Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11942716	A. BUILDING: _____ B. WING _____	R 04/06/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
WESTCHESTER OF WINTER PARK	558 N. SEMORAN BLVD. WINTER PARK, FL 32792

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{A 000}	Initial Comments A revisit to a re-licensure survey with Limited Nursing Service (LNS) was conducted at Westchester of Winter Park on . The facility had uncorrected deficiencies at the time of the survey.	{A 000}		
{A 081} SS=D	429.52(1 & 7) FS; 59A-36.011( ) FAC Training - Staff In-Service 429.52(1) (1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously	{A 081}		

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{A 081}	Continued From page 1 completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to borne , , may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including	{A 081}		

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{A 081}	Continued From page 2 chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident . . . . ., neglect, and , . The facility must use its . . . . . prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures.	{A 081}		

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{A 081}	Continued From page 3 This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on personnel record reviews and interview, the facility failed to have documented evidence to indicate 4 of 6 sampled staff received the required in-service training as described in 59A-36.011 ( ) F.A.C. (C, H, I, J). Findings: Review of personnel records revealed the following: 1. Caregiver C was hired on . The record did not contain documentation to indicate the caregiver received a 2-hour preservice orientation that was signed by both the administrator and the caregiver, 1-hour training on the facility's control policies and procedures, 1-hour training on the facility's resident , neglect, and , policies and procedures, 1-hour training on the facility's emergency procedures including chain-of-command and staff roles relating to emergency evacuation, and training on the facility's resident elopement policies and procedures. 2. Certified nursing assistant (CNA) H was hired on . The record did not contain documentation to indicate the caregiver received a 2-hour preservice orientation that was signed by both the administrator and the caregiver, 1-hour training on the facility's resident , neglect, and , policies and procedures, 1-hour training on the facility's emergency procedures including chain-of-command and staff roles	{A 081}		

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{A 081}	Continued From page 4 relating to emergency evacuation and reporting adverse incidents, training on the facility's resident elopement policies and procedures and 1-hour training on safe food handling practices. 3. CNA I was hired on . The record did not contain documentation to indicate the caregiver received a 1-hour training on the facility's resident , neglect, and policies and procedures and training on the facility's resident elopement policies and procedures. 4. Caregiver J was hired on . The record did not contain documentation to indicate the caregiver received a 1-hour training on the facility's control policies and procedures, 1-hour training on the facility's resident , neglect, and policies and procedures, and 1-hour training on the facility's emergency procedures including chain-of-command and staff roles relating to emergency evacuation. On at 4 pm, the administrator was unable to provide additional documentation to show the requirements were met. Class III	{A 081}		
{A 082} SS=D	59A-36.011(4) FAC Training - / (4) / (/). Pursuant to section 381.0035, F.S., all facility employees, with the exception of employees subject to the requirements of section 456.033, F.S., must complete a one-time education course on and , including the topics prescribed in the	{A 082}		

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{A 082}	Continued From page 5 section 381.0035, F.S. New facility staff must obtain the training within 30 days of employment. Documentation of compliance must be maintained in accordance with subsection (12), of this rule. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on personnel record reviews and interview the facility failed to ensure 1 of 6 sampled staff completed a one-time education course on and within 30 days of employment (H). Findings: Review of CNA H's personnel record revealed she was hired on . The record did not contain documentation to indicate she completed a one-time education course on and . On at 4 pm, the administrator was unable to provide additional documentation to show the requirements were met. Class III	{A 082}		
{A 090} SS=D	59A-36.011(11) FAC Training - (11) TRAINING. (a) Currently employed facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policies and procedures regarding . (b) Newly hired facility administrators, managers, direct care staff and staff involved in resident	{A 090}		

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{A 090}	Continued From page 6 admissions must receive at least one hour of training in the facility's policy and procedures regarding . . . within 30 days after employment. (c) Training shall consist of the information included in rule 59A-36.009, F.A.C. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on personnel record reviews and interview, the facility failed to have documented evidence to indicate 4 of 6 sampled staff received at least one hour of training in the facility's policy and procedures regarding . . . . . ( ) that included information in Rule 59A-36.009, F.A.C. within 30 days of employment (C, H, I, J). Findings: Review of personnel records revealed the following: Caregiver C was hired on . . . . . CNA H was hired on . . . . . . CNA I was hired on . . . . . . Caregiver J was hired on . . . . . . None of their records contained documentation to indicate they received at least one hour of training in the facility's policy and procedures regarding . . On at 4 pm, the administrator was unable to provide additional documentation to show the requirements were met.	{A 090}		

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{A 090}	Continued From page 7 Class III	{A 090}		