Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11965169	A. BUILDING: _____ B. WING _____	08/24/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WICKSHIRE PORT ST LUCIE	9825 S. U.S. HIGHWAY 1 PORT SAINT LUCIE, FL 34953

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A 000	Initial Comments An unannounced Relicensure survey, Complaint (#2022001345), and a Generator Monitoring survey were conducted on at Wickshire Port St. Lucie. The facility had deficiencies identified related to the Relicensure at the time of the survey.	A 000		
A 078	59A-36.010(2) FAC Staffing Standards - Staff (2) STAFF. (a) Within 30 days after beginning employment, newly hired staff must submit a written statement from a health care provider documenting that the individual does not have any signs or symptoms of communicable . The examination performed by the health care provider must have been conducted no earlier than 6 months before submission of the statement. Newly hired staff does not include an employee transferring without a break in service from one facility to another when the facility is under the same management or ownership. 1. Evidence of a negative examination must be documented on an annual basis. Documentation provided by the Florida Department of Health or a licensed health care provider certifying that there is a shortage of testing materials satisfies the annual examination requirement. An individual with a positive test must submit a health care provider's statement that the individual does not constitute a risk of . 2. If any staff member has, or is suspected of having, a communicable , such individual must be immediately removed from duties until a written statement is submitted from a health care provider indicating that the individual does not constitute a risk of transmitting a communicable	A 078		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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A 078	Continued From page 1 . . . . . . (b) Staff must be qualified to perform their assigned duties consistent with their level of education, training, preparation, and experience. Staff providing services requiring licensing or certification must be appropriately licensed or certified. All staff must exercise their responsibilities, consistent with their qualifications, to observe residents, to document observations on the appropriate resident's record, and to report the observations to the resident's health care provider in accordance with this rule chapter. (c) All staff must comply with the training requirements of rule 59A-36.011, F.A.C. (d) An assisted living facility _ to provide services to residents must ensure that individuals providing services are qualified to perform their assigned duties in accordance with this rule chapter. The contract between the facility and the staffing agency or contractor must specifically describe the services the staffing agency or contractor will provide to residents. (e) For facilities with a licensed capacity of 17 or more residents, the facility must: 1. Develop a written job description for each staff position and provide a copy of the job description to each staff member; and, 2. Maintain time sheets for all staff. (f) Level 2 background screening must be conducted for staff, including staff . . . . . by the facility to provide services to residents, pursuant to sections 408.809 and 429.174, F.S. This Statute or Rule is not met as evidenced by: Based on record review and an interview, the facility failed to ensure 3 out of 3 sampled employees (Staff A, Staff B and Staff C) had submitted a written statement from a health care provider documenting that the employee does not	A 078		

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A 078	Continued From page 2 have any signs or symptoms of communicable ( ). The findings included: During review of the personnel files for Staff A, Staff B and Staff C on , signed statements by a health care provider verifying that these employees were free from all communicable , including , could not be found. a. Staff A Aide Caregiver date of hire to work the 7:00 AM to 3:00 PM shift. b. Staff B Certified Nursing Assistant date of hire to work the 3:00 PM to 11:00 PM shift. c. Staff C Aide Caregiver date of hire to work the 11:00 PM to 7:00 AM shift. The Administrator was notified of these findings on at 1:00 PM. The facility provided no additional documentation of the required statements for review at this time. Class III	A 078		
A 081	429.52(1 & 7) FS; 59A-36.011( ) FAC Training - Staff In-Service 429.52(1) (1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility	A 081		

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A 081	Continued From page 3 must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff:	A 081		

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A 081	Continued From page 4 (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in [illegible] control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its [illegible] control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to [illegible] borne [illegible], may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident [illegible], neglect, and [illegible]. The facility must use its [illegible] prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs.	A 081		

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A 081	Continued From page 5 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on record review and an interview, the facility failed to ensure 3 out of 3 sampled staff (Staff A, Staff B and Staff C) had completed 2 hours of Preservice Orientation prior to interacting with residents; and, failed to ensure 3 out of 3 sampled staff (Staff A, Staff B and Staff C) who provide direct care to residents had received the mandatory in-service trainings within 30 days of employment. The findings included: A. During review of the personnel files for current Caregivers Staff A, Staff B and Staff C on , no certificates of a 2 hour Preservice Orientation could be found. Preservice Orientation includes training in Residents' Rights	A 081		

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A 081	Continued From page 6 and ALF (Assisted Living Facility) services with a certificate requiring signatures by both the Administrator and the employee prior to interacting with residents. B. Review of the personnel file for Staff A, an Aide Caregiver, revealed there was no documentation of the following required in-service trainings dated within 30 days of employment. Staff A was hired on to work the 7:00 AM to 3:00 PM shift. 1. Facility's Emergency Procedures and Incident Reporting (1 hour) 2. Residents' Rights and , Neglect and , (1 hour) 3. Facility's / 's (1 hour) 4. Safe Food Handling (1 hour) 5. Facility's Elopement Policy and Procedure C. Review of the personnel file for Staff B, Certified Nursing Assistant, revealed there was no documentation of the following required in-service trainings dated within 30 days of employment. Staff B was hired on to work the 3:00 PM to 11:00 PM shift. 1. Incident Reporting (part of 1 hour required) 2. Residents' Rights (part of 1 hour required) 3. Facility's / 's (1 hour) 4. Facility's Elopement Policy and Procedure D. Review of the personnel file for Staff C, Aide Caregiver, revealed there was no documentation of the following required in-service trainings dated within 30 days of employment. Staff C was hired on to work the 11:00 PM to 7:00 AM shift.	A 081		

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A 081	Continued From page 7 1. Facility's Emergency Procedures and Incident Reporting (1 hour) 2. Residents' Rights and . . . . , Neglect and , (1 hour) 3. Facility's . . . . . /_ . . 's (1 hour) 4. Safe Food Handling (1 hour) 5. Facility's Elopement Policy and Procedure 6. . . . . Control (1 hour) 7. Activities of Daily Living (3 hours) The Administrator was notified of these findings at 1:00 PM on . . . . . . The facility provided no additional documentation of the required trainings for these staff members at this time. Class III	A 081		
A 082	59A-36.011(4) FAC Training - / . . (4) . . . . . / . . . . . (. . / . . .). Pursuant to section 381.0035, F.S., all facility employees, with the exception of employees subject to the requirements of section 456.033, F.S., must complete a one-time education course on and , including the topics prescribed in the section 381.0035, F.S. New facility staff must obtain the training within 30 days of employment. Documentation of compliance must be maintained in accordance with subsection (12), of this rule. This Statute or Rule is not met as evidenced by: Based on record review and an interview, the facility failed to ensure that 1 out of 3 sampled staff (Staff C) had completed training in / within 30 days of employment.	A 082		

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A 082	Continued From page 8 The findings included: The personnel file for Staff C, Aide Caregiver, was reviewed on . . . . . for documentation of training in / dated within 30 days of employment. There was no documentation of this training available for review. Staff C was hired on . . . . . to work the 11:00 PM to 7:00 AM shift. The Administrator was notified of these findings at 1:00 PM on . The facility provided no additional documentation for review at this time. Class III	A 082		
A 083	59A-36.011(5) FAC Training - First Aid and . (5) FIRST AID AND . . . . . ( ). A staff member who has completed courses in First Aid and . and holds a currently valid card documenting completion of such courses must be in the facility at all times. (a) Documentation that the staff member possess current certification that requires the student to demonstrate, in person, that he or she is able to perform and which is issued by an instructor or training provider that is approved to provide training by the American Red Cross, the American . . Association, the National Safety Council, or an organization whose training is accredited by the Commission on Accreditation for Pre-Hospital Continuing Education satisfies this requirement. (b) A nurse shall be considered as having met the training requirement for First Aid. An emergency medical technician or paramedic currently certified under chapter 401, Part III, F.S., shall be	A 083		

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A 083	Continued From page 9 considered as having met the training requirements for both First Aid and C.P.R. This Statute or Rule is not met as evidenced by: Based on record review and an interview, the facility failed to ensure a staff member who has completed courses in both First Aid and , , , ( ) was in the facility at all times for 1 out of 3 sampled staff (Staff C). The findings included: Review of the personnel file for Staff C Aide Caregiver who works as a full time caregiver during the 11:00 PM to 7:00 AM shift revealed no current training in First Aid or . During an interview conducted with the Business Office Manager on at 12:00 PM, she confirmed that the staff member did not have the required training, and confirmed that the other staff members on the schedule during this shift also did not have the training. The Administrator was notified of these findings on at 1:00 PM. The facility provided no additional documentation for review at this time. Class III	A 083		