

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966171	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 07/20/2021
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

BARRINGTON TERRACE OF NAPLES

**5175 TAMiami TRAIL EAST
NAPLES, FL 34113**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced relicensure, extended congregate care and emergency power plan monitoring survey was conducted through _____ at Barrington Terrace of Naples, an assisted living facility in Naples, Florida. The following is description of the deficiencies. .	A 000		
A 081 SS=D	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52(1) (1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION.	A 081		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 081	Continued From page 1 (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in _____ control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its _____ control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to _____ borne _____, may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers	A 081		

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A 081	Continued From page 2 the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident neglect, and . The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response	A 081		

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A 081	Continued From page 3 policies and procedures. This Statute or Rule is not met as evidenced by: Based on record review, and interview, the facility failed to ensure facility employees complete the in-service training required by the Florida Administrative Code within 30 days of employment for 3 (Staff A, B, and C) of 3 employee files reviewed. The findings included: 1. Review of Staff A's employee file on _____ revealed a hire date of _____ as a licensed practical nurse (LPN). Staff A's file did not contain documentation of having completed training to include the facility's Resident Elopement Response policies and procedures, 1 hour in-service training in Reporting Major Incidents, Reporting Adverse Incidents and Facility Emergency Procedures including Chain of Command and staff roles relating to emergency evacuation, 1 hour Incident Report training, 1 hour in-service training that covers Resident Rights in an assisted living facility, Recognizing and Reporting Resident _____, Neglect and _____, or 1 hour in-service in Safe Food Handling Practices. Review of Staff B's employee file on _____ revealed a hire date of _____ as a Resident Aide (____). Staff B's file did not contain documentation of having completed training to include a 1 hour in-service training in Reporting Major Incidents, Reporting Adverse Incidents and Facility Emergency Procedures including Chain of Command and staff roles relating to emergency	A 081		

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A 081	Continued From page 4 evacuation, a 1 hour Incident Report training, 1 hour in-service training that covers Resident Rights in an assisted living facility, Recognizing and Reporting Resident Neglect and _____, or 1 hour in-service in Safe Food Handling Practices. Review of Staff C's employee file on _____ revealed a hire date of _____ as a _____. Staff C's file did not contain documentation of having completed training to include the facility's Resident Elopement Response policies and procedures, 1 hour in-service training in Reporting Major Incidents, Reporting Adverse Incidents and Facility Emergency Procedures including Chain of Command and staff roles relating to emergency evacuation, 1 hour Incident Report training, 1 hour in-service training that covers Resident Rights in an assisted living facility, Recognizing and Reporting Resident _____, Neglect and _____, or 1 hour in-service in Safe Food Handling Practices. 2. Interview on _____ at 3:00 p.m., the Business Office Manager agreed the employee files were missing documentation of completing required trainings. She said they used a computerized system for training and sometimes the certificates don't make it to the employee charts. Also, corporate had re-named some of the trainings but the certificates did not reflect an agenda or other required elements, so there was no way to verify what was being taught. Class III	A 081			
A 086 SS=D:	59A-36.011(10) FAC Training - ADRD	A 086			

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A 086	Continued From page 5 (10) AND RELATED ("ADRD") TRAINING REQUIREMENTS. Facilities which advertise that they provide special care for persons with ADRD, or who maintain secured areas as described in Chapter 4, Section 464.4.6 of the Florida Building Code, as adopted in rule 61G20-1.001, F.A.C., Florida Building Code Adopted, must ensure that facility staff receive the following training. (a) Facility staff who interact on a daily basis with residents with ADRD but do not provide direct care to such residents and staff who provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment. Completion of the core training program between _____ and _____ shall satisfy this requirement. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. Initial training, entitled " _____ and Related Level I Training," must address the following subject areas: 1. Understanding _____ and related _____ 2. Characteristics of _____ 3. Communicating with residents with _____ 4. Family issues; 5. Resident environment; and, 6. Ethical issues. (b) Staff who have successfully completed both the initial one hour and continuing three hours of ADRD training pursuant to sections 400.1755, 429.917 and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility _____ and Related _____ Level I Training. (c) Facility staff who provide direct care to	A 086		

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A 086	Continued From page 6 residents with ADRD must obtain an additional 4 hours of training, entitled "and Related Level II Training," within 9 months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. and Related Level II Training must address the following subject areas as they apply to these: 1. Behavior management, 2. Assistance with ADLs, 3. Activities for residents, 4. Stress management for the care giver; and, 5. Medical information. (d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b) of this subsection, can be found in the document "Training Guidelines for the Special Care of Persons with and Related", dated , incorporated by reference, available from the Department of Elder Affairs, 4040 Esplanade Way, Tallahassee, Florida 32399-7000. (e) Direct care staff shall participate in 4 hours of continuing education annually as required under section 429.178, F.S. Continuing education received under this paragraph may be used to meet 3 of the 12 hours of continuing education required by section 429.52, F.S., and subsection (1) of this rule, or 3 of the 6 hours of continuing education for extended congregate care required by subsection (7) of this rule. (f) Facility staff who have only incidental contact with residents with ADRD must receive general written information provided by the facility on interacting with such residents, as required under section 429.178, F.S., within three (3) months of	A 086		

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A 086	Continued From page 7 employment. "Incidental contact" means all staff who neither provide direct care nor are in regular contact with such residents. (g) Persons who seek to provide ADRD training in accordance with this subsection must provide the department or its designee with documentation that they hold a Bachelor's degree from an accredited college or university or hold a license as a registered nurse, and: 1. Have 1 year teaching experience as an educator of caregivers for persons with _____, or related _____, or 2. Three years of practical experience in a program providing care to persons with _____, or related _____, or 3. Completed a specialized training program in the subject matter of this program and have a minimum of two years of practical experience in a program providing care to persons with _____, or related _____. (h) With reference to requirements in paragraph (g), a Master's degree from an accredited college or university in a subject related to the content of this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor's degree referenced in paragraph (g). This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to ensure facility staff who interact with residents with _____ and Related _____ (ADRD) obtain 4 hours of ADRD training within 3 months of employment and an additional 4 hours of training within 9 months of employment for 3 (Staff A, B, and C) of 3 staff reviewed.	A 086	

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A 086	Continued From page 8 The findings included: 1. Observation of the facility brochure on showed they advertised memory care. Observations on 7/13 through 7/14 demonstrated a secure unit for memory care residents in the building. 2. Review of Staff A's employee file on 7/13 revealed a hire date of 7/13 as a licensed practical nurse (LPN). Staff A's file contained no documentation of having attended an initial 4 hour training in ADRD. Review of Staff B's employee file on 7/13 revealed a hire date of 7/13 as a Resident Aide (R.A.). Staff B's file contained no documentation of having attended an initial 4 hour training in ADRD. Review of Staff C's employee file on 7/13 revealed a hire date of 7/13 as a Staff C's file contained no documentation of having attended an initial 4 hour training in ADRD, however did contain documentation of attending a Level II training on 7/13. 3. Interview on 7/13 at 3:00 p.m., the Business Office Manager agreed the employee files were missing documentation of completing required trainings. She said they used a computerized system for training and sometimes the certificates didn't fit to the employee charts. Also, corporate had re-named some of the trainings, but the certificates did not reflect an agenda or other required elements, so there was no way to verify what was being taught. Class III	A 086		

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A 090 SS=D	59A-36.011(11) FAC Training - Do Not Orders (11) TRAINING. (a) Currently employed facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policies and procedures regarding (b) Newly hired facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policy and procedures regarding within 30 days after employment. (c) Training shall consist of the information included in rule 59A-36.009, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review, and interview, the facility failed to ensure facility employees completed at least one hour of training in the facility's policies and procedures regarding () within 30 days after employment and maintain documentation of completion for 3 (Staff A, B, and C) of 3 employee files reviewed. The findings included: 1. Review of Staff A's employee file on revealed a hire date of as a licensed practical nurse (LPN). Staff A's file contained no documentation of having completed an in-service on . Review of Staff B's employee file on revealed a hire date of as a Resident Aide (). Staff B's file contained no documentation of having completed an in-service	A 090		

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A 090	Continued From page 10 on _____, Review of Staff C's employee file on _____ revealed a hire date of _____ as a _____ Staff C's file contained no documentation of having completed an in-service on _____. 2. Interview on _____ at 3 p.m., the Business Office Manager agreed the employee files were missing documentation of completing required trainings. She said they used a computerized system for training and sometimes the certificates don't make it to the employee charts. Also, corporate had re-named some of the trainings but the certificates did not reflect an agenda or other required elements, so there was no way to verify what was being taught. Class III	A 090		
A 091 SS=D	59A-36.011(12) FAC Training - Documentation & Monitoring (12) TRAINING DOCUMENTATION AND MONITORING. (a) Except as otherwise noted, certificates, or copies of certificates, of any training required by this rule must be documented in the facility's personnel files. The documentation must include the following: 1. The title of the training program, 2. The subject matter of the training program, 3. The training program agenda, 4. The number of hours of the training program, 5. The trainee's name, dates of participation, and location of the training program, 6. The training provider's name, dated signature and credentials, and professional license number,	A 091		

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A 091	Continued From page 11 if applicable. (b) Upon successful completion of training pursuant to this rule, the training provider must issue a certificate to the trainee as specified in this rule. (c) The facility must provide the Department of Elder Affairs and the Agency for Health Care Administration with training documentation and training certificates for review, as requested. The department and agency reserve the right to attend and monitor all facility in-service training, which is intended to meet regulatory requirements. This Statute or Rule is not met as evidenced by: Based on record review, and interview, the facility failed to ensure certificates of training met the requirements as required in the regulation for 3 (Staff A, B, and C) of 3 staff reviewed. The findings included: 1. Record review of Staff A, Staff B, and Staff C's employee file on _____, revealed multiple missing training certificates. The files also revealed multiple certificates that were missing required elements including subject manner of the training program, training program agenda, location of training program and the training providers name, dated signature and credentials. 2. Interview on _____ at 3:00 p.m., the facility Business Office Manager confirmed multiple training certificates for Staff A, B, and C did not contain the required information to meet the requirements as required in the regulation. Class III	A 091		