Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11964870	A. BUILDING: _____ B. WING _____	09/27/2021

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
PACIFICA SENIOR LIVING FORT MYERS	9461 HEALTHPARK CIRCLE FORT MYERS, FL 33908

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced complaint survey #2021007375, #2021007496, and #2021009220, was conducted on at Pacifica Senior Living Fort Myers, an assisted living facility in Fort Myers, Florida. Complaint #2021007375 was not substantiated. Complaint #2021007496 was substantiated at citation A120. Complaint #2021009220 was not substantiated. The following is a description of the deficiencies. .	A 000		
A 120	429.17(3) .275(1); 59A-36.013(1) FAC Fiscal - Financial Stability 429.17 (3) In addition to the requirements of part II of chapter 408, each facility must report to the agency any adverse court action concerning the facility's financial viability, within 7 days after its occurrence. The agency shall have access to books, records, and any other financial documents maintained by the facility to the extent necessary to determine the facility's financial stability. 429.275 (1) The administrator or owner of a facility shall maintain accurate business records that identify, summarize, and classify funds received and expenses disbursed and shall use written accounting procedures and a recognized accounting system. 59A-36.013 Fiscal Standards. (1) FINANCIAL STABILITY. The facility must be administered on a sound financial basis in order to ensure adequate resources to meet resident	A 120		

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A 120	Continued From page 1 needs pursuant to the requirements of chapter 408, part II, part I, F.S., and rule chapter 59A-35, F.A.C., and this rule chapter. This Statute or Rule is not met as evidenced by: Based on record review, and staff interview, the facility failed to provide evidence of operation in sound financial basis in order to adequate meet residents needs. The findings included: On at 8:35 a.m., during the entrance conference with the administrator, surveyors requested evidence of income by source and expenses by category for the months of , , and , . At the same time surveyors requested evidence of staff payroll payment for the payment that took place on , . . On at 9:05 a.m., the administrator said she started working in . . and she did not have access to the financial records. Said the corporate office in California had the records and she was planning on requesting the information from them. On . . . . at 10:10 a.m., the business office manager said the corporate office was still closed since they were in California and there was a 3-hour time difference. On at 11:20 a.m., the business office manager said the corporate office was not planning on providing the information to the surveyors unless a formal request is made to them with the Agency's letterhead. On at 11:27 a.m., a phone called was	A 120		

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A 120	Continued From page 2 placed to the AGENCY and requested to talk to the Agency supervisor. On at 12:04 p.m., the Agency supervisor called and talked to the business office manager. The Agency supervisor explained again the regulatory requirements and provided a two-hour window for the facility to comply with regulatory requirements. On at 12:47 p.m., the business office manager told the surveyors for the corporate office to comply to the Agency's request, they needed the regulatory requirements and regulatory reference. Surveyors provided the regulatory reference. On at 1:03 p.m., the business office manager said she could not find he regulatory reference with the information provided. Surveyors provided the information again. On at 1:24 p.m., the administrator said the corporate office agreed to provided evidence of proof of solvency for two months, the month of , and . No information was provided to the surveyors during the course of the survey. Class III	A 120		