

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910801	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/16/2022
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

WESTMINSTER SUNCOAST

**1095 PINELLAS POINT DR S
SAINT PETERSBURG, FL 33705**

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A 000	Initial Comments A biennial survey, a complaint investigation (complaint number: 2022001129), a generator monitoring, and a revisit to complaint investigation (complaint number: 2021015284) were conducted at Westminster Suncoast on Deficiencies were identified at the time of survey.	A 000		
A 054 SS=D	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known . . . the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical . . . , the facility must, pursuant to Section	A 054		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 054	Continued From page 1 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on record review and interview, the Facility failed to update Medication Observation Records (MORs) immediately each time medications were offered for four (#6, #7, #11, #12) out of four sampled Residents. Findings Included: A review of Resident #6's MORs, conducted on _____, revealed that Resident 6's MORs had medications not documented as given to the Resident for the Resident's prescribed _____ Tab 250mg ER, 2 tabs p.o. daily at bedtime, was not documented as given on _____ at 9pm _____ 10mg Tab, 1 Tab p.o. once daily, was not documented as given on _____ at 9am and on _____ at 9am. A review of Resident #7's MORs, conducted on _____, revealed that Resident 7's MORs had medications not documented as given to the Resident for the Resident's prescribed _____ Tab 25mg, 1 Tab p.o. once daily, was not documented as given on _____ at 10am _____ D3 50mcg Cap/ 2000 units, 1 Caps p.o. once daily, was not documented as given on _____ at 9am. A review of Resident #11's MORs, conducted on _____, revealed that Resident 11's MORs had medications not documented as given to the Resident for the Resident's prescribed _____ 325mg Tab, 1 Tab p.o. once every morning, was	A 054		

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A 054	Continued From page 2 not documented as given on _____ at 9am and at 9am _____ Tab 250mg, 1 Tab p.o. twice daily, was not documented as given on _____ at 9am and _____ at 9am _____ Tab 5mg, 1 Tab p.o. every morning, was not documented as given on _____ and at 9am _____ 37.5mg 1 Tab p.o. once daily, was not documented as given on _____ at 9am. A review of Resident #12's MORs, conducted on 02/016/2022, revealed that Resident 12's MORs had medications not documented as given to the Resident for the Resident's prescribed _____ 0.5mg Tabs, 1 Tab p.o. twice daily, was not documented as given on _____ and on _____ _____ 220mg Tab, 1 Tab p.o. twice daily, medication documented as unavailable from to _____ Tab 10mg, 1 Tab p.o. every morning, medication documented as unavailable from _____ to current. During an interview with the Assisted Living Coordinator, conducted on _____ at 2:30pm, the Assisted Living Coordinator reviewed Residents #6, #7, #11, #12's MORs and agreed that all four MORs had medication documented as not given or as unavailable. Class III	A 054			
A 078 SS=D	59A-36.010(2) FAC Staffing Standards - Staff (2) STAFF.	A 078			

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A 078	Continued From page 3 (a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership. 1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of testing materials satisfies the annual examination requirement. An individual with a positive test must submit a health care provider's statement that the individual does not constitute a risk of 2. If any staff member has, or is suspected of having, a communicable such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable (b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record,	A 078			

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A 078	Continued From page 4 and to report the observations to the resident's health care provider in accordance with this rule chapter. (c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C. (d) An assisted living facility to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents. (e) For facilities with a licensed capacity of 17 or more residents, the facility must: 1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and, 2. Maintain time sheets for all staff. (f) Level 2 background screening must be conducted for staff, including staff by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to obtain evidence that the employees were free from () annually and a one-time statement that the employees were free from communicable from a health care provider for five employees (Executive Director and Staff B, D, E, and F) of five sampled employees. Findings Included: A record review for the Executive Director, conducted on , revealed that the Executive Director did not have a stated that the employee was free from annually as required.	A 078			

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A 078	Continued From page 5 The last evidence that the Executive Director was free from _____ was on _____. The Executive Director was hired on _____. A record review for Staff B, conducted on _____, revealed that Staff B's negative annual _____ were not signed by a health care provider. Staff B was hired on _____. A record review for Staff D, conducted on _____, revealed that Staff D did not have a onetime statement that the employee was free from communicable _____ or that the employee was free from _____ within thirty days of hire. Staff D was hired on _____. A record review for Staff E, conducted on _____, revealed that Staff E's negative annual _____ was not signed by a health care provider. Staff E was hired on _____. A record review for Staff F, conducted on _____, revealed that Staff F's last evidence that the employee was free from _____ was on _____ and this was not signed by a health care provider. Staff F was hired on _____. During an interview with the Executive Director, conducted on _____ at 04:15pm, the Executive Director agreed that herself and Staff B, D, E, and F did not have evidence that they were free from _____ annually and were not signed by a health care provider as required. The Executive Director agreed that Staff D did not have a onetime statement that the employee was free from communicable _____. Class III	A 078		

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A 082 A 082 SS=D	Continued From page 6 59A-36.011(4) FAC Training - / (4) ... (/). Pursuant to section 381.0035, F.S., all facility employees, with the exception of employees subject to the requirements of section 456.033, F.S., must complete a one-time education course on and , including the topics prescribed in the section 381.0035, F.S. New facility staff must obtain the training within 30 days of employment. Documentation of compliance must be maintained in accordance with subsection (12), of this rule. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that employees had the required one-time education course on ... (/) training for three employees (Staff D, E, and F) of four sampled employees within thirty-days of employment. Findings Included: A record review for Staff D, conducted on , revealed that there was no evidence in Staff D's employee record that the employee had completed the required one-time education on / training within thirty days of employment. Staff D was hired on . A record review for Staff E, conducted on , revealed that there was no evidence in Staff E's employee record that the employee had completed the required one-time education on / training within thirty days of employment. Staff E was hired on .	A 082 A 082			

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A 082	Continued From page 7 A record review for Staff F, conducted on _____, revealed that there was no evidence in Staff F's employee record that the employee had completed the required one-time education on _____ training within thirty days of employment. Staff F was hired on _____. During an interview with the Executive Director, conducted on _____ at 04:15pm, the Executive Director agreed that Staff D, E, and F did not have evidence in their employee records that they had completed the required _____ training within thirty days of employment. Class III	A 082		
A 083 SS=D	59A-36.011(5) FAC Training - First Aid and (5) FIRST AID AND _____. A staff member who has completed courses in First Aid and _____ and holds a currently valid card documenting completion of such courses must be in the facility at all times. (a) Documentation that the staff member possess current _____ certification that requires the student to demonstrate, in person, that he or she is able to perform _____ and which is issued by an instructor or training provider that is approved to provide _____ training by the American Red Cross, the American _____ Association, the National Safety Council, or an organization whose training is accredited by the Commission on Accreditation for Pre-Hospital Continuing Education satisfies this requirement. (b) A nurse shall be considered as having met the training requirement for First Aid. An emergency medical technician or paramedic currently	A 083		

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A 083	Continued From page 8 certified under chapter 401, Part III, F.S., shall be considered as having met the training requirements for both First Aid and C.P.R. This Statute or Rule is not met as evidenced by: Based on record review and interview, the Facility failed to provide staff on each shift with training in _____ () as required. Findings Included: Employee record reviews for staff covering all three shifts, conducted on _____, revealed that Staff D, G, and H did not have evidence of training. Staff B's training expired _____, Staff E's training expired _____, Staff F's training expired _____. A review of the staffing schedule, conducted on _____, revealed that Staff F and G worked with a temporary agency staff on the 03:00pm to 11:00pm shift. On _____ for the 03:00pm to 11:00pm shift, Staff G worked with Staff H and a temporary agency staff. On _____ for the 11:00pm to 07:00am shift, Staff H worked with two temporary agency staff. There was no evidence that the temporary agency staff had training. During an interview with the Executive Director, conducted on _____ at 04:15pm, the Executive Director reviewed the schedule and the employee records and agreed that Staff B, D, E, F, G, and H did not have current and active training. Class III	A 083			

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A 086 A 086 SS=D	Continued From page 9 59A-36.011(10) FAC Training - ADRD (10) AND RELATED ("ADRD") TRAINING REQUIREMENTS. Facilities which advertise that they provide special care for persons with ADRD, or who maintain secured areas as described in Chapter 4, Section 464.4.6 of the Florida Building Code, as adopted in rule 61G20-1.001, F.A.C., Florida Building Code Adopted, must ensure that facility staff receive the following training. (a) Facility staff who interact on a daily basis with residents with ADRD but do not provide direct care to such residents and staff who provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment. Completion of the core training program between and shall satisfy this requirement. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. Initial training, entitled " and Related Level I Training," must address the following subject areas: 1. Understanding 's and related 2. Characteristics of 3. Communicating with residents with 's 4. Family issues; 5. Resident environment; and, 6. Ethical issues. (b) Staff who have successfully completed both the initial one hour and continuing three hours of ADRD training pursuant to sections 400.1755, 429.917 and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility and Related	A 086 A 086			

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A 086	Continued From page 10 Level I Training. (c) Facility staff who provide direct care to residents with ADRD must obtain an additional 4 hours of training, entitled " and Related Level II Training," within 9 months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. and Related Level II Training must address the following subject areas as they apply to these : 1. Behavior management, 2. Assistance with ADLs, 3. Activities for residents, 4. Stress management for the care giver; and, 5. Medical information. (d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b) of this subsection, can be found in the document "Training Guidelines for the Special Care of Persons with 's and Related," dated , incorporated by reference, available from the Department of Elder Affairs, 4040 Esplanade Way, Tallahassee, Florida 32399-7000. (e) Direct care staff shall participate in 4 hours of continuing education annually as required under section 429.178, F.S. Continuing education received under this paragraph may be used to meet 3 of the 12 hours of continuing education required by section 429.52, F.S., and subsection (1) of this rule, or 3 of the 6 hours of continuing education for extended congregate care required by subsection (7) of this rule. (f) Facility staff who have only incidental contact with residents with ADRD must receive general written information provided by the facility on	A 086			

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A 086	Continued From page 11 interacting with such residents, as required under section 429.178, F.S., within three (3) months of employment. "Incidental contact" means all staff who neither provide direct care nor are in regular contact with such residents. (g) Persons who seek to provide ADRD training in accordance with this subsection must provide the department or its designee with documentation that they hold a Bachelor's degree from an accredited college or university or hold a license as a registered nurse, and: 1. Have 1 year teaching experience as an educator of caregivers for persons with _____, or related _____, or 2. Three years of practical experience in a program providing care to persons with _____, or related _____, or 3. Completed a specialized training program in the subject matter of this program and have a minimum of two years of practical experience in a program providing care to persons with _____, or related _____. (h) With reference to requirements in paragraph (g), a Master's degree from an accredited college or university in a subject related to the content of this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor's degree referenced in paragraph (g). This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to provide the four-hours required training regarding _____'s _____ and related _____ level-I and level-II (ADRD-1 and ADRD-II) trainings and the four-hours of updates annually for four employees (Executive Director and Staff B, D, and F) of five sampled employees.	A 086		

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A 086	Continued From page 12 Findings Included: A record review for the Executive Director, conducted on _____, revealed that the Executive Director did not have evidence that the employee obtained training for ADRD-I within three months of employment. The Executive Director was hired on _____. A record review for Staff B, conducted on _____, revealed that Staff B did not have evidence that the employee obtained four-hours ADRD update training annually. Staff B completed ADRD-I on _____ and ADRD-II on _____. There were no other ADRD trainings in Staff B's record. Staff B was hired on _____. A record review for Staff D, conducted on _____, revealed that Staff D did not have evidence that the employee completed ADRD-1 within three months of employment and ADRD-II within nine months of employment. Staff D was hired on _____. A record review for Staff F, conducted on _____, revealed that Staff F did not have evidence that the employee completed ADRD-1 within three months of employment. Staff F was hired on _____. During an interview with the Executive Director, conducted on _____ at 04:15pm, the Executive Director agreed that herself, Staff B, D, and F did not have evidence that they had completed all required ADRD trainings. Class III	A 086		

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A 090	Continued From page 13	A 090		
A 090 SS=D	59A-36.011(11) FAC Training - (11) TRAINING. (a) Currently employed facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policies and procedures regarding (b) Newly hired facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policy and procedures regarding within 30 days after employment. (c) Training shall consist of the information included in rule 59A-36.009, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to have evidence that employees received the required one-hour education for () training, regarding the facility's policy and procedures, within thirty days of hire for two employees (Staff D and F) of four sampled employees. Findings Included: A record review for Staff D, conducted on , revealed that there was no evidence in Staff D's employee record that the employee had completed a one-hour required training regarding the facility's policy and procedures within 30-days of employment. Staff D was hired on . A record review for Staff F, conducted on	A 090		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910801	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/16/2022
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

WESTMINSTER SUNCOAST

**1095 PINELLAS POINT DR S
SAINT PETERSBURG, FL 33705**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 090	Continued From page 14 ... revealed that there was no evidence in Staff F's employee record that the employee had completed a one-hour required ... training regarding the facility's policy and procedures within 30-days of employment. Staff F was hired on During an interview with the Executive Director, conducted on ... at 04:15pm, the Executive Director agreed that Staff D and F did not have evidence that they had completed a one-hour required ... Training regarding the Facility's policy and procedures within thirty-days of employment. Class III	A 090		
A 161 SS=D	429.275(2) FS; 59A-36.015(2) FAC Records - Staff 429.275 (2) The administrator or owner of a facility shall maintain personnel records for each staff member which contain, at a minimum, documentation of background screening, if applicable, documentation of compliance with all training requirements of this part or applicable rule, and a copy of all licenses or certification held by each staff who performs services for which licensure or certification is required under this part or rule. 59A-36.015 (2) STAFF RECORDS. (a) Personnel records for each staff member must contain, at a minimum, a copy of the employment application, with references furnished, and documentation verifying freedom from signs or symptoms of communicable	A 161		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910801	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/16/2022
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A 161	Continued From page 15 In addition, records must contain the following, as applicable: 1. Documentation of compliance with all staff training and continuing education required by rule 59A-36.011, F.A.C., 2. Copies of all licenses or certifications for all staff providing services that require licensing or certification, 3. Documentation of compliance with level 2 background screening for all staff subject to screening requirements as specified in section 429.174, F.S., and rule 59A-36.010, F.A.C., 4. For facilities with a licensed capacity of 17 or more residents, a copy of the job description given to each staff member pursuant to rule 59A-36.010, F.A.C., 5. Documentation verifying direct care staff and administrator participation in resident elopement drills pursuant to paragraph 59A-36.007(8)(c), F.A.C. (b) The facility is not required to maintain personnel records for staff provided by a licensed staffing agency or staff employed by an entity _____ to provide direct or indirect services to residents and the facility. However, the facility must maintain a copy of the contract between the facility and the staffing agency or contractor as described in rule 59A-36.010, F.A.C. (c) The facility must maintain the written work schedules and staff time sheets for the most current 6 months as required by rule 59A-36.010, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to maintain personnel records with an application that included references for two employees (Staff D and E) of five sampled employee.	A 161		

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910801	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 02/16/2022
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A 161	Continued From page 16 Findings Included: A record review for Staff D, conducted on _____, revealed that Staff D's employee record did not include an application with references. Staff D was hired on _____. A record review for Staff E, conducted on _____, revealed that Staff E's employee record did not include an application with references. Staff E was hired on _____. During an interview with the Executive Director, conducted on _____ at 04:15pm, the Executive Director agreed that Staff D and E's employee records did not include an application and references for the employees. Class III	A 161		