

Agency for Health Care Administration

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| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11969256</b>     | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>04/01/2022</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>MONICA'S ALF</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>9576 SW 124 CT<br/>MIAMI, FL 33186</b> |                                                                                                                          |  |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | ID<br>PREFIX<br>TAG                                                                | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                               |
| A 000                                                   | Initial Comments<br><br>An abbreviated biennial re-licensure survey, with a limited mental health component, was conducted at Monica's ALF on .<br>Deficiencies were identified at the time of the survey.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | A 000                                                                              |                                                                                                                          |  |                                                        |
| A 160<br>SS=D                                           | 59A-36.015(1) FAC Records - Facility<br><br>The facility must maintain required records in a manner that makes such records readily available at the licensee's physical address for review by a legally authorized entity. If records are maintained in an electronic format, facility staff must be readily available to access the data and produce the requested information. For purposes of this section, "readily available" means the ability to immediately produce documents, records, or other such data, either in electronic or paper format, upon request.<br>(1) FACILITY RECORDS. Facility records must include:<br>(a) The facility's license displayed in a conspicuous and public place within the facility.<br>(b) An up-to-date admission and discharge log listing the names of all residents and each resident's:<br>1. Date of admission, the facility or place from which the resident was admitted, and if applicable, a notation indicating that the resident was admitted with a _____; and<br>2. Date of discharge, reason for discharge, and identification of the facility or home address to which the resident was discharged. Readmission of a resident to the facility after discharge requires a new entry in the log. Discharge of a resident is not required if the facility is holding a bed for a resident who is out of the facility but intending to return pursuant to rule 59A-36.018, F.A.C. If the resident dies while in the care of the | A 160                                                                              |                                                                                                                          |  |                                                        |

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Agency for Health Care Administration

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| A 160                                                   | Continued From page 1<br><br>facility, the log must indicate the date of . . . .<br>(c) A log listing the names of all temporary<br>emergency placement and respite care residents<br>if not included on the log described in paragraph<br>(b).<br>(d) The facility's emergency management plan,<br>with documentation of review and approval by the<br>county emergency management agency, as<br>described in rule 59A-36.019, F.A.C., that must<br>be readily available by facility staff.<br>(e) The facility's liability insurance policy required<br>in rule 59A-36.013, F.A.C.<br>(f) For facilities that have a surety bond, a copy of<br>the surety bond currently in effect as required by<br>rule 59A-36.013, F.A.C.<br>(g) The admission package presented to new or<br>prospective residents (less the resident's<br>contract) described in rule 59A-36.006, F.A.C.<br>(h) If the facility advertises that it provides special<br>care for persons with 's or<br>related . . . . , a copy of all such facility<br>advertisements as required by section 429.177,<br>F.S.<br>(i) A grievance procedure for receiving and<br>responding to resident complaints and<br>recommendations as described in rule<br>59A-36.007, F.A.C.<br>(j) All food service records required in rule<br>59A-36.012, F.A.C., including menus planned<br>and served and county health department<br>inspection reports. Facilities that contract for food<br>services, must include a copy of the contract for<br>food services and the food service contractor's<br>license or certificate to operate.<br>(k) All fire safety inspection reports issued by the<br>local authority or the State Fire Marshal pursuant<br>to section 429.41, F.S., and rule chapter 69A-40,<br>F.A.C., issued within the last 2 years.<br>(l) All sanitation inspection reports issued by the | A 160                                                                              |                                                                                                                          |                          |                                                        |

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| A 160                                                   | <p>Continued From page 2</p> <p>county health department pursuant to section 381.031, F.S., and chapter 64E-12, F.A.C., issued within the last 2 years.</p> <p>(m) Pursuant to section 429.35, F.S., all completed survey, inspection and complaint investigation reports, and notices of sanctions and moratoriums issued by the agency within the last 5 years.</p> <p>(n) The facility's resident elopement response policies and procedures.</p> <p>(o) The facility's documented resident elopement response drills.</p> <p>(p) For facilities licensed as limited mental health, extended congregate care, or limited nursing services, records required as stated in rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on observation, record review and interview, the facility failed to maintain an updated admission and discharge log listing the names of all residents date of admission, the facility or place from which the resident was admitted, for one out 6 Sampled residents (Resident #6).</p> <p>Findings Included:</p> <p>On                    at 10:32 AM, observed six residents living at the facility.</p> <p>A review of the facility's admission and discharge log showed five of the residents was listed as admitted to the facility. Further reviewed showed Resident #6 was not listed on the admission &amp; discharge log.</p> <p>On                    at 2:00 PM the assistant administrator stated, Resident #6 was readmitted</p> | A 160                                                                              |                                                                                                                          |  |                                                        |

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| A 160                                                   | Continued From page 3<br><br>to the facility on . . . . .<br><br>Class III                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | A 160                                                                              |                                                                                                                          |  |                                                        |
| A 162<br>SS=D                                           | 59A-36.015(3) FAC Records - Resident<br><br>(3) RESIDENT RECORDS. Resident records<br>must be maintained on the premises and include:<br>(a) Resident demographic data as follows:<br>1. Name,<br>2. . . . .<br>3. Race,<br>4. Date of birth,<br>5. Place of birth, if known,<br>6. Social security number,<br>7. Medicaid and/or Medicare number, or name of<br>other health insurance . . . . .<br>8. Name, address, and telephone number of next<br>of kin, legal representative, or individual<br>designated by the resident for notification in case<br>of an emergency; and,<br>9. Name, address, and telephone number of the<br>health care provider and case manager, if<br>applicable.<br>(b) A copy of the Resident Health Assessment<br>form, AHCA Form 1823 described in rule<br>59A-36.006, F.A.C.<br>(c) Any orders for medications, nursing services,<br>therapeutic diets, . . . . ., or<br>other services to be provided, supervised, or<br>implemented by the facility that require a health<br>care provider's order.<br>(d) Documentation of a resident's refusal of a<br>therapeutic diet pursuant to rule 59A-36.012,<br>F.A.C., if applicable.<br>(e) The resident care record described in<br>paragraph 59A-36.007(1)(e), F.A.C.<br>(f) A . . . . . record that is initiated on admission.<br>Information may be taken from AHCA Form 1823 | A 162                                                                              |                                                                                                                          |  |                                                        |

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| A 162                                                   | Continued From page 4<br><br>or the resident's health assessment. Residents receiving assistance with the activities of daily living must have their _____ recorded semi-annually.<br>(g) For facilities that will have unlicensed staff assisting the resident with the self-administration of medication, a copy of the written informed consent described in rule 59A-36.006, F.A.C., if such consent is not included in the resident's contract.<br>(h) For facilities that manage a pill organizer, assist with self-administration of medications or administer medications for a resident, copies of the required medication records maintained pursuant to rule 59A-36.008, F.A.C.<br>(i) A copy of the resident's contract with the facility, including any addendums to the contract as described in rule 59A-36.018, F.A.C.<br>(j) For a facility whose owner, administrator, staff, or representative thereof, serves as an attorney in fact for a resident, a copy of the monthly written statement of any transaction made on behalf of the resident as required in section 429.27, F.S.<br>(k) For any facility that maintains a separate trust fund to receive funds or other property belonging to or due a resident, a copy of the quarterly written statement of funds or other property disbursed as required in section 429.27, F.S.<br>(l) If the resident is an _____ recipient, a copy of the Department of Children and Families form Alternate Care Certification for _____, _____, CF-ES 1006, _____, which is hereby incorporated by reference and available for review at:<br><a href="http://www.flrules.org/Gateway/reference.asp?No=Ref-04004">http://www.flrules.org/Gateway/reference.asp?No=Ref-04004</a> . The absence of this form will not be the basis for administrative action against a facility if the facility can demonstrate that it has made a good faith effort to obtain the required | A 162                                                                              |                                                                                                                          |  |                                                        |

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| A 162                                                   | Continued From page 5<br><br>documentation from the Department of Children and Families.<br>(m) Documentation of the _____ of a health care surrogate, health care proxy, guardian, or the existence of a power of attorney, where applicable.<br>(n) For hospice patients, the interdisciplinary care plan and other documentation that the resident is a hospice patient as required in rule 59A-36.006, F.A.C.<br>(o) The resident's _____, DH Form 1896, if applicable.<br>(p) For independent living residents who receive meals and occupy beds included within the licensed capacity of an assisted living facility, but who are not receiving any personal, limited nursing, or extended congregate care services, record keeping may be limited to the following at the discretion of the facility:<br>1. A log listing the names of residents participating in this arrangement,<br>2. The resident demographic data required in this paragraph,<br>3. The health assessment described in rule 59A-36.006, F.A.C.,<br>4. The resident's contract described in rule 59A-36.018, F.A.C.; and,<br>5. A health care provider's order for a therapeutic diet if such diet is prescribed and the resident participates in the meal plan offered by the facility.<br>(q) Except for resident contracts, which must be retained for 5 years, all resident records must be retained for 2 years following the departure of a resident from the facility unless it is required by contract to retain the records for a longer period of time. Upon request, residents must be provided with a copy of their records upon departure from the facility. | A 162                                                                              |                                                                                                                          |  |                                                        |

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| A 162                                                   | <p>Continued From page 6</p> <p>(r) Additional resident records requirements for facilities holding a limited mental health, extended congregate care, or limited nursing services license are provided in rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively.</p> <p>This Statute or Rule is not met as evidenced by:<br/>Based on observation, record review and interview, the facility failed to maintain resident records on the premises that included hospice services and failed to provide an accurate 1823 AHCA health assessment for one out of six sampled residents (Resident#6).</p> <p>Findings Included:</p> <p>On _____ at 10:20 AM, observed Resident #6 lying in bed.</p> <p>In an interview with the assistant administrator on _____/2022 at 10:20 AM, she stated Resident#6 was bed bound and received hospice care.</p> <p>A review of the Resident#6's 1823 AHCA health assessment dated _____ showed a medical history of _____. The resident required assistance with self-administration of medications, bathing, _____, self-care, and transferring. Further review of the health assessment found no documentation of resident being bedbound and received hospice care.</p> <p>A review of Resident#6 records showed no hospice interdisciplinary care plan on file.</p> <p>In an interview with Resident#6's hospice nurse on _____ at 1:15pm, she stated the resident had been receiving hospice care since _____. She stated the resident's hospice</p> | A 162                                                                              |                                                                                                                          |

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|---------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|--|--------------------------------------------------------|
| STATEMENT OF DEFICIENCIES<br>AND PLAN OF CORRECTION     |                                                                                                                              | (X1) PROVIDER/SUPPLIER/CLIA<br>IDENTIFICATION NUMBER:<br><br><b>AL11969256</b>     | (X2) MULTIPLE CONSTRUCTION<br>A. BUILDING: _____<br><br>B. WING: _____                                                   |  | (X3) DATE SURVEY<br>COMPLETED<br><br><b>04/01/2022</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>MONICA'S ALF</b> |                                                                                                                              | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>9576 SW 124 CT<br/>MIAMI, FL 33186</b> |                                                                                                                          |  |                                                        |
| (X4) ID<br>PREFIX<br>TAG                                | SUMMARY STATEMENT OF DEFICIENCIES<br>(EACH DEFICIENCY MUST BE PRECEDED BY FULL<br>REGULATORY OR LSC IDENTIFYING INFORMATION) | ID<br>PREFIX<br>TAG                                                                | PROVIDER'S PLAN OF CORRECTION<br>(EACH CORRECTIVE ACTION SHOULD BE<br>CROSS-REFERENCED TO THE APPROPRIATE<br>DEFICIENCY) |  | (X5)<br>COMPLETE<br>DATE                               |
| A 162                                                   | Continued From page 7<br><br>information was not at the facility.<br><br>Class III                                           | A 162                                                                              |                                                                                                                          |  |                                                        |