Agency for Health Care Administration

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | AL11910124 | A. BUILDING: _____ B. WING _____ | 11/16/2022 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
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| RIVERVIEW RETIREMENT CENTER | 4470 SOUTH WASHINGTON AVE. TITUSVILLE, FL 32780 |

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| A 000 | Initial Comments<br><br>A Complaint Investigation #2022012600 and a generator monitoring was conducted at Riverview Retirement Center Assisted Living Facility on . . . . . . . . The facility had deficiencies at the time of the survey visit. | A 000 | | |
| A 010 SS=D | 429.26( ) FS; 59A-36.006(4) FAC Admissions - Continued Residency<br><br>429.26 Appropriateness of placements; examinations of residents.-<br>(1) The owner or administrator of a facility is responsible for determining the appropriateness of admission of an individual to the facility and for determining the continued appropriateness of residence of an individual in the facility. A determination must be based upon an evaluation of the strengths, needs, and preferences of the resident, a medical examination, the care and services offered or arranged for by the facility in accordance with facility policy, and any limitations in law or rule related to admission criteria or continued residency for the type of license held by the facility under this part. The following criteria apply to the determination of appropriateness for admission and continued residency of an individual in a facility:<br>(a) A facility may admit or retain a resident who receives a health care service or treatment that is designed to be provided within a private residential setting if all requirements for providing that service or treatment are met by the facility or a third party.<br>(b) A facility may admit or retain a resident who requires the use of assistive devices.<br>(c) A facility may admit or retain an individual receiving hospice services if the arrangement is agreed to by the facility and the resident, additional care is provided by a licensed hospice, | A 010 | | |

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| A 010 | Continued From page 1<br><br>and the resident is under the care of a physician who agrees that the physical needs of the resident can be met at the facility. The resident must have a plan of care which delineates how the facility and the hospice will meet the scheduled and unscheduled needs of the resident, including, if applicable, staffing for nursing care.<br>(d)1. Except for a resident who is receiving hospice services as provided in paragraph (c), a facility may not admit or retain a resident who is bedridden or who requires 24-hour nursing supervision. For purposes of this paragraph, the term "bedridden" means that a resident is confined to a bed because of the inability to:<br>a. Move, turn, or reposition without total physical assistance;<br>b. Transfer to a chair or wheelchair without total physical assistance; or<br>c. Sit safely in a chair or wheelchair without personal assistance or a physical . . . . . .<br>2. A resident may continue to reside in a facility if, during residency, he or she is bedridden for no more than 7 consecutive days.<br>3. If a facility is licensed to provide extended congregate care, a resident may continue to reside in a facility if, during residency, he or she is bedridden for no more than 14 consecutive days.<br><br>(2) A resident may not be moved from one facility to another without consultation with and agreement from the resident or, if applicable, the resident's representative or designee or the resident's family, guardian, surrogate, or attorney in fact. In the case of a resident who has been placed by the department or the Department of Children and Families, the administrator must notify the appropriate contact person in the applicable department. | A 010 | | |

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| A 010 | Continued From page 2<br><br>(3) A physician, physician assistant, or advanced practice registered nurse who is employed by an assisted living facility to provide an initial examination for admission purposes may not have financial interests in the facility.<br><br>59A-36.006<br>(4) CONTINUED RESIDENCY. Except as follows in paragraphs (a) through (c) of this subsection, criteria for continued residency in any licensed facility must be the same as the criteria for admission. As part of the continued residency criteria, a resident must have a -to-medical examination by a health care practitioner at least every 3 years after the initial assessment, or after a significant change, whichever comes first. A significant change is defined in Rule 59A-36.002, F.A.C. The results of the examination must be recorded on the practitioner's form or on AHCA Form 1823, which is incorporated by reference in paragraph (2)(b) of this rule and must be completed in accordance with that paragraph. Exceptions to the requirement to meet the criteria for continued residency are:<br>(a) The resident may be bedridden for no more than 7 consecutive days, unless the resident is receiving licensed hospice services pursuant to Section 429.26(1)(c), F.S.<br>(b) A resident requiring care of a may be retained provided that:<br>1. The resident contracts directly with a licensed home health agency or a nurse to provide care, or the facility has a limited nursing services license and services are provided pursuant to a plan of care issued by a health care practitioner,<br>2. The condition is documented in the resident's record; and, | A 010 | | |

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| A 010 | Continued From page 3<br>3. If the resident's condition fails to improve within 30 days, as documented by a health care practitioner, the resident must be discharged from the facility.<br>(c) A , ill resident who no longer meets the criteria for continued residency may continue to reside in the facility if the following conditions are met:<br>1. The resident qualifies for, is admitted to, and consents to receive services from a licensed hospice that coordinates and ensures the provision of any additional care and services that the resident may need;<br>2. Both the resident, or the resident's legal representative if applicable, and the facility agree to continued residency;<br>3. A licensed hospice, in consultation with the facility, develops and implements an interdisciplinary care plan that specifies the services being provided by hospice and those being provided by the facility; and,<br>4. Documentation of the requirements of this paragraph is maintained in the resident's file.<br>(d) The facility administrator is responsible for monitoring the continued appropriateness of placement of a resident in the facility at all times.<br>(e) A hospice resident that meets the qualifications of continued residency pursuant to this subsection may only receive services from the assisted living facility's staff which are within the scope of the facility's license.<br>(f) Assisted living facility staff may provide any nursing service permitted under the facility's license and total help with the activities of daily living for residents admitted to hospice; however, staff may not exceed the scope of their professional licensure or training.<br>(g) Continued residency criteria for facilities holding an extended congregate care license are | A 010 | | |

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| A 010 | Continued From page 4<br>described in Rule 59A-36.021, F.A.C.<br><br>This Statute or Rule is not met as evidenced by:<br>Based on resident record review, observation and interview, the facility failed to obtain a new 1823 Health Assessment, AHCA Form for a significant change for 1 of 4 sampled residents (#1) by the healthcare provider as required.<br><br>Findings:<br><br>Resident #1's record revealed an admission date of . . . . . The last 1823 Health Assessment dated listed medical history of . . . . . , . . . . . , . . . . . , . . . . . , . . . . . , and . . . . . . . She was independent with activities of daily living (ADLs) with ambulation (using her walker), eating, toileting and transferring. Assistance with bathing, . . . . . , and grooming. She needs assistance with self-administration of medications.<br><br>Observation on . . . . . at 10:30 AM, resident #1 was sitting in her wheelchair sitting quietly in the dining room while listening to her peers participating in a music dancing activity. Acknowledged resident #1, but she did not respond. She was not alert or oriented.<br><br>On at 10:35 AM, an interview with the Administrator who confirmed that resident #1 no longer can ambulate without assistance and must be in a wheelchair all the time. Resident #1 no longer use her walker to ambulate.<br><br>Observation on at 11:55 AM, resident #1 needed assistance with eating her pureed meal. Caregiver A assisted her with holding the spoon to . . . . , helping her to eat her lunch meal. | A 010 | | |

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| A 010 | Continued From page 5<br><br>A hospice order dated documented a significant change of medical diagnosis of . The resident is now totally and needs total help in all ADLs.<br><br>An update on resident #1's hospice interdisciplinary care plan dated , now has with an order to start thickening liquid nectar to all fluids.<br><br>(Photographic Evidence Obtained)<br><br>There was no new 1823 Health Assessment updated by the healthcare provider to reflect the significant changes occurred in the file.<br><br>On at 12:30 PM, an interview with the Administrator confirmed the finding.<br><br>Class III | A 010 | | |
| A 025 SS=D | 429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision<br><br>429.26<br>(7) The facility shall notify a licensed physician when a resident exhibits signs of or or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to such or . The notification must occur within 30 days after the acknowledgment of such signs by facility staff. If an underlying condition is determined to exist, the facility must notify the resident's representative or designee of the need for health care services and must assist in making for the | A 025 | | |

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| A 025 | Continued From page 6<br><br>necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident's representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition.<br><br>59A-36.007 Resident Care Standards.<br>An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility.<br>(1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following:<br>(a) Monitoring of the quantity and quality of resident diets in accordance with Rule 59A-36.012, F.A.C.<br>(b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident.<br>(c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community.<br>(d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case manager if the resident exhibits a significant change.<br>(e) Contacting the resident's family, guardian, health care surrogate, or case manager if the resident is discharged or moves out.<br>(f) Maintaining a written record, updated as needed, of any significant changes, any illnesses that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of | A 025 | | |

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| A 025 | Continued From page 7<br>additional services.<br><br>This Statute or Rule is not met as evidenced by:<br>Based on resident record review, observation and interview, the facility failed to maintain a written record of updates and significant changes to 1 of 4 sampled residents (#1) as required.<br><br>Findings:<br><br>Resident #1's record revealed an admission date of [redacted]. The last 1823 Health Assessment dated [redacted] listed medical history of [redacted], and [redacted]. She was independent with activities of daily living (ADLs) with ambulation (using her walker), eating, toileting and transferring. Assistance with bathing, [redacted], and grooming. She needs assistance with self-administration of medications.<br><br>Observation on [redacted] at 10:30 AM, resident #1 was sitting in her wheelchair sitting quietly in the dining room while listening to her peers participating in a music dancing activity. Acknowledged resident #1 and saying hello, but she did not respond. She was not alert or oriented.<br><br>On [redacted] at 10:35 AM, an interview with the Administrator who confirmed that resident #1 no longer can ambulate without assistance and must be in a wheelchair all the time. Resident #1 no longer use her walker to ambulate.<br><br>Observation on [redacted] at 11:55 AM, resident #1 needed assistance with eating her pureed meal. Caregiver A assisted her with holding the spoon to [redacted], helping her to eat her lunch | A 025 | | |

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| A 025 | Continued From page 8<br>meal.<br><br>A hospice order dated documented a significant change of medical diagnosis of . The resident is now totally and needs total help in all ADLs.<br><br>An update on resident #1's hospice interdisciplinary care plan dated , now has with an order to start thickening liquid nectar to all fluids.<br><br>(Photographic Evidence Obtained)<br><br>There were no written facility notes documenting the significant changes that had occurred with resident #1 in the file.<br><br>On at 12:30 PM, an interview with the Administrator confirmed the finding.<br><br>Class III | A 025 | | |