

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11965781</b>           | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   | (X3) DATE SURVEY<br>COMPLETED<br><br><b>12/17/2020</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>AZALEA OPCO LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1701 MAYO STREET<br/>HOLLYWOOD, FL 33020</b> |                                                                                                                          |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                   | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | ID<br>PREFIX<br>TAG                                                                      | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE                               |
| A 000                                                      | Initial Comments<br><br>An unannounced Relicensure, Focused<br>Control and Generator Assessment survey was<br>conducted on - at Azalea<br>Opco, LLC. The facility had deficiencies at the<br>time of the survey.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | A 000                                                                                    |                                                                                                                          |                                                        |
| A 030<br>SS=D                                              | 59A-36.007(6) FAC; 429.28( ) FS 429.27<br>Resident Care - Rights & Facility Procedures<br><br>59A-36.007<br>(6) RESIDENT RIGHTS AND FACILITY<br>PROCEDURES.<br>(a) A copy of the Resident Bill of Rights as<br>described in section 429.28, F.S., or a summary<br>provided by the Long-Term Care Ombudsman<br>Program must be posted in full view in a freely<br>accessible resident area, and included in the<br>admission package provided pursuant to rule<br>59A-36.006, F.A.C.<br>(b) In accordance with section 429.28, F.S., the<br>facility must have a written grievance procedure<br>for receiving and responding to resident<br>complaints and a written procedure to allow<br>residents to recommend changes to facility<br>policies and procedures. The facility must be able<br>to demonstrate that such procedure is<br>implemented upon receipt of a complaint.<br>(c) The telephone number for lodging complaints<br>against a facility or facility staff must be posted in<br>full view in a common area accessible to all<br>residents. The telephone numbers are: the<br>Long-Term Care Ombudsman Program,<br>1(888)831-0404; , Rights Florida,<br>1(800)342-0823; the Agency Consumer Hotline<br>1(888)419-3456, and the statewide toll-free<br>telephone number of the Florida . . . Hotline,<br>1(800)96- or 1(800)962-2873. The<br>telephone numbers must be posted in close<br>proximity to a telephone accessible by residents | A 030                                                                                    |                                                                                                                          |                                                        |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Agency for Health Care Administration

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| A 030                                                      | Continued From page 1<br><br>and the text must be a minimum of 14-point font.<br>(d) The facility must have a written statement of its house rules and procedures that must be included in the admission package provided pursuant to rule 59A-36.006, F.A.C. The rules and procedures must at a minimum address the facility's policies regarding:<br>1. Resident responsibilities;<br>2. _____ and tobacco use;<br>3. Medication storage;<br>4. Resident elopement;<br>5. Reporting resident _____, neglect, and _____;<br>6. Administrative and housekeeping schedules and requirements;<br>7. _____ control, sanitation, and universal precautions; and,<br>8. The requirements for coordinating the delivery of services to residents by third party providers.<br>(e) Residents may not be required to perform any work in the facility without compensation. Residents may be required to clean their own sleeping areas or apartments if the facility rules or the facility contract includes such a requirement. If a resident is employed by the facility, the resident must be compensated in compliance with state and federal wage laws.<br>(f) The facility must provide residents with convenient access to a telephone to facilitate the resident's right to unrestricted and private communication, pursuant to section 429.28(1)(d), F.S. The facility must allow unidentified telephone calls to residents. For facilities with a licensed capacity of 17 or more residents in which residents do not have private telephones, there must be, at a minimum, a readily accessible telephone on each floor of each building where residents reside.<br>(g) In addition to the requirements of section | A 030                                                                          |                                                                                                                          |  |                                                        |

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| A 030                                                      | <p>Continued From page 2</p> <p>429.41(1)(k), F.S., the use of physical _____ by a facility on a resident must be reviewed by the resident's physician annually. Any device, including half-bed rails, which the resident chooses to use and can remove or avoid without assistance, is not considered a physical _____.</p> <p>429.28 Resident bill of rights.-<br/>(1) No resident of a facility shall be deprived of any civil or legal rights, benefits, or privileges guaranteed by law, the Constitution of the State of Florida, or the Constitution of the United States as a resident of a facility. Every resident of a facility shall have the right to:</p> <p>(a) Live in a safe and decent living environment, free from _____ and neglect.</p> <p>(b) Be treated with consideration and respect and with due recognition of personal dignity, individuality, and the need for privacy.</p> <p>(c) Retain and use his or her own clothes and other personal property in his or her immediate living quarters, so as to maintain individuality and personal dignity, except when the facility can demonstrate that such would be unsafe, impractical, or an infringement upon the rights of other residents.</p> <p>(d) Unrestricted private communication, including receiving and sending unopened correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between the hours of 9 a.m. and 9 p.m. at a minimum. Upon request, the facility shall make provisions to extend visiting hours for caregivers and out-of-town guests, and in other similar situations.</p> <p>(e) Freedom to participate in and benefit from community services and activities and to pursue the highest possible level of independence, autonomy, and interaction within the community.</p> | A 030                                                                          |                                                                                                                          |                          |                                                        |

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| A 030                                                      | Continued From page 3<br><br>(f) Manage his or her financial affairs unless the resident or, if applicable, the resident's representative, designee, surrogate, guardian, or attorney in fact authorizes the administrator of the facility to provide safekeeping for funds as provided in s. 429.27.<br>(g) Share a room with his or her spouse if both are residents of the facility.<br>(h) Reasonable opportunity for regular exercise several times a week and to be outdoors at regular and frequent intervals except when prevented by inclement weather.<br>(i) Exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, nor any attendance at religious services, shall be imposed upon any resident.<br>(j) Assistance with obtaining access to adequate and appropriate health care. For purposes of this paragraph, the term "adequate and appropriate health care" means the management of medications, assistance in making , , for health care services, the provision of or arrangement of transportation to health care , , and the performance of health care services in accordance with s. 429.255 which are consistent with established and recognized standards within the community.<br>(k) At least 45 days' notice of relocation or termination of residency from the facility unless, for medical reasons, the resident is certified by a physician to require an emergency relocation to a facility providing a more skilled level of care or the resident engages in a pattern of conduct that is harmful or offensive to other residents. In the case of a resident who has been adjudicated mentally , , the guardian shall be given at least 45 days' notice of a nonemergency relocation or residency termination. Reasons for | A 030                                                                          |                                                                                                                          |  |                                                        |

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| A 030                                                      | <p>Continued From page 4</p> <p>relocation must be set forth in writing and provided to the resident or the resident's legal representative. The notice must state that the resident may contact the State Long-Term Care Ombudsman Program for assistance with relocation and must include the statewide toll-free telephone number of the program. In order for a facility to terminate the residency of an individual without notice as provided herein, the facility shall show good cause in a court of competent jurisdiction.</p> <p>(1) Present grievances and recommend changes in policies, procedures, and services to the staff of the facility, governing officials, or any other person without _____, interference, coercion, discrimination, or reprisal. Each facility shall establish a grievance procedure to facilitate the residents' exercise of this right. This right includes access to ombudsman volunteers and advocates and the right to be a member of, to be active in, and to associate with advocacy or special interest groups.</p> <p>(2) The administrator of a facility shall ensure that a written notice of the rights, _____, and prohibitions set forth in this part is posted in a prominent place in each facility and read or explained to residents who cannot read. The notice must include the statewide toll-free telephone number and e-mail address of the State Long-Term Care Ombudsman Program and the telephone number of the local ombudsman council, the Elder _____ Hotline operated by the Department of Children and Families, and, if applicable, _____ Rights Florida, where complaints may be lodged. The notice must state that a complaint made to the Office of State Long-Term Care Ombudsman or a local long-term care ombudsman council, the names and identities of the residents involved in the</p> | A 030                                                                                    |                                                                                                                          |                                                        |

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| A 030                                                      | <p>Continued From page 5</p> <p>complaint, and the identity of complainants are kept confidential pursuant to s. 400.0077 and that retaliatory action cannot be taken against a resident for presenting grievances or for exercising any other resident right. The facility must ensure a resident's access to a telephone to call the State Long-Term Care Ombudsman Program or local ombudsman council, the Elder Hotline operated by the Department of Children and Families, and Rights Florida.</p> <p>429.27 Property and personal affairs of residents.-</p> <p>(1)(a) A resident shall be given the option of using his or her own belongings, as space permits; choosing his or her roommate; and, whenever possible, unless the resident is adjudicated or under state law, managing his or her own affairs.</p> <p>(b) The admission of a resident to a facility and his or her presence therein shall not confer on the facility or its owner, administrator, employees, or representatives any authority to manage, use, or dispose of any property of the resident; nor shall such admission or presence confer on any of such persons any authority or responsibility for the personal affairs of the resident, except that which may be necessary for the safe management of the facility or for the safety of the resident.</p> <p>This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure that the telephone number for lodging complaints against a facility or facility staff must be posted in full view in a common area accessible to all residents</p> <p>The findings included:</p> | A 030                                                                                    |                                                                                                                          |                                                        |

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| A 030                                                      | Continued From page 6<br><br>On _____ at 10:00 AM, a tour of the facility activity room and dining room was conducted. It was revealed that the telephone number for the Agency for Healthcare Administration and the registry phone numbers were not displayed. An observation of the bulletin board, revealed that the phone number for the local Long Term Care Ombudsman's phone number was displayed in this facility's common area.<br><br>On _____ at 10:15 AM, an observation was made of the Resident Coordinator's office. She stated that the resident's could use the phone to call the advocacy's agencies phone numbers in this office. She stated they did not have any private location to place the phone. She also could not explain how the resident's could use the phone if the office were locked.<br><br>On _____ at 11:00 AM, an interview was conducted with the Administrator. She acknowledged that the phone numbers were not displayed in the resident's main common area. She asked the Surveyor where she could obtain this information.<br><br>Class III | A 030                                                                          |                                                                                                                          |  |                                                        |
| A 032<br>SS=D                                              | 59A-36.007(8) FAC Resident Care - Elopement Standards<br><br>59A-36.007<br>(8) ELOPEMENT STANDARDS.<br>(a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | A 032                                                                          |                                                                                                                          |  |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>AZALEA OPCO LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1701 MAYO STREET<br/>HOLLYWOOD, FL 33020</b> |                                                                                                                          |                                                        |
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| A 032                                                      | <p>Continued From page 7</p> <p>for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days.</p> <p>1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times.</p> <p>2. The facility must have a photo identification of at risk residents on file that is accessible to all facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative.</p> <p>(b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for:</p> <p>1. An immediate search of the facility and premises,</p> <p>2. The identification of staff responsible for</p> | A 032                                                                                    |                                                                                                                          |                                                        |



Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**AZALEA OPCO LLC**

**1701 MAYO STREET  
HOLLYWOOD, FL 33020**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| A 032                    | <p>Continued From page 8</p> <p>implementing each part of the elopement response policies and procedures, including specific duties and responsibilities,</p> <p>3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and,</p> <p>4. The continued care of all residents within the facility in the event of an elopement.</p> <p>(c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to sections 429.41(1){a}3. and 429.41(1){i}, F.S.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on interview and record review, the facility failed to ensure that two (2) elopement drills are conducted on an annual basis inclusive of all direct care staff and administration.</p> <p>The findings included:</p> <p>On _____ a review of the employee staff schedule and the facility roster was conducted. It was revealed that there were 30 staff members identified on the staffing schedule.</p> <p>On _____ a review of the elopement drills for the last two years 2019 - 2020 was conducted. It was revealed the following elopement drills were conducted on the following dates:<br/>A review of the elopement drills was conducted.</p> <p>_____ = 9 staff present<br/>_____ = 7 staff present<br/>_____ = 3 staff present<br/>_____ = 8 staff present</p> <p>The sign in sheet for the staff was not provided.</p> | A 032               |                                                                                                                          |                          |

Agency for Health Care Administration

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| A 032                                                      | Continued From page 9<br><br>On _____ at 03:00 PM, an interview was conducted with the Administrator. She confirmed that she did not include all of the staff for the drills. She only conducted one drill for the staff available on the shift. She acknowledged the findings.<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | A 032                                                                                    |                                                                                                                          |                                                        |
| A 052<br>SS=D                                              | 429.256( . . . ); 59A-36.008(3) Medication - Assistance with Self-Admin<br><br>429.256<br>(3) Assistance with self-administration of medication includes:<br>(a) Taking the medication, in its previously dispensed, properly labeled container, including an _____ syringe that is prefilled with the proper dosage by a pharmacist and an _____ that is prefilled by the manufacturer, from where it is stored, and bringing it to the resident.<br>(b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident ' s medications or dosages change.<br>(c) Placing an oral dosage in the resident ' s _____ or placing the dosage in another container and helping the resident by lifting the container to his or her _____. | A 052                                                                                    |                                                                                                                          |                                                        |

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| A 052                                                      | Continued From page 10<br><br>(d) Applying _____ medications.<br>(e) Returning the medication container to proper storage.<br>(f) Keeping a record of when a resident receives assistance with self-administration under this section.<br>(g) Assisting with the use of a _____, including removing the cap of a _____, opening the unit dose of _____ solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the _____.<br>(h) Using a _____ to perform _____ level checks.<br>(i) Assisting with putting on and taking off _____ stockings.<br>(j) Assisting with applying and removing an _____ but not with titrating the prescribed _____ settings.<br>(k) Assisting with the use of a continuous positive airway pressure device but not with titrating the prescribed setting of the device.<br>(l) Assisting with measuring vital signs.<br>(m) Assisting with _____ bags.<br>(4) Assistance with self-administration does not include:<br>(a) Mixing, _____, converting, or _____ medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed.<br>(b) The preparation of syringes for injection or the administration of medications by any injectable route.<br>(c) Administration of medications by way of a tube inserted in a _____ of the body.<br>(d) Administration of _____ preparations.<br>(e) The use of irrigations or debriding agents used in the treatment of a skin condition.<br>(f) Assisting with _____ or _____ | A 052                                                                          |                                                                                                                          |                          |                                                        |

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| A 052                                                      | Continued From page 11<br><br>preparations.<br>(g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication.<br>(h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person.<br>(5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003.<br>59A-36.008<br>(3) ASSISTANCE WITH SELF-ADMINISTRATION.<br>(a) Any unlicensed person providing assistance with self-administration of medication must be _____ or older, trained to assist with self-administered medication pursuant to the training requirements of rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in section 429.256, F.S. and this rule.<br>(b) In addition to the specifications of section 429.256(3), F.S., assistance with self-administration of medication includes, in the presence of the resident, reading the medication label aloud and verbally prompting a resident to take medications as prescribed.<br>(c) In order to facilitate assistance with self-administration, trained staff may prepare and | A 052                                                                                    |                                                                                                                          |                                                        |

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| A 052                                                      | Continued From page 12<br><br>make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container.<br>(d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record.<br>(e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed:<br>1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility,<br>2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record,<br>3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or<br>4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging.<br>(f) Assistance with self-administration of medication does not include the activities detailed in section 429.256(4), F.S.<br>1. As used in section 429.256(4)(g), F.S., the term "competent resident" means that the resident is cognizant of when a medication is required and understands the purpose for taking | A 052                                                                                    |                                                                                                                          |                                                        |

AHCA Form 3020-0001  
STATE FORM

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| A 052                                                      | Continued From page 14<br><br>On _____ at 10:30 AM, an interview was conducted with the Administrator. She confirmed that the Resident's had never signed a waiver to opt out of the Staff announcing the medication. She acknowledged that the Staff should have carried the medication to the Resident's in their original package.<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | A 052                                                                                    |                                                                                                                          |                                                        |
| A 078<br>SS=D                                              | 59A-36.010(2) FAC Staffing Standards - Staff<br><br>(2) STAFF.<br>(a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable _____. The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership.<br>1. Evidence of a negative _____ examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of _____ testing materials satisfies the annual _____ examination requirement. An individual with a positive _____ test must submit a health care provider's statement that the individual does not constitute a risk of _____.<br>2. If any staff member has, or is suspected of having, a communicable _____, such individual | A 078                                                                                    |                                                                                                                          |                                                        |

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| A 078                                                      | <p>Continued From page 15</p> <p>must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable</p> <p>(b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter.</p> <p>(c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C.</p> <p>(d) An assisted living facility to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents.</p> <p>(e) For facilities with a licensed capacity of 17 or more residents, the facility must:</p> <ol style="list-style-type: none"> <li>1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and,</li> <li>2. Maintain time sheets for all staff.</li> </ol> <p>(f) Level 2 background screening must be conducted for staff, including staff by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on interview and record review, the facility</p> | A 078                                                                                    |                                                                                                                          |                                                        |



Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11965781</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>12/17/2020</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>AZALEA OPCO LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1701 MAYO STREET<br/>HOLLYWOOD, FL 33020</b>                                 |  |                                                        |
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| A 078                                                      | <p>Continued From page 16</p> <p>failed to provide evidence of a negative<br/>( ) examination documented on<br/>an annual basis provided by the local Health<br/>Department or a licensed Health Care Provider,<br/>for 2 of 4 sampled staff records reviewed (Staff A<br/>and B).</p> <p>The findings included:</p> <p>A review of the employee personnel records was<br/>conducted. It was revealed Staff A was hired on<br/>. She works on the 7:00 AM - 03:00<br/>PM shift. She provides direct care service and<br/>medication assistance to the residents. It was<br/>revealed that the last . statement on file was<br/>dated . no further documentation<br/>could be located indicating evidence of<br/>examination for 20202</p> <p>On . a review of the employee<br/>personnel record was conducted for Staff B.<br/>Staff B was hired on . She works on<br/>the 03:00 PM - 11:00 PM shift. She provides<br/>direct care service and medication assistance to<br/>the residents. The . statement reviewed failed<br/>to obtain evidence of a licensed health care<br/>provider's credentials.</p> <p>On . at 03:30 PM, an interview was<br/>conducted with the Administrator. She refuted the<br/>findings.</p> <p>Class III</p> | A 078                                                                          |                                                                                                                          |  |                                                        |
| A 093<br>SS=D                                              | <p>59A-36.012(2) FAC Food Service - Dietary<br/>Standards</p> <p>(2) DIETARY STANDARDS.</p> <p>(a) The meals provided by the assisted living</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | A 093                                                                          |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>AZALEA OPCO LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1701 MAYO STREET<br/>HOLLYWOOD, FL 33020</b>                                 |  |                                                        |
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| A 093                                                      | Continued From page 17<br><br>facility must be planned based on the current<br>USDA Dietary Guidelines for Americans, 2010,<br>which are incorporated by reference and<br>available for review at:<br><a href="http://www.flrules.org/Gateway/reference.asp?No=Ref-04003">http://www.flrules.org/Gateway/reference.asp?No=Ref-04003</a> , and the current summary of Dietary<br>Reference Intakes established by the Food and<br>Nutrition Board of the Institute of Medicine of the<br>National Academies, 2010, which are<br>incorporated by reference and available for<br>review at:<br><a href="http://iom.edu/Activities/Nutrition/SummaryDRIs/~media/Files/Activity%20Files/Nutrition/DRIs/New%20Material/5DRI%20Values%20SummaryTables%202014.pdf">http://iom.edu/Activities/Nutrition/SummaryDRIs/~media/Files/Activity%20Files/Nutrition/DRIs/New%20Material/5DRI%20Values%20SummaryTables%202014.pdf</a> . Therapeutic diets must meet these<br>nutritional standards to the extent possible.<br>(b) The residents' nutritional needs must be met<br>by offering a variety of meals adapted to the food<br>habits, preferences, and physical abilities of the<br>residents, and must be prepared through the use<br>of standardized recipes. For facilities with a<br>licensed capacity of 16 or fewer residents,<br>standardized recipes are not required. Unless a<br>resident chooses to eat less, the facility must<br>serve the standard minimum portions of food<br>according to the Dietary Reference Intakes.<br>(c) All regular and therapeutic menus to be used<br>by the facility must be reviewed annually by a<br>licensed or registered dietitian, a licensed<br>nutritionist, or a registered dietetic technician<br>supervised by a licensed or registered dietitian, or<br>a licensed nutritionist to ensure the meals meet<br>the nutritional standards established in this rule.<br>The annual review must be documented in the<br>facility files and include the original signature of<br>the reviewer, registration or license number, and<br>date reviewed. Portion sizes must be indicated on<br>the menus or on a separate sheet.<br>1. Daily food servings may be divided among | A 093                                                                          |                                                                                                                          |  |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>AZALEA OPCO LLC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1701 MAYO STREET<br/>HOLLYWOOD, FL 33020</b> |                                                                                                                          |                                                        |
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| A 093                                                      | <p>Continued From page 18</p> <p>three or more meals per day, including snacks, as necessary to accommodate resident needs and preferences.</p> <p>2. Menu items may be substituted with items of comparable nutritional value based on the seasonal availability of fresh produce or the preferences of the residents.</p> <p>(d) Menus must be dated and planned at least 1 week in advance for both regular and therapeutic diets. Residents must be encouraged to participate in menu planning. Planned menus must be conspicuously posted or easily available to residents. Regular and therapeutic menus as served, with substitutions noted before or when the meal is served, must be kept on file in the facility for 6 months.</p> <p>(e) Therapeutic diets must be prepared and served as ordered by the health care provider.</p> <p>1. Facilities that offer residents a variety of food choices through a select menu, buffet style dining, or family style dining are not required to document what is eaten unless a health care provider's order indicates that such monitoring is necessary. However, the food items that enable residents to comply with the therapeutic diet must be identified on the menus developed for use in the facility.</p> <p>2. The facility must document a resident's refusal to comply with a therapeutic diet and provide notification to the resident's health care provider of such refusal.</p> <p>(f) For facilities serving three or more meals a day, no more than 14 hours must elapse between the end of an evening meal containing a protein food and the beginning of a morning meal. Intervals between meals must be evenly distributed throughout the day with not less than 2 hours nor more than 6 hours between the end of one meal and the beginning of the next. For</p> | A 093                                                                                    |                                                                                                                          |                                                        |

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| A 093                                                      | <p>Continued From page 19</p> <p>residents without access to kitchen facilities, snacks must be offered at least once per day. Snacks are not considered to be meals for the purposes of _____ the time between meals.</p> <p>(g) Food must be served attractively at safe and palatable temperatures. All residents must be encouraged to eat at tables in the dining areas. A supply of eating ware sufficient for all residents, including adaptive equipment if needed by any resident, must be on _____.</p> <p>(h) A 3-day supply of nonperishable food, based on the number of weekly meals the facility has _____ with residents to serve, must be on _____ at all times. The quantity must be based on the resident census and not on licensed capacity. The supply must consist of foods that can be stored safely without refrigeration. Water sufficient for drinking and food preparation must also be stored, or the facility must have a plan for obtaining water in an emergency, with the plan coordinated with and reviewed by the local disaster preparedness authority.</p> <p>This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure that food was served attractively and a safe palatable temperature. The facility failed to ensure that residents who were _____ received the same dining experience as the residents in the main dining room for 6 of 30 sampled residents observed: (Resident's # 9 - 14).</p> <p>The findings included:</p> <p>On _____ at 12:00 PM, an observation was made of the main dining room and the assistive dining room. It was revealed that there were 6 residents seated in the assistive dining room at this time. At this time, the Administrator was</p> | A 093                                                                          |                                                                                                                          |  |                                                        |

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| A 093                                                      | Continued From page 20<br><br>asked why the residents were separated into 2 dining rooms. She indicated that these 6 residents required more oversight and assistance with eating. The following was noted:<br><br>1). It was revealed that these residents were served paper items: (plates, cups and forks). The main dining room was observed with porcelain plates, silverware and plastic cups.<br>2). It was also revealed that the residents in the assuasive dining room were served after the 24 residents in the main dining room at 12:55 PM. The first table in the main dining room was served at 12:25 PM.<br>3). It was also revealed that the table consisted of only a stained pink plastic table cloth. It was revealed that the observation of the main dining room was decorated with a linen table cloths and linen napkins, a floral center pieces. (photos attached).<br><br>On _____ at 01:00 PM, an interview was conducted with the Administrator. She agreed that the residents had been waiting a long time. She also agreed that the tables could be decorated the same as the main dining room. She acknowledged the findings.<br><br>Class III | A 093                                                                          |                                                                                                                          |                          |                                                        |
| CZ814                                                      | 435.12(2)(b-d), FS Background Screening Clearinghouse<br><br>435.12(2) Care Provider Background Screening Clearinghouse.-<br>(b) Until such time as the _____ are enrolled in the national retained print _____ notification program at the Federal Bureau of Investigation, an employee with a break in service of more than                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | CZ814                                                                          |                                                                                                                          |                          |                                                        |

Agency for Health Care Administration

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| CZ814                                                      | <p>Continued From page 21</p> <p>90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency.</p> <p>(c) An employer of persons subject to screening by a specified agency must register with the clearinghouse and maintain the employment status of all employees within the clearinghouse. Initial employment status and any changes in status must be reported within 10 business days.</p> <p>(d) An employer must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee for electronic submission to the Department of Law Enforcement. The registration must include the employee's full first name, middle initial, and last name; social security number; date of birth; mailing address; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number.</p> <p>This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to ensure that an employer of persons subject to screening by a specified agency must register with the clearinghouse and maintain the employment status of all employees within the clearinghouse. Initial employment status and any changes in status must be reported within 10 business days for Staff D.</p> <p>The findings included:</p> <p>On a review of the agency Background Screening Clearing House Roster was conducted. It was revealed that Staff D was hired on . . . . . She worked providing direct resident care.</p> | CZ814                                                                          |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**AZALEA OPCO LLC**

**1701 MAYO STREET  
HOLLYWOOD, FL 33020**

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|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------------------------------------------------------------------------------------------------------------------|--------------------------|
| CZ814                    | <p>Continued From page 22</p> <p>On _____ at 03:00 PM, an interview was conducted with the Administrator. She stated Staff D was terminated approximately a year ago. She stated she had removed her from the Roster.</p> <p>On _____ at 03:15 PM, a call was placed to a Representative at the Agency Background Screening Clearing House at this time. The Agent indicated that the name of Staff D, was showing active on the facility's current roster.</p> <p>On _____ at 03:30 PM, the Administrator refuted the findings.</p> <p>Unclassified</p> | CZ814               |                                                                                                                          |                          |