

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965383	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 11/17/2022
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

SAVANNAH COTTAGE OF LAKELAND

**605 CARPENTERS WAY
LAKELAND, FL 33809**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A complaint (# 2022016857) in conjunction with a generator monitoring survey was conducted at Savannah Cottage of Lakeland on Deficiencies were identified at the time of survey.	A 000		
A 025 SS=G	429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision 429.26 (7) The facility shall notify a licensed physician when a resident exhibits signs of or or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to such or The notification must occur within 30 days after the acknowledgment of such signs by facility staff. If an underlying condition is determined to exist, the facility must notify the resident's representative or designee of the need for health care services and must assist in making for the necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident's representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition. 59A-36.007 Resident Care Standards. An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility. (1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following: (a) Monitoring of the quantity and quality of resident diets in accordance with Rule	A 025		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 025	Continued From page 1 59A-36.012, F.A.C. (b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident. (c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community. (d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case manager if the resident exhibits a significant change. (e) Contacting the resident's family, guardian, health care surrogate, or case manager if the resident is discharged or moves out. (f) Maintaining a written record, updated as needed, of any significant changes, any illnesses that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of additional services. This Statute or Rule is not met as evidenced by: Based on record review and interviews, the facility failed to provide the personal supervision and oversight required for each resident, to include awareness of general health, safety, and well-being for 1 (Resident #1) of 31 residents. The lack of oversight and awareness of Resident #1's activities of daily living (ADL) was neglected for approximately 24 hours before the facility was aware Resident #1 was covered in ants and providing him with care and assistance. Findings included: A review of the facility's incident reports and written statements dated _____, conducted	A 025			

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A 025	Continued From page 2 on revealed Resident #1 was admitted to the facility on and arrived at approximately 9:00am. Staff E, Resident Aide, was assigned to Resident #1. Staff E did not change adult brief, meals and bedding was not provided for Resident #1 during the 7:00am to 3:00pm shift. Staff F, Resident Aide, was the 3:00pm to 11pm shift caregiver for Resident #1 and did not change adult brief, provide food or bedding for Resident #1. Staff D was the Medication Technician for Resident #1. Staff D entered room approximately 8:00pm to give roommate medication and observed Resident #1 sleeping. Staff D did not provide Resident#1 any medication. Staff C, Resident Aide, was the 11:00pm to 7:00am caregiver for Resident #1 and did not check on Resident #1 until the morning rounds of During morning rounds approximately 7:00am Staff C pulled down covers on Resident #1 and notice body was covered in ants. Staff C went to the nurses' station to get help. The Maintenance Director, Resident Aide Staff A and Staff B helped get the ants off and assisted Resident #1 to the wheelchair. Resident Aide Staff B called 911, because of the ant bites on body and on Resident #1's bed. A record review conducted on 11/17/2022 revealed Resident #1 did not have a New Admission Assessment completed upon entering the facility on The Agency for Health Care Administration Form 1823 stated Resident #1 was diagnosed with and A record review conducted on 11/17/2022 of the facility's undated policy titled "Admission Agreement" stated the following: HEREBY AGREES:	A 025		

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A 025	Continued From page 3 "To assume 24-hour responsibility for the wellbeing of the undersigned resident and to make available and offer said resident, as needed, protective care and watchful oversight services. Management acknowledges that the above provision include: 24hour a day lodging with three balanced meals and two nutritious snacks per day: provision of laundry facilities; bedding supplies, towels, soap, toilet tissue and light bulbs." A phone interview was conducted on 11/17/2022 at 3:30pm with Previous Administrator, she stated "Resident Care Coordinator completed an assessment for Resident #1". An interview was conducted on _____ at 4:48pm with Resident Care Coordinator, she stated "I did a nurse-to-nurse assessment on the phone. I did not document the assessment for Resident #1." An interview conducted on _____ at 5:00pm with Administrator agreed it is facility policy to check on new resident every 30mins for the first 72 hours in facility. Administrator agreed polices that was put in place was not followed. Class II	A 025			
A 081 SS=D	429.52(1 & 7) FS; 59A-36.011() FAC Training - Staff In-Service 429.52(1) (1) Each new assisted living facility employee who has not previously completed core training	A 081			

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A 081	Continued From page 4 must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover:	A 081			

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A 081	Continued From page 5 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in _____ control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its _____ control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to _____ borne _____, may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident _____ neglect, and _____. The facility must use its _____ prevention policies and procedures when offering this training.	A 081			

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A 081	Continued From page 6 (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures. This Statute or Rule is not met as evidenced by: Based on record review and interview, the Facility failed to provide direct care staff with the required in-service training within thirty-days for the following trainings: One hour of training for Reporting Major Incidents Reporting Adverse Incidents; One hour of Resident rights and Recognizing/Reporting . . . /Neglect training; Three hours of Activity Daily Living (ADL) training within thirty-days for two of the four Staff sample (Staff A and Staff C) prior to interacting with	A 081			

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A 081	Continued From page 7 residents. Findings Included: An employee record review for Staff A and Staff C conducted on _____, revealed there was no evidence in Staff A's and Staff C's employee record that the employees completed trainings regarding, resident rights, recognizing and reporting _____, neglect, and _____. Also, no documentation of reporting major incidents and reporting adverse incidents and activity daily living within thirty days of employment. Staff A was hired on _____ and Staff C was hired on _____. During interview with the Administrator, conducted on _____ at 2:40pm, the Administrator agreed that the trainings should have been in the employee's record. Class III	A 081		
A 162 SS=D	59A-36.015(3) FAC Records - Resident (3) RESIDENT RECORDS. Resident records must be maintained on the premises and include: (a) Resident demographic data as follows: 1. Name, 2. _____, 3. Race, 4. Date of birth, 5. Place of birth, if known, 6. Social security number, 7. Medicaid and/or Medicare number, or name of other health insurance _____, 8. Name, address, and telephone number of next of kin, legal representative, or individual designated by the resident for notification in case	A 162		

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A 162	Continued From page 8 of an emergency; and, 9. Name, address, and telephone number of the health care provider and case manager, if applicable. (b) A copy of the Resident Health Assessment form, AHCA Form 1823 described in rule 59A-36.006, F.A.C. (c) Any orders for medications, nursing services, therapeutic diets, _____, or other services to be provided, supervised, or implemented by the facility that require a health care provider's order. (d) Documentation of a resident's refusal of a therapeutic diet pursuant to rule 59A-36.012, F.A.C., if applicable. (e) The resident care record described in paragraph 59A-36.007(1)(e), F.A.C. (f) A _____ record that is initiated on admission. Information may be taken from AHCA Form 1823 or the resident's health assessment. Residents receiving assistance with the activities of daily living must have their _____ recorded semi-annually. (g) For facilities that will have unlicensed staff assisting the resident with the self-administration of medication, a copy of the written informed consent described in rule 59A-36.006, F.A.C., if such consent is not included in the resident's contract. (h) For facilities that manage a pill organizer, assist with self-administration of medications or administer medications for a resident, copies of the required medication records maintained pursuant to rule 59A-36.008, F.A.C. (i) A copy of the resident's contract with the facility, including any addendums to the contract as described in rule 59A-36.018, F.A.C. (j) For a facility whose owner, administrator, staff, or representative thereof, serves as an attorney in	A 162			

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A 162	Continued From page 9 fact for a resident, a copy of the monthly written statement of any transaction made on behalf of the resident as required in section 429.27, F.S. (k) For any facility that maintains a separate trust fund to receive funds or other property belonging to or due a resident, a copy of the quarterly written statement of funds or other property disbursed as required in section 429.27, F.S. (l) If the resident is an _____ recipient, a copy of the Department of Children and Families form Alternate Care Certification for _____ (_____), CF-ES 1006, _____, which is hereby incorporated by reference and available for review at: http://www.flrules.org/Gateway/reference.asp?No=Ref-04004. The absence of this form will not be the basis for administrative action against a facility if the facility can demonstrate that it has made a good faith effort to obtain the required documentation from the Department of Children and Families. (m) Documentation of the _____ of a health care surrogate, health care proxy, guardian, or the existence of a power of attorney, where applicable. (n) For hospice patients, the interdisciplinary care plan and other documentation that the resident is a hospice patient as required in rule 59A-36.006, F.A.C. (o) The resident's _____, DH Form 1896, if applicable. (p) For independent living residents who receive meals and occupy beds included within the licensed capacity of an assisted living facility, but who are not receiving any personal, limited nursing, or extended congregate care services, record keeping may be limited to the following at the discretion of the facility: 1. A log listing the names of residents	A 162			

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A 162	Continued From page 10 participating in this arrangement. 2. The resident demographic data required in this paragraph. 3. The health assessment described in rule 59A-36.006, F.A.C., 4. The resident's contract described in rule 59A-36.018, F.A.C.; and, 5. A health care provider's order for a therapeutic diet if such diet is prescribed and the resident participates in the meal plan offered by the facility. (q) Except for resident contracts, which must be retained for 5 years, all resident records must be retained for 2 years following the departure of a resident from the facility unless it is required by contract to retain the records for a longer period of time. Upon request, residents must be provided with a copy of their records upon departure from the facility. (r) Additional resident records requirements for facilities holding a limited mental health, extended congregate care, or limited nursing services license are provided in rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on record review and interview, the Facility failed to maintain an updated Agency for Health Care Administration form (AHCA form 1823) for one of (Resident #2) of two sampled residents. The facility failed to ensure that resident with changes in condition requiring additional services to medical examination by healthcare provider and that the results of the examination was recorded on a written health assessment. Findings Included: A record review was conducted on 11/17/2022	A 162			

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A 162	Continued From page 11 revealed that Resident #2 was admitted to the Assisted Living Facility (ALF) on Health Assessment (AHCA form 1823) dated _____ did not have the change in condition documented required for hospice services occurred. On _____ at 5:58pm interview with the Administrator, she agreed that it is their policy to keep the AHCA form 1823 updated for any significant changes in resident records. (Photographic evidence obtained) Class III	A 162		