht ml. This form must be completed by the individual and retained by the provider upon hire to attest that they meet the requirements for qualifying for employment, they have not been unemployed for more than 90 days from a position that requires Level 2 screening, and they agree to inform the employer immediately if _____ for any disqualifying offense. (e) An administrator or chief financial officer must be screened and qualified prior to _____ to the position. (3) Results of Screening and Notification. (a) Final results of background screening requests will be provided through the Agency's secure website that may be accessed by all health care providers applying for or actively licensed through the Agency that are registered with the Care Provider Background Screening Clearinghouse. The secure website is located at: apps.ahca.myflorida.com/SingleSignOnPortal. (b) If a Level 2 criminal history is incomplete, a certified letter will be sent to the individual being screened requesting the _____ report and court disposition information. If the letter is returned unclaimed, a copy of the letter will be sent by regular mail. Pursuant to section 435.05(1)(d), F.S., the missing information must be filed with the Agency within 30 days of the Agency's request or the individual is subject to disqualification in accordance with section 435.06(3), F.S. (c) The eligibility results of employee screening and the signed Attestation referenced in subsection 59A-35.090(2), F.A.C., must be in the employee's personnel file, maintained by the provider. This Statute or Rule is not met as evidenced by:	CZ816			

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CZ816	Continued From page 3 Based on record review and interview, the Facility failed to ensure that an Attestation of Compliance was signed and included in one employee record for Staff (I) of four sampled employees. Findings Included: A record review for Staff I, conducted on _____, revealed that Staff I did not have a signed Attestation of Compliance in the employee's record. Staff I was hired on _____. During an interview with the Administrator, conducted on _____ at 12:45pm, the Administrator stated that the Facility just transitioned to a new program and the previous program was unavailable for access. At 06:00pm, the Administrator agreed that Staff I's employee record did not contain a signed Attestation of Compliance with the employee's background screening. Unclassified	CZ816		