Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11965534	A. BUILDING: _____ B. WING _____	R 02/28/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
IMPERIAL CLUB	2751 NE 183 STREET AVENTURA, FL 33160

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A revisit to Complaint investigations (Complaint #s 2022015319, 2022014171, 2022017815, 2022017753) was conducted at Imperial Club on . . . . . extended to . . . . . The provider had a deficiency identified at the time of survey.	A 000		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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{A 152} SS=I	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable ⎵ to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be	{A 152}		

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{A 152}	Continued From page 1 This Statute or Rule is not met as evidenced by: Based on observation, interview, and record review the facility failed to ensure that all existing architectural, mechanical, electrical, structural systems, and appurtenances are maintained in good working order. Findings included: On at 10:30 AM and at 9:30 AM observed two elevators on the lobby and a sign on the right-side elevator reading "Please use other elevator." While doing a tour from the 1st to the 5th floor it was verified only one elevator was in use. On at 10:50 AM Maintenance person on site stated the facility had only one elevator working due to the other was broken since , for broken missing parts that were discontinued. On at 10:55 AM the Administrator stated they had 15 companies to come out to fix the elevator, but nobody could find replacement for the elevator missing parts. On at 11:20 AM Resident #5 stated "Only one elevator is working, there is a long wait on the elevator. I go to the dining room for lunch and dinner". On at 11:30 PM Resident #1 stated "Everyone uses the elevator; I have a long time to use it". On at 12:13 PM Resident #4 stated "The elevator is the problem here, it takes long" On at 12:24 PM Resident #3 stated,	{A 152}		

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{A 152}	Continued From page 2 "The elevator was broken from before I was admitted here". On at 11:03 AM Resident #14 stated "Staff brought lunch up to me. I do not use the elevator, occasionally I go down. When I go to a doctor's , , they push me in a wheelchair." Review of Resident #14's health assessment completed on revealed the resident was independent with eating, needs supervision with ambulation, self-care (grooming), and toileting, and required assistance with bathing, , and transferring. On at 11:05 AM Resident #10 stated "I am getting in up the lunch here (in room). Depends on the time of the day the elevator gets slower, at lunch and dinner. It is a big situation (elevators). We are a lot of people here. It would be wonderful if it is fixed because it has been a year now." Review of Resident #10's health assessment completed on showed the resident needed supervision with ambulation, eating and self-care (grooming), and required assistance with bathing, , toileting, and transferring On at 11:10 AM Resident #11 stated she walked to the elevator using a walker to go downstairs for lunch and dinner, one elevator was not working, and many people complained. Resident #11's Health Assessment completed on showed resident was independent ambulation, eating, self-care, toileting, transferring.	{A 152}		

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{A 152}	Continued From page 3 On [redacted] at 11:26 AM Resident #12 stated "They bring my meals here. I go down every day, I wait forever for the elevator, walkers take place there, the elevator has been out almost a year. It is an issue with the elevator we have 140 apartments and 14 floors in the building. I have complained and the Administrator stated they are working on it. They haven't gave us a timeline when this is going to be ready." Review of Resident #12's health assessment completed on [redacted] revealed the resident was independent ambulation, toileting, and transferring, needs supervision, bathing, [redacted], eating, and self-care (grooming). On [redacted] at 11:29 AM Resident #13 stated" I go downstairs for activities, and I wait a long time for the elevator. I do not go out too much because it takes so long. I wait too much for the elevator. I use walker to go down." Review of Resident #13's health assessment completed on [redacted] revealed the resident was independent eating, needs supervision with self-care(grooming), and required assistance with ambulation, bathing, [redacted], toileting, and transferring. On [redacted] at 11:33 AM Resident #9 stated "I am heading to lunch; I spent a while to get there." She added She sat there to wait for the elevator, sometimes it was easier sometimes it was not. She said talked to the Administrator and they said the elevators' parts were from China. Review of Resident #9's health assessment completed on [redacted] revealed the resident was independent eating, and self-care(grooming), and required assistance with ambulation, bathing,	{A 152}		

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{A 152}	Continued From page 4	{A 152}		

, toileting, and transferring.

On at 11:47 AM Resident #1 stated "The elevator is terrible. I use the walker. I go downstairs for meals, activities. Sometimes people argue because of the time it takes. Every time I ask, they say it is being ordered. It is ridiculous" "They always said the parts are being ordered. Please be serious" " When I have to go to the doctor's , I have to leave my apartment 30 minutes ahead to make it on time. I sit in front of the elevator, and I wait for it."

Review of Resident #1's health assessment completed on revealed the resident was independent eating, self-care(grooming), needs supervision ambulation, , toileting and transferring, and required assistance with bathing.

Review of the contractor logbook revealed elevator contractors from different companies came to the facility on (Oracle), (Liberty elevator, South West elevator, Oracle elevator, Nouveau National elevator, Urban elevator), (Oracle elevator), (Oracle elevator), (Oracle elevator), , and .

Review of residents' records showed 3 residents needed supervision with ambulation and transferring, 4 residents needed assistance with ambulation and 6 residents needed assistance

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{A 152}	Continued From page 5 transferring. 6 out of 8 sample residents used rolling walkers for ambulation and 1 was transferred using a wheelchair. On [redacted] at 2:50 PM the Administrator stated, the ALF residents never complained about the elevator. Complaints were mostly coming from the independent living, the facility had Council meetings every month and residents barely go because their concerns were addressed as soon as they are received it.	{A 152}		