

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911279	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED R 01/11/2022
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

SWEE WATER OF ORLANDO

**8207 FOREST CITY ROAD
ORLANDO, FL 32810**

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{A 000}	Initial Comments A revisit to the re-licensure survey and an control monitoring visit were conducted at Sweet Water of Orlando on The facility had uncorrected deficiencies at the time of the survey.	{A 000}		
{A 026} SS=D	59A-36.007(2) FAC Resident Care - Social & Leisure Activities (2) SOCIAL AND LEISURE ACTIVITIES. Residents shall be encouraged to participate in social, recreational, educational and other activities within the facility and the community. (a) The facility must provide an ongoing activities program. The program must provide diversified individual and group activities in keeping with each resident's needs, abilities, and interests. (b) The facility must consult with the residents in selecting, planning, and scheduling activities. The facility must demonstrate residents' participation through one or more of the following methods: resident meetings, committees, a resident council, a monitored suggestion box, group discussions, questionnaires, or any other form of communication appropriate to the size of the facility. (c) Scheduled activities must be available at least 6 days a week for a total of not less than 12 hours per week. Watching television is not an activity for the purpose of meeting the 12 hours per week of scheduled activities unless the television program is a special one-time event of special interest to residents of the facility. A facility whose residents choose to attend day programs conducted at adult day care centers, senior centers, mental health centers, or other day programs may count those attendance hours towards the required 12 hours per week of scheduled activities. An activities calendar must	{A 026}		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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{A 026}	Continued From page 1 be posted in common areas where residents normally congregate. (d) If residents assist in planning a special activity such as an outing, seasonal festivity, or an excursion, up to 3 hours may be counted toward the required activity time. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on review of the facility's activities calendar, record reviews, and interviews, the facility failed to provide diversified individual and group activities keeping with each resident's needs, abilities, and interests and failed to consult with the residents in selecting, planning, and scheduling activities. Findings: Review of the facility's posted activities calendar revealed the following same activities were scheduled every week: Monday- painting with resident #3 and bingo. Tuesday- bingo and making tacos. Wednesday- Jewelry making, bingo, and special treat. Thursday- creating arts and crafts. Friday and Saturday- movie night. Sunday- church. On at 10:03 a.m., resident #8 said activities included bingo and painting and she'd not been spoken with regarding activity suggestions. She was given a book yesterday that contained puzzle type activities. On at 10:25 a.m., resident #1 said there remained a lack of activities.	{A 026}			

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{A 026}	Continued From page 2 On at 10:28 a.m., resident #6 said activities were arts and crafts and bingo. She also watched TV and did scrap booking. She was given a book yesterday that contained activities. On at 10:31 a.m., resident #9 said activities were crafts and bingo. She was unaware of any meetings held to discuss activities. On at 10:36 a.m. resident #7 said she was given a book yesterday that contained activities. She said bingo and movie activities were on the calendar but were not always done. On at 10:49 a.m. resident #3 said activities were crafts. She said the activities director had to help in other areas of the facility. She was unaware of an activity related to facility meeting regarding activities. On at 2 p.m., the activities director said she was working as a resident caregiver on that day. She said she tried to do the scheduled activities between providing resident care. She said her shift ended at 3 p.m. so she would leave cards and dominos out for the residents to play with. She said the scheduled activities and times were decided by her, and not by the residents. She said an activity she'd recently begun was special treats, such as ice cream. She said a meeting was held with the residents around Thanksgiving. She said her method of involving the residents with participating in making choices about the activities was waiting until they showed up for the scheduled activity and asking them if they wanted to do something else. The meeting minutes she provided was dated	{A 026}		

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{A 026}	Continued From page 3 ... and revealed documentation that indicated the residents said they wanted more times with activities and more games. They enjoyed what they were doing but wanted more games. They wanted to go ... to more exercises, wanted to go on outings or for walks outside. When asked whether any of the requests were implemented, both the activities director and the operations manager said they were working on making space changes within the dining room area to allow for exercises. The activities director pointed out some games that were present in the front lobby of the facility and said the residents were able to go outside of the facility, but she was uncomfortable with them going for walks without her. Class III	{A 026}			
{A 054} SS=D	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is	{A 054}			

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{A 054}	Continued From page 4 offered or administered and include: 1. The name of the resident and any known _____ the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical _____, the facility must, pursuant to Section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on record reviews and interview, the facility failed to ensure a Medication Observation Record (MOR) was properly updated for 1 of 3 sampled residents who received assistance with self-administration of medications (#8). Findings: Review of resident #8's medications on _____ revealed her prescribed _____ cream was not available. However, review of the resident's _____ MOR revealed staff A signed that she applied the cream on that morning at 8 a.m. On _____ at 1 p.m., staff A confirmed the findings and said that she signed the 8 a.m. entry before applying the cream but when she looked in the med cart, the cream was not available. By signing the MOR before applying the cream, staff A did not properly update the MOR.	{A 054}			

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{A 054}	Continued From page 5	{A 054}		
	Class III			
{A 056} SS=D	59A-36.008(7) FAC Medication - Labeling and Orders (7) MEDICATION LABELING AND ORDERS. (a) The facility may not store prescription drugs for self-administration, assistance with self-administration, or administration unless they are properly labeled and dispensed in accordance with Chapters 465 and 499, F.S., and Rule 64B16-28.108, F.A.C. If a customized patient medication package is prepared for a resident, and separated into individual medicinal drug containers, then the following information must be recorded on each individual container: 1. The resident's name; and, 2. The identification of each medicinal drug in the container. (b) Except with respect to the use of pill organizers as described in subsection (2), no individual other than a pharmacist may transfer medications from one storage container to another. (c) If the directions for use are "as needed" or "as directed," the health care provider must be contacted and requested to provide revised instructions. For an "as needed" prescription, the circumstances under which it would be appropriate for the resident to request the medication and any limitations must be specified; for example, "as needed for . . . , not to exceed 4 tablets per day." The revised instructions, including the date they were obtained from the health care provider and the signature of the staff who obtained them, must be noted in the medication record, or a revised label must be obtained from the pharmacist.	{A 056}		

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{A 056}	Continued From page 6 (d) Any change in directions for use of a medication that the facility is administering or providing assistance with self-administration must be accompanied by a written, faxed, or electronic copy of a medication order issued and signed by the resident's health care provider. The new directions must promptly be recorded in the resident's medication observation record. The facility may then obtain a revised label from the pharmacist or place an "alert" label on the medication container that directs staff to examine the revised directions for use in the medication observation record. (e) A nurse may take a medication order by telephone. Such order must be promptly documented in the resident's medication observation record. The facility must obtain a written medication order from the health care provider within 10 working days. A faxed or electronic copy of a signed order is acceptable. (f) The facility must make every reasonable effort to ensure that prescriptions for residents who receive assistance with self-administration of medication or medication administration are filled or refilled in a timely manner. (g) Pursuant to Section 465.0276(5), F.S., and Rule 61N-1.006, F.A.C., sample or complimentary prescription drugs that are dispensed by a health care provider, must be kept in their original manufacturer's packaging, which must include the practitioner's name, the resident's name for whom they were dispensed, and the date they were dispensed. If the sample or complimentary prescription drugs are not dispensed in the manufacturer's labeled package, they must be kept in a container that bears a label containing the following: 1. Practitioner's name, 2. Resident's name,	{A 056}			

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{A 056}	Continued From page 7 3. Date dispensed, 4. Name and strength of the drug, 5. Directions for use; and, 6. Expiration date. (h) Pursuant to Section 465.0276(2)(c), F.S., before dispensing any sample or complimentary prescription drug, the resident's health care provider must provide the resident with a written prescription, or a faxed or electronic copy of such order. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on record reviews and interviews, the facility failed to make every reasonable effort to ensure a medication was refilled in a timely manner for 1 of 3 sampled residents who received assistance with self-administration of medications (#8). Findings: Review of resident #8's 1823, dated _____, revealed the resident's diagnoses included _____, lumbago with _____, _____, type 2, _____ and the resident required assistance with self-administration of medications. On _____ at 10:03 a.m., resident #8 said the facility ran out of her _____ cream and it was not available to be applied on that morning. On _____ at 1 p.m., the resident's medications were reviewed with staff A to determine the availability of the cream. Staff A said the cream ran out and was not available to be applied at	{A 056}		

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{A 056}	Continued From page 8 both scheduled times of 8 a.m. and 12 p.m. that day. She said although she had not done so, she was going to call the pharmacy and request a refill. On at 1:10 p.m., the administrator said staff A did not tell her the cream had run out. Continued review of the resident's record revealed it did not contain documentation to indicate the facility made any efforts to obtain a refill of the cream before it ran out. Class III	{A 056}		
{A 081} SS=D	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52(1) (1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice	{A 081}		

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{A 081}	Continued From page 9 training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in _____ control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its _____ control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of	{A 081}			

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{A 081}	Continued From page 10 29 CFR 1910.1030, relating to _____ borne _____, may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident neglect, and _____. The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment.	{A 081}			

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{A 081}	Continued From page 11 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on personnel record reviews and interviews, the facility failed to ensure 3 of 5 sampled staff received the required in-service training as described in 59A-36.011 (-) FAC (C, G & H.) Findings: 1. Review of direct care staff C's personnel record revealed a hire date of On at 2 p.m., the administrator provided agenda meeting notes, dated , that indicated staff C was present for the meeting. The agenda included review of facility emergency procedures, including chain-of-command and staff roles related to emergency situations. However, the documents did not indicate the duration to indicate staff C received, at a minimum, the required 1-hour of training. 2. Review of staff G's personnel record revealed a hire date of The record contained a statement, dated , that indicated staff G completed the 2-hour	{A 081}			

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{A 081}	Continued From page 12 preservice orientation. However, the statement was signed only by staff G and the administrative assistant, and not the administrator as required. On at 1:10 p.m., the administrator confirmed the findings. 3. Review of staff H's personnel record revealed a hire date of The record did not contain documented evidence to indicate staff H received a minimum of 1-hour training on reporting adverse incidents and facility emergency procedures including chain-of-command and staff roles related to emergency evacuation and a minimum of 3-hours training on resident behavior and needs and providing assistance with the activities of daily living. On at 12:30 p.m., the administrative assistant said staff H did not receive the trainings. Class III	{A 081}			