

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11965048</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>10/28/2021</b> |
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**MADISON AT OVIEDO**

**1725 PINE BARK  
OVIEDO, FL 32765**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| A 000                    | Initial Comments<br><br>A re-licensure survey with Limited Nursing Service (LNS) was conducted at Madison at Oviedo on . The facility had deficiencies at the time of the survey.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | A 000               |                                                                                                                          |                          |
| A 010<br>SS=D            | 429.26( ) FS; 59A-36.006(4) FAC Admissions - Continued Residency<br><br>429.26 Appropriateness of placements; examinations of residents.-<br>(1) The owner or administrator of a facility is responsible for determining the appropriateness of admission of an individual to the facility and for determining the continued appropriateness of residence of an individual in the facility. A determination must be based upon an evaluation of the strengths, needs, and preferences of the resident, a medical examination, the care and services offered or arranged for by the facility in accordance with facility policy, and any limitations in law or rule related to admission criteria or continued residency for the type of license held by the facility under this part. The following criteria apply to the determination of appropriateness for admission and continued residency of an individual in a facility:<br>(a) A facility may admit or retain a resident who receives a health care service or treatment that is designed to be provided within a private residential setting if all requirements for providing that service or treatment are met by the facility or a third party.<br>(b) A facility may admit or retain a resident who requires the use of assistive devices.<br>(c) A facility may admit or retain an individual receiving hospice services if the arrangement is agreed to by the facility and the resident, additional care is provided by a licensed hospice, and the resident is under the care of a physician | A 010               |                                                                                                                          |                          |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>MADISON AT OVIEDO</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1725 PINE BARK<br/>OVIEDO, FL 32765</b> |                                                                                                                          |                                                        |
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| A 010                                                        | <p>Continued From page 1</p> <p>who agrees that the physical needs of the resident can be met at the facility. The resident must have a plan of care which delineates how the facility and the hospice will meet the scheduled and unscheduled needs of the resident, including, if applicable, staffing for nursing care.</p> <p>(d)1. Except for a resident who is receiving hospice services as provided in paragraph (c), a facility may not admit or retain a resident who is bedridden or who requires 24-hour nursing supervision. For purposes of this paragraph, the term "bedridden" means that a resident is confined to a bed because of the inability to:</p> <ul style="list-style-type: none"> <li>a. Move, turn, or reposition without total physical assistance;</li> <li>b. Transfer to a chair or wheelchair without total physical assistance; or</li> <li>c. Sit safely in a chair or wheelchair without personal assistance or a physical</li> </ul> <p>2. A resident may continue to reside in a facility if, during residency, he or she is bedridden for no more than 7 consecutive days.</p> <p>3. If a facility is licensed to provide extended congregate care, a resident may continue to reside in a facility if, during residency, he or she is bedridden for no more than 14 consecutive days.</p> <p>(2) A resident may not be moved from one facility to another without consultation with and agreement from the resident or, if applicable, the resident's representative or designee or the resident's family, guardian, surrogate, or attorney in fact. In the case of a resident who has been placed by the department or the Department of Children and Families, the administrator must notify the appropriate contact person in the applicable department.</p> | A 010                                                                               |                                                                                                                          |                                                        |

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| A 010                    | <p>Continued From page 2</p> <p>(3) A physician, physician assistant, or advanced practice registered nurse who is employed by an assisted living facility to provide an initial examination for admission purposes may not have financial interests in the facility.</p> <p>59A-36.006</p> <p>(4) CONTINUED RESIDENCY. Except as follows in paragraphs (a) through (c) of this subsection, criteria for continued residency in any licensed facility must be the same as the criteria for admission. As part of the continued residency criteria, a resident must have a . . . -to . . . medical examination by a health care practitioner at least every 3 years after the initial assessment, or after a significant change, whichever comes first. A significant change is defined in Rule 59A-36.002, F.A.C. The results of the examination must be recorded on the practitioner's form or on AHCA Form 1823, which is incorporated by reference in paragraph (2)(b) of this rule and must be completed in accordance with that paragraph. Exceptions to the requirement to meet the criteria for continued residency are:</p> <p>(a) The resident may be bedridden for no more than 7 consecutive days, unless the resident is receiving licensed hospice services pursuant to Section 429.26(1)(c), F.S.</p> <p>(b) A resident requiring care of a . . . may be retained provided that:</p> <ol style="list-style-type: none"> <li>1. The resident contracts directly with a licensed home health agency or a nurse to provide care, or the facility has a limited nursing services license and services are provided pursuant to a plan of care issued by a health care practitioner.</li> <li>2. The condition is documented in the resident's record; and,</li> <li>3. If the resident's condition fails to improve within</li> </ol> | A 010               |                                                                                                                          |                          |

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| A 010                    | <p>Continued From page 3</p> <p>30 days, as documented by a health care practitioner, the resident must be discharged from the facility.</p> <p>(c) A _____, ill resident who no longer meets the criteria for continued residency may continue to reside in the facility if the following conditions are met:</p> <ol style="list-style-type: none"> <li>1. The resident qualifies for, is admitted to, and consents to receive services from a licensed hospice that coordinates and ensures the provision of any additional care and services that the resident may need;</li> <li>2. Both the resident, or the resident's legal representative if applicable, and the facility agree to continued residency;</li> <li>3. A licensed hospice, in consultation with the facility, develops and implements an interdisciplinary care plan that specifies the services being provided by hospice and those being provided by the facility; and,</li> <li>4. Documentation of the requirements of this paragraph is maintained in the resident's file.</li> </ol> <p>(d) The facility administrator is responsible for monitoring the continued appropriateness of placement of a resident in the facility at all times.</p> <p>(e) A hospice resident that meets the qualifications of continued residency pursuant to this subsection may only receive services from the assisted living facility's staff which are within the scope of the facility's license.</p> <p>(f) Assisted living facility staff may provide any nursing service permitted under the facility's license and total help with the activities of daily living for residents admitted to hospice; however, staff may not exceed the scope of their professional licensure or training.</p> <p>(g) Continued residency criteria for facilities holding an extended congregate care license are described in Rule 59A-36.021, F.A.C.</p> | A 010               |                                                                                                                          |                          |

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| A 010                    | <p>Continued From page 4</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on record review and interview, the facility did not obtain a resident health assessment that was completed by a health care provider for a significant change (hospice admission) for 1 of 2 sampled residents (#12) as required.</p> <p>Findings:</p> <p>On ..... at 10 AM, the wellness director identified resident #12 as a resident who received hospice services.</p> <p>Record review for resident #12 revealed a resident health assessment (form 1823) that was dated .....</p> <p>Review of the hospice record revealed the resident hospice admission date was ..... and there was no resident health assessment found for the hospice admission as required.</p> <p>On ..... at 2 PM, the health and wellness director confirmed the findings.</p> <p>Class III</p> | A 010               |                                                                                                                          |                          |
| A 025<br>SS=D            | <p>429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision</p> <p>429.26<br/>(7) The facility shall notify a licensed physician when a resident exhibits signs of ..... or ..... or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to such ..... or ..... The notification must occur within 30 days after the</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | A 025               |                                                                                                                          |                          |

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| A 025                                                        | <p>Continued From page 5</p> <p>acknowledgment of such signs by facility staff. If an underlying condition is determined to exist, the facility must notify the resident's representative or designee of the need for health care services and must assist in making arrangements for the necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident's representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition.</p> <p>59A-36.007 Resident Care Standards.<br/>An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility.</p> <p>(1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following:</p> <p>(a) Monitoring of the quantity and quality of resident diets in accordance with Rule 59A-36.012, F.A.C.</p> <p>(b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident.</p> <p>(c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community.</p> <p>(d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case manager if the resident exhibits a significant change.</p> <p>(e) Contacting the resident's family, guardian, health care surrogate, or case manager if the resident is discharged or moves out.</p> | A 025                                                                          |                                                                                                                          |  |                                                        |

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| A 025                    | <p>Continued From page 6</p> <p>(f) Maintaining a written record, updated as needed, of any significant changes, any illnesses that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of additional services.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on observations, record reviews and interviews, the facility failed to have evidence of proactive measures that were implemented to minimize the potential for ... to ensure the safety of 1 of 2 sampled residents (#12) who experienced repeated ...</p> <p>Findings:</p> <p>Record review for resident #12 revealed a resident health assessment form 1823 that was dated ... the health care provider noted that ... precautions were required. The resident received hospice services.</p> <p>Further record review revealed the resident had as follows:</p> <p>-6:47 PM-unwitnessed and was observed in doorway of ... Resident laying on her and complaining of and ... Large bump to ... of ... was noted 911 called to transport. Resident stated she tripped.</p> <p>-resident had a witnessed in TV room. Resident observed lying on the ground on her right side. Resident noted to be choking on chocolate. Heimlich performed. Resident sustained small to right ... Husband declined hospitalization at this time as resident is stable.</p> | A 025               |                                                                                                                          |                          |

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| A 025                    | <p>Continued From page 7</p> <p>.....-resident reports she had a .. last night at 9 PM. No .. reported by staff.</p> <p>..... 8:19 AM, resident noted with ..... and ..... to right .. and a ..... to inside of right ..... No .. reported by staff. Resident states she .. last night.</p> <p>..... at 11:36 AM-resident observed ambulation in dining area in memory care unit. Resident noted with purple and yellow ..... and ..... to right .. and right side of forehead</p> <p>-9:50 AM-resident observed with a large soft bump on right side of forehead from a previous unwitnessed .. on ..</p> <p>..... at 7:21 PM-resident observed with a large soft bump on right side of forehead from a previous unwitnessed .. on ..... No complaints of .., 911 was call and transported to hospital</p> <p>-staff reports resident returned from hospital Emergency Room at 2:15 AM, According to discharge summary, resident was diagnosed with a closed ..... bone. Closed .. injury, .., and right ..</p> <p>-8:19 PM-resident had a .. in dining room. Went to go get her walker and when coming .. with walker observed resident sliding down chair.</p> <p>-7:15 AM-Resident assistant entered the resident room and observed resident lying on the floor on her left side, next to her bed. Resident unable to explain how she .. When asked if she hit her .., resident mumbles random words.</p> <p>-5:16 PM-resident had an unwitnessed .. at approximately 1:25 PM, .. resident observed by staff lying in the prone position on the floor in another resident's room. Resident appeared to have had a .. accident on the floor. No</p> | A 025               |                                                                                                                          |                          |

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| A 025                    | <p>Continued From page 8</p> <p>injuries noted</p> <p>-4:50 PM-resident had unwitnessed _____ in her bathroom. She was observed between the toilet and her walker on the floor range of motion was within normal limits. No complaints of _____ noted at this time</p> <p>-2:29 PM 11:15 AM-upon resident assistant entering resident room. Resident was observed sitting on her bathroom floor in front of her toilet. Noted resident walker was next to the bed. Resident unable to explain how she _____</p> <p>Resident #12 suffered 9 _____ between _____ and _____, one _____ resulted in injuries, including a _____ and closed _____ injury and _____. Facility documentation did not indicate adequate supervision and sufficient interventions were implemented by the facility following each _____ to minimize the potential for further _____.</p> <p>On _____ at 12:19 p.m. resident #12 was seen walking out of her bathroom with staff H. A _____ was seen on the resident's forehead. The resident said she did not know how the _____ occurred.</p> <p>On _____ at 1:47 p.m. staff F said she prevented resident #12 from falling by keeping her busy, making sure she had her walker with her and checking on her every 30-45 minutes.</p> <p>On _____ at 1:50 p.m. staff G said she ensured the resident had her walker, she checked on her and she kept the resident engaged with activities.</p> <p>On _____ at 1:54 p.m. staff H was seen assisting the resident with toileting. Staff H said</p> | A 025               |                                                                                                                          |                          |

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11965048</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>10/28/2021</b> |
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**MADISON AT OVIEDO**

**1725 PINE BARK  
OVIEDO, FL 32765**

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| A 025                    | Continued From page 9<br><br>she watched the resident, kept her walker with her, toileted her and when the resident was in bed she checked on her every 2 hours.<br><br>On ..... at 1:58 p.m. staff A said she always walked with the resident or stayed close-by her wherever she went, ensured she stayed seated and toileted her.<br><br>On ..... at 3:30 p.m. the director of nursing (DON) said the staff conducted frequent checks on the resident and monitored and escorted her to wherever she needed to go.<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                               | A 025               |                                                                                                                          |                          |
| A 078<br>SS=D            | 59A-36.010(2) FAC Staffing Standards - Staff<br><br>(2) STAFF.<br>(a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable ..... The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership.<br>1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of ..... testing materials satisfies the annual ..... examination requirement. An individual with a positive ..... test must | A 078               |                                                                                                                          |                          |

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| A 078                    | <p>Continued From page 10</p> <p>submit a health care provider's statement that the individual does not constitute a risk of</p> <p>2. If any staff member has, or is suspected of having, a communicable , such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable</p> <p>(b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter.</p> <p>(c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C.</p> <p>(d) An assisted living facility to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents.</p> <p>(e) For facilities with a licensed capacity of 17 or more residents, the facility must:</p> <ol style="list-style-type: none"> <li>1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and,</li> <li>2. Maintain time sheets for all staff.</li> </ol> <p>(f) Level 2 background screening must be</p> | A 078               |                                                                                                                          |                          |

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| A 078                    | <p>Continued From page 11</p> <p>conducted for staff, including staff . . . . . by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S.</p> <p>This Statute or Rule is not met as evidenced by: Based on personnel record reviews and interviews, the facility failed to ensure 1 o5 sampled staff submitted a written statement from a health care provider documenting freedom from communicable . . . . . within 30 days after beginning employment (E).</p> <p>Findings:</p> <p>On . . . . . at 9:45 a.m. the DON identified staff E as the facility's LNS nurse.</p> <p>A request was made to review staff E's personnel documents however, only a contract was provided between staff E and the facility that was dated . . . . . to provide LNS resident audits.</p> <p>There was not a written statement from a health care provider documenting freedom from communicable . . . . . for staff E, as required.</p> <p>On . . . . . at 2:45 p.m. neither the administrator nor the business office manager (BOM) could provide any additional documentation.</p> <p>Class III</p> | A 078               |                                                                                                                          |                          |
| A 081<br>SS-D            | <p>429.52(1 &amp; 7) FS; 59A-36.011( ) FAC Training - Staff In-Service</p> <p>429.52(1)<br/>(1) Each new assisted living facility employee who has not previously completed core training</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | A 081               |                                                                                                                          |                          |

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>MADISON AT OVIEDO</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1725 PINE BARK<br/>OVIEDO, FL 32765</b>                                      |                          |                                                        |
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| A 081                                                        | <p>Continued From page 12</p> <p>must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record.</p> <p>(7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course.</p> <p>59A-36.011<br/>(2) STAFF PRESERVICE ORIENTATION.<br/>(a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1).<br/>(b) New staff must complete the preservice orientation prior to interacting with residents.<br/>(c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record.<br/>(d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover:</p> | A 081                                                                          |                                                                                                                          |                          |                                                        |

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| A 081                    | Continued From page 13<br><br>1. Resident's rights; and,<br>2. The facility's license type and services offered by the facility.<br>(3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff:<br>(a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to blood borne pathogens, may be used to meet this requirement.<br>(b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:<br>1. Reporting adverse incidents.<br>2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.<br>(c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects:<br>1. Resident rights in an assisted living facility.<br>2. Recognizing and reporting resident neglect, and . . . . . The facility must use its prevention policies and procedures when offering this training. | A 081               |                                                                                                                          |                          |

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| A 081                    | <p>Continued From page 14</p> <p>(d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects:</p> <ol style="list-style-type: none"> <li>1. Resident behavior and needs.</li> <li>2. Providing assistance with the activities of daily living.</li> </ol> <p>(e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices.</p> <p>(f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment.</p> <ol style="list-style-type: none"> <li>1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures.</li> <li>2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures.</li> </ol> <p>This Statute or Rule is not met as evidenced by: Based on personnel record reviews and interview, the facility failed to ensure that 1 of 5 sampled staff received the required in-service training as described in 59A-36.011( ) F.A.C. (E.)</p> <p>Findings:</p> <p>On _____ at 9:45 a.m. the DON identified staff E as the facility's LNS nurse.</p> | A 081               |                                                                                                                          |                          |

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| A 081                    | Continued From page 15<br><br>A request was made to review staff E's personnel documents however, only a contract was provided between staff E and the facility that was dated _____ to provide LNS resident audits.<br><br>There was no documented evidence to indicate staff E received the following required trainings:<br><br>1. 2-hour preservice orientation that covered, at a minimum, the topics of resident's rights and the facility's license type and services offered by the facility.<br><br>2. Minimum of 1 hour in-service training within 30 days of employment that covered reporting adverse incidents and facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.<br><br>3. Minimum of 1 hour in-service training within 30 days of employment that covered recognizing and reporting resident _____, neglect, and _____.<br><br>4. The facility's resident elopement response policies and procedures within thirty days of employment.<br><br>On _____ at 2:45 p.m. neither the administrator nor the BOM could provide any additional documentation.<br><br>Class III | A 081               |                                                                                                                          |                          |
| A 086<br>SS=D            | 59A-36.011(10) FAC Training - ADRD<br><br>(10) _____ AND RELATED ("ADRD") TRAINING REQUIREMENTS. Facilities which advertise that                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | A 086               |                                                                                                                          |                          |

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| A 086                    | Continued From page 16<br><br>they provide special care for persons with AD/RD, or who maintain secured areas as described in Chapter 4, Section 464.4.6 of the Florida Building Code, as adopted in rule 61G20-1.001, F.A.C., Florida Building Code Adopted, must ensure that facility staff receive the following training.<br>(a) Facility staff who interact on a daily basis with residents with AD/RD but do not provide direct care to such residents and staff who provide direct care to residents with AD/RD, shall obtain 4 hours of initial training within 3 months of employment. Completion of the core training program between _____ and _____ shall satisfy this requirement. Facility staff who meet the requirements for AD/RD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. Initial training, entitled "_____ and Related _____ Level I Training," must address the following subject areas:<br>1. Understanding _____'s _____ and related _____;<br>2. Characteristics of _____;<br>3. Communicating with residents with _____'s _____;<br>4. Family issues;<br>5. Resident environment; and,<br>6. Ethical issues.<br>(b) Staff who have successfully completed both the initial one hour and continuing three hours of AD/RD training pursuant to sections 400.1755, 429.917 and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility _____ and Related _____ Level I Training.<br>(c) Facility staff who provide direct care to residents with AD/RD must obtain an additional 4 hours of training, entitled "_____ and Related _____ Level II Training," within 9 | A 086               |                                                                                                                          |                          |

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| A 086                    | <p>Continued From page 17</p> <p>months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement.</p> <p>_____ and Related _____ Level II Training must address the following subject areas as they apply to these _____:</p> <ol style="list-style-type: none"> <li>1. Behavior management,</li> <li>2. Assistance with ADLs,</li> <li>3. Activities for residents,</li> <li>4. Stress management for the care giver; and,</li> <li>5. Medical information.</li> </ol> <p>(d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b) of this subsection, can be found in the document "Training Guidelines for the Special Care of Persons with _____'s and Related _____," dated _____, incorporated by reference, available from the Department of Elder Affairs, 4040 Esplanade Way, Tallahassee, Florida 32399-7000.</p> <p>(e) Direct care staff shall participate in 4 hours of continuing education annually as required under section 429.178, F.S. Continuing education received under this paragraph may be used to meet 3 of the 12 hours of continuing education required by section 429.52, F.S., and subsection (1) of this rule, or 3 of the 6 hours of continuing education for extended congregate care required by subsection (7) of this rule.</p> <p>(f) Facility staff who have only incidental contact with residents with ADRD must receive general written information provided by the facility on interacting with such residents, as required under section 429.178, F.S., within three (3) months of employment. "Incidental contact" means all staff who neither provide direct care nor are in regular contact with such residents.</p> | A 086               |                                                                                                                          |                          |

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11965048</b> | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____ | (X3) DATE SURVEY<br>COMPLETED<br><br><b>10/28/2021</b> |
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

**MADISON AT OVIEDO**

**1725 PINE BARK  
OVIEDO, FL 32765**

| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| A 086                    | <p>Continued From page 18</p> <p>(g) Persons who seek to provide ADRD training in accordance with this subsection must provide the department or its designee with documentation that they hold a Bachelor's degree from an accredited college or university or hold a license as a registered nurse, and:</p> <ol style="list-style-type: none"> <li>1. Have 1 year teaching experience as an educator of caregivers for persons with _____ or related _____, or</li> <li>2. Three years of practical experience in a program providing care to persons with _____ or related _____, or</li> <li>3. Completed a specialized training program in the subject matter of this program and have a minimum of two years of practical experience in a program providing care to persons with _____ or related _____.</li> </ol> <p>(h) With reference to requirements in paragraph (g), a Master's degree from an accredited college or university in a subject related to the content of this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor's degree referenced in paragraph (g).</p> <p>This Statute or Rule is not met as evidenced by: Based on personnel record reviews and interviews, the facility failed to ensure 1 of 5 staff obtained 4 hours of _____ Related (ADRD) level I training within 3 months of employment (E.)</p> <p>Findings:</p> <p>On _____ at 9:45 a.m. the DON identified staff E as the facility's LNS nurse.</p> <p>On _____ at 10:05 a.m. a secured memory</p> | A 086               |                                                                                                                          |                          |

Agency for Health Care Administration

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| NAME OF PROVIDER OR SUPPLIER<br><br><b>MADISON AT OVIEDO</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1725 PINE BARK<br/>OVIEDO, FL 32765</b>                                      |  |                                                        |
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| A 086                                                        | Continued From page 19<br><br>care unit was seen in the facility.<br><br>A request was made to review staff E's personnel<br>documents however, only a contract was<br>provided between staff E and the facility that was<br>dated _____ to provide LNS resident audits.<br><br>There was no documented evidence to indicate<br>staff E obtained 4 hours of ADRD level I training<br>within 3 months of employment, as required.<br><br>On _____ at 2:45 p.m. neither the<br>administrator nor the BOM could provide any<br>additional documentation.<br><br>Class III                                                                                                                                                                                                                                                                               | A 086                                                                          |                                                                                                                          |  |                                                        |
| A 090<br>SS=D                                                | 59A-36.011(11) FAC Training -<br>-----<br>(11) -----<br>TRAINING.<br>(a) Currently employed facility administrators,<br>managers, direct care staff and staff involved in<br>resident admissions must receive at least one<br>hour of training in the facility's policies and<br>procedures regarding -----<br>(b) Newly hired facility administrators, managers,<br>direct care staff and staff involved in resident<br>admissions must receive at least one hour of<br>training in the facility's policy and procedures<br>regarding _____ within 30 days after<br>employment.<br>(c) Training shall consist of the information<br>included in rule 59A-36.009, F.A.C.<br><br>This Statute or Rule _____ is not met as evidenced by:<br>Based on personnel record reviews and interview,<br>the facility failed to ensure 1 of 4 direct care staff | A 090                                                                          |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

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| A 090                                                        | Continued From page 20<br><br>received at least one hour of training in the facility's policy and procedures regarding ..... ( ..... ) that included information in Rule 59A-36.009 (11), F.A.C. (E.)<br><br>Findings:<br><br>On ..... at 9:45 a.m. the DON identified staff E as the facility's LNS nurse.<br><br>A request was made to review staff E's personnel documents however, only a contract was provided between staff E and the facility that was dated ..... to provide LNS resident audits.<br><br>There was no documented evidence to indicate staff E received at least one hour of training on the facility's policy and procedures regarding ....., as required.<br><br>On ..... at 2:45 p.m. neither the administrator nor the BOM could provide any additional documentation.<br><br>Class III | A 090                                                                          |                                                                                                                          |  |                                                        |
| CZ813                                                        | 59A-35.090(3)(c), FAC Results of Screening & Notification In File<br><br>59A-35.090 Background Screening.<br>(3) Results of Screening and Notification.<br>(c) The eligibility results of employee screening and the signed Attestation referenced in subsection 59A-35.090(2), F.A.C., must be in the employee's personnel file, maintained by the provider.<br><br>This Statute or Rule is not met as evidenced by:<br>Based on personnel record reviews, review of the                                                                                                                                                                                                                                                                                                                                          | CZ813                                                                          |                                                                                                                          |  |                                                        |

Agency for Health Care Administration

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| CZ813                    | Continued From page 21<br><br>Agency's background screening website and interview, the facility failed to maintain the current eligibility results of a background screening in the personnel record for 1 of 5 staff who was in a role that required a background screening (E).<br><br>Findings:<br><br>On ... at 9:45 a.m. the DON identified staff E as the facility's LNS nurse.<br><br>A request was made to review staff E's personnel documents however, only a contract was provided between staff E and the facility that was dated ... to provide LNS resident audits.<br><br>There was no documented evidence to indicate staff E had a background screening. Review of the agency's background screening website on ... at 2:40 p.m. revealed an eligible screening that was dated ..., the results of which should have been maintained in the facility.<br><br>On ... at 2:45 p.m. neither the administrator nor the BOM could provide any additional documentation.<br><br>Unclassified | CZ813               |                                                                                                                          |                          |
| CZ814                    | 435.12(2)(b-d), FS Background Screening Clearinghouse<br><br>435.12 Care Provider Background Screening Clearinghouse.-<br>(2)(b) Until such time as the ... are enrolled in the national retained print notification program at the Federal Bureau of Investigation, an employee with a break in service of more than 90 days from a position that                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | CZ814               |                                                                                                                          |                          |

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| CZ814                    | <p>Continued From page 22</p> <p>requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency.</p> <p>(c) An employer of persons subject to screening by a specified agency must register with the clearinghouse and maintain the employment status of all employees within the clearinghouse. Initial employment status and any changes in status must be reported within 10 business days.</p> <p>(d) An employer must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee for electronic submission to the Department of Law Enforcement. The registration must include the employee's full first name, middle initial, and last name; social security number; date of birth; mailing address; ...; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number.</p> <p>This Statute or Rule is not met as evidenced by: Based on review of the facility's online background clearinghouse employee roster, personnel record reviews and interview, the facility failed to update the employment status for 1 of 5 sampled staff within 10 business days of a change (E.)</p> <p>Findings:</p> <p>On at 9:45 a.m. the DON identified staff E as the facility's LNS nurse.</p> <p>A request was made to review staff E's personnel documents however, only a contract was provided between staff E and the facility that was dated to provide LNS resident audits.</p> | CZ814               |                                                                                                                          |                          |

Agency for Health Care Administration

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| CZ814                    | Continued From page 23<br><br>Review of the facility's background clearinghouse employee roster on ..... at 2:37 p.m. revealed staff E was not listed as currently employed.<br><br>On ..... at 2:45 p.m. the BOM confirmed the findings.<br><br>Unclassified                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | CZ814               |                                                                                                                          |                          |
| CZ816                    | 408.809(2) 435.05(2) 59A-35.090(2d-3b)<br>Background Screening-Compliance Attestation<br><br>408.809 Background screening; prohibited offenses.-<br>(2) Every 5 years following his or her licensure, employment, or entry into a contract in a capacity that under subsection (1) would require level 2 background screening under chapter 435, each such person must submit to level 2 background rescreening as a condition of retaining such license or continuing in such employment or contractual status. For any such rescreening, the agency shall request the Department of Law Enforcement to forward the person's ..... to the Federal Bureau of Investigation for a national criminal history record check unless the person's ..... are enrolled in the Federal Bureau of Investigation's national retained print ..... notification program. If the ..... of such a person are not retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h), the person must submit ..... electronically to the Department of Law Enforcement for state processing, and the Department of Law Enforcement shall forward the ..... to the Federal Bureau of Investigation for a national criminal history record | CZ816               |                                                                                                                          |                          |

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| CZ816                    | <p>Continued From page 24</p> <p>check. The _____ shall be retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h) and enrolled in the national retained print notification program when the Department of Law Enforcement begins participation in the program. The cost of the state and national criminal history records checks required by level 2 screening may be borne by the licensee or the person _____. The agency may accept as satisfying the requirements of this section proof of compliance with level 2 screening standards submitted within the previous 5 years to meet any provider or professional licensure requirements of the Department of Financial Services for an applicant for a certificate of authority or provisional certificate of authority to operate a continuing care retirement community under chapter 651, provided that:</p> <p>(a) The screening standards and disqualifying offenses for the prior screening are equivalent to those specified in s. 435.04 and this section;</p> <p>(b) The person subject to screening has not had a break in service from a position that requires level 2 screening for more than 90 days; and</p> <p>(c) Such proof is accompanied, under penalty of perjury, by an attestation of compliance with chapter 435 and this section using forms provided by the agency.</p> <p>435.05 Requirements for covered employees and employers.-Except as otherwise provided by law, the following requirements apply to covered employees and employers:</p> <p>(2) Every employee must attest, subject to penalty of perjury, to meeting the requirements for qualifying for employment pursuant to this chapter and agreeing to inform the employer immediately if _____ for any of the disqualifying</p> | CZ816               |                                                                                                                          |                          |

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| CZ816                    | <p>Continued From page 25</p> <p>offenses while employed by the employer.</p> <p>59A-35.090 Background Screening.<br/>(2) Processing Screening Requests, Required Documents and Fees.<br/>(d) An Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, _____, herein incorporated by reference, available at <a href="http://www.flrules.org/Gateway/reference.asp?No=Ref-09106">http://www.flrules.org/Gateway/reference.asp?No=Ref-09106</a>, and available from the Agency for Health Care Administration at: <a href="http://ahca.myflorida.com/MCHQ/Central_Service/s/Background_Screening/Regulations_Forms.shtm">http://ahca.myflorida.com/MCHQ/Central_Service/s/Background_Screening/Regulations_Forms.shtm</a>. This form must be completed by the individual and retained by the provider upon hire to attest that they meet the requirements for qualifying for employment, they have not been unemployed for more than 90 days from a position that requires Level 2 screening, and they agree to inform the employer immediately if _____ for any disqualifying offense.<br/>(e) An administrator or chief financial officer must be screened and qualified prior to _____ to the position.<br/>(3) Results of Screening and Notification.<br/>(a) Final results of background screening requests will be provided through the Agency's secure website that may be accessed by all health care providers applying for or actively licensed through the Agency that are registered with the Care Provider Background Screening Clearinghouse. The secure website is located at: <a href="https://apps.ahca.myflorida.com/SingleSignOnPortal">apps.ahca.myflorida.com/SingleSignOnPortal</a>.<br/>(b) If a Level 2 criminal history is incomplete, a certified letter will be sent to the individual being screened requesting the _____ report and court disposition information. If the letter is returned unclaimed, a copy of the letter will be sent by</p> | CZ816               |                                                                                                                          |                          |

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| (X4) ID<br>PREFIX<br>TAG | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | ID<br>PREFIX<br>TAG | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) | (X5)<br>COMPLETE<br>DATE |
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| CZ816                    | <p>Continued From page 26</p> <p>regular mail. Pursuant to Section 435.05(1)(d), F.S., the missing information must be filed with the Agency within 30 days of the Agency's request or the individual is subject to disqualification in accordance with Section 435.06(3), F.S.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on personnel record reviews and interview, the facility failed to ensure 1 of 5 sampled staff completed an Attestation of Compliance with Background Screening Requirements (E).</p> <p>Findings:</p> <p>On ..... at 9:45 a.m. the DON identified staff E as the facility's LNS nurse.</p> <p>A request was made to review staff E's personnel documents however, only a contract was provided between staff E and the facility that was dated ..... to provide LNS resident audits.</p> <p>There was no documented evidence to indicate staff E completed an attestation of compliance with background screening requirements, as required.</p> <p>On ..... at 2:45 p.m. neither the administrator nor the BOM could provide any additional documentation.</p> <p>Unclassified</p> | CZ816               |                                                                                                                          |                          |