Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11964754	A. BUILDING: _____ B. WING _____	C 05/03/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SUCCESS CARE SERVICES	1500 MAXIMILLAN DRIVE WESLEY CHAPEL, FL 33543

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
CZ813	59A-35.090(3)(c), FAC Results of Screening & Notification In File 59A-35.090 Background Screening. (3) Results of Screening and Notification. (c) The eligibility results of employee screening and the signed Attestation referenced in subsection 59A-35.090(2), F.A.C., must be in the employee's personnel file, maintained by the provider. This Statute or Rule is not met as evidenced by: Based on employee record review and interview, the facility failed to have evidence in the personnel file of a Level II Background Screening for one (Staff C) out of three employee records reviewed. Findings included: A review of employee records conducted on . . . . . revealed that Staff C was hired on . . A further review of Staff C employee records revealed no evidence of a Level II Background Screening. These findings were discussed and confirmed during in an interview with Staff B on . . . . . at 1:18 PM. During this interview Staff B stated, "I don't know why it's not in the file. I know we have it. I just don't have it in the record. I will find it and send to you." Unclassified	CZ813		
A 000	Initial Comments A biennial re-licensure and limited mental health survey was conducted at Success Care Services	A 000		

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A 000	Continued From page 1 Assisted Living Facility on . . . . Deficient practice was identified during the survey.	A 000		
A 086 SS=D	59A-36.011(10) FAC Training - ADRD (10) AND RELATED . . . . . ("ADRD") TRAINING REQUIREMENTS. Facilities which advertise that they provide special care for persons with ADRD, or who maintain secured areas as described in Chapter 4, Section 464.4.6 of the Florida Building Code, as adopted in rule 61G20-1.001, F.A.C., Florida Building Code Adopted, must ensure that facility staff receive the following training. (a) Facility staff who interact on a daily basis with residents with ADRD but do not provide direct care to such residents and staff who provide direct care to residents with ADRD, shall obtain 4 hours of initial training within 3 months of employment. Completion of the core training program between , ... , ... and . . , ... shall satisfy this requirement. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. Initial training, entitled " . . . . . and Related . . . . . Level I Training," must address the following subject areas: 1. Understanding . . . . 's . . . . . and related . . . . ; 2. Characteristics of . . . . . ; 3. Communicating with residents with 's . . . . . ; 4. Family issues; 5. Resident environment; and, 6. Ethical issues. (b) Staff who have successfully completed both the initial one hour and continuing three hours of ADRD training pursuant to sections 400.1755,	A 086		

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A 086	Continued From page 2 429.917 and 400.6045(1), F.S., shall be considered to have met the initial assisted living facility . . . . . and Related . . . . . Level I Training. (c) Facility staff who provide direct care to residents with ADRD must obtain an additional 4 hours of training, entitled " . . . . . and Related . . . . . Level II Training," within 9 months of employment. Facility staff who meet the requirements for ADRD training providers under paragraph (g) of this subsection, will be considered as having met this requirement. . . . . and Related . . . . . Level II Training must address the following subject areas as they apply to these . . . . . : 1. Behavior management, 2. Assistance with ADLs, 3. Activities for residents, 4. Stress management for the care giver; and, 5. Medical information. (d) A detailed description of the subject areas that must be included in an ADRD curriculum which meets the requirements of paragraphs (a) and (b) of this subsection, can be found in the document "Training Guidelines for the Special Care of Persons with 's and Related . . . . . ," dated . . . . . , incorporated by reference, available from the Department of Elder Affairs, 4040 Esplanade Way, Tallahassee, Florida 32399-7000. (e) Direct care staff shall participate in 4 hours of continuing education annually as required under section 429.178, F.S. Continuing education received under this paragraph may be used to meet 3 of the 12 hours of continuing education required by section 429.52, F.S., and subsection (1) of this rule, or 3 of the 6 hours of continuing education for extended congregate care required by subsection (7) of this rule.	A 086		

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A 086	Continued From page 3 (f) Facility staff who have only incidental contact with residents with ADRD must receive general written information provided by the facility on interacting with such residents, as required under section 429.178, F.S., within three (3) months of employment. "Incidental contact" means all staff who neither provide direct care nor are in regular contact with such residents. (g) Persons who seek to provide ADRD training in accordance with this subsection must provide the department or its designee with documentation that they hold a Bachelor's degree from an accredited college or university or hold a license as a registered nurse, and: 1. Have 1 year teaching experience as an educator of caregivers for persons with or related , or 2. Three years of practical experience in a program providing care to persons with or related , or 3. Completed a specialized training program in the subject matter of this program and have a minimum of two years of practical experience in a program providing care to persons with or related . (h) With reference to requirements in paragraph (g), a Master's degree from an accredited college or university in a subject related to the content of this training program can substitute for the teaching experience. Years of teaching experience related to the subject matter of this training program may substitute on a year-by-year basis for the required Bachelor's degree referenced in paragraph (g). This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to provide proof of training in the topic of and Related (ADRD Level II) for one (Staff C) out of three	A 086		

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A 086	Continued From page 4 employee records reviewed. Findings included: A review of employee records conducted on revealed that Staff C was hired on . The review of Staff C employee record revealed evidence of ADRD Level I training completed on . This review revealed no evidence of an ADRD Level II training completion. These findings were discussed and confirmed during an interview with Staff B on at 1:18 PM. During this interview Staff B stated, "I don't know why it's not in the file. I know we have it. I just don't have it the record. I will find it and send it to you." Class III	A 086		
A 090 SS=D	59A-36.011(11) FAC Training - (11) TRAINING. (a) Currently employed facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policies and procedures regarding (b) Newly hired facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policy and procedures regarding within 30 days after employment. (c) Training shall consist of the information	A 090		

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A 090	Continued From page 5 included in rule 59A-36.009, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to provide proof of training regarding ( ) for one (Staff B) of three sampled employee records. Findings included: A review of employee records conducted on revealed that Staff C was hired on The review of Staff C employee record revealed no evidence of training. These findings were discussed and confirmed during an interview with Staff B on at 1:18 PM. During this interview the Staff B stated, "I don't know why it's not in the file. I know we have it. I just don't have it in the record. I will find it and send to you." Class III	A 090		