Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11966445	A. BUILDING: _____ B. WING _____	06/30/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
CRYSTAL GEM MANOR ALF	10845 WEST GEM STREET CRYSTAL RIVER, FL 34428

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A 000	Initial Comments An unannounced complaint investigation (complaint number 2021009078) with Emergency Power Plan (EPP) monitoring was conducted at Crystal Gem Manor ALF on . . . . . through , , . . . Deficiencies were identified at the time of the survey.	A 000		
A 052 SS=D	429.256(. .); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, including an . . . . syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer, from where it is stored, and bringing it to the resident. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident ' s medications or dosages change. (c) Placing an oral dosage in the resident ' s or placing the dosage in another container and helping the resident by lifting the container to his or her . . . . . (d) Applying , medications. (e) Returning the medication container to proper storage.	A 052		

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A 052	Continued From page 1 (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the . (h) Using a to perform - level checks. (i) Assisting with putting on and taking off stockings. (j) Assisting with applying and removing an but not with titrating the prescribed settings. (k) Assisting with the use of a continuous positive airway pressure device but not with titrating the prescribed setting of the device. (l) Assisting with measuring vital signs. (m) Assisting with bags. (4) Assistance with self-administration does not include: (a) Mixing, , converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a of the body. (d) Administration of preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with , , or preparations. (g) Assisting with medications ordered by the physician or health care professional with	A 052		

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A 052	Continued From page 2 prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in section 429.256, F.S. and this rule. (b) In addition to the specifications of section 429.256(3), F.S., assistance with self-administration of medication includes, in the presence of the resident, reading the medication label aloud and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication,	A 052		

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A 052	Continued From page 3	A 052		

which appears to have been contaminated, must not be returned to the container.
(d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record.
(e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed:
1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility,
2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record,
3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or
4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging.
(f) Assistance with self-administration of medication does not include the activities detailed in section 429.256(4), F.S.
1. As used in section 429.256(4)(g), F.S., the term "competent resident" means that the resident is cognizant of when a medication is required and understands the purpose for taking the medication.
2. As used in section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean

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A 052	Continued From page 4 interpreting vital signs and evaluating or assessing a resident's condition. (g) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on medical record review and interview, the facility failed to provide assistance with self-administration of medication to 1 of 17 residents reviewed who reside on the memory care unit, Resident #6. Findings: Review of the medical record of Resident #6 revealed the resident was prescribed to be assisted with the self-administration of two medications at 8:00 pm on : , 0.5mg. tablet (prescribed on , order states: Take 1 tablet by 2 times daily), and 50mg. tablet (prescribed on , order states: Take 1 tablet twice daily by .) Documentation of the administration of these medications was not completed. During a review of the Medication Administration Record (MAR), it was revealed Resident #6 was not administered the two medications that were scheduled to be given at 8:00pm on . During a review of the Documentation Book, it was revealed Resident #6 was not administered the two medications that	A 052		

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A 052	Continued From page 5 were scheduled to be given at 8:00pm on . During an interview on at 11:00 AM, the Resident Care Coordinator stated, "On , [Resident #6] was prescribed to take two medications. These medications were not given by Staff A." During an interview on at 8:45 AM, Staff B, Resident Aide/Med Tech stated the MAR on the computer is used to complete all medication administration documentation. When a resident has a medication due, documentation is completed in the MAR and the book. The book has a list of all the medications in the , double locked drawer. The medications are listed under the resident who they are prescribed for. Each time a medication is given the count is changed to reflect that administration. Class III	A 052		
A 054 SS=F	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of	A 054		

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A 054	Continued From page 6 medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known [redacted] the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical [redacted], the facility must, pursuant to section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on medical record review and interview, the facility failed to document the assistance with self-administration of medications to 12 of 13 residents reviewed who reside in the memory care unit, Resident #1, #2, #3, #5, #6, #7, #8, #9, #10, #11, #12, and #13. Findings: Review of the facility Medication Administration Records (MAR) revealed 49 of 49 medications that were scheduled for residents on the memory care unit were not documented as provided. Resident #1 was prescribed to be assisted with the self-administration of [redacted] 40 milligram (mg.), [redacted] 20 mg., [redacted], 7.5 mg., and [redacted] 8.6 mg on [redacted] at 8:00 pm. Documentation of assistance with	A 054		

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A 054	Continued From page 7 self-administration of these medications was not completed in the MAR. Resident #2 was prescribed to be assisted with the self-administration of [illegible] 500mg., [illegible] 100mg., [illegible] 40mg., and [illegible] 8.6mg. on [illegible] at 8:00 pm. Documentation of assistance with self-administration of these medications was not completed in the MAR. Resident #3 was prescribed to be assisted with the self-administration of [illegible] 25mg., and [illegible] 40mg., on [illegible] at 8:00 pm. Documentation of assistance with self-administration of these medications was not completed in the MAR. Resident #5 was prescribed to be assisted with the self-administration of 1000mg., and [illegible] 100mg on [illegible] at 8:00 pm. Documentation of assistance with self-administration of these medications was not completed in the MAR. Resident #6 was prescribed to be assisted with the self-administration of Acidophilus, [illegible] 100mg., and [illegible] 0.5mg. on [illegible] at 8:00 pm. Documentation of assistance with self-administration of these medications was not completed in the MAR. Resident #7 was prescribed to be assisted with the self-administration of [illegible] 5mg/GM [illegible], and [illegible] Solution and [illegible]-Plus 8.6mg.-50mg. on [illegible] at 8:00 pm. Documentation of assistance with self-administration of these medications was not completed in the MAR.	A 054		

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A 054	Continued From page 8 Resident #8 was prescribed to be assisted with the self-administration of 40mg., ... 300mg., , 150mg., S 8.6-50mg. 100mg., , . . 500mg., and . . . . . on at 8:00 pm. Documentation of assistance with self-administration of these medications was not completed in the MAR. Resident #9 was prescribed to be assisted with the self-administration of . . . . . 10mg., , 1mg., . . 50mg., ... 100mg., and . . . . . 50mg. on at 8:00 pm. Documentation of assistance with self-administration of these medications was not completed in the MAR. Resident #10 was prescribed to be assisted with the self-administration of Basaglar . 25 units, , 250mg., . . . 40mg., and . . . . . 50mg. on . . . . . at 8:00 pm. Documentation of assistance with self-administration of these medications was not completed in the MAR. Resident #11 was prescribed to be assisted with the self-administration of . . . . , . . 500mg., 20mg., . 145mg., ... , ... 25mg., ... -S 8. . . mg., and 25mg. on at 8:00 pm. Documentation of assistance with self-administration of these medications was not completed in the MAR. Resident #12 was prescribed to be assisted with the self-administration of HFA 108 (90 Base), ... 4% Patch, ... 100mg., , 100mg., and . . . . . 50mg. on . . . . . at 8:00 pm. Documentation of assistance with	A 054		

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A 054	Continued From page 9 self-administration of these medications was not completed in the MAR. Resident #13 was prescribed to be assisted with the self-administration of . . . . . 950mg., , 10mg., 324mg., ... 50mg., and . . . . . 50mg. on at 8:00 pm. Documentation of assistance with self-administration of these medications was not completed in the MAR. During an interview on at 11:00 am, the Administrator stated Staff A was scheduled to work on the night shift on . Staff A reported to her on . . . . . that she did not have a sign-on to record the medication administration in the computer. During an interview on . . . . . at 8:45 am, Staff B stated the MAR on the computer is used to complete all medication administration documentation. Class III	A 054		
CZ814 SS=D	435.12(2)(b-d), FS Background Screening Clearinghouse 435.12 Care Provider Background Screening Clearinghouse.- (2)(b) Until such time as the . . . are enrolled in the national retained print notification program at the Federal Bureau of Investigation, an employee with a break in service of more than 90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency.	CZ814		

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CZ814	Continued From page 10 (c) An employer of persons subject to screening by a specified agency must register with the clearinghouse and maintain the employment status of all employees within the clearinghouse. Initial employment status and any changes in status must be reported within 10 business days. (d) An employer must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee for electronic , submission to the Department of Law Enforcement. The registration must include the employee's full first name, middle initial, and last name; social security number; date of birth; mailing address; ; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to update the employee roster on the Background Screening Clearinghouse website for 4 of 5 staff members reviewed, Staff A, B, C, and D. Findings: Review of the Payroll Authorization Record for Staff A revealed a hire date of . Review of the Payroll Authorization Record for Staff B revealed a hire date of . Review of the Payroll Authorization Record for Staff C revealed a hire date of . Review of the Payroll Authorization Record for Staff D revealed a hire date of .	CZ814		

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CZ814	Continued From page 11 Review of the Employee Roster in the Background Screening Clearinghouse conducted on at 9:39 AM revealed Staff A, B, C, and D were not listed. During an interview on at 10:55 AM, the Administrator stated that she is responsible for updating the roster and confirmed that Staff A, B, C, and D have not been added to the roster. Unclassified	CZ814		