Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11968826	A. BUILDING: _____ B. WING _____	C 09/19/2022

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
ANGELS SENIOR LIVING IN NEW PORT RICHEY	6716 CONGRESS ST NEW PORT RICHEY, FL 34653

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A complaint investigation (#2022010355) was conducted at Angels Senior Living In New Port Richey on . Deficiencies were identified at the time of the visit.	A 000		
A 052 SS=D	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her . (d) Applying , medications. (e) Returning the medication container to proper storage.	A 052		

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A 052	Continued From page 1 (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a , including removing the cap of a , opening the unit dose of solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the . (4) Assistance with self-administration of medication does not include: (a) Mixing, , converting, or medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a of the body. (d) Administration of , preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with , , or preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person.	A 052		

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A 052	Continued From page 2 (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be [illegible] or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to	A 052		

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A 052	Continued From page 3 enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation and interview the Facility failed to ensure proper assistance with self-administration of medications for five (Residents #8, #9, #10, #11, and #12) of five sampled residents that required assistance with self-administration of medication, by failing to remove the prescribed amount of medication in front of the resident.	A 052		

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A 052	Continued From page 4 Findings Included: In an observation of medication pass by Staff A conducted at 9:40am-9:50am on [redacted], the following was observed: [redacted] 10-325 ([redacted] medication) was in a clear cup at the med cart before Staff A walked it down the hall and into Resident #10's room to assist with self-administration. Clear medication cups containing pills labeled with Resident's first names inside the top drawer of the medication cart for Resident#8, Resident #9 and Resident #12 Clear medication cup containing pills with a clear medication cup of liquid on top of pill cup inside the top drawer of the medication cart, labeled with the first name for Resident #11. In an interview with Staff A conducted on [redacted] at 9:45am she stated that she knew she was not supposed to pull medications at the cart. She said that she did it because she knew the medications were already late and were due at 8:00am, but they got busy in the dining room. She confirmed the full names of Resident #8, Resident #9, Resident #10, Resident #11 and Resident #12 that she had pre-pulled medications for. In an interview with the Executive Director conducted on [redacted] at 11:00am he said that his expectation is that medications are pulled in front of the residents. Photographic Evidence Obtained Class III	A 052		

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A 054 SS=D	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known ␣ the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical , the facility must, pursuant to Section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on observation, record review and interview, the facility failed to maintain daily Medication Observation Records (MORs) that were updated with the times scheduled	A 054		

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A 054	Continued From page 6 medication were offered, if more than an hour after they were ordered, for three Residents (Resident #8, Resident #11, and Resident #12) of five sampled residents. Findings Included: In an observation during medication pass conducted by Staff A on from 9:40 to 9:50am, there were pre-poured medications in medication cups in the medication cart for Resident #8, Resident #11 and Resident #12. In an interview with Staff A conducted on at 9:45am she said she knew the medications were already late and were due at 8:00am, but they got busy in the dining room. She confirmed the full names of Resident #8, Resident #11 and Resident #12 that had 8:00am medications in the med cart that were not yet given. In an interview with the Wellness Director conducted on ..... at 10:55am regarding the signed 8:00am medications on the MORs for ..... for Resident #8, Resident #11, and Resident #12, she said medications should be signed off when given, but she was unsure how the MOR would be updated with the correct time medications were given, and that if there was a report for that she was not aware of how to print it. She confirmed the key for the MOR was in red for an exception. In a record review of , MORs for Resident #8, Resident #11 and Resident #12 conducted on there were medications scheduled for 8:00am that were signed off by Staff A with no exception noted.	A 054		

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A 054	Continued From page 7 In an interview with the Executive Director conducted on [redacted] at 11:00am he stated there was no reason for the medications to be late and that they had activity staff who could have handled the light breakfast crowd on her own. In an interview with Resident #9 conducted on [redacted] at 11:14am he said his morning medications were late and said "they were short staffed. I usually get them by 9:00am or 8:30am, but today was a quarter to ten." Photo Evidence Obtained. Class III	A 054		