

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11966923</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>08/12/2021</b> |
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**I & G ASSISTED LIVING FACILITY, INC**

**6560 HARBOUR ROAD  
NORTH LAUDERDALE, FL 33068**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| A 000                    | Initial Comments<br><br>An unannounced Relicensure survey and Generator Monitoring survey was conducted on at I & G Assisted Living Facility Inc. The facility had deficiencies at the time of the survey related to the Relicensure.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | A 000               |                                                                                                                          |                          |
| A 032                    | 59A-36.007(8) FAC Resident Care - Elopement Standards<br><br>59A-36.007<br>(8) ELOPEMENT STANDARDS.<br>(a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days.<br>1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times.<br>2. The facility must have a photo identification of at risk residents on file that is accessible to all | A 032               |                                                                                                                          |                          |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| A 032                    | <p>Continued From page 1</p> <p>facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative.</p> <p>(b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for:</p> <ol style="list-style-type: none"> <li>1. An immediate search of the facility and premises,</li> <li>2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities,</li> <li>3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and,</li> <li>4. The continued care of all residents within the facility in the event of an elopement.</li> </ol> <p>(c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to sections 429.41(1)(a)3. and 429.41(1)(l), F.S.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on interview and record review, the facility failed to conduct and document resident elopement drills twice per year for all direct care staff and administration.</p> <p>The findings included:</p> | A 032               |                                                                                                                          |                          |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>I &amp; G ASSISTED LIVING FACILITY, INC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6560 HARBOUR ROAD<br/>NORTH LAUDERDALE, FL 33068</b>                         |  |                                                        |
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| A 032                                                                              | Continued From page 2<br><br>A review of the facility records was conducted and the Elopement Drill documentation for 2020 and 2021 was requested from the Administrator Staff A. During an interview conducted on with Staff B, Home Health Aide at 9:15 AM and Staff C, Home Health Aide at 3:35 PM, when an inquiry was made, they were not aware of what an elopement drill was. Further review revealed the facility had not conducted any elopement drills for 2020 and none have been conducted thus far for 2021.<br><br>On ..... at 12:43 PM, the Administrator Staff A confirmed elopement drills were not conducted, and she acknowledged the findings.<br><br>Class III                                                                                                                                                                                          | A 032                                                                          |                                                                                                                          |  |                                                        |
| A 078                                                                              | 59A-36.010(2) FAC Staffing Standards - Staff (2) STAFF.<br>(a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable . The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership.<br>1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of ..... testing materials satisfies the annual | A 078                                                                          |                                                                                                                          |  |                                                        |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>I &amp; G ASSISTED LIVING FACILITY, INC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6560 HARBOUR ROAD<br/>NORTH LAUDERDALE, FL 33068</b>                         |  |                                                        |
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| A 078                                                                              | <p>Continued From page 3</p> <p>..... examination requirement. An individual with a positive test must submit a health care provider's statement that the individual does not constitute a risk of .....</p> <p>2. If any staff member has, or is suspected of having, a communicable ....., such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable .....</p> <p>(b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter.</p> <p>(c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C.</p> <p>(d) An assisted living facility ..... to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents.</p> <p>(e) For facilities with a licensed capacity of 17 or more residents, the facility must:</p> <p>1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and,</p> | A 078                                                                          |                                                                                                                          |  |                                                        |

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| A 078                    | <p>Continued From page 4</p> <p>2. Maintain time sheets for all staff.<br/>(f) Level 2 background screening must be conducted for staff, including staff . . . . . by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on record review and interview, the Assisted Living Facility failed to ensure that all staff members have evidence of freedom from . . . . . ( . ) documented on an annual basis for 1 of 4 sampled staff, Staff C.</p> <p>The findings included:</p> <p>A review of the employee personnel file for Staff C, a Home Health Aide, revealed a date of hire of . . . . . to provide direct care to residents.</p> <p>Further review of the employee personnel file revealed no evidence of documentation Staff C was free from Communicable . . . . . in addition to no evidence of a negative . . . . . examination conducted.</p> <p>During an interview conducted with the Administrator on . . . . . at approximately 12:43 PM, she was given an opportunity to locate the documentation.</p> <p>On . . . . . at 3:15 PM during the exit conference with the Administrator, no documentation was provided, and the findings were acknowledged.</p> <p>Class III</p> | A 078               |                                                                                                                          |                          |
| A 080                    | <p>429.52( . . . ) FS; 59A-36.011(1) FAC Training - Core &amp; Competency Test</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | A 080               |                                                                                                                          |                          |

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| A 080                    | <p>Continued From page 5</p> <p>429.52</p> <p>(2) Administrators and other assisted living facility staff must meet minimum training and education requirements established by the agency by rule. This training and education is intended to assist facilities to appropriately respond to the needs of residents, to maintain resident care and facility standards, and to meet licensure requirements.</p> <p>(3) The agency, in conjunction with providers, shall develop core training requirements for administrators consisting of core training learning objectives, a competency test, and a minimum required score to indicate successful passage of the core competency test. The required core competency test must cover at least the following topics:</p> <p>(a) State law and rules relating to assisted living facilities.</p> <p>(b) Resident rights and identifying and reporting neglect, and</p> <p>(c) Special needs of elderly persons, persons with mental illness, and persons with _____ and how to meet those needs.</p> <p>(d) Nutrition and food service, including acceptable sanitation practices for preparing, storing, and serving food.</p> <p>(e) Medication management, recordkeeping, and proper techniques for assisting residents with self-administered medication.</p> <p>(f) Firesafety requirements, including fire evacuation drill procedures and other emergency procedures.</p> <p>(g) Care of persons with _____'s _____ and related _____.</p> <p>59A-36.011</p> <p>(1) ASSISTED LIVING FACILITY CORE TRAINING REQUIREMENTS AND COMPETENCY TEST.</p> | A 080               |                                                                                                                          |                          |

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| A 080                    | <p>Continued From page 6</p> <p>(a) The assisted living facility core training requirements established by the department pursuant to section 429.52, F.S., shall consist of a minimum of 26 hours of training plus a competency test.</p> <p>(b) Administrators and managers must successfully complete the assisted living facility core training requirements within 3 months from the date of becoming a facility administrator or manager. Successful completion of the core training requirements includes passing the competency test. The minimum passing score for the competency test is 75%. Administrators who have attended core training prior to _____ and managers who attended the core training program prior to _____, shall not be required to take the competency test. Administrators licensed as nursing home administrators in accordance with chapter 468, part II, F.S., are exempt from this requirement.</p> <p>(c) Administrators and managers shall participate in 12 hours of continuing education in topics related to assisted living every 2 years.</p> <p>(d) A newly hired administrator or manager who has successfully completed the assisted living facility core training and continuing education requirements, shall not be required to retake the core training. An administrator or manager who has successfully completed the core training but has not maintained the continuing education requirements will be considered a new administrator or manager for the purposes of the core training requirements and must:</p> <ol style="list-style-type: none"> <li>1. Retake the assisted living facility core training; and,</li> <li>2. Retake and pass the competency test.</li> </ol> <p>(e) The fees for the competency test shall not exceed \$200.00. The payment for the competency test fee shall be remitted to the entity</p> | A 080               |                                                                                                                          |                          |

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| A 080                    | <p>Continued From page 7</p> <p>administering the test. A new fee is due each time the test is taken.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on record review and interview, the Assisted Living Facility failed to ensure the Administrator, Staff A, met the minimum training and educational requirements to qualify for the role of the facility Administrator.</p> <p>The findings included:</p> <p>A review of The Florida Health Finder website provider search revealed that Staff A is listed as the Administrator of record for this Assisted Living Facility.</p> <p>Review of the employee personnel record revealed Staff A's date of hire was .....<br/>Further review of the employee personnel record revealed she had completed the Core Training on .....<br/>A review of The Macdonald Research Institute Core Exam List website search verified that Staff A, the Administrator of record, has not passed the Core Competency Exam as evidenced by confirmation from the website her name does not populate as a successful examinee with an identification number. Further review of the employee personnel record revealed Staff A, Administrator of record, has also not completed 12 hours of continuing education from ..... through .....</p> <p>On ..... at 1:15 PM, an interview was conducted with Staff A, Administrator of record,</p> | A 080               |                                                                                                                          |                          |

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| A 080                    | Continued From page 8<br><br>who confirmed she has taken the Core Competency Exam, however she did not pass it. Staff A, Administrator of record, did not reveal when she last wrote the exam. An additional interview was conducted with Staff A, Administrator of record, during the exit conference at 3:14 PM. She acknowledged the findings and no further information was presented or provided to verify she held the required qualifications to act as the facility Administrator.<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | A 080               |                                                                                                                          |                          |
| A 081                    | 429.52(1 & 7) FS; 59A-36.011( ) FAC Training - Staff In-Service<br><br>429.52(1)<br>(1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record.<br><br>(7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single | A 081               |                                                                                                                          |                          |

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11966923</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>08/12/2021</b> |
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**I & G ASSISTED LIVING FACILITY, INC**

**6560 HARBOUR ROAD  
NORTH LAUDERDALE, FL 33068**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| A 081                    | <p>Continued From page 9</p> <p>training course.</p> <p>59A-36.011</p> <p>(2) STAFF PRESERVICE ORIENTATION.</p> <p>(a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1).</p> <p>(b) New staff must complete the preservice orientation prior to interacting with residents.</p> <p>(c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record.</p> <p>(d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover:</p> <ol style="list-style-type: none"> <li>1. Resident's rights; and,</li> <li>2. The facility's license type and services offered by the facility.</li> </ol> <p>(3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff:</p> <p>(a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in _____ control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its _____ control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to _____ borne _____, may be used to meet this</p> | A 081               |                                                                                                                          |                          |

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11966923</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>08/12/2021</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>I &amp; G ASSISTED LIVING FACILITY, INC</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>6560 HARBOUR ROAD<br/>NORTH LAUDERDALE, FL 33068</b>                         |  |                                                        |
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| A 081                                                                              | <p>Continued From page 10</p> <p>requirement.</p> <p>(b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> <li>1. Reporting adverse incidents.</li> <li>2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.</li> </ol> <p>(c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> <li>1. Resident rights in an assisted living facility.</li> <li>2. Recognizing and reporting resident neglect, and . . . . . The facility must use its prevention policies and procedures when offering this training.</li> </ol> <p>(d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> <li>1. Resident behavior and needs.</li> <li>2. Providing assistance with the activities of daily living.</li> </ol> <p>(e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices.</p> <p>(f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment.</p> <ol style="list-style-type: none"> <li>1. All facility staff shall be provided with a copy of the facility's resident elopement response policies</li> </ol> | A 081                                                                          |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

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| A 081                    | <p>Continued From page 11</p> <p>and procedures.</p> <p>2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures.</p> <p>This Statute or Rule is not met as evidenced by: Based on record review and interview, the Assisted Living Facility failed to have evidence of a signed statement that the employee completed the required Preservice Orientation in the employee's personnel record for 1 of 4 sampled staff, Staff B.</p> <p>The findings included:</p> <p>Review of the employee personnel record for Staff B Home Health Aid, revealed a date of hire of _____ to provide direct care to residents. Further review revealed no evidence of documentation of attending a Preservice Orientation provided by the facility before interacting with residents.</p> <p>During an interview conducted with Staff A Administrator at 12:43 PM, she was given the opportunity to locate the documentation. At 3:15 PM during the exit conference conducted with Staff A Administrator, no additional documentation was provided, and she acknowledged the findings.</p> <p>Class</p> | A 081               |                                                                                                                          |                          |