Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11963924	A. BUILDING: _____ B. WING _____	01/29/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
TROPICAL ASSISTED LIVING LLC	8325 SW 37 STREET MIAMI, FL 33155

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A Change of Ownership (CHOW) and COVID-19 control survey was conducted at Tropical Assisted Living LLC on through . Deficiencies were identified at the time of the survey.	A 000		
A 054 SS=D	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical , the facility must, pursuant to section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the	A 054		

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A 054	Continued From page 1 medication. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to maintain a daily Medication Observation Record (MOR) and immediately update the MOR each time the medication is offered or administered for three out of three sample residents (Resident #1, #2, #3). Finding include: A review of Resident #1 MOR dated . . . . . , the 8:00 PM medications 500 MG and . . . . . , . . . 1 mg. was not initial as being administered to the resident. Further review revealed the MOR did not have the physician telephone number. A review of Resident #2 MOR dated , the 8:00 PM medications , ... 1 mg and , 2 mg. was not initial as being administered to the resident. Further review revealed the MOR did not have the physician telephone number. A review of Resident #3 MOR dated . . . . . , the 8:00 PM medication , 500 mg. was not initial as being administered to resident. On . . . . . at 7:04 AM, Staff C stated that she forgot to initial the MOR for the 8:00 PM medication administration time on . . . . . . Class III	A 054		
A 056 SS=G	59A-36.008(7) FAC Medication - Labeling and Orders	A 056		

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A 056	Continued From page 2 (7) MEDICATION LABELING AND ORDERS. (a) The facility may not store prescription drugs for self-administration, assistance with self-administration, or administration unless they are properly labeled and dispensed in accordance with chapters 465 and 499, F.S., and rule 64B16-28.108, F.A.C. If a customized patient medication package is prepared for a resident, and separated into individual medicinal drug containers, then the following information must be recorded on each individual container: 1. The resident's name; and, 2. The identification of each medicinal drug in the container. (b) Except with respect to the use of pill organizers as described in subsection (2), no individual other than a pharmacist may transfer medications from one storage container to another. (c) If the directions for use are "as needed" or "as directed," the health care provider must be contacted and requested to provide revised instructions. For an "as needed" prescription, the circumstances under which it would be appropriate for the resident to request the medication and any limitations must be specified; for example, "as needed for , , not to exceed 4 tablets per day." The revised instructions, including the date they were obtained from the health care provider and the signature of the staff who obtained them, must be noted in the medication record, or a revised label must be obtained from the pharmacist. (d) Any change in directions for use of a medication that the facility is administering or providing assistance with self-administration must be accompanied by a written, faxes, or electronic copy of a medication order issued and signed by the resident's health care provider. The new	A 056		

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A 056	Continued From page 3	A 056		

directions must promptly be recorded in the resident's medication observation record. The facility may then obtain a revised label from the pharmacist or place an "alert" label on the medication container that directs staff to examine the revised directions for use in the medication observation record.
(e) A nurse may take a medication order by telephone. Such order must be promptly documented in the resident's medication observation record. The facility must obtain a written medication order from the health care provider within 10 working days. A faxed or electronic copy of a signed order is acceptable.
(f) The facility must make every reasonable effort to ensure that prescriptions for residents who receive assistance with self-administration of medication or medication administration are filled or refilled in a timely manner.
(g) Pursuant to section 465.0276(5), F.S., and rule 61N-1.006, F.A.C., sample or complimentary prescription drugs that are dispensed by a health care provider, must be kept in their original manufacturer's packaging, which must include the practitioner's name, the resident's name for whom they were dispensed, and the date they were dispensed. If the sample or complimentary prescription drugs are not dispensed in the manufacturer's labeled package, they must be kept in a container that bears a label containing the following:
1. Practitioner's name,
2. Resident's name,
3. Date dispensed,
4. Name and strength of the drug,
5. Directions for use; and,
6. Expiration date.
(h) Pursuant to section 465.0276(2)(c), F.S., before dispensing any sample or complimentary

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A 056	Continued From page 4 prescription drug, the resident's health care provider must provide the resident with a written prescription, or a faxed or electronic copy of such order. This Statute or Rule is not met as evidenced by: Based on observation, record and interview the facility failed to ensure that the prescriptions for one out of three sampled residents who receive assistance with self-administration of medication were refilled in a timely manner (Resident #2). Findings Included: Review of Resident #2's record showed an admission date of . Review of the health assessment (1823) dated , showed that the resident had the following Medical History and Diagnoses: , Involuntary movements, , , and . The resident is independent for ambulation, bathing, , and eating. The resident required supervision with self-care (grooming), toileting, and transferring. The resident required assistance with self-administration of medications. Review of Resident #2 Medication Observation Record (MOR) for , showed a physician's order dated for , 0.5 mg, take one tablet by twice a day. Review of the MOR showed , 0.5 mg was signed as giving on and from through the MOR was not initial/signed for the medication. Review of the MOR also showed the 8:00 PM , 0.5 medication was signed as giving on , and from through the MOR was not initial/signed for the medication.	A 056		

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A 056	Continued From page 5 On at 8:20 AM observed Staff C helping Resident #2 with self-administration of medications. Observed Staff C did not give the 8:00 AM medication , 0.5 mg. Staff C revealed the medication was not at the facility. A review of the medication , on Drugs.com dated showed that the medication is indicated for use as an adjunct in the , of all forms of . According to the Mayo Clinic, 's is any condition that causes a combination of the movement abnormalities, such as tremors, slow movement, , speech, or stiffness. On at 8:20 AM, Staff B stated "the medication ran out. I called the pharmacy yesterday to get a refill. They will send it today. " On at 10:00 AM, Staff B stated, "the pharmacy provided a sample of the medication , 0.5 mg since the resident's insurance company has not approved the medication." In an interview with Staff B on at 4:35 PM, she stated," pharmacy provided Resident #2 with some , 0.5 mg until it got approved by the insurance company. The resident Psychiatrist was notified of the situation when the medication ran out. I have tried calling the Psychiatrist today without any success. The insurance company had not approved the medication." Record review showed Resident #2 had not received the prescribed medication , 0.5 mg, twice a day for at least eight days (through).	A 056		

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A 056	Continued From page 6 In an interview with Staff B on at 6:23 PM, Staff B stated that she bought Resident #2 medication from a local pharmacy and the pharmacist dispensed 0.5 mg- 62 tablets. Staff B stated the resident would start taking the medication that day ( ). Class II	A 056		
A 082 SS=D	59A-36.011(4) FAC Training - / (4) (/). Pursuant to section 381.0035, F.S., all facility employees, with the exception of employees subject to the requirements of section 456.033, F.S., must complete a one-time education course on and , including the topics prescribed in the section 381.0035, F.S. New facility staff must obtain the training within 30 days of employment. Documentation of compliance must be maintained in accordance with subsection (12), of this rule. This Statute or Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure that one out of three sampled staff (Staff C) had proof of having completed one-time education course on (/) within 30 days of employment. Findings included: Review of the employee records revealed that Staff C had been hired on . There was no proof of having the / certificate in file.	A 082		

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A 082	Continued From page 7 On at 9:30 AM the owner stated; "I am sure she has it, but I have only the copies and she has the originals." Class III	A 082		
A 084 SS=D	59A-36.011(6) FAC 429.52(6), FS Training - Assis Self-Admin Meds & Med Mgmt 59A-36.011 (6) ASSISTANCE WITH THE SELF-ADMINISTRATION OF MEDICATION AND MEDICATION MANAGEMENT. Unlicensed persons who will be providing assistance with the self-administration of medications as described in rule 59A-36.008, F.A.C., must meet the training requirements pursuant to section 429.52(6), F.S., prior to assuming this responsibility. Courses provided in fulfilment of this requirement must meet the following criteria: (a) Training must cover state law and rule requirements with respect to the supervision, assistance, administration, and management of medications in assisted living facilities; procedures and techniques for assisting the resident with self-administration of medication including how to read a prescription label; providing the right medications to the right resident; common medications; the importance of taking medications as prescribed; recognition of side effects and adverse reactions and procedures to follow when residents appear to be experiencing side effects and adverse reactions; documentation and record keeping; and medication storage and disposal. Training shall include demonstrations of proper techniques, including techniques for control, and ensure unlicensed staff have adequately	A 084		

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A 084	Continued From page 8	A 084		

demonstrated that they have acquired the skills necessary to provide such assistance.
(b) The training must be provided by a registered nurse or licensed pharmacist who shall issue a training certificate to a trainee who demonstrates, in person and both physically and verbally, the ability to:
1. Read and understand a prescription label;
2. Provide assistance with self-administration in accordance with section 429.256, F.S., and rule 59A-36.008, F.A.C., including:
a. Assist with oral dosage forms, , dosage forms, and , , , and dosage forms;
b. Measure liquid medications, break scored tablets, and crush tablets in accordance with prescription directions;
c. Recognize the need to obtain clarification of an "as needed" prescription order;
d. Recognize a medication order which requires judgment or discretion, and to advise the resident, resident's health care provider or facility employer of inability to assist in the administration of such orders;
e. Complete a medication observation record;
f. Retrieve and store medication;
g. Recognize the general signs of adverse reactions to medications and report such reactions;
h. Assist residents with syringes that are prefilled with the proper dosage by a pharmacist and , that are prefilled by the manufacturer by taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident for self-injection;
i. Assist with ;
j. Use a to perform testing;

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A 084	Continued From page 9 k. Assist residents with [illegible] and continuous positive airway pressure (CPAP) devices, excluding the titration of the [illegible] levels; l. Apply and remove [illegible] stockings and hosiery; m. Placement and removal of [illegible] bags, excluding the removal of the [illegible] or manipulation of the [illegible] site; and, n. Measurement of [illegible] rate, temperature, and [illegible] rate. (c) Unlicensed persons, as defined in section 429.256(1)(b), F.S., who provide assistance with self-administered medications and have successfully completed the initial 6 hour training, must obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility. The 2 hours of continuing education training may be provided online. (d) Trained unlicensed staff who, prior to the effective date of this rule, assist with the self-administration of medication and have successfully completed 4 hours of assistance with self-administration of medication training must complete an additional 2 hours of training that focuses on the topics listed in sub-subparagraphs (6)(b)2.h.-n. of this section, before assisting with the self-administration of medication procedures listed in sub-subparagraphs (6)(b)2.h.-n. 429.52 (6) Staff assisting with the self-administration of medications under s. 429.256 must complete a minimum of 6 additional hours of training provided by a registered nurse or a licensed pharmacist before providing assistance. Two	A 084		

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A 084	Continued From page 10 hours of continuing education are required annually thereafter. The agency shall establish by rule the minimum requirements of this training This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that unlicensed staff who provide assistance with the self-administered medications, successfully completed annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices for three out of three (Staff A, B, and C) sample staff. Findings included: Employee record review revealed Staff A had 2 hours medication training dated . . . . . Staff B had 6 hours of medication training dated . . . . . Staff C had 6 hours medication training dated . . . . Record review showed unlicensed Staff A, B and C had no proof of having completed the annually 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in file. On . . . . . at 9:36 AM the owner stated: "I did not realize that we had not taken the training, I will make sure to have it done this week." Class III	A 084		
A 085 SS=D	59A-36.011(7) FAC Training - Nutrition & Food Service (7) NUTRITION AND FOOD SERVICE. The administrator or person designated by the	A 085		

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A 085	Continued From page 11 administrator as responsible for the facility's food service and the day-to-day supervision of food service staff must obtain, annually, a minimum of 2 hours continuing education in topics pertinent to nutrition and food service in an assisted living facility. This requirement does not apply to administrators and designees who are exempt from training requirements under paragraph 59A-36.012(1)(b). A certified food manager, licensed dietician, registered dietary technician or health department sanitarian is qualified to train assisted living facility staff in nutrition and food service. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure staff that is responsible for the facility's food service and day-to-day supervsion of food service, received annually, a minimum of 2 hours continuing education in topics pertinent to nutrition and food service for one out of three sampled staff (Staff C). Findings included: Employee record review showed Staff C was hired . Staff C stated she was a live-in caretaker. Review of the record showed Staff C did not have proof of having the nutrition and food Service training in file. On at 9:30 AM the owner stated, " I am sure she has it; but I have only the copies and she has the originals." Class III	A 085		
AL243 SS=D	429.075(1) FS; 59A-36.011(9) FAC LMH - Training	AL243		

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AL243	Continued From page 12 429.075 (1) To obtain a limited mental health license, a facility must hold a standard license as an assisted living facility, must not have any current uncorrected violations, and must ensure that, within 6 months after receiving a limited mental health license, the facility administrator and the staff of the facility who are in direct contact with mental health residents must complete training of no less than 6 hours related to their duties. This designation may be made at the time of initial licensure or relicensure or upon request in writing by a licensee under this part and part II of chapter 408. Notification of approval or denial of such request shall be made in accordance with this part, part II of chapter 408, and applicable rules. This training must be provided by or approved by the Department of Children and Families. 59A-36.011 (9) LIMITED MENTAL HEALTH TRAINING. (a) Pursuant to section 429.075, F.S., the administrator, managers and staff, who have direct contact with mental health residents in a licensed limited mental health facility, must receive the following training: 1. A minimum of 6 hours of specialized training in working with individuals with mental health diagnoses. a. The training must be provided or approved by the Department of Children and Families and must be taken within 6 months of the facility's receiving a limited mental health license or within 6 months of employment in a limited mental health facility. b. Training received under this subparagraph may count once for 6 of the 12 hours of continuing education required for administrators and	AL243		

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AL243	Continued From page 13 managers pursuant to section 429.52(5), F.S., and subsection (1) of this rule. 2. A minimum of 3 hours of continuing education, which may be provided by the ALF administrator, online, or through distance learning, biennially thereafter in subjects dealing with one or more of the following topics: a. Mental health diagnoses; and, b. Mental health treatment such as: (I) Mental health needs, services, behaviors and appropriate interventions; (II) Resident progress in achieving treatment goals; (III) How to recognize changes in the resident's status or condition that may affect other services received or may require intervention; and, ( ) Crisis services and the . . . . . procedures. 3. For administrators and managers, the continuing education requirement under this subsection will satisfy 3 of the 12 hours of continuing education required biennially pursuant to section 429.52(5), F.S., and subsection (1) of this rule. 4. Administrators, managers and direct contact staff affected by the continuing education requirement under this subsection shall have up to 6 months after the effective date of this rule to meet the training requirement. (b) Administrators, managers and staff do not have to repeat the initial training should they change employers provided they present a copy of their training certificate to the current employer for retention in the facility's personnel files. They must also ensure that copies of the continuing education training certificates, pursuant to subparagraph (a)2. of this subsection, are retained in their personnel files.	AL243		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11963924	A. BUILDING: _____ B. WING _____	01/29/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
TROPICAL ASSISTED LIVING LLC	8325 SW 37 STREET MIAMI, FL 33155

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
AL243	Continued From page 14 This Statute or Rule is not met as evidenced by: Based on record review and interview the facility with a limited mental health component failed to ensure staff who are in direct contact with mental health residents complete a minimum of 6 hours of specialized training in working with individuals with mental heath diagnosis for one of three sampled staff (Staff A). Findings included: Review of the facility license revealed a limited mental health component. Employee record review revealed that Staff A had been hired on . . . . . There was no proof of having received the minimum 6 hours of of specialized training in working with individuals with mental health diagnosis in file. On the owner stated, she will take care of it as soon as possible. Class III	AL243		