

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11967587	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 11/03/2021
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

BRENNITY AT MELBOURNE (THE)

**7365 ORCHESTRA LN
MELBOURNE, FL 32940**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{A 000}	Initial Comments A revisit to the re-licensure survey and complaint investigation #2021003631 were conducted at The Brennity At Melbourne on 11/01 and /2021. Deficiencies were identified at the time of survey.	{A 000}		
{A 008} SS=D	429.26() FS; 59A-36.006(2) FAC Admissions - Health Assessment 429.26 (5) Each resident must have been examined by a licensed physician, a licensed physician assistant, or a licensed advanced practice registered nurse within 60 days before admission to the facility or within 30 days after admission to the facility, except as provided in s. 429.07. The information from the medical examination must be recorded on the practitioner ' s form or on a form adopted by agency rule. The medical examination form, signed only by the practitioner, must be submitted to the owner or administrator of the facility, who shall use the information contained therein to assist in the determination of the appropriateness of the resident ' s admission to or continued residency in the facility. The medical examination form may only be used to record the practitioner ' s direct observation of the patient at the time of examination and must include the patient ' s medical history. Such form does not guarantee admission to, continued residency in, or the delivery of services at the facility and must be used only as an informative tool to assist in the determination of the appropriateness of the resident ' s admission to or continued residency in the facility. The medical examination form, reflecting the resident ' s condition on the date the examination is performed, becomes a permanent part of the facility ' s record of the resident and must be	{A 008}		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{A 008}	Continued From page 1 made available to the agency during inspection or upon request. An assessment that has been completed through the Comprehensive Assessment and Review for Long-Term Care Services (CARES) Program fulfills the requirements for a medical examination under this subsection and s. 429.07(3)(b)6. (6) Any resident accepted in a facility and placed by the Department of Children and Families must have been examined by medical personnel within 30 days before placement in the facility. The examination must include an assessment of the appropriateness of placement in a facility. The findings of this examination must be recorded on the examination form provided by the agency. The completed form must accompany the resident and be submitted to the facility owner or administrator. Additionally, in the case of a mental health resident, the Department of Children and Families must provide documentation that the individual has been assessed by a psychiatrist, clinical psychologist, clinical social worker, or nurse, or an individual who is supervised by one of these professionals, and determined to be appropriate to reside in an assisted living facility. The documentation must be in the facility within 30 days after the mental health resident has been admitted to the facility. An evaluation completed upon discharge from a state mental hospital meets the requirements of this subsection related to appropriateness for placement as a mental health resident provided that it was completed within 90 days prior to admission to the facility. The Department of Children and Families shall provide to the facility administrator any information about the resident which would help the administrator meet his or her responsibilities under subsection (1). Further, Department of Children and Families personnel	{A 008}			

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{A 008}	Continued From page 2 shall explain to the facility operator any special needs of the resident and advise the operator whom to call should problems arise. The Department of Children and Families shall advise and assist the facility administrator when the special needs of residents who are recipients of _____ require such assistance. 59A-36.006 (2) HEALTH ASSESSMENT. As part of the admission criteria, an individual must undergo a _____ to _____ medical examination completed by a health care provider as specified in either paragraph (a) or (b) of this subsection. (a) A medical examination completed within 60 calendar days before the individual's admission to a facility pursuant to section 429.26(4), F.S. The examination must address the following: 1. The physical and mental status of the resident, including the identification of any health-related problems and functional limitations, 2. An evaluation of whether the individual will require supervision or assistance with the activities of daily living, 3. Any nursing or _____ services required by the individual, 4. Any special diet required by the individual, 5. A list of current medications prescribed, and whether the individual will require any assistance with the administration of medication, 6. Whether the individual has signs or symptoms of _____ or any other communicable _____, which are likely to be transmitted to other residents or staff, 7. A statement on the day of the examination that, in the opinion of the examining health care provider, the individual's needs can be met in an	{A 008}			

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{A 008}	Continued From page 3 assisted living facility; and, 8. The date of the examination, and the name, signature, address, telephone number, and license number of the examining health care provider. The medical examination may be conducted by a health care provider licensed under chapter 458, 459 or 464, F.S. (b) A medical examination completed after the resident's admission to the facility within 30 calendar days of the admission date. The examination must be recorded on AHCA Form 1823, Resident Health Assessment for Assisted Living Facilities, _____, which is incorporated by reference and available online at: http://www.flrules.org/Gateway/reference.asp?No=Ref-09170 . Faxed or electronic copies of the completed form are acceptable. The form must be completed as instructed. 1. Items on the form that have been omitted by the health care provider during the examination may be obtained by the facility either orally or in writing from the health care provider. 2. Omitted information must be documented in the resident's record. Information received orally must include the name of the health care provider, the name of the facility staff recording the information, and the date the information was provided. 3. Electronic documentation may be used in place of completing the section on AHCA Form 1823 referencing Services Offered or Arranged by the Facility for the Resident. The electronic documentation must include all of the elements described in this section of AHCA Form 1823. (c) Any information required by paragraph (a), that is not contained in the medical examination report conducted before the individual's admission to the facility must be obtained by the administrator using AHCA Form 1823 within 30	{A 008}			

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{A 008}	Continued From page 4 days after admission. (d) Medical examinations of residents placed by the department, by the Department of Children and Families, or by an agency under contract with either department must be conducted within 30 days before placement in the facility and recorded on AHCA Form 1823 described in paragraph (b). (e) An assessment that has been conducted through the Comprehensive, Assessment, Review and Evaluation for Long-Term Care Services (CARES) program may be substituted for the medical examination requirements of section 429.26, F.S. and this rule. (f) Any orders issued by the health care provider conducting the medical examination for medications, nursing, therapeutic diets, or other services to be provided or supervised by the facility may be attached to the health assessment. A health care provider may attach a DH Form 1896, Florida Form, for residents who do not wish _____ to be administered in the case of _____ or _____. (g) A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to section 415.105 or 415.1051, F.S., is exempt from the examination requirements of this subsection for up to 30 days. However, a resident accepted for temporary emergency placement must be entered on the facility's admission and discharge log and counted in the facility census. A facility may not exceed its licensed capacity in order to accept such a resident. A medical examination must be conducted on any temporary emergency placement resident accepted for regular admission.	{A 008}		

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{A 008}	Continued From page 5 This Statute or Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure that 1 of 10 sampled resident records (#1) contained a completed health assessment (AHCA form 1823). Findings: Review of the record for resident #1, revealed a health assessment dated The assessment documented diagnoses including replacement. The form indicated she used a walker for ambulation. She was assessed to require supervision with bathing and and was independent with all other activities of daily living. On page 2 of the assessment, the question if the resident's needs could be met in an assisted living facility was left blank. On page 4, it was documented she required assistance with self-administration of her medications, and also that she was able to administer medications without assistance. (Photographic evidence obtained) On at 12:30PM, the nursing director confirmed the findings. Class III	{A 008}			
{A 025} SS=D	429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision 429.26 (7) The facility shall notify a licensed physician when a resident exhibits signs of or or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to	{A 025}			

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{A 025}	Continued From page 6 such _____ or _____. The notification must occur within 30 days after the acknowledgment of such signs by facility staff. If an underlying condition is determined to exist, the facility must notify the resident's representative or designee of the need for health care services and must assist in making _____ for the necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident's representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition. 59A-36.007 An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility. (1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following: (a) Monitoring of the quantity and quality of resident diets in accordance with rule 59A-36.012, F.A.C. (b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident. (c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community. (d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case manager if the resident exhibits a significant change. (e) Contacting the resident's family, guardian,	{A 025}			

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{A 025}	Continued From page 7 health care surrogate, or case manager if the resident is discharged or moves out. (f) Maintaining a written record, updated as needed, of any significant changes, any illnesses that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of additional services. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on observation, resident record review, and interview, the facility failed to provide care and services to meet the needs of the residents and did not: 1) follow a healthcare provider's order for medications for 4 of 10 sampled residents (# 2, 7, 8 and 13). Findings: Resident record review for resident # 7 revealed a health assessment report dated _____ that listed diagnoses of _____ replacement - right and needed assistance with self-administration of medications. The MOR listed diagnoses of _____ high _____ and _____ The _____ MOR listed Carvidol 12.5 mg twice daily- hold for _____ () less than 110 or _____ rate less () than 60 at daily at 9 AM and 8 PM. On _____ at 8 PM the _____ was _____ and _____ ; the medication was marked as "DNG". _____ 5 mg one at bedtime (8 PM) hold for less than 110 or _____ On _____	{A 025}		

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{A 025}	Continued From page 8 ... the ... was ... and ... yet the medication was marked "DNG". ... 10 mg one daily at 8 AM was blank on ... on ... medication was marked as "DNG". The MOR indicated not given "low", ... "calling pharmacy to get eta of med". The medication ... was held, although there were no orders with parameters to hold the medication. The continued review revealed no evidence the healthcare provider and responsible party were made aware the resident did not get her medications as ordered, as they were not available. 2. Resident # 8 had a health assessment dated that listed osteo ..., high ..., and ... She needed assistance with self-administration of medications. The ... listed Centrum multi gummies and was marked "DNG" on ..., 10/26, ..., and ... and yet given on ... and ... The entries on the MOR indicated on ... "contacted pharmacy", "given", ..., "awaiting pharmacy/nurse aware", ..., "given". The continued review revealed no evidence the healthcare provider and responsible party were made aware the resident did not get her medications as ordered, as they were not available. In an interview on ... at 11:30 with the administrator who confirmed the findings and	{A 025}			

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{A 025}	Continued From page 9 added the facility had some issues with the pharmacy and the medication refills. 3. Review of the record for resident #2 revealed an admission date of . Her health assessment (AHCA form 1823) was dated and documented diagnoses including . . She was noted to have moderate to severe . with decreased range of mobility with and . She was assessed to be alert and able to make her needs known. She required assistance with activities of daily living (ADLs). Review of the eMOR for . for resident #2 revealed: . 88mcg, take one daily at 6:00 AM. On several dates in the medication was marked with "other." Review of the comments section of the eMOR revealed . was given more than one hour prior to 6:00AM or more than one hour after 6:00AM. The medication was given on . at 8:49AM, on 10/ 27 at 8:11AM, on 10/ 29 at 4:38AM, on 10/30 at 7:38AM, & on 10/31 at 8:06AM. All of these were notes with a comment of "1." . D, 50mcg, take on capsule daily at 8:00 AM was noted to have been ordered on . On . it was marked as given. On . it was marked with "DNG" (drug not given), with at note at 7:45 AM indicating "awaiting delivery/nurse aware." . E, 400-unit capsule, take on capsule daily at 8:00 AM was noted to have been ordered on . On . it was marked as given. On . it was marked with "DNG" (drug not given), with at note at 7:45 AM indicating "awaiting delivery/nurse aware."	{A 025}		

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{A 025}	Continued From page 10 Urea external cream 20%, 1 disk two times per day at 8:00 AM and 9:00 PM was noted to be blank on _____ at 9PM and _____ at 9PM with no explanation documented. This medication was marked "DNG" for the 9PM dose on _____, both doses on _____ and the 9PM dose on _____ but was marked as given at 8:00AM on _____. The notes documented "out awaiting pharmacy" on _____, "nurse aware" at 9PM on _____ (Photographic evidence obtained) On _____ at 1:20 PM, the nursing director said the _____ D & E and urea cream have still not been received from the resident's pharmacy and confirmed the eMOR was incorrect. She also stated she did not know why a "1" was noted for the _____ doses given late or early and would reeducate the staff. 4. Review of the record for resident #13 revealed a health assessment dated _____. Diagnoses included _____, type 2, _____, with history of _____, _____, _____, and dyslipidemia. She required assistance with self-administration of medications. Review of the eMOR for _____ revealed multiple medications not available or given outside the 1-hour time window allowed for medications with specific dosage times. 20mg, one tablet daily at 6:30 AM. This medication was noted to have been given more than one hour late on _____, 29, 30 & 31. 75mcg, one tablet daily before a meal at 6:00 AM. This medication was noted to have been given more than one hour late on _____, 27, 29, 30 & 31. 20mg, one tablet daily at 6:30 AM.	{A 025}	

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{A 025}	Continued From page 11 This medication was noted to have more than one hour late on _____, 27, 29, 30 & 31. (Photographic evidence obtained) On _____ at 1:20PM the nursing director confirmed the medications for resident #13 were given outside the 1-hour window allowed. Class III	{A 025}			
{A 032} SS=D	59A-36.007(8) FAC Resident Care - Elopement Standards 59A-36.007 (8) ELOPEMENT STANDARDS. (a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days. 1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c).	{A 032}			

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{A 032}	Continued From page 12 F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times. 2. The facility must have a photo identification of at risk residents on file that is accessible to all facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative. (b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for: 1. An immediate search of the facility and premises, 2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities, 3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and, 4. The continued care of all residents within the facility in the event of an elopement. (c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to sections 429.41(1)(a)3. and 429.41(1)(i), F.S. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED	{A 032}		

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{A 032}	Continued From page 13 Based on observation, facility record review and interview, the facility failed to: 1) Ensure all residents at risk for elopement had identification on their persons that included their name and the facility's name, address, and telephone number, 2) ensure the facility made, at minimum, a daily attempt to verify identification (ID) was on each at risk resident, as required in 429.41(1)(a)3 and 429.41(1)(1) F.S. Findings: On at 10:00AM, the administrator stated that all residents in the memory care unit were considered to be at risk for elopement and all wore identification 1) Observation during a tour of the memory care unit on at 10:30AM with the nursing director, she identified all 19 current residents in the memory care unit. Seven (7) residents were found to not have any identification on them at the time of the tour. (#3, 9, 10, 11, 14, 15, 16) On at 10:40 AM, the nursing director confirmed 5 residents were not wearing identification. 2) Review of the eMOR for resident #14 did not find an entry for an ID check on the form. No evidence was found in his record that ID checks were being performed since his admission to the memory care unit on Review of the eMOR for resident #16 found the ID was checked at 8 AM on, but not on any other days in There were not notes found indicating why the check was not done. (Photographic evidence obtained)	{A 032}		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11967587	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 11/03/2021
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

BRENNITY AT MELBOURNE (THE)

**7365 ORCHESTRA LN
MELBOURNE, FL 32940**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{A 032}	Continued From page 14 On at 12:45 PM, the nursing director stated resident #14 was admitted to the memory care unit on , but as of they had not yet ordered ID bracelet or made a temporary ID for him. She confirmed the documentation to check for ID for residents #11 & 16 was incomplete. Class III	{A 032}		
{A 054} SS=D	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take	{A 054}		

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{A 054}	Continued From page 15 medication as prescribed, or medication errors. (c) For medications that serve as chemical _____, the facility must, pursuant to section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on observations, record reviews and interviews the facility failed to maintain an up to date and accurate Medication Observation Record (MOR) for 3 of 10 sampled resident (#2, 8 and 13). Findings: 1. Resident #8 had a health assessment dated _____ that listed osteo _____, high _____, and _____. She needed assistance with self administration of medications. The _____ listed Centrum multi gummies and was marked drug not given "DNG" on _____, 10,26, _____ and _____ and yet given on _____, and _____. The entries on the MOR indicated on _____ "contacted pharmacy", "given", _____ "awaiting pharmacy/nurse aware", "given". 2. Review of the record for resident #2 revealed an admission date of _____. Her health assessment (AHCA form 1823) was dated _____ and documented diagnoses including _____, _____. She was noted to have moderate to severe _____ with decreased range of mobility with _____ and _____. She was assessed to be alert and able to make	{A 054}	

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{A 054}	Continued From page 16 her needs known. She required assistance with activities of daily living (ADLs). Review of the eMOR for _____ for resident #2 revealed: _____ 88 mcg, take one daily at 6:00 AM. On several dates in _____ the medication was marked with "other." Review of the comments section of the eMOR revealed _____ was given more than one hour prior to 6:00 AM or more than one hour after 6:00 AM. The medication was given on _____ at 8:49AM, on 10/ 27 at 8:11 AM, on 10/ 29 at 4:38 AM, on _____ at 7:38 AM, & on _____ at 8:06 AM. All of these were notes with a comment of "1." D, 50 mcg, take on capsule daily at 8:00 AM was noted to have been ordered on _____. On _____ it was marked as given. On _____ it was marked with "DNG" (drug not given), with at note at 7:45 AM indicating "awaiting delivery/nurse aware." E, 400-unit capsule, take on capsule daily at 8:00 AM was noted to have been ordered on _____. On _____ it was marked as given. On _____ it was marked with "DNG" (drug not given), with at note at 7:45 AM indicating "awaiting delivery/nurse aware." Urea external cream 20%, 1 disk two times per day at 8:00 AM and 9:00 PM was noted to be blank on _____ at 9 PM and _____ at 9 PM with no explanation documented. This medication was marked "DNG" for the 9 PM dose on _____, both doses on _____ and the 9 PM dose on _____ but was marked as given at 8:00 AM on _____. The notes documented "out awaiting pharmacy" on _____, "nurse aware" at 9 PM on _____. (Photographic evidence obtained) On _____ at 1:20 PM, the nursing director said the _____ D & E and urea cream have still not	{A 054}			

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{A 054}	Continued From page 17 been received from the resident's pharmacy and confirmed the eMOR was incorrect. She also stated she did not know why a "1" was noted for the _____ doses given late or early and would reeducate the staff. 3. Review of the record for resident #13 revealed a health assessment dated _____. Diagnoses included _____, type 2, _____, with history of _____, _____, and dyslipidemia. She required assistance with self-administration of medications. Review of the eMOR for _____ revealed multiple medications not available or given outside the 1-hour time window allowed for medications with specific dosage times. _____ 20 mg, one tablet daily at 6:30 AM. This medication was noted to have been given more than one hour late on _____, 29, 30 & 31. _____ 75 mcg, one tablet daily before a meal at 6:00 AM. This medication was noted to have been given more than one hour late on _____, 27, 29, 30 & 31. _____ 20 mg, one tablet daily at 6:30 AM. This medication was noted to have more than one hour late on _____, 27, 29, 30 & 31. (Photographic evidence obtained) On _____ at 1:20 PM the nursing director confirmed the medications were given outside the 1-hour window allowed. Class III	{A 054}	

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{A 081}	Continued From page 18	{A 081}		
{A 081} SS=D	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52(1) (1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the	{A 081}		

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{A 081}	Continued From page 19 employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to blood-borne pathogens, may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the	{A 081}		

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{A 081}	Continued From page 20 following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident neglect, and The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on observations, record review and interview the facility failed to ensure 3 of 8 staff (D	{A 081}			

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{A 081}	Continued From page 21 H, and I) received a pre-service orientation that included residents' rights. Findings: Individual personnel record review revealed: Staff D -had a preservice orientation certificate dated that listed chain of command, license services and type, staff roles, adverse incidents, emergency procedure /emergency evacuation. Staff H -had a preservice orientation certificate dated that listed chain of command, license services and type, staff roles, adverse incidents, emergency procedure /emergency evacuation. Staff I - had a preservice orientation certificate dated that listed chain of command, license services and type, staff roles, adverse incidents, emergency procedure /emergency evacuation. There was no evidence to confirm that preservice orientation included resident's right, as required. In an interview with the administrator on /2921 at 1:30 PM who said all the certificates were the same, residents rights training was given but separately. Class III	{A 081}			
{A 160} SS=D	59A-36.015(1) FAC Records - Facility The facility must maintain required records in a manner that makes such records readily available	{A 160}			

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{A 160}	Continued From page 22 at the licensee's physical address for review by a legally authorized entity. If records are maintained in an electronic format, facility staff must be readily available to access the data and produce the requested information. For purposes of this section, "readily available" means the ability to immediately produce documents, records, or other such data, either in electronic or paper format, upon request. (1) FACILITY RECORDS. Facility records must include: (a) The facility's license displayed in a conspicuous and public place within the facility. (b) An up-to-date admission and discharge log listing the names of all residents and each resident's: 1. Date of admission, the facility or place from which the resident was admitted, and if applicable, a notation indicating that the resident was admitted with a _____; and, 2. Date of discharge, reason for discharge, and identification of the facility or home address to which the resident was discharged. Readmission of a resident to the facility after discharge requires a new entry in the log. Discharge of a resident is not required if the facility is holding a bed for a resident who is out of the facility but intending to return pursuant to rule 59A-36.018, F.A.C. If the resident dies while in the care of the facility, the log must indicate the date of _____. (c) A log listing the names of all temporary emergency placement and respite care residents if not included on the log described in paragraph (b). (d) The facility's emergency management plan, with documentation of review and approval by the county emergency management agency, as described in rule 59A-36.019, F.A.C., that must be readily available by facility staff.	{A 160}			

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{A 160}	Continued From page 23 (e) The facility's liability insurance policy required in rule 59A-36.013, F.A.C. (f) For facilities that have a surety bond, a copy of the surety bond currently in effect as required by rule 59A-36.013, F.A.C. (g) The admission package presented to new or prospective residents (less the resident's contract) described in rule 59A-36.006, F.A.C. (h) If the facility advertises that it provides special care for persons with 's or related , a copy of all such facility advertisements as required by section 429.177, F.S. (i) A grievance procedure for receiving and responding to resident complaints and recommendations as described in rule 59A-36.007, F.A.C. (j) All food service records required in rule 59A-36.012, F.A.C., including menus planned and served and county health department inspection reports. Facilities that contract for food services, must include a copy of the contract for food services and the food service contractor's license or certificate to operate. (k) All fire safety inspection reports issued by the local authority or the State Fire Marshal pursuant to section 429.41, F.S., and rule chapter 69A-40, F.A.C., issued within the last 2 years. (l) All sanitation inspection reports issued by the county health department pursuant to section 381.031, F.S., and chapter 64E-12, F.A.C., issued within the last 2 years. (m) Pursuant to section 429.35, F.S., all completed survey, inspection and complaint investigation reports, and notices of sanctions and moratoriums issued by the agency within the last 5 years. (n) The facility's resident elopement response policies and procedures.	{A 160}			

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{A 160}	Continued From page 24 (o) The facility's documented resident elopement response drills. (p) For facilities licensed as limited mental health, extended congregate care, or limited nursing services, records required as stated in rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on record review and interview, the facility failed to ensure a complete and accurate admission-discharge log was maintained. Findings: Review of the admission-discharge log found the log did not contain any entry for resident #4. Review of the closed record for resident #4 revealed an admission date of _____ and a discharge date of _____. (Photographic evidence obtained) On _____ at 10:30 AM, the administrator confirmed the findings. Class III	{A 160}			
{AE206} SS=D	59A-36.021(6) FAC ECC - Service Plans (6) SERVICE PLANS. (a) Before receiving services, the extended congregate care administrator or manager must develop a preliminary service plan that includes an assessment of whether the resident meets the	{AE206}			

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{AE206}	Continued From page 25 facility's residency criteria, an appraisal of the resident's unique physical, , , and social needs and preferences, and an evaluation of the facility's ability to meet the resident's needs. (b) Within 14 days of receiving services, the extended congregate care administrator or manager must coordinate the development of a written service plan that takes into account the resident's health assessment obtained pursuant to subsection (6); the resident's unique physical, , , and social needs and preferences; and how the facility will meet the resident's needs including the following if required: 1. Health monitoring, 2. Assistance with personal care services, 3. Nursing services, 4. Supervision, 5. Special diets, 6. Ancillary services, 7. The provision of other services such as transportation and supportive services; and, 8. The manner of service provision, and identification of service providers, including family and friends, in keeping with resident preferences. (c) Pursuant to the definitions of "shared responsibility" and "managed risk" as provided in section 429.02, F.S., the service plan must be developed and agreed upon by the resident or the resident's representative or designee, surrogate, guardian, or attorney-in-fact, and must reflect the responsibility and right of the resident to consider options and assume risks when making choices pertaining to the resident's service needs and preferences. (d) The service plan must be reviewed and updated quarterly to reflect any changes in the manner of service provision, accommodate any changes in the resident's physical or mental	{AE206}		

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{AE206}	Continued From page 26 status, or pursuant to recommendations for modifications in the resident's care as documented in the nursing assessment. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on interviews and record review the facility failed to ensure the Extended Congregate Care (ECC) service plan was developed and agreed upon by the resident or the resident's representative for 1 resident who required ECC services (#2). Findings: On at 10:30 AM, the administrator stated resident #2 was receiving ECC services. Review of the record for resident #2 revealed an admission date of An ECC service plan was found which noted services for care. The plan was dated and signed by the ECC supervisor on The form contained a place for the resident or their responsible party to sign and date they were in agreement with the plan. This section was blank and not signed by the resident. (Photographic evidence obtained) On at 11:45AM the ECC supervisor stated she had discussed the plan with the resident but confirmed the resident had not signed the plan to indicate her acceptance of the ECC service plan. Class III	{AE206}		