

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965733	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 06/17/2021
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

STERLING AVENTURA

**2777 NE 183rd ST
AVENTURA, FL 33160**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{A 160} SS=D	59A-36.015(1) FAC Records - Facility The facility must maintain required records in a manner that makes such records readily available at the licensee's physical address for review by a legally authorized entity. If records are maintained in an electronic format, facility staff must be readily available to access the data and produce the requested information. For purposes of this section, "readily available" means the ability to immediately produce documents, records, or other such data, either in electronic or paper format, upon request. (1) FACILITY RECORDS. Facility records must include: (a) The facility's license displayed in a conspicuous and public place within the facility. (b) An up-to-date admission and discharge log listing the names of all residents and each resident's: 1. Date of admission, the facility or place from which the resident was admitted, and if applicable, a notation indicating that the resident was admitted with a _____; and 2. Date of discharge, reason for discharge, and identification of the facility or home address to which the resident was discharged. Readmission of a resident to the facility after discharge requires a new entry in the log. Discharge of a resident is not required if the facility is holding a bed for a resident who is out of the facility but intending to return pursuant to rule 59A-36.018, F.A.C. If the resident dies while in the care of the facility, the log must indicate the date of _____. (c) A log listing the names of all temporary emergency placement and respite care residents if not included on the log described in paragraph (b). (d) The facility's emergency management plan, with documentation of review and approval by the county emergency management agency, as	{A 160}		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{A 160}	Continued From page 1 described in rule 59A-36.019, F.A.C., that must be readily available by facility staff. (e) The facility's liability insurance policy required in rule 59A-36.013, F.A.C. (f) For facilities that have a surety bond, a copy of the surety bond currently in effect as required by rule 59A-36.013, F.A.C. (g) The admission package presented to new or prospective residents (less the resident's contract) described in rule 59A-36.006, F.A.C. (h) If the facility advertises that it provides special care for persons with _____'s _____ or related _____, a copy of all such facility advertisements as required by section 429.177, F.S. (i) A grievance procedure for receiving and responding to resident complaints and recommendations as described in rule 59A-36.007, F.A.C. (j) All food service records required in rule 59A-36.012, F.A.C., including menus planned and served and county health department inspection reports. Facilities that contract for food services, must include a copy of the contract for food services and the food service contractor's license or certificate to operate. (k) All fire safety inspection reports issued by the local authority or the State Fire Marshal pursuant to section 429.41, F.S., and rule chapter 69A-40, F.A.C., issued within the last 2 years. (l) All sanitation inspection reports issued by the county health department pursuant to section 381.031, F.S., and chapter 64E-12, F.A.C., issued within the last 2 years. (m) Pursuant to section 429.35, F.S., all completed survey, inspection and complaint investigation reports, and notices of sanctions and moratoriums issued by the agency within the last 5 years.	{A 160}			

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{A 160}	Continued From page 2 (n) The facility's resident elopement response policies and procedures. (o) The facility's documented resident elopement response drills. (p) For facilities licensed as limited mental health, extended congregate care, or limited nursing services, records required as stated in rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to maintain documentation of the contract between the facility and the staffing agencies serving residents at the site. Findings included: Facility record review revealed that the site utilized staffing services from five different companies. Further review revealed that four of the five contracts with those staffing services were not signed by both parties. On at 1:52 PM, the Administrator stated that the contracts were executed but the originals were at the corporate office and not at the facility. Class III	{A 160}		
{A 162} SS=D	59A-36.015(3) FAC Records - Resident (3) RESIDENT RECORDS. Resident records must be maintained on the premises and include: (a) Resident demographic data as follows: 1. Name,	{A 162}		

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{A 162}	Continued From page 3 2. 3. Race, 4. Date of birth, 5. Place of birth, if known, 6. Social security number, 7. Medicaid and/or Medicare number, or name of other health insurance 8. Name, address, and telephone number of next of kin, legal representative, or individual designated by the resident for notification in case of an emergency; and, 9. Name, address, and telephone number of the health care provider and case manager, if applicable. (b) A copy of the Resident Health Assessment form, AHCA Form 1823 described in rule 59A-36.006, F.A.C. (c) Any orders for medications, nursing services, therapeutic diets, or other services to be provided, supervised, or implemented by the facility that require a health care provider's order. (d) Documentation of a resident's refusal of a therapeutic diet pursuant to rule 59A-36.012, F.A.C., if applicable. (e) The resident care record described in paragraph 59A-36.007(1)(e), F.A.C. (f) A record that is initiated on admission. Information may be taken from AHCA Form 1823 or the resident's health assessment. Residents receiving assistance with the activities of daily living must have their recorded semi-annually. (g) For facilities that will have unlicensed staff assisting the resident with the self-administration of medication, a copy of the written informed consent described in rule 59A-36.006, F.A.C., if such consent is not included in the resident's contract.	{A 162}		

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{A 162}	Continued From page 4 (h) For facilities that manage a pill organizer, assist with self-administration of medications or administer medications for a resident, copies of the required medication records maintained pursuant to rule 59A-36.008, F.A.C. (i) A copy of the resident's contract with the facility, including any addendums to the contract as described in rule 59A-36.018, F.A.C. (j) For a facility whose owner, administrator, staff, or representative thereof, serves as an attorney in fact for a resident, a copy of the monthly written statement of any transaction made on behalf of the resident as required in section 429.27, F.S. (k) For any facility that maintains a separate trust fund to receive funds or other property belonging to or due a resident, a copy of the quarterly written statement of funds or other property disbursed as required in section 429.27, F.S. (l) If the resident is an recipient, a copy of the Department of Children and Families form Alternate Care Certification for (. . .), CF-ES 1006, . . . , which is hereby incorporated by reference and available for review at: http://www.flrules.org/Gateway/reference.asp?No=Ref-04004. The absence of this form will not be the basis for administrative action against a facility if the facility can demonstrate that it has made a good faith effort to obtain the required documentation from the Department of Children and Families. (m) Documentation of the . . . of a health care surrogate, health care proxy, guardian, or the existence of a power of attorney, where applicable. (n) For hospice patients, the interdisciplinary care plan and other documentation that the resident is a hospice patient as required in rule 59A-36.006, F.A.C.	{A 162}		

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{A 162}	Continued From page 5 (o) The resident's _____, DH Form 1896, if applicable. (p) For independent living residents who receive meals and occupy beds included within the licensed capacity of an assisted living facility, but who are not receiving any personal, limited nursing, or extended congregate care services, record keeping may be limited to the following at the discretion of the facility: 1. A log listing the names of residents participating in this arrangement, 2. The resident demographic data required in this paragraph, 3. The health assessment described in rule 59A-36.006, F.A.C., 4. The resident's contract described in rule 59A-36.018, F.A.C.; and, 5. A health care provider's order for a therapeutic diet if such diet is prescribed and the resident participates in the meal plan offered by the facility. (q) Except for resident contracts, which must be retained for 5 years, all resident records must be retained for 2 years following the departure of a resident from the facility unless it is required by contract to retain the records for a longer period of time. Upon request, residents must be provided with a copy of their records upon departure from the facility. (r) Additional resident records requirements for facilities holding a limited mental health, extended congregate care, or limited nursing services license are provided in rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to have a complete	{A 162}		

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{A 162}	Continued From page 6 health assessment for three of 101 sampled residents (Residents 26, 89, and 90). The facility also failed to request a new health assessment for Resident 48, who had a significant change of condition. In addition, the facility failed to request a new health assessment for Resident 43, whose last health assessment was dated The facility failed to verify that a health assessment for one of 101 sampled residents, (Resident #12) had accurate information. Findings: A) Reviewed of Resident 26's health assessment dated showed the section titled 'type of assistance with medications' was left blank. Review of Resident 89's health assessment dated showed that the section for Special Precautions was left blank. Review of Resident 90's health Assessment showed it was not dated. Further review showed the sections for: 'Physical or Sensory Limitations', 'Special Precautions', and 'type of assistance with medications' , were left blank. On at 9:50 AM, the Wellness Director, Staff FF stated, "We are still working with some resident's health assessments." B) Review of Resident 48's record showed a health assessment dated with no The resident had diagnoses of abnormal gait, , dyslipidemia, and The resident used a wheelchair; she was forgetful with at times. The health assessment showed no special precautions, and no elopement risk. The resident needed assistance with all activities of daily living, except independent on eating, and supervision on	{A 162}		

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{A 162}	Continued From page 7 transferring. A review of progress notes for Resident #48 showed on at 1:02 PM, the staff found the resident on the floor, lying on the left side on the bedroom floor. The resident stated, "please help me up, I . ." The resident was awake and alert, oriented x 1. She suffered a cut on the left arm and hematoma on left side of The resident was assisted to the wheelchair by nursing staff; the vitals were obtained, and emergency rescue was called. When the rescue arrived and checked the resident, they ordered to apply an ice pack to a hematoma. The facility called the doctor and left a message. Post screening tool dated , showed that the in the bedroom was not observed by any staff, and the resident was identified as high risk on risk assessment. The incident happened while the resident was getting up from a chair, while the resident stated, "I just . ." The facility's interventions were education to reduce , night light, non-skid shoes/socks, and increase wellbeing checks. There was no documentation that the resident received assistance with transferring, or that this assistance was reviewed during the post- screening.	{A 162}		
	C) Review of Resident 43's health assessment dated showed the resident had diagnoses of: debility, , , , . The resident was alert and oriented, and was not identified as an elopement risk. The resident needed supervision with ambulation, grooming, and transferring, and needed assistance with bathing, , and toileting. The resident was independent for eating. There was no documentation of an updated health assessment.			

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{A 162}	Continued From page 8 On _____ at 1:45 PM, the Administrator acknowledged the deficiencies. D) Health assessment completed on _____ showed Resident #12 had medical history and diagnosis of _____ (_____) and left side _____. The medication listed under the list of medications section of the health assessment showed Resident #12 was prescribed: _____ 1 gram, _____ 15 mg, _____ XL 150, _____ XL 300, _____ 10, _____ 10 gram, _____ 20 MG, _____ 25 mg, _____, Supp, and _____ 0.1 MG. A review of Resident #12's Medication Observation Record showed the resident was prescribed: _____ Ultra 0.4 to 0.3% _____ 1 1 drop in both _____ XL 300 MG, _____ DR OMEGA, _____ Softener 100 MG, _____ 40 MG, Rosuvastatin 200 MG, _____ 15 MG, and _____ 5 MG. Observation on On _____ at 07:42 AM showed Resident #12 was taking: _____ Ultra 0.4 to 0.3% _____ 1 1 drop in both _____ XL 300 MG, _____ DR OMEGA, _____ Softener 100 MG, _____ 40 MG, Rosuvastatin 200 MG, _____ 15 MG. Observed Staff L stating to Resident #12, "I'm missing the _____ 5 MG. I guess [_____ Pharmacy] didn't bring it yesterday. I'm going to call them, and then go pick it up myself for you." Uncorrected Class III	{A 162}		

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{A 000}	Continued From page 9	{A 000}		
{A 000}	Initial Comments A revisit for complaint surveys (#2020019629, #2020006260, #20200141) was conducted on through . Deficiencies were identified at the time of the survey.	{A 000}		
{A 025} SS=J	429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision 429.26 (7) The facility shall notify a licensed physician when a resident exhibits signs of _____ or _____ or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to such _____ or _____. The notification must occur within 30 days after the acknowledgment of such signs by facility staff. If an underlying condition is determined to exist, the facility must notify the resident ' s representative or designee of the need for health care services and must assist in making _____ for the necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident ' s representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition. 59A-36.007 An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility. (1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following:	{A 025}		

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{A 025}	Continued From page 10 (a) Monitoring of the quantity and quality of resident diets in accordance with rule 59A-36.012, F.A.C. (b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident. (c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community. (d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case manager if the resident exhibits a significant change. (e) Contacting the resident's family, guardian, health care surrogate, or case manager if the resident is discharged or moves out. (f) Maintaining a written record, updated as needed, of any significant changes, any illnesses that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of additional services. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to provide adequate supervision as appropriate for each resident to ensure awareness of the general health, safety, physical and emotional well-being of three out of one-hundred-one sampled residents (Residents #58, #84 and #99). Resident #84 was hospitalized after injecting himself with "extra" on two separate occasions followed by both times. Twenty- three residents suffered between the months of through , two of the residents sustained injuries (Residents #58 and #84).	{A 025}	

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{A 025}	Continued From page 11 Findings included: 1) Observation on _____ at 05:25 AM showed Resident #84 was not in his apartment. On _____ at 05:25 AM, Staff QQ stated, "I don't know where this resident is. They didn't tell me. All I know is that his wife _____." On _____ at 08:10 AM, Staff YY, a Licensed Practical Nurse (LPN), stated, "We sent out Resident #84 to the hospital because he pulled his _____ out." Review of Resident #84's observation notes regarding the _____ incident showed that the resident was transported to a local hospital related to _____ "disbandment" on _____. Resident #84 returned to the facility on _____. The facility incident report dated _____ showed, "Resident transported to local hospital related to _____ disbandment." Review of Resident #84's observation notes revealed on _____, Resident #84 reported to Staff BBB, Licensed Practical Nurse, that he injected himself with _____ after his _____ was elevated to 220 mg/dl (milligram/deciliter) because he ate some caramel popcorn; however, the resident did not recall how many units of _____ he injected himself with. The observation notes revealed Staff BBB took Resident #84's _____ level and found it to be normal at 95 mg/dl and "assured him it was normal, and he went _____ to bed satisfied". There were no documented interventions or follow ups, and no documentation that the resident's physician was contacted.	{A 025}		

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{A 025}	Continued From page 12 Review of Resident #84's nursing notes on at 3:38 PM showed, "Resident [84] noted on the floor laying on his Resident is alert and oriented, no acute distress noted. Full assessment done; black . . . observed to left under . . ." There were no documented interventions or follow ups, and no documentation that the resident's physician was contacted. Review of Resident #84's observation notes dated at 10:58AM revealed, Resident #84 in the morning on . . . The nursing notes revealed, "writer (Staff AAA) was called by CNA (Certified Nurse Assistant) assigned to resident's room. When I arrived, resident was noted on the floor, laying on his right side next to his dresser, resident is alert, verbally responsive with episodes of . . . When asking resident what happened, resident stated "Where am I?" Assessment done; no apparent injury noted. 911 called, Paramedics arrived and transferred resident to bed for assessment. Resident was transferred to (ER) [Emergency Room] Hospital for Evaluation." There was no documentation that the resident's physician was contacted. Review of Resident #84's hospital record showed Resident #84 was admitted to the hospital on . . . via the Emergency Medical Services (. . .). The notes read as follow, "Patient is a . . . male with past medical history of . . . -dependent . . . (. . .), . . . who was brought to ED (Emergency Department) from the Sterling Retirement community due to syncope episode and . . . Per report patient had an unwitnessed . . . yesterday and today was found down again. Per . . . (Emergency Medical	{A 025}	

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{A 025}	Continued From page 13 Services) on arrival documented at 30 and improved to 70 after D10 (. 10) Upon evaluation patient reports having an episode of (suspected) last night for which patient took extra X2. Patient states he does not have and therefore did not check prior injecting Initially admitted to due to left frontal hematoma, no acute found...". According to Medline Medical Encyclopedia, "Generally, a level between 80 and 110 milligrams (mg) per deciliter (dL) is in normal range. below 70 mg/dL (3.9 mmol/L) (millimoles per liter) is considered low. at or below this level can be harmful." According to the American Association, "A low level triggers the release of (.), the "fight-or-flight" hormone. is what can cause the symptoms of such as thumping sweating, tingling and If the level continues to drop, the does not get enough and stops functioning as it should. This can lead to blurred vision, difficulty concentrating, thinking, slurred speech, numbness, and drowsiness. If stays low for too long, starving the of , it may lead to and very rarely" Review of Resident #84's chart and the facility's record showed no documentation that the resident's physician was contacted, or that recommendations were made to any health care provider that the resident needed to be reassessed to determine if he was still able to self-administer without assistance. There was no	{A 025}			

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{A 025}	Continued From page 14 documentation of Resident #84's _____ level record, nor date and time to administer _____. A review of Resident #84's 1823 health assessment dated _____ showed Resident #84, a _____ male, had a medical history and diagnosis of _____ Discharge, _____ (_____), and _____ . Resident #84's health assessment showed the resident was listed as a _____ precaution, required assistance with bathing and _____ , and required supervision with ambulation, self-care, toileting, and transferring. The health assessment also showed Resident #84 both needed assistance with Self-Administration of medications and was able to self-administer medications. On _____ at 02:25 PM, Staff FF, the Director of Wellness stated, "The resident is independent in taking his meds. We sent him out on the 28 th of _____. On the 24th, from these notes, it showed he reported he took his _____. His _____ was at 200 after eating some caramel. He took some _____ and got it down to 180. Before the nurse left the room, his _____ went down to 95, which is a normal range. We did not need to call his doctor because like I said his _____ was a normal range." The Director of Wellness also stated, "it does look like he informed the community about he took the _____ twice." On _____ at 3:35 pm Staff WW, the Vice President of Wellness) stated, "the facility forgot to mention that Resident #84 was on the list to receive a 45-day notice because we felt he no longer met the requirements for an ALF (Assisted Living Facility)."	{A 025}		

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{A 025}	Continued From page 15 On at 3:27 pm Staff FF, the Director of Wellness stated, the facility did not keep a record of Resident #84's because he was listed as independent with . She stated, "We only kept records of his on ." 2) A review of the facility's incident reports showed 23 Residents between the months of to . Two residents (Residents #58 and #99) had multiples times and did not receive new or any interventions to prevent the residents from future . One resident (Resident #84) had 2 times in 2 days and sustained an injury from his last . A review of the Resident #58's 1823 health assessment dated showed the resident had a medical history and diagnosis of . The health assessment also stated the resident was placed in the memory care unit and required assistance with bathing, transferring, and assistance with Self- Administration of medication; the resident required supervision with self- grooming and bathing. A review of Resident #58 's progress notes revealed, the resident had seven times between and . On , the nursing notes showed Resident #58 was observed on the floor in a sitting position in the lobby in front of the couch. Small was observed, resident was assessed, treated, and dressed. Resident assisted off the floor into a sofa with two persons assisting. On , Resident #58 was lying on the floor in a prone position, no open areas, no noted. On , report was received for Staff LLL, LPN	{A 025}	

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{A 025}	Continued From page 16 (Licensed Practical Nurse) Resident observed in the lobby with shaky ; able to help break his before losing balance, gently placing him on the floor in a sitting position. No injuries were sustained. A review of Resident#58's progress notes dated at 1:35 pm showed Staff JJJ (nurse consultant) was notified to go to the third floor. Resident #58 was observed lying on the floor in the common area, no open areas and no lump on his . The report noted that Staff JJJ witnessed the also witnessed the resident hit the of his . Resident was transported to [local] Hospital. Review of Resident#58's post screening tool dated on revealed the resident , but the date of was not recorded; however, it noted that the incident was observed by Staff JJJ. Review of observation notes dated showed Staff JJJ reported that Resident #58 was walking in the common area and lost balance. She reported, "Upon arrival resident was on supine position on the floor. Resident was assessed small on the left , no small lump on the right of the ." On at "around 10:30 AM, report received by Certified Nurse Assistant (CNA) assigned that resident was found on the floor on his in the lobby next to the couch." 3) A review of Resident #99 progress notes showed, the resident had multiple times in two days. "On AT 9:51 PM, CNA called at 3 pm to report that the resident was on the floor on her restless and was trying to get up. No injuries were noted. Rescue was called for further evaluation. Resident #99 was not sent to	{A 025}	

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{A 025}	Continued From page 17 the hospital. On at around 8:16 AM, observed resident on the floor next to the bed. Resident unable to explain how the had happened, no visible injuries noted. Resident was able to move extremities without difficulty. Two hours later Staff LLL, LPN (Licensed Practical Nurse) received a report that resident was on the floor. When Staff BBB (LPN) went to the resident's room, the resident was observed to be on the floor on her in the hallway. Resident stated she Assessment was done, no bumps noted but resident complained of her arms hurting. ARNP (Advanced Registered Nurse Practitioner) called Miami- Dade ambulance and resident was transferred to Hospital around 11:30 pm." Review of Resident #99's 1823 health assessment that was not dated showed Resident #99 is a female with a medical history and diagnoses of (.....), gait disturbance and had left replacement. The health assessment also stated that Resident #99 had a history of and was listed as a precaution. Resident #99 needed assistance with all activities of daily living including ambulation, bathing, eating, grooming, toileting, and transferring. Resident #99 also needed assistance with self-administration of medications. On at 3:21 pm Staff FF (Wellness Director) was asked why didn't residents #58 and #99 receive an assessment to determine if they required a higher level of care after repeated Staff FF stated, "I don't have an answer for that."	{A 025}	

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{A 025}	Continued From page 18	{A 025}		
A 031 SS=D	Class I Uncorrected 59A-36.007(7) FAC Resident Care - Third Party Services 59A-36.007 (7) THIRD PARTY SERVICES. (a) Nothing in this rule chapter is intended to prohibit a resident or the resident's representative from independently arranging, _____, and paying for services provided by a third party of the resident's choice, including a licensed home health agency or private nurse, or receiving services through an out-patient clinic, provided the resident meets the criteria for admission and continued residency and the resident complies with the facility's policy relating to the delivery of services in the facility by third parties. The facility's policies must require the third party to coordinate with the facility regarding the resident's condition and the services being provided. (b) When residents require or arrange for services from a third party provider, the facility administrator or designee must allow for the receipt of those services, provided that the resident meets the criteria for admission and continued residency. The facility, when requested by residents or representatives, must coordinate with the provider to facilitate the receipt of care and services provided to meet the _____ resident's needs. (c) If residents accept assistance from the facility in arranging and coordinating third party services, the facility's assistance does not represent a guarantee that third party services will be received. If the facility's efforts to make	A 031		

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A 031	Continued From page 19 arrangements for third party services are unsuccessful or declined by residents, the facility must include documentation in the residents' record explaining why its efforts were unsuccessful. This documentation will serve to demonstrate its compliance with this subsection. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to maintain documentation of third-party services arrangements for one out 101 sampled residents (Resident #66). Findings included: A review of Resident #66's records revealed a prescription order dated for home health for care. Further review revealed no documentation of the resident receiving home health services. On at 9:15 AM, Staff YY (licensed practical nurse) stated that Resident #66 had received care from a home health agency, but she could not access the documents because it was a different program, but she would ask the agency to send documentation. Class III	A 031			
(A 052) SS=E	429.256(. . .); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, including an syringe that is prefilled with the proper	(A 052)			

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{A 052}	Continued From page 20 dosage by a pharmacist and an _____ that is prefilled by the manufacturer, from where it is stored, and bringing it to the resident. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's _____ or placing the dosage in another container and helping the resident by lifting the container to his or her _____. (d) Applying _____ medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a _____, including removing the cap of a _____, opening the unit dose of _____ solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the _____. (h) Using a _____ to perform _____ level checks. (i) Assisting with putting on and taking off _____ stockings. (j) Assisting with applying and removing an _____ but not with titrating the prescribed _____ settings. (k) Assisting with the use of a continuous positive	{A 052}		

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{A 052}	Continued From page 21 airway pressure device but not with titrating the prescribed setting of the device. (l) Assisting with measuring vital signs. (m) Assisting with _____ bags. (4) Assistance with self-administration does not include: (a) Mixing, _____, converting, or _____ medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a _____ of the body. (d) Administration of _____ preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with _____, or _____ preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003.	{A 052}	

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{A 052}	Continued From page 22 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be _____ or older, trained to assist with self-administered medication pursuant to the training requirements of rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in section 429.256, F.S. and this rule. (b) In addition to the specifications of section 429.256(3), F.S., assistance with self-administration of medication includes, in the presence of the resident, reading the medication label aloud and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility,	{A 052}			

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{A 052}	Continued From page 23 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in section 429.256(4), F.S. 1. As used in section 429.256(4)(g), F.S., the term "competent resident" means that the resident is cognizant of when a medication is required and understands the purpose for taking the medication. 2. As used in section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (g) All trained staff must adhere to the facility's _____ control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to provide assistance with the self-administration of medication for two of 101 sampled residents (Residents 21, and 44). Finding included:	{A 052}			

AHCA Form 3020-0001
STATE FORM

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{A 052}	Continued From page 25 decreased range of motion. Physical/Occupational evaluation and treatment, with . . . precautions, and no elopement risks. The resident was independent in . . . eating, grooming, and toileting, and needed supervision on bathing and transferring. The resident needed assistance with ambulation, and bathing, and had a regular diet. The resident needed assistance with self-administration of medications. Further review found no documentation of consent from the resident or representative for family members or their designee to assist with self-administration of medication. Review of the facility's policy for private aides, effective date . . . , revision date showed: 8. - Private duty staff are not permitted to document in or access the resident's record maintained by the community. This documentation will be performed by the community staff after receiving input from the private duty staff as appropriate. 11. - Private duty staff are permitted to assist the resident with self-administration of medication subject to following the community's policies and procedures and completion of any required competency testing and documentation, as applicable. On . . . at 10:15 AM, the Licensed Practical Nurse stated, "No, no aides can give medications, no, of course." On . . . at 10:25 AM, the Quality Assurance Nurse (QA) stated, "We are not allowed to have the private aides to pass medications."	{A 052}	

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{A 052}	Continued From page 26 On at 10:35 PM, Resident 21's private aide stated, "I have not received any training, the daughter gave us permission, it was verbal." Uncorrected Class III	{A 052}			
A 055 SS=D	59A-36.008(6) FAC Medication - Storage and Disposal (6) MEDICATION STORAGE AND DISPOSAL. (a) In order to accommodate the needs and preferences of residents and to encourage residents to remain as independent as possible, residents may keep their medications, both prescription and over-the-counter, in their possession both on or off the facility premises. Residents may also store their medication in their rooms or apartments if either the room is kept locked when residents are absent or the medication is stored in a secure place that is out of sight of other residents. (b) Both prescription and over-the-counter medications for residents must be centrally stored if: 1. The facility administers the medication; 2. The resident requests central storage. The facility must maintain a list of all medications being stored pursuant to such a request; 3. The medication is determined and documented by the health care provider to be hazardous if kept in the personal possession of the person for whom it is prescribed; 4. The resident fails to maintain the medication in a safe manner as described in this paragraph; 5. The facility determines that, because of physical arrangements and the conditions or	A 055			

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A 055	Continued From page 27 habits of residents, the personal possession of medication by a resident poses a safety hazard to other residents, or 6. The facility's rules and regulations require central storage of medication and that policy has been provided to the resident before admission as required in rule 59A-36.006, F.A.C. (c) Centrally stored medications must be: 1. Kept in a locked cabinet; locked cart; or other locked storage receptacle, room, or area at all times; 2. Located in an area free of dampness and abnormal temperature, except that a medication requiring refrigeration must be kept refrigerated. Refrigerated medications must be secured by being kept in a locked container within the refrigerator, by keeping the refrigerator locked, or by keeping the area in which the refrigerator is located locked; 3. Accessible to staff responsible for filling pill-organizers, assisting with self-administration of medication, or administering medication. Such staff must have ready access to keys or codes to the medication storage areas at all times; and, 4. Kept separately from the medications of other residents and properly closed or sealed. (d) Medication that has been discontinued but has not expired must be returned to the resident or the resident's representative, as appropriate, or may be centrally stored by the facility for future use by the resident at the resident's request. If centrally stored by the facility, the discontinued medication must be stored separately from medication in current use, and the area in which it is stored must be marked "discontinued medication." Such medication may be reused if prescribed by the resident's health care provider. (e) When a resident's stay in the facility has ended, the administrator must return all	A 055			

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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

STERLING AVENTURA

**2777 NE 183rd ST
AVENTURA, FL 33160**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 055	Continued From page 28 medications to the resident, the resident's family, or the resident's guardian unless otherwise prohibited by law. If, after notification and waiting at least 15 days, the resident's medications are still at the facility, the medications are considered abandoned and may be disposed of in accordance with paragraph (f). (f) Medications that have been abandoned or have expired must be disposed of within 30 days of being determined abandoned or expired and the disposal must be documented in the resident's record. The medication may be taken to a pharmacist for disposal or may be destroyed by the administrator or designee with one witness. (g) Facilities that hold a Special-ALF permit issued by the Board of Pharmacy may return dispensed medicinal drugs to the dispensing pharmacy pursuant to rule 64B16-28.870, F.A.C. This Statute or Rule is not met as evidenced by: Based on observation and interviews, the facility failed to keep residents' medication in a locked cabinet; locked cart; or other locked storage receptacle, room, or area at all times. Findings include: On at 7:45 a.m. Observed unlocked medication in the unlocked staff office, where the door was fully ajar. Staff III (Registered Nurse) was observed coming into the office, walked to one of the small refrigerators located in the office and grabbed an medication. Observed that the refrigerator was not locked. On at 7:46 a.m. Staff III stated he was going to give to a resident. On at 7:50 a.m. Observed in the	A 055		

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A 055	Continued From page 29 unlocked staff office showed more unlocked medication in open plastic containers located on top of the file cabinets. On at 9:03 a.m. the Wellness Director stated "the door should always be locked when someone is not here." Class III	A 055			
(A 056) SS=E	59A-36.008(7) FAC Medication - Labeling and Orders (7) MEDICATION LABELING AND ORDERS. (a) The facility may not store prescription drugs for self-administration, assistance with self-administration, or administration unless they are properly labeled and dispensed in accordance with chapters 465 and 499, F.S., and rule 64B16-28.108, F.A.C. If a customized patient medication package is prepared for a resident, and separated into individual medicinal drug containers, then the following information must be recorded on each individual container: 1. The resident's name; and, 2. The identification of each medicinal drug in the container. (b) Except with respect to the use of pill organizers as described in subsection (2), no individual other than a pharmacist may transfer medications from one storage container to another. (c) If the directions for use are "as needed" or "as directed," the health care provider must be contacted and requested to provide revised instructions. For an "as needed" prescription, the circumstances under which it would be appropriate for the resident to request the medication and any limitations must be specified;	(A 056)			

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{A 056}	Continued From page 30 for example, "as needed for . . . , not to exceed 4 tablets per day." The revised instructions, including the date they were obtained from the health care provider and the signature of the staff who obtained them, must be noted in the medication record, or a revised label must be obtained from the pharmacist. (d) Any change in directions for use of a medication that the facility is administering or providing assistance with self-administration must be accompanied by a written, faxed, or electronic copy of a medication order issued and signed by the resident's health care provider. The new directions must promptly be recorded in the resident's medication observation record. The facility may then obtain a revised label from the pharmacist or place an "alert" label on the medication container that directs staff to examine the revised directions for use in the medication observation record. (e) A nurse may take a medication order by telephone. Such order must be promptly documented in the resident's medication observation record. The facility must obtain a written medication order from the health care provider within 10 working days. A faxed or electronic copy of a signed order is acceptable. (f) The facility must make every reasonable effort to ensure that prescriptions for residents who receive assistance with self-administration of medication or medication administration are filled or refilled in a timely manner. (g) Pursuant to section 465.0276(5), F.S., and rule 61N-1.006, F.A.C., sample or complimentary prescription drugs that are dispensed by a health care provider, must be kept in their original manufacturer's packaging, which must include the practitioner's name, the resident's name for whom they were dispensed, and the date they	{A 056}			

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{A 056}	Continued From page 31 were dispensed. If the sample or complimentary prescription drugs are not dispensed in the manufacturer's labeled package, they must be kept in a container that bears a label containing the following: 1. Practitioner's name, 2. Resident's name, 3. Date dispensed, 4. Name and strength of the drug, 5. Directions for use; and, 6. Expiration date. (h) Pursuant to section 465.0276(2)(c), F.S., before dispensing any sample or complimentary prescription drug, the resident's health care provider must provide the resident with a written prescription, or a faxed or electronic copy of such order. This Statute or Rule is not met as evidenced by: Based on record review and interviews the facility failed to ensure that prescriptions for residents who receive assistance with self-administration of medication were filled or refilled in a timely manner for one out of 101 sample residents (Resident #12). Findings: Observation on at 07:38 AM showed Staff L stationed her medication cart next to the room of Resident #12. Observed Staff L was looking in her med cart, in all the drawers. On at 07:38 AM, when asked Staff L if something was missing, Staff L replied, "This resident is missing one med. [Pharmacy] was supposed to send it yesterday. I guess they didn't send it." On at 07:42 AM, observed Staff L	{A 056}			

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{A 056}	Continued From page 32 stating to Resident #12, "I'm missing the 5 MG. I guess [Pharmacy] didn't bring it yesterday. I'm going to call them, and then go pick it up myself for you. Here is your daily medication." Observed Staff L then put some drop into the resident's Ultra 0.4 to 0.3% - 1 drop in both). Observed Staff L Next stated the other medication name " XL 300 MG, DR. OMEGA, Softener 100 MG, 40 MG, Rosuvastatin 200 MG, 15 MG" to Resident #12. Observed Staff L initiated the medication observation record (MOR) for the 08:00 AM medications; however, she did not initial one of the 08:00 AM medications " 5 MG". Health assessment completed on showed Resident #12 had medical history and diagnosis of () and left side . The medication listed under the list of medications section showed Resident #12 was prescribed: 1 gram, 15 mg, XL 150, XL 300, 10, 10 gram, 20 MG, 25 mg, Supp, and 0.1 MG. The was not listed. On at 07:45 AM, Staff L stated, "[Pharmacy] has not sent one of his medications. I called yesterday and documented it. They still have not sent it yet. I'm going to call again now for it. It's a medication." Class III	{A 056}		

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{A 058} {A 058} SS=F	Continued From page 33 429.42() FS; 58A-5.033(3)(a) FAC Pharmacy & Dietary; Uncorrected Deficiencies 429.42 Pharmacy and dietary services.- (1) Any assisted living facility in which the agency has documented a class I or class II deficiency or uncorrected class III deficiencies regarding medicinal drugs or over-the-counter preparations, including their storage, use, delivery, or administration, or dietary services, or both, during a biennial survey or a monitoring visit or an investigation in response to a complaint, shall, in addition to or as an alternative to any penalties imposed under s. 429.19, be required to employ the consultant services of a licensed pharmacist, a licensed registered nurse, or a registered or licensed dietitian, as applicable. The consultant shall, at a minimum, provide onsite quarterly consultation until the inspection team from the agency determines that such consultation services are no longer required. (2) A corrective action plan for deficiencies related to assistance with the self-administration of medication or the administration of medication must be developed and implemented by the facility within 48 hours after notification of such deficiency, or sooner if the deficiency is determined by the agency to be life-threatening. 58A-5.033(3) (3) EMPLOYMENT OF A CONSULTANT. (a) Medication Deficiencies. 1. If a class I, class II, or uncorrected class III deficiency directly relating to facility medication practices as established in Rule 58A-5.0185, F.A.C., is documented by the agency pursuant to an inspection of the facility, the agency must notify the facility in writing that the facility must employ or contract the services of a pharmacist	{A 058} {A 058}			

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{A 058}	Continued From page 34 licensed pursuant to Section 465.0125, F.S., or registered nurse as determined by the agency. 2. After developing and implementing a corrective action plan in compliance with Section 429.42(2), F.S., the initial on-site consultant visit must take place within 7 working days of the notice of the class I or II deficiency and within 14 working days of the notice of an uncorrected class III deficiency. The facility must have available for review by the agency a copy of the license of the consultant pharmacist or registered nurse and the consultant's signed and dated review of the corrective action plan no later than 10 working days subsequent to the initial on-site consultant visit. 3. The facility must provide the agency with, at a minimum, quarterly on-site corrective action plan updates until the agency determines after written notification by the consultant and facility administrator that deficiencies are corrected and staff has been trained to ensure that proper medication standards are followed and that such consultant services are no longer required. The agency must provide the facility with written notification of such determination. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility had a class II deficiency on assistance with self-administration of medication and class III deficiencies regarding medicinal drugs or over-the-counter preparations, including their storage, use, delivery, or administration during two previous inspections. During a revisit inspection concluding on the facility failed to correct a Class III deficiency on medications labeling and order. The facility is required to continue to employ the consultant services of a licensed pharmacist or a licensed	{A 058}			

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{A 058}	Continued From page 35 registered nurse who will, at a minimum, provide onsite quarterly consultation until an inspection by the Agency's personnel determines that such consultation services are no longer required. Findings included: During a revisit inspection ending on _____, the facility was found to have uncorrected deficient practice in the areas of medication labeling and orders. Resident #12 was not receiving one of his _____ medications, " _____ 5 MG". During a revisit ending _____, the facility was found to have deficient practice in the areas of: Assistance self-administration of medication one out of 99 sample residents (Resident #83), medication administration to one out of 93 sampled residents (Resident #21), updating Medication Observation Record (MOR) for two of 112 sampled residents (Resident #38 and Resident #45), and medications labeling and order for three out of 99 sample residents (Resident #44, Resident #76, and Resident #93). On _____, the facility was found to have deficient practice in the areas of Assistance with Self administration of medication. Staff failed to follow the correct procedures when assisting with self-administration of medication for two out of eighteen (Resident #7 and #17) sampled residents. The facility also failed to have a license staff administering medication medications to one out of eighteen (Resident #7) sampled residents. Record review revealed that the facility was under contract with a consultant licensed pharmacist as well as a consultant licensed nurse at the time of the uncorrected deficient medication practice.	{A 058}	

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{A 058}	Continued From page 36	{A 058}		
	Uncorrected Class III			
{A 079} SS=F	59A-36.010(3) FAC Staffing Standards - Levels (3) STAFFING STANDARDS. (a) Minimum staffing: 1. Facilities must maintain the following minimum staff hours per week: Number of Residents, Day Care Participants, and Respite Care Residents Staff Hours/Week 0-5 168 6-25 212 16-25 253 26-35 294 36-45 335 46-55 375 56-65 416 66-75 457 76-85 498 86-95 539 For every 20 total combined residents, day care participants, and respite care residents over 95 add 42 staff hours per week. 2. Independent living residents, as referenced in subsection 59A-36.015(3), F.A.C., who occupy beds included within the licensed capacity of an assisted living facility but do not receive personal, limited nursing, or extended congregate care services, are not counted as residents for purposes of computing minimum staff hours. 3. At least one staff member who has access to facility and resident records in case of an emergency must be in the facility at all times when residents are in the facility. Residents serving as paid or volunteer staff may not be left	{A 079}		

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{A 079}	Continued From page 37 solely in charge of other residents while the facility administrator, manager or other staff are absent from the facility. 4. In facilities with 17 or more residents, there must be at least one staff member awake at all hours of the day and night. 5. A staff member who has completed courses in First Aid and () and holds a currently valid card documenting completion of such courses must be in the facility at all times. a. Documentation of attendance at First Aid or courses pursuant to subsection 59A-36.011(5), F.A.C., satisfies this requirement. b. A nurse is considered as having met the course requirements for First Aid. An emergency medical technician or paramedic currently certified under chapter 401, part III, F.S., is considered as having met the course requirements for both First Aid and . 6. During periods of temporary absence of the administrator or manager of more than 48 hours when residents are on the premises, a staff member who is at least () must be physically present and designated in writing to be in charge of the facility. No staff member shall be in charge of a facility for a consecutive period of 21 days or more, or for a total of 60 days within a calendar year, without being an administrator or manager. 7. Staff whose duties are exclusively building or grounds maintenance, clerical, or food preparation do not count towards meeting the minimum staffing hours requirement. 8. The administrator or manager's time may be counted for the purpose of meeting the required staffing hours, provided the administrator or manager is actively involved in the day-to-day operation of the facility, including making	{A 079}		

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{A 079}	Continued From page 38 decisions and providing supervision for all aspects of resident care, and is listed on the facility's staffing schedule. 9. Only on-the-job staff may be counted in meeting the minimum staffing hours. Vacant positions or absent staff may not be counted. (b) Notwithstanding the minimum staffing requirements specified in paragraph (a), all facilities, including those composed of apartments, must have enough qualified staff to provide resident supervision, and to provide or arrange for resident services in accordance with the residents' scheduled and unscheduled service needs, resident contracts, and resident care standards as described in rule 59A-36.007, F.A.C. (c) The facility must maintain a written work schedule that reflects its 24-hour staffing pattern for a given time period. Upon request, the facility must make the daily work schedules of direct care staff available to residents or their representatives. (d) The facility must provide staff immediately when the agency determines that the requirements of paragraph (a) are not met. The facility must immediately increase staff above the minimum levels established in paragraph (a), if the agency determines that adequate supervision and care are not being provided to residents, resident care standards described in rule 59A-36.007, F.A.C., are not being met, or that the facility is failing to meet the terms of residents' contracts. The agency will consult with the facility administrator and residents regarding any determination that additional staff is required. Based on the recommendations of the local fire safety authority, the agency may require additional staff when the facility fails to meet the fire safety standards described in rule chapter	{A 079}	

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{A 079}	Continued From page 39 69A-40, F.A.C., until such time as the local fire safety authority informs the agency that fire safety requirements are being met. 1. When additional staff is required above the minimum, the agency will require the submission of a corrective action plan within the time specified in the notification indicating how the increased staffing is to be achieved to meet resident service needs. The plan will be reviewed by the agency to determine if it sufficiently increases the staffing levels to meet resident needs. 2. When the facility can demonstrate to the agency that resident needs are being met, or that resident needs can be met without increased staffing, the agency may modify staffing requirements for the facility and the facility will no longer be required to maintain a plan with the agency. (e) Facilities that are co-located with a nursing home may use shared staffing provided that staff hours are only counted once for the purpose of meeting either assisted living facility or nursing home minimum staffing ratios. (f) Facilities holding a limited mental health, extended congregate care, or limited nursing services license must also comply with the staffing requirements of rules 59A-36.020, 59A-36.021 or 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to have enough qualified staff to meet scheduled and unscheduled residents' needs for 101 out of 101 residents (All residents). New findings:	{A 079}		

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{A 079}	Continued From page 40 A review of the facility's record showed the facility received a moratorium on admission and was mandated to increase on _____ to ensure there were at least two certified nursing assistants were assigned to work on each floor at all times. On _____ at 5:05 am during the tour, observed only one staff working on the floors 5th, 6th, 7th, and 8th floor. On the 8th floor, Staff G (caregiver) was observed to be the only staff working. On _____ at 5:25 am staff G stated if an emergency happened, she will just call the Staff YY (Licensed Practical Nurse) for help. On _____ at 5:25 am on the 7th floor ,observed staff DDD (caregiver)was the only staff working on the floor at the time of the tour. On _____ at 5:25 am Staff DDD stated, he was only one working on the floor however the floor was quiet that night. On _____ at 5:15 am, one Staff QQ (caregiver) observed to be working by herself on the 6TH floor. On _____ at 5:15 am, Staff (Staff QQ) confirmed "I'm working by myself". On _____ at 5:13 am, observed staff CCC (caregiver) was observed to be working on the 5th floor. She stated at 5:14 am Staff CCC stated she was only one working on the floor with 20 residents. A review of facility's staffing schedule for _____ showed there were seven staff scheduled to	{A 079}		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965733	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 06/17/2021
NAME OF PROVIDER OR SUPPLIER STERLING AVENTURA		STREET ADDRESS, CITY, STATE, ZIP CODE 2777 NE 183rd ST AVENTURA, FL 33160		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{A 079}	Continued From page 41 work overnight on Uncorrected Class III	{A 079}		
{A 152} SS=D	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable height to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during	{A 152}		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965733	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 06/17/2021
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

STERLING AVENTURA

**2777 NE 183rd ST
AVENTURA, FL 33160**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{A 152}	Continued From page 42 use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be This Statute or Rule is not met as evidenced by: Based on observation and interviews, the facility failed to ensure that all existing architectural, mechanical, electrical, and structural systems, and appurtenances are maintained in good working order. Findings include: 1) On at 5:21 a.m. observed carpet stains in # and in # . On at 10:54 a.m. Administrator stated "I did not know we still had carpet in some of the rooms." 2) A review of Resident # 100's record revealed on got a on her while using the exercise bike on the 5th floor at 3:00 p.m. The note also stated that the resident had reported that her was slammed in a door. The record showed no documentation of whether the resident received medical care for either incident, and no information regarding whether the door was checked for safety. On at approximately 10:35 a.m., the Administrator stated that (Staff N) the maintenance director handled all facility repairs	{A 152}		

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965733	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 06/17/2021
NAME OF PROVIDER OR SUPPLIER STERLING AVENTURA		STREET ADDRESS, CITY, STATE, ZIP CODE 2777 NE 183rd ST AVENTURA, FL 33160	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)
{A 152}	Continued From page 43 and kept records of these. On at 10:54 a.m., the Maintenance Director stated that he checked the doors to see if they are working properly. He further stated he didn't recall any injuries reported to him on or He stated work orders go to him from TELS (a computer-based system) after the receptionist entered the maintenance request into TELS. On at 11:05 a.m., the Wellness Director stated that there was a paper that the clinical staff completed in order to get a maintenance request opened. She further stated that she didn't know if this request was completed on or and that the receptionist would have this information. Observation on at 12:00 p.m. revealed no gym on the fifth floor, however in the fourth floor 'gym' area there was an exercise bicycle with a pedal that was broken and had jagged edges. Further observation found that the entire bicycle seat and were wrapped in black duct tape, and its handles were torn (photographic evidence obtained). On at 12:08 p.m. Staff GGG (physical) stated she remembered the incident when Resident #100 acquired the She stated Resident #100 was using the stationary bike in the fifth-floor, area, didn't lift her high enough, and tore the skin on her On at 12:15 p.m. Staff HHH (receptionist) stated that she entered work orders when residents, Certified Nursing Assistants (CNA), Medication Technicians or housekeeping	{A 152}	

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{A 152}	Continued From page 44 staff gave them to her. She said she did not remember hearing about 'this one', referring to the Resident #100 having gotten her slammed in a door. She stated she saw Resident #100 every day and the resident never mentioned it. She further stated that if residents hurt their on a facility door, the facility does not do anything about that. She stated that the kinds of issues residents reported were toilets clogged, lights out, locked doors, broken shower heads, refrigerators needed defrosting, batteries were needed for electronic devices, televisions weren't working, or something needed to be moved. Staff HHH stated that residents called about these and CNAs did also. 3) On at 12:20 p.m. observation revealed Resident #100 seated in her wheelchair in the dining room. She stated that the door where her was smashed was the door to enter the dining room. She said, 'The door is very heavy.' She stated that she'd told staff about the incident. A review of maintenance work orders revealed no documentation of any evaluation of the dining room doors. On during an exit conversation, the Administrator stated that he was not made aware of resident injury reports and that he should be. He also stated that he was not aware of the broken gym equipment on the fourth floor. Uncorrected Class III	{A 152}	