Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11966607	A. BUILDING: _____ B. WING _____	09/01/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HERON HOUSE OF LARGO	2050 EAST BAY DRIVE LARGO, FL 33771

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A complaint investigation (#2022010815, #2022011435 and #2022011612) was conducted on at Heron House of Largo. Deficiencies were identified at the time of the visit.	A 000		
A 026 SS=D	59A-36.007(2) FAC Resident Care - Social & Leisure Activities (2) SOCIAL AND LEISURE ACTIVITIES. Residents shall be encouraged to participate in social, recreational, educational and other activities within the facility and the community. (a) The facility must provide an ongoing activities program. The program must provide diversified individual and group activities in keeping with each resident's needs, abilities, and interests. (b) The facility must consult with the residents in selecting, planning, and scheduling activities. The facility must demonstrate residents' participation through one or more of the following methods: resident meetings, committees, a resident council, a monitored suggestion box, group discussions, questionnaires, or any other form of communication appropriate to the size of the facility. (c) Scheduled activities must be available at least 6 days a week for a total of not less than 12 hours per week. Watching television is not an activity for the purpose of meeting the 12 hours per week of scheduled activities unless the television program is a special one-time event of special interest to residents of the facility. A facility whose residents choose to attend day programs conducted at adult day care centers, senior centers, mental health centers, or other day programs may count those attendance hours towards the required 12 hours per week of scheduled activities. An activities calendar must	A 026		

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A 026	Continued From page 1 be posted in common areas where residents normally congregate. (d) If residents assist in planning a special activity such as an outing, seasonal festivity, or an excursion, up to 3 hours may be counted toward the required activity time. This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to provide an ongoing activities program six days a week for a total of not less than 12 hours per week. Findings Included: An observation on from 9:00 am to 1:45pm there were no activities observed being conducted in the facility. In an interview with the Activities Director conducted on . . . . . at 9:09am she revealed that she was the only staff member doing activities and driving the van, and had been without an assistant for 3 to 4 weeks. She stated "During this time, when I am at the store or at the , , with the residents the activities do go undone unless they can do self -directed activities." In an interview with Resident #6 conducted on . . . . . at 10:00am he stated "there are no activities. It is more than boring here." In an interview with Resident #7 conducted on . . . . . at 10:04am he stated that there had been no activities since he had been there. In an interview with Resident #8 conducted on . . . . . at 10:11am he stated " There are none. I just watch tv."	A 026		

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A 026	Continued From page 2 In an interview with Resident #4 conducted on [redacted] at 12:40pm she stated "They don't do anything, I just read." In an interview with the Administrator conducted on [redacted] at 12:47pm she admitted that activities were not being provided as they should be, and stated that their Activity Director was providing the facility transportation. She said they were actively interviewing to replace the prior Activity Assistant. Class III	A 026		
A 093 SS=D	59A-36.012(2) FAC Food Service - Dietary Standards (2) DIETARY STANDARDS. (a) The meals provided by the assisted living facility must be planned based on the current USDA Dietary Guidelines for Americans, 2010, which are incorporated by reference and available for review at: http://www.flrules.org/Gateway/reference.asp?No=Ref-04003, and the current summary of Dietary Reference Intakes established by the Food and Nutrition Board of the Institute of Medicine of the National Academies, 2010, which are incorporated by reference and available for review at: http://iom.edu/Activities/Nutrition/SummaryDRIs/~/media/Files/Activity%20Files/Nutrition/DRIs/New%20Material/5DRI%20Values%20SummaryTables%2014.pdf. Therapeutic diets must meet these nutritional standards to the extent possible.	A 093		

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A 093	Continued From page 3 (b) The residents' nutritional needs must be met by offering a variety of meals adapted to the food habits, preferences, and physical abilities of the residents, and must be prepared through the use of standardized recipes. For facilities with a licensed capacity of 16 or fewer residents, standardized recipes are not required. Unless a resident chooses to eat less, the facility must serve the standard minimum portions of food according to the Dietary Reference Intakes. (c) All regular and therapeutic menus to be used by the facility must be reviewed annually by a licensed or registered dietitian, a licensed nutritionist, or a registered dietetic technician supervised by a licensed or registered dietitian, or a licensed nutritionist to ensure the meals meet the nutritional standards established in this rule. The annual review must be documented in the facility files and include the original signature of the reviewer, registration or license number, and date reviewed. Portion sizes must be indicated on the menus or on a separate sheet. 1. Daily food servings may be divided among three or more meals per day, including snacks, as necessary to accommodate resident needs and preferences. 2. Menu items may be substituted with items of comparable nutritional value based on the seasonal availability of fresh produce or the preferences of the residents. (d) Menus must be dated and planned at least 1 week in advance for both regular and therapeutic diets. Residents must be encouraged to participate in menu planning. Planned menus must be conspicuously posted or easily available to residents. Regular and therapeutic menus as served, with substitutions noted before or when the meal is served, must be kept on file in the facility for 6 months.	A 093		

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A 093	Continued From page 5 stored safely without refrigeration. Water sufficient for drinking and food preparation must also be stored, or the facility must have a plan for obtaining water in an emergency, with the plan coordinated with and reviewed by the local disaster preparedness authority. This Statute or Rule is not met as evidenced by: Based on interview, observations and record review the facility failed to meet the resident needs of offering a variety of meals adapted to the food habits, preferences and physical abilities; failed to document refusals of diet and to provide notification to the residents health acre provider for 1 (Resident #3) of one resident sampled . Findings included: An observation on at 12:00pm during lunch at the in the memory Care unit. Resident #3 was observed to be seated at the table with lunch served. Staff C, Resident care aide (. . ....) was observed to make multiple attempts to encourage resident to eat, resident did not respond. Staff C did not cut meat in smaller pieces and did not sit to feed the resident. An observation on . . . . . at 12:15 p.m. staff C, resident care aide said to resident "you don't want to eat at least drink the juice; Staff C then proceeded to removed plate and dispose of food from table. An interview on . . . . . at 12:17 p.m. with the memory care supervisor she stated we can do over the . . assist, but we do not feed our residents. An Interview on at 12:51 p.m. interview	A 093		

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