Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11966320	A. BUILDING: _____ B. WING _____	C 02/09/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NEW ERA	815 WEST DAUGHTERY RD LAKELAND, FL 33809

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A complaint (complaint number 2023002293) survey with a generator monitoring survey was conducted at New Era Assisted Living on . . . . . The facility had deficiencies at the time of survey.	A 000		
A 092 SS=D	59A-36.012(1) FAC Food Service - General Responsibilities (1) GENERAL RESPONSIBILITIES. When food service is provided by the facility, the administrator, or an individual designated in writing by the administrator, must be responsible for total food services and the day-to-day supervision of food services staff. In addition, the following requirements apply: (a) If the designee is an individual who has not completed an approved assisted living facility core training course, such individual must complete the food and nutrition services module of the core training course before assuming responsibility for the facility's food service. The designee is not subject to the 1 hour in-service training in safe food handling practices. (b) If the designee is a certified food manager, certified dietary manager, registered or licensed dietitian, dietetic registered technician, or health department sanitarian, the designee is exempt from the requirement to complete the food and nutrition services module of the core training course before assuming responsibility for the facility's food service as required in paragraph (1)(a) of this rule. (c) An administrator or designee must perform his or her duties in a safe and sanitary manner. (d) An administrator or designee must provide regular meals that meet the nutritional needs of residents, and therapeutic diets as ordered by the resident's health care provider for residents who	A 092		

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A 092	Continued From page 1 require special diets. (e) An administrator or designee must comply with the food service continuing education requirements specified in rule 59A-36.011, F.A.C. This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to maintain a 3 day supply of nonperishable food on . . . at all times. Findings included: An observation was conducted on . . . . . at 10:40a.m. of the 3 day emergency food storage area with the Dietary Manager revealed the nonperishable food stored was not sufficient to feed the current census of 51 residents in the facility (photographic evidence obtained). An interview was conducted on at 10:41a.m. with the Dietary Manager, the Dietary Manager agreed there was not enough emergency food in storage to feed the current residents for 3 days. Class III	A 092		
A 120 SS=G	429.17(3) .275(1); 59A-36.013(1) FAC Fiscal - Financial Stability 429.17 (3) In addition to the requirements of part II of chapter 408, each facility must report to the agency any adverse court action concerning the facility's financial viability, within 7 days after its occurrence. The agency shall have access to books, records, and any other financial documents maintained by the facility to the extent necessary to determine the facility's financial	A 120		

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A 120	Continued From page 2 stability. 429.275 (1) The administrator or owner of a facility shall maintain accurate business records that identify, summarize, and classify funds received and expenses disbursed and shall use written accounting procedures and a recognized accounting system. 59A-36.013 Fiscal Standards. (1) FINANCIAL STABILITY. The facility must be administered on a sound financial basis in order to ensure adequate resources to meet resident needs pursuant to the requirements of chapter 408, part II, part I, F.S., and rule chapter 59A-35, F.A.C., and this rule chapter. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to maintain financial stability by failing to pay an outstanding balance to the local water authority which placed all 51 residents at risk for potential harm and in danger for having the water completely shut off to the facility. Findings included: A telephone interview was conducted with a representative with the local water company on . . . . . at 2:10p.m. who stated the facility was set to have the water shut off to the \ on . Another telephone interview was conducted on at 4:45p.m. with the same representative at the water company who stated the facility has been in contact with the facility and they are not going to shut off the water on . She further stated she was hopeful that the facility would pay at least 75% of the $38,158.58 current bill and they then can	A 120		

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A 120	Continued From page 3 negotiate the remaining 25%. A record review was conducted on . . . . . of a bill from the local water authority showing an outstanding balance of $38,158.58 that was due by . Further review of past bills reveled the following outstanding balances by statement date (photographic evidence obtained): *Water bill dated with an amount due $7,949.86 *Water bill dated with an amount due $7,008.04 *Water bill dated . . with an amount due $7,920.30 *Water bill dated . . with an amount due $12,282.61 *Water bill dated . . . with an amount due $17,099.29 *Water bill dated . with an amount due $18,921.23 *Water bill dated . . with an amount due $19,419.46 *Water bill dated . . with an amount due $23,845.60 *Water bill dated with an amount due $33,373.87 An interview was conducted with the Assistant Administrator on . . . . . at 11:52a.m. and he agreed that the facility owed the water company $38,158.28 as of this month's bill. Class II	A 120		
A 181 SS=D	59A-36.019(2) FAC Emergency Plan Approval (2) EMERGENCY PLAN APPROVAL. The plan	A 181		

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A 181	Continued From page 4 must be submitted for review and approval to the local emergency management agency. (a) If the local emergency management agency requires revisions to the emergency management plan, such revisions must be made and the plan resubmitted to the local office within 30 days of receiving notification that the plan must be revised. (b) A new facility as described in Rule 59A-36.014, F.A.C., and facilities whose ownership has been transferred, must submit an emergency management plan within 30 days after obtaining a license. (c) The facility must review its emergency management plan on an annual basis. Any substantive changes must be submitted to the local emergency agency for review and approval. 1. Changes in the name, address, telephone number, or position of staff listed in the plan are not considered substantive revisions for the purposes of this rule. 2. Changes in the identification of specific staff must be submitted to the local emergency management agency annually as a signed and dated addendum that is not subject to review and approval. (d) The local emergency management agency is the final administrative authority for emergency management plans prepared by assisted living facilities. (e) Any plan approved by the local emergency management agency is considered to have met all the criteria and conditions established in this rule. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to maintain an annual Comprehensive Emergency Management Plan (CEMP) approval	A 181		

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A 181	Continued From page 5 form the local emergency management agency. Findings included: An attempted record review was conducted on of the CEMP approved annually by the local emergency agency. An interview was conducted with the Administrator on at 11:13a.m. and when asked for the approval of the facility's' CEMP from the local emergency management agency the Administrator was unable to provide the document. Class III	A 181		