Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11967726	A. BUILDING: _____ B. WING _____	02/25/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
RESIDENCES OF NICEVILLE	2300 NORTH PARTIN DRIVE NICEVILLE, FL 32578

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced licensure survey with a Limited Nursing Services and Extended Congregate Care and Generator Assessment was conducted on through at Residences of Niceville. Deficient practice was identified at the time of this survey.	A 000		
A 081 SS=D	429.52(1 & 7) FS; 59A-36.011( ) FAC Training - Staff In-Service 429.52(1) (1)Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted	A 081		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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A 081	Continued From page 1 living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to borne , may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents.	A 081		

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A 081	Continued From page 2 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident , neglect, and , ... The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures.	A 081		

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A 081	Continued From page 3 This Statute or Rule is not met as evidenced by: Based on staff record reviews and interview, the facility failed to obtain signed 2 hour pre-service orientation for 2 of 3 sampled staff (B and C), failed to provide training on Control for 1 of 3 (B) staff, Assistance with Activities of Daily Living training for 1 of 3 (B) staff, Elopement Response training for 2 of 3 (B and C) staff, Reporting Major Incidents Reporting Adverse Incidents or Facility emergency procedures for 2 of 3 (B and C) staff, Resident rights and Recognizing/Reporting /Neglect training for 1 of 3 (B) staff and Nutritional & Safe Food Handling for 2 of 3 (B and C) staff. The findings include: On a review of the staff records was conducted. Staff B, A resident Assistant ( ) hired on , did not have a signed 2 hour pre-service orientation, Control training, Activities of Daily Living training, Reporting Major Incidents Reporting Adverse Incidents or Facility emergency procedures, Resident rights and Recognizing/Reporting /Neglect training or Nutritional & Safe Food Handling. Staff C, a Certified Nursing Assistant (CNA) hired on did not have a signed 2 hour pre-service orientation, Elopement Response training, Reporting Major Incidents Reporting Adverse Incidents or Facility emergency procedures or Nutritional & Safe Food Handling. On at approximately 3:40 PM, an interview was conducted with the Business Office Manager (BOM) who stated the new management company does not have a form for	A 081		

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A 081	Continued From page 4 the pre-service orientation other than online as part of the employee handbook. The Handbook does not a have a signature for the Administrator. The BOM stated she was not aware of the outstanding training for staff B and C though she did conduct the training for staff B but did not date the certificates. Class III	A 081		
A 082 SS=D	59A-36.011(4) FAC Training - / (4) / (/). Pursuant to section 381.0035, F.S., all facility employees, with the exception of employees subject to the requirements of section 456.033, F.S., must complete a one-time education course on and , including the topics prescribed in the section 381.0035, F.S. New facility staff must obtain the training within 30 days of employment. Documentation of compliance must be maintained in accordance with subsection (12), of this rule. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to provide , ( ) training for 1 of 3 (B) staff reviewed. The findings include: On a staff record review was conducted for Staff B, a Resident Assistant ( ) hired on . The staff member did not have a dated certificate for training. On at approximately 3:45 PM, an	A 082		

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A 082	Continued From page 5 interview was conducted with the Business Office Manager (BOM). The BOM verbally agreed the training certificate was not dated. The BOM stated she provided the training to Staff B but did not put the date on the certificate. Class III	A 082		
A 090 SS=D	59A-36.011(11) FAC Training - (11) TRAINING. (a) Currently employed facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policies and procedures regarding (b) Newly hired facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policy and procedures regarding within 30 days after employment. (c) Training shall consist of the information included in rule 59A-36.009, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to provide ( ) training for 2 of 3 (B and C) staff reviewed. The findings include: On a staff record review was conducted for Staff B, a Resident Assistant ( ) hired on . The staff member did not have a	A 090		

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A 090	Continued From page 6 training. Staff C, a Certified Nursing Assistant hired on , did not have training. On at approximately 3:45 PM, an interview was conducted with the Business Office Manager (BOM). The BOM verbally agreed the 2 staff member sis not have the training certificates and did not have a reason why the training was not completed. Class III	A 090		