

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964831	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/08/2022
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

ARBOR OAKS AT TYRONE

**1701 68 STREET, NORTH
SAINT PETERSBURG, FL 33710**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
CZ816	408.809(2) 435.05(2) 59A-35.090(2d-3b) Background Screening-Compliance Attestation 408.809 Background screening; prohibited offenses.- (2) Every 5 years following his or her licensure, employment, or entry into a contract in a capacity that under subsection (1) would require level 2 background screening under chapter 435, each such person must submit to level 2 background rescreening as a condition of retaining such license or continuing in such employment or contractual status. For any such rescreening, the agency shall request the Department of Law Enforcement to forward the person's _____ to the Federal Bureau of Investigation for a national criminal history record check unless the person's _____ are enrolled in the Federal Bureau of Investigation's national retained print _____ notification program. If the _____ of such a person are not retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h), the person must submit _____ electronically to the Department of Law Enforcement for state processing, and the Department of Law Enforcement shall forward the _____ to the Federal Bureau of Investigation for a national criminal history record check. The _____ shall be retained by the Department of Law Enforcement under s. 943.05(2)(g) and (h) and enrolled in the national retained print _____ notification program when the Department of Law Enforcement begins participation in the program. The cost of the state and national criminal history records checks required by level 2 screening may be borne by the licensee or the person _____. The agency may accept as satisfying the requirements of this section proof of compliance with level 2 screening standards submitted within the previous 5 years to meet any provider or	CZ816		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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CZ816	Continued From page 1 professional licensure requirements of the Department of Financial Services for an applicant for a certificate of authority or provisional certificate of authority to operate a continuing care retirement community under chapter 651, provided that: (a) The screening standards and disqualifying offenses for the prior screening are equivalent to those specified in s. 435.04 and this section; (b) The person subject to screening has not had a break in service from a position that requires level 2 screening for more than 90 days; and (c) Such proof is accompanied, under penalty of perjury, by an attestation of compliance with chapter 435 and this section using forms provided by the agency. 435.05 Requirements for covered employees and employers.-Except as otherwise provided by law, the following requirements apply to covered employees and employers: (2) Every employee must attest, subject to penalty of perjury, to meeting the requirements for qualifying for employment pursuant to this chapter and agreeing to inform the employer immediately if _____ for any of the disqualifying offenses while employed by the employer. 59A-35.090 Background Screening. (2) Processing Screening Requests, Required Documents and Fees. (d) An Attestation of Compliance with Background Screening Requirements, AHCA Form 3100-0008, _____, herein incorporated by reference, available at http://www.flrules.org/Gateway/reference.asp?No=Ref-09106, and available from the Agency for Health Care Administration at: http://ahca.myflorida.com/MCHQ/Central_Service	CZ816			

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CZ816	Continued From page 2 s/Background_Screening/Regulations_Forms.sht ml. This form must be completed by the individual and retained by the provider upon hire to attest that they meet the requirements for qualifying for employment, they have not been unemployed for more than 90 days from a position that requires Level 2 screening, and they agree to inform the employer immediately if _____ for any disqualifying offense. (e) An administrator or chief financial officer must be screened and qualified prior to _____ to the position. (3) Results of Screening and Notification. (a) Final results of background screening requests will be provided through the Agency's secure website that may be accessed by all health care providers applying for or actively licensed through the Agency that are registered with the Care Provider Background Screening Clearinghouse. The secure website is located at: apps.ahca.myflorida.com/SingleSignOnPortal. (b) If a Level 2 criminal history is incomplete, a certified letter will be sent to the individual being screened requesting the _____ report and court disposition information. If the letter is returned unclaimed, a copy of the letter will be sent by regular mail. Pursuant to Section 435.05(1)(d), F.S., the missing information must be filed with the Agency within 30 days of the Agency's request or the individual is subject to disqualification in accordance with Section 435.06(3), F.S. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that an Attestation of Compliance was signed every five years with background screening for one employee (Staff B) of four sampled employees.	CZ816			

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CZ816	Continued From page 3 Findings Included: A record review for Staff B, conducted on _____, revealed that Staff B signed an Attestation of Compliance on _____ which was greater than five years ago. Staff B did not have another signed Attestation in his record. Staff B had an eligible background screening on _____. Staff B was hired on _____. During an interview with the Administrator, conducted on _____ at 05:24pm, the Administrator agreed that Staff B's Attestation of Compliance was signed greater than five years ago. Unclassified	CZ816		

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A 000	Initial Comments A complaint investigation (complaint number: 2022003276) and a generator monitoring visit were conducted at Arbor Oaks at Tyrone on Deficiencies were identified at the time of survey.	A 000		
A 052 SS=G	429.256(); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, including an syringe that is prefilled with the proper dosage by a pharmacist and an that is prefilled by the manufacturer, from where it is stored, and bringing it to the resident. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her (d) Applying medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives	A 052		

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A 052	Continued From page 1 assistance with self-administration under this section. (g) Assisting with the use of a _____, including removing the cap of a _____, opening the unit dose of _____ solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the _____. (h) Using a _____ to perform _____ level checks. (i) Assisting with putting on and taking off _____ stockings. (j) Assisting with applying and removing an _____ but not with titrating the prescribed _____ settings. (k) Assisting with the use of a continuous positive airway pressure device but not with titrating the prescribed setting of the device. (l) Assisting with measuring vital signs. (m) Assisting with _____ bags. (4) Assistance with self-administration does not include: (a) Mixing, _____, converting, or _____ medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a _____ of the body. (d) Administration of _____ preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with _____, or _____ preparations. (g) Assisting with medications ordered by the physician or health care professional with	A 052			

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A 052	Continued From page 2 prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be _____ or older, trained to assist with self-administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and	A 052			

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A 052	Continued From page 3 make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition.	A 052			

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A 052	Continued From page 4 (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, the facility failed to ensure proper assistance with self-administration of medications according to the required steps and failed to follow control standards while assisting with medications for three Residents (#4, #6, and #7) of three sampled residents that required assistance with self-administration of medications. Furthermore, the facility failed to ensure unlicensed Medication Technician were qualified and at least eighteen years of age prior to assisting residents with their medications (photographic evidence obtained). Findings Included: 1. A record review for Staff A, conducted on , revealed that Staff A was hired as a Resident Care Aid and Medication Technician on with a start date on the same day. Staff A's date of birth was on and she was seventeen on her date of hire. Staff A had an unlicensed Medication Technician training certificate dated that did not have the date she received the training or the Registered Nurse's name, license number, or signature on the certificate. Staff A's unlicensed medication training certificate was compared with Staff B's certificate as it which was supposed to be from the same training academy and the two	A 052			

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A 052	Continued From page 5 certificates were different. A review of another unlicensed Medication Technician training certificate for Staff A revealed that the certificate had a computer-generated date and signature of the Registered Nurse and not the original signature or handwritten date. During a telephone interview with a representative from the training academy, conducted on _____ at 02:04pm, the representative stated that Staff B had obtained his unlicensed Medication Technician training from their academy and Staff A did not. During an interview via text message between the Administrator and the Owner of the training academy, conducted on _____ at 03:15pm, the Owner verified that Staff A did not obtain training as an unlicensed Medication Technician from their academy. During an online review of the Company listed on Staff A's second unlicensed Medication Technician training certificate dated 11/11/2021 with the Administrator, conducted on _____, revealed that the Company listed on the certificate had been inactive since _____ and had the same mailing address as the Registered Nurse listed on the certificate with a telephone number for the Registered Nurse. During an attempt to interview the Registered Nurse on the second unlicensed Medication Technician training certificate dated 11/11/2021, conducted on _____ at 04:53pm, the person that answered did not know who the Registered Nurse was, and this was an invalid telephone number for the Company listed. A Medication Observation Record Review for	A 052			

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A 052	Continued From page 6 Resident #1, conducted on _____, revealed that Staff A documented that she gave Resident #1 medications on _____, _____, and _____ when Staff A was seventeen years old. During an interview with the Business Office Manager, conducted on _____ at 05:00pm, the Business Office Manager stated that the facility hired staff who were under eighteen years of age for all duties in the facility. The Business Office Manager was not aware that unlicensed Medication Technicians were required to be at least eighteen years old to assist residents with self-administration of medications. 2. During an observation of the medication pass with Staff G for Residents #4, #6, and #7, conducted on _____ from 11:25am through 11:55am the following was observed: Staff G did not wash or sanitize her _____ prior to or after assisting Residents #4, #6, and #7 individually with their medications. Staff G opened Resident #4, #6, and #7's prescribed medications from the pill packs and popped the pills into plastic medication cups at the medication cart and the residents were not present. Staff G documented Resident #4, #6, an #7's medications as given prior to giving the residents their medications. Staff G carried the medications to Resident #4, #6, and #7. Residents #4 and #6 were sitting in the dining room and Resident #7 was in her own room. Staff G was unable to read the names and doses of the medications to Residents #4, #6, and #7 as there were no medication labels present. Staff G assisted	A 052			

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A 052	Continued From page 7 Resident #4 with his prescribed _____ 4mg. Staff G assisted Resident #6 with her prescribed _____ 325mg and _____ 25/100mg. Staff G assisted Resident #7 with her prescribed _____ 50mg. During an interview with the Health and Wellness Director, conducted on _____ at 05:19pm, the Health and Wellness Director stated that the unlicensed Medication Technicians should follow what they were taught during the medication pass. The Health and Wellness Director stated that staff should wash their _____ before and after assisting residents with their medications and sanitize their _____ between residents. The Health and Wellness Director stated that pills were supposed to be popped from the pill packs in front of residents and that staff were supposed to read the medication name and dose to the residents. Class II	A 052			
A 081 SS=D	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52(1) (1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee	A 081			

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A 081	Continued From page 8 completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents,	A 081		

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A 081	Continued From page 9 other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to bloodborne pathogens, may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident abuse, neglect, and self-harm. The facility must use its prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily	A 081		

Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER ARBOR OAKS AT TYRONE		STREET ADDRESS, CITY, STATE, ZIP CODE 1701 68 STREET, NORTH SAINT PETERSBURG, FL 33710			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)		(X5) COMPLETE DATE
A 081	Continued From page 10 living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to provide direct care staff with the required in-service trainings, which included a two-hour pre-service orientation prior to interacting with residents and emergency procedures and activities of daily living and behavioral needs within thirty days of employment for two employees (Staff A and C) of three sampled employees. Findings Included: A record review for Staff A, conducted on _____, revealed that Staff A did not have evidence in her employee record that she had obtained two-hours pre-service orientation that discussed the facility's license type, the service that it provided, and an overview of resident rights	A 081			

Agency for Health Care Administration

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A 081	Continued From page 11 prior to interacting with residents. Staff A did not have evidence in her employee record that she had obtained training regarding the facility's emergency procedures. The training certificate for activities of daily living and behavioral needs training indicated that it was a two-hour training and not the required 3-hours training. Staff A was hired on . A record review for Staff C, conducted on revealed that Staff C did not have evidence in her employee record that she had obtained two-hours pre-service orientation that discussed the facility's license type, the service that it provided, and an overview of resident rights prior to interacting with residents. Staff C was hired on During an interview with the Administrator, conducted on at 05:24pm, the Administrator agreed that Staff A and C did not have evidence that they obtained a two-hour pre-service orientation training prior to interacting with residents. The Administrator agreed that Staff A did not have evidence that she had obtained training regarding the facility's emergency procedures and that the training for activities of daily living and behavioral needs was supposed to be a three-hour training. Class III	A 081			
A 084 SS=D	59A-36.011(6) FAC 429.52(6), FS Training - Assis Self-Admin Meds & Med Mgmt 59A-36.011 (6) ASSISTANCE WITH THE SELF-ADMINISTRATION OF MEDICATION AND MEDICATION MANAGEMENT. Unlicensed	A 084			

Agency for Health Care Administration

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A 084	Continued From page 12 persons who will be providing assistance with the self-administration of medications as described in rule 59A-36.008, F.A.C., must meet the training requirements pursuant to section 429.52(6), F.S., prior to assuming this responsibility. Courses provided in fulfillment of this requirement must meet the following criteria: (a) Training must cover state law and rule requirements with respect to the supervision, assistance, administration, and management of medications in assisted living facilities; procedures and techniques for assisting the resident with self-administration of medication including how to read a prescription label; providing the right medications to the right resident; common medications; the importance of taking medications as prescribed; recognition of side effects and adverse reactions and procedures to follow when residents appear to be experiencing side effects and adverse reactions; documentation and record keeping; and medication storage and disposal. Training shall include demonstrations of proper techniques, including techniques for control, and ensure unlicensed staff have adequately demonstrated that they have acquired the skills necessary to provide such assistance. (b) The training must be provided by a registered nurse or licensed pharmacist who shall issue a training certificate to a trainee who demonstrates, in person and both physically and verbally, the ability to: 1. Read and understand a prescription label; 2. Provide assistance with self-administration in accordance with section 429.256, F.S., and rule 59A-36.008, F.A.C., including: a. Assist with oral dosage forms, _____ dosage forms, and _____, and _____ dosage forms;	A 084			

Agency for Health Care Administration

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NAME OF PROVIDER OR SUPPLIER

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ARBOR OAKS AT TYRONE

**1701 68 STREET, NORTH
SAINT PETERSBURG, FL 33710**

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A 084	Continued From page 13 b. Measure liquid medications, break scored tablets, and crush tablets in accordance with prescription directions; c. Recognize the need to obtain clarification of an "as needed" prescription order; d. Recognize a medication order which requires judgment or discretion, and to advise the resident, resident's health care provider or facility employer of inability to assist in the administration of such orders; e. Complete a medication observation record; f. Retrieve and store medication; g. Recognize the general signs of adverse reactions to medications and report such reactions; h. Assist residents with _____ syringes that are prefilled with the proper dosage by a pharmacist and _____ that are prefilled by the manufacturer by taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident for self-injection; i. Assist with _____; j. Use a _____ to perform _____ testing; k. Assist residents with _____ and continuous positive airway pressure (CPAP) devices, excluding the titration of the _____ levels; l. Apply and remove _____ stockings and hosiery; m. Placement and removal of _____ bags, excluding the removal of the _____ or manipulation of the _____ site; and, n. Measurement of _____ rate, temperature, and _____ rate. (c) Unlicensed persons, as defined in section 429.256(1)(b), F.S., who provide assistance with self-administered medications and have	A 084		

Agency for Health Care Administration

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A 084	Continued From page 14 successfully completed the initial 6 hour training, must obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility. The 2 hours of continuing education training may be provided online. (d) Trained unlicensed staff who, prior to the effective date of this rule, assist with the self-administration of medication and have successfully completed 4 hours of assistance with self-administration of medication training must complete an additional 2 hours of training that focuses on the topics listed in sub-subparagraphs (6)(b)2.h.-n. of this section, before assisting with the self-administration of medication procedures listed in sub-subparagraphs (6)(b)2.h.-n. 429.52 (6) Staff assisting with the self-administration of medications under s. 429.256 must complete a minimum of 6 additional hours of training provided by a registered nurse or a licensed pharmacist before providing assistance. Two hours of continuing education are required annually thereafter. The agency shall establish by rule the minimum requirements of this training This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that unlicensed Medication Technicians obtained six-hours of training for assistance with self-administration of medications prior to assisting residents with their medications for two employees (Staff A and I) of two sampled employees (photographic evidence obtained). Findings Included:	A 084			

Agency for Health Care Administration

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A 084	Continued From page 15 A review of Medication Observation Records for Resident #1, conducted on _____, revealed that Staff A assisted Resident #1 with medications on _____ and _____. An employee record review for Staff A, conducted on _____, revealed that Staff A had an unlicensed Medication Technician training certificate dated _____ that did not have the instructor's name, signature, or licensed number on the certificate. Staff A was hired as a Resident Care Aid and an unlicensed Medication Technician on _____ with a start date as _____. During the survey, Staff A sent a second unlicensed Medication Technician training certificate dated _____ to the Administrator. During an interview with the unlicensed Medication Technician training academy, conducted on _____ at 02:04pm, the training academy's personnel stated that Staff A did not take an unlicensed Medication Technician's course through their training program. During an interview via text message between the Administrator and the Owner of the training academy, conducted on _____ at 03:15pm, the Owner verified that Staff A did not obtain training as an unlicensed Medication Technician from their academy. A review of the second unlicensed Medication Technician training certificate, conducted on _____, revealed that the business provided on the second certificate had been inactive since _____.	A 084		

Agency for Health Care Administration

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A 084	Continued From page 16 A record review for Staff I, conducted on _____, revealed that Staff I had the same unlicensed Medication certificate as Staff A's second unlicensed Medication Technician training certificate. Staff I had been assisting residents with their medications. During an attempt to interview the Registered Nurse on the second unlicensed Medication Technician training certificate dated 11/11/2021, conducted on _____ at 04:53pm, the person that answered did not know who the Registered Nurse was, and this was an invalid telephone number for the Company listed. During an interview with the Administrator, conducted on _____ at 05:24pm, the Administrator agreed that the first training certificate for Staff A appeared falsified and agreed that the business name of Staff A's second certificate Staff I's certificate had been inactive since _____. The Administrator was unable to provide evidence that the training certificates for Staff A and I were valid. Class III	A 084			
A 086 SS=D	59A-36.011(10) FAC Training - AD RD (10) _____ AND RELATED _____ ("ADRD") TRAINING REQUIREMENTS. Facilities which advertise that they provide special care for persons with AD RD, or who maintain secured areas as described in Chapter 4, Section 464.4.6 of the Florida Building Code, as adopted in rule 61G20-1.001, F.A.C., Florida Building Code Adopted, must ensure that facility staff receive the following training. (a) Facility staff who interact on a daily basis with	A 086			

Agency for Health Care Administration

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A 086	Continued From page 17 residents with ADRD but do not provide direct care to such residents and staff who provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment. Completion of the core training program between _____ and _____ shall satisfy this requirement. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. Initial training, entitled " _____ and Related _____ Level I Training," must address the following subject areas: 1. Understanding _____'s _____ and related _____ ; 2. Characteristics of _____ ; 3. Communicating with residents with _____'s _____ ; 4. Family issues; 5. Resident environment; and, 6. Ethical issues. (b) Staff who have successfully completed both the initial one hour and continuing three hours of ADRD training pursuant to sections 400.1755, 429.917 and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility _____ and Related _____ Level I Training. (c) Facility staff who provide direct care to residents with ADRD must obtain an additional 4 hours of training, entitled " _____ and Related _____ Level II Training," within 9 months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. _____ and Related _____ Level II Training must address the following subject areas as they apply to these _____ :	A 086		

Agency for Health Care Administration

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A 086	Continued From page 18 - Behavior management, - Assistance with ADLs, - Activities for residents, - Stress management for the care giver; and, - Medical information. (d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b) of this subsection, can be found in the document "Training Guidelines for the Special Care of Persons with _____'s _____ and Related _____," dated _____, incorporated by reference, available from the Department of Elder Affairs, 4040 Esplanade Way, Tallahassee, Florida 32399-7000. (e) Direct care staff shall participate in 4 hours of continuing education annually as required under section 429.178, F.S. Continuing education received under this paragraph may be used to meet 3 of the 12 hours of continuing education required by section 429.52, F.S., and subsection (1) of this rule, or 3 of the 6 hours of continuing education for extended congregate care required by subsection (7) of this rule. (f) Facility staff who have only incidental contact with residents with ADRD must receive general written information provided by the facility on interacting with such residents, as required under section 429.178, F.S., within three (3) months of employment. "Incidental contact" means all staff who neither provide direct care nor are in regular contact with such residents. (g) Persons who seek to provide ADRD training in accordance with this subsection must provide the department or its designee with documentation that they hold a Bachelor's degree from an accredited college or university or hold a license as a registered nurse, and: - Have 1 year teaching experience as an	A 086			

Agency for Health Care Administration

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A 086	Continued From page 19 educator of caregivers for persons with or related , or 2. Three years of practical experience in a program providing care to persons with or related , or 3. Completed a specialized training program in the subject matter of this program and have a minimum of two years of practical experience in a program providing care to persons with or related . (h) With reference to requirements in paragraph (g), a Master's degree from an accredited college or university in a subject related to the content of this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor's degree referenced in paragraph (g). This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to provide four-hours annual update training for and related (ADRD) for one employee (Staff B) of three sampled employees. Findings Included: A record review for Staff B, conducted on revealed that Staff B obtained 4-hours ADRD Level-I and II trainings on Staff B had 4-hours ADRD annual update on . There were no other trainings for ADRD in Staff B's record. Staff B was hired on . During an interview with the Administrator, conducted on at 05:24pm, the Administrator agreed that Staff B did not have	A 086		

Agency for Health Care Administration

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A 086	Continued From page 20 evidence of 4-hours ADRD training annually as required. Class III	A 086		