

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11967480	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/21/2023
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

A PLACE LIKE HOME ALF, INC

**1971 PORT MALABAR BLVD NE
PALM BAY, FL 32905**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A re-licensure survey was conducted at A Place Like Home Assisted Living Facility on There were deficiencies identified at the time of the survey.	A 000		
A 025 SS=D	429.26(7) FS; 59A-36.007(1) FAC Resident Care - Supervision 429.26 (7) The facility shall notify a licensed physician when a resident exhibits signs of _____ or _____ or has a change of condition in order to rule out the presence of an underlying physiological condition that may be contributing to such _____ or _____. The notification must occur within 30 days after the acknowledgment of such signs by facility staff. If an underlying condition is determined to exist, the facility must notify the resident's representative or designee of the need for health care services and must assist in making _____ for the necessary care and services to treat the condition. If the resident does not have a representative or designee or if the resident's representative or designee cannot be located or is unresponsive, the facility shall arrange with the appropriate health care provider for the necessary care and services to treat the condition. 59A-36.007 Resident Care Standards. An assisted living facility must provide care and services appropriate to the needs of residents accepted for admission to the facility. (1) SUPERVISION. Facilities must offer personal supervision as appropriate for each resident, including the following: (a) Monitoring of the quantity and quality of resident diets in accordance with Rule	A 025		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 025	Continued From page 1 59A-36.012, F.A.C. (b) Daily observation by designated staff of the activities of the resident while on the premises, and awareness of the general health, safety, and physical and emotional well-being of the resident. (c) Maintaining a general awareness of the resident's whereabouts. The resident may travel independently in the community. (d) Contacting the resident's health care provider and other appropriate party such as the resident's family, guardian, health care surrogate, or case manager if the resident exhibits a significant change. (e) Contacting the resident's family, guardian, health care surrogate, or case manager if the resident is discharged or moves out. (f) Maintaining a written record, updated as needed, of any significant changes, any illnesses that resulted in medical attention, changes in the method of medication administration, or other changes that resulted in the provision of additional services. This Statute or Rule is not met as evidenced by: Based on interviews and record reviews the facility failed to provide care and services appropriate to meet the needs of residents by failing to provide adequate supervision to 1 of 1 sampled resident who eloped from the facility (#3) Findings: On a review of resident #3 record revealed he was admitted on His record contained a Resident health Assessment form (1823) dated His diagnoses included unsteady gait and Review of a facility note dated (no time	A 025			

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A 025	Continued From page 2 indicated) revealed Resident #3 climbed over the yard fence. Police were called. He was brought . . . safely. On at 12:50pm in an interview with the Administrator, she confirmed resident #3 left the facility on She said he was seen by a staff member climbing over the . . . fence that was partially lying down. There was a handyman working outside and he followed him, but the resident would not go . . . to the facility. She said there was only one staff member in the facility. She could not leave the other residents. The Administrator said she was notified by the staff member and immediately went to the facility. She said the resident was never alone. She said a neighbor called the police. When the officers arrived resident #3 agreed to get in the police car and go . . . to the facility. The administrator was not sure which police department responded or the exact time. She said it was during the day. The resident was not injured. Requested a facility elopement policy from the administrator. She confirmed she was unable to provide one. Class III	A 025			
A 054 SS=D	59A-36.008(5) FAC Medication - Records (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing	A 054			

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A 054	Continued From page 3 pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known _____ the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical _____, the facility must, pursuant to Section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on interview and record review the facility failed to ensure the Medication Observation Record (MOR) was complete and did not contain omissions for 1 of 2 residents sampled. (#1) Findings: On _____ a review of resident #1 record revealed she was admitted on _____. Her record contained a Resident Health Assessment form dated _____. Her diagnoses included _____, and _____.	A 054			

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A 054	Continued From page 4 She required assistance with self-administration of medication. Her record contained a physician's order for 5mg three times a day. A review of the Medication Observation Record (MOR) for resident #1 revealed it contained omissions for 5mg at 1pm on 14, 15, 17, 18, 19, and 20. Review of Resident #1 prefilled weekly medication card revealed the 1pm medication for and 20 remained in the bubble on the card. On at 10:05pm the omissions were confirmed by staff A. At 10:35am the Administrator confirmed the MOR contained omissions and the 1pm medications for and 20 remained in the bubble on the card. She said it looked like the medication was not given. Class III	A 054		
CZ821	59A-35.110() FAC Reporting Requirements; Electronic Submission 59A-35.110 Reporting Requirements; Electronic Submission. (1) During the two year licensure period, any change or expiration of any information that is required to be reported under Chapter 408, Part II, F.S., or authorizing statutes for the provider type as specified in Section 408.803(3), F.S., during the license application process must be reported to the Agency within 21 days of	CZ821		

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CZ821	Continued From page 5 occurrence of the change, including: (a) Insurance coverage renewal; (b) Bond renewal; (c) Change of administrator or the similarly titled person who is responsible for the day-to-day operation of the provider; (d) Annual sanitation inspections; (e) Fire inspections. (2) Electronic submission of information. (a) The following required information must be submitted electronically through the Agency's Single Sign On Portal located at https://apps.ahca.myflorida.com/SingleSignOnPortal: 1. Nursing homes: Adverse incident reports must be submitted electronically to the Agency within 15 calendar days after the occurrence of the incident as required in Section 400.147, F.S. on Nursing Home Adverse Incident, AHCA Form 3110-0010 OL, _____, which is hereby incorporated by reference and available at: https://www.flrules.org/Gateway/reference.asp?No=Ref-08777, and through the Agency's adverse incident reporting system which can only be accessed through the Agency's Single Sign On Portal located at: https://apps.ahca.myflorida.com/SingleSignOnPortal. 2. Assisted living facilities: Adverse incident reports must be submitted electronically to the Agency within 1 business day after the occurrence of the incident, and within 15 calendar days after the occurrence of the incident as required in Section 429.23, F.S., on Assisted Living Facility Adverse Incident, AHCA Form 3180-1025 OL, _____, which is hereby incorporated by reference and available at: https://www.flrules.org/Gateway/reference.asp?No	CZ821	

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CZ821	Continued From page 6 o=Ref-08778, and through the Agency's adverse incident reporting system which can only be accessed through the Agency's Single Sign On Portal located at: https://apps.ahca.myflorida.com/SingleSignOnPortal. 3. Hospitals: Adverse incident reports must be submitted electronically to the Agency within 15 calendar days after the occurrence of the incident as required in Section 395.0197, F.S., on Hospital Adverse Incident, AHCA Form 3140-5001 OL, _____, which is hereby incorporated by reference and available at: https://www.flrules.org/Gateway/reference.asp?N o=Ref-08779, and through the Agency's adverse incident reporting system which can only be accessed through the Agency's Single Sign On Portal located at: https://apps.ahca.myflorida.com/SingleSignOnPortal. 4. Ambulatory Surgical Centers: Adverse incident reports must be submitted electronically to the Agency within 15 calendar days after the occurrence of the incident as required in Section 395.0197, F.S., on Ambulatory Surgical Center Adverse Incident, AHCA Form 3140-5004 OL, _____, which is hereby incorporated by reference and available at: https://www.flrules.org/Gateway/reference.asp?N o=Ref-08780, and through the Agency's adverse incident reporting system which can only be accessed through the Agency's Single Sign On Portal located at: https://apps.ahca.myflorida.com/SingleSignOnPortal. 5. Hospitals and ambulatory surgical centers must submit annual reports pursuant to Section	CZ821			

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CZ821	Continued From page 7 395.0197 F.S., electronically to the Agency on Annual Report, AHCA Form 3140-5005 OL, , which is hereby incorporated by reference and available at: http://www.flrules.org/Gateway/reference.asp?No=Ref-12123, and through the Agency's Single Sign On Portal located at: https://apps.ahca.myflorida.com/SingleSignOnPortal. 6. For the purposes of this rule, the following applies for submitting adverse incident reports: a. A business day means any day other than a Saturday, Sunday, or legal holiday as designated in Section 110.117, F.S. b. A preliminary (1-Day) report is deemed late when submitted more than 1 business day after the day of the incident. c. Nursing Homes, Hospitals, and Ambulatory Surgical Centers: A full report (15- Day) is deemed late when submitted more than 15 calendar days after the day of the incident. d. Assisted Living Facilities: A full report (15-Day) is deemed late when submitted more than 15 calendar days after the day of the incident or more than 3 business days after the Agency issues the reminder pursuant to Section 429.23(5), F.S., whichever is later. e. Assisted Living Facilities and Nursing Homes that submit reports deemed late may be fined up to \$50 per day late not to exceed \$500. (b) The licensee must retain a copy of all documentation generated at time of reporting as confirmation of successful electronic submission. (c) If the Agency's Single Sign On Portal or the online adverse incident reporting system is temporarily out of service the licensee may contact the Agency directly at 1(888)419-3456 for assistance. Reporting will resume as soon as online access is restored.	CZ821			

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CZ821	Continued From page 8 This Statute or Rule is not met as evidenced by: Based on record reviews and interviews, the facility failed to electronically submit to the agency a preliminary report within 1 business day and a full report within 15 days of incident for 2 of 2 sampled residents. Resident #3 for eloping from the facility. Resident #2 for involuntary medical examination. Findings: Findings: On a review of resident #3 record revealed he was admitted on . His record contained a Resident health Assessment form (1823) dated . His diagnoses included unsteady gait and . Review of a facility note dated (no time indicated) revealed Resident #3 climbed over the yard fence. Police were called. He was brought safely. On at 12:50pm in an interview with the Administrator, she confirmed resident #3 left the facility on . She said he was seen by the staff member climbing over the fence that was partially lying down. There was a handyman working outside and he followed him, but the resident would not go to the facility with him. She said there was only one staff member in the facility. She could not leave the other residents. The Administrator said she was notified by the staff member and immediately went to the facility. She said the resident was never alone. She said a neighbor called the police. When the officers arrived resident #3 agreed to get in the	CZ821			

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CZ821	Continued From page 9 police car and go to the facility. The administrator was not sure which police department responded or the exact time. She said it was during the day. The resident was not injured. She confirmed she did not report an adverse incident to the agency. Requested a facility elopement policy from the administrator. She was unable to provide. A review of resident #2 record revealed she was admitted on Her record contained an 1823 dated Her diagnoses included agitation, with features. She required assistance with self-administration of medications. Her record contained 2 certificates of professional initiating involuntary examination (.) initiated by the Administrator who is a clinical psychologist. A review revealed: On Resident #2 "has long bouts of raging, kicking others, extreme cursing and hatred towards others." "She is raging + banging her against the door/walls/windows." On Resident #2 was "Raging, + Raging and raging outside." "I'm going to Kill all of you." The note said resident was "kicking staff - raging in a scary way to residents." "Cursing." "Punched window out of front door." The note revealed she cut her then hit her against the wall. She "buted self into several people pushed- pushing, kicking, slapping others." On at 1pm in an interview with the Administrator she confirmed she initiated the	CZ821		

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CZ821	Continued From page 10 ... and the police responded to the call. She confirmed she did not report any adverse incidents to the agency. She said she did not know she had to. Photographic Evidence Obtained Unclassified	CZ821			
CZ841 SS=D	408.823() FS In-person Visitation (1) This section applies to ... centers as defined in s. 393.063, hospitals licensed under chapter 395, nursing home facilities licensed under part II of chapter 400, hospice facilities licensed under part of chapter 400, intermediate care facilities for the licensed and certified under part VIII of chapter 400, and assisted living facilities licensed under part I of chapter 429. (2)(a) No later than 30 days after the effective date of this act, each provider shall establish visitation policies and procedures. The policies and procedures must, at a minimum, include control and education policies for visitors; screening, personal protective equipment, and other control protocols for visitors; permissible length of visits and numbers of visitors, which must meet or exceed the standards in ss. 400.022(1)(b) and 429.28(1) (d), as applicable; and designation of a person responsible for ensuring that staff adhere to the policies and procedures. Safety-related policies and procedures may not be more stringent than those established for the provider's staff and may not require visitors to submit proof of any or immunization. The policies and procedures must allow consensual physical	CZ841			

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CZ841	Continued From page 11 contact between a resident, client, or patient and the visitor. (b) A resident, client, or patient may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. The provider must allow in-person visitation by the essential caregiver for at least 2 hours daily in addition to any other visitation authorized by the provider. This section does not require an essential caregiver to provide necessary care to a resident, client, or patient of a provider, and providers may not require an essential caregiver to provide such care. (c) The visitation policies and procedures required by this section must allow in-person visitation in all of the following circumstances, unless the resident, client, or patient objects: 1. End-of-life situations. 2. A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support. 3. The resident, client, or patient is making one or more major medical decisions. 4. A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently 5. A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver. 6. A resident, client, or patient who used to talk and interact with others is seldom speaking. 7. For hospitals, childbirth, including labor and delivery. 8. . . . patients. (d) The policies and procedures may require a visitor to agree in writing to follow the provider's policies and procedures. A provider may suspend	CZ841			

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CZ841	Continued From page 12 in-person visitation of a specific visitor if the visitor violates the provider's policies and procedures. (e) The providers shall provide their visitation policies and procedures to the agency when applying for initial licensure, licensure renewal, or change of ownership. The provider must make the visitation policies and procedures available to the agency for review at any time, upon request. (f) Within 24 hours after establishing the policies and procedures required under this section, providers must make such policies and procedures easily accessible from the homepage of their websites. This Statute or Rule is not met as evidenced by: Based on review of the facility's visitation policies and procedures and interview, the facility failed to ensure its policy contained all the minimum requirements. Findings: On a review of the facility's visitation policy revealed it did not contain the following minimum requirements: A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support. A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently .. A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or	CZ841			

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CZ841	Continued From page 13 caregiver. A resident, client, or patient who used to talk and interact with others is seldom speaking. A review of the facility website revealed the visitation policy was not posted on their website. The facility's visitation policy was requested from the Administrator. It was provided via email because a copy was not available in the facility. The administrator said it was at home. At 10:50am the Administrator confirmed the policy did not contain all of the minimum requirements. Class III	CZ841			