Agency for Health Care Administration

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | AL11910258 | A. BUILDING: _____ B. WING _____ | R 06/13/2023 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
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| BROOKDALE NEW PORT RICHEY | 6400 TROUBLE CREEK ROAD NEW PORT RICHEY, FL 34653 |

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| {A 000} | Initial Comments<br><br>A revisit to complaint investigation (complaint number: 2023006242), a complaint investigation (complaint numbers: 2023006200 and 2023007913), and a generator monitoring were conducted at Brookdale New Port Richey on . Deficiencies were identified at the time of survey. | {A 000} | | |
| {A 052} SS=D | 429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin<br><br>429.256<br>(3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers.<br>(b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change.<br>(c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her . | {A 052} | | |

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| {A 052} | Continued From page 1 | {A 052} | | |

(d) Applying [illegible] medications.
(e) Returning the medication container to proper storage.
(f) Keeping a record of when a resident receives assistance with self-administration under this section.
(g) Assisting with the use of a [illegible], including removing the cap of a [illegible], opening the unit dose of [illegible] solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the [illegible].
(4) Assistance with self-administration of medication does not include:
(a) Mixing, [illegible], converting, or [illegible] medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed.
(b) The preparation of syringes for injection or the administration of medications by any injectable route.
(c) Administration of medications by way of a tube inserted in a [illegible] of the body.
(d) Administration of [illegible] preparations.
(e) The use of irrigations or debriding agents used in the treatment of a skin condition.
(f) Assisting with [illegible], or [illegible] preparations.
(g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication.
(h) Medications for which the time of administration, the amount, the strength of

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| {A 052} | Continued From page 2 | {A 052} | | |

dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person.
(5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003.

59A-36.008
(3) ASSISTANCE WITH SELF-ADMINISTRATION.
(a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule.
(b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed.
(c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container.
(d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record.

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| {A 052} | Continued From page 3<br><br>(e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed:<br>1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility,<br>2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record,<br>3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or<br>4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging.<br>(f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S.<br>(g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition.<br>(h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication.<br><br>This Statute or Rule is not met as evidenced by:<br>Based on observation and interview, the facility failed to properly assist residents with medications when an unlicensed Medication Technician administered medications to two memory care Residents (#11 and #12) of four | {A 052} | | |

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| {A 052} | Continued From page 4<br><br>sampled residents.<br><br>Findings Included:<br><br>During a medication pass observation with Staff B (an unlicensed Medication Technician) for Resident #11, conducted on [redacted] at 01:21pm, Staff B crushed Resident #11's prescribed [redacted] 650mg and emptied the contents into a plastic medication cup. Staff B opened Resident #11's prescribed [redacted] 125mg capsule and placed the contents into the same medication cup. Staff B mixed the medication with chocolate pudding and the cup with a spoon to Resident #11. Resident #11 looked at the pudding/medication mix and attempted to suck on the spoon handle like a straw. Staff B scooped the pudding/medication mix onto the spoon and attempted to the spoon to the RS. Resident #11 did not grab ahold of the spoon. Staff B took Resident #11's right with Staff B's left and held the spoon with the Staff's own right . Staff B then moved Resident #11's towards the resident's . Resident #11 did not have ahold of the spoon as the resident's was positioned toward Staff B's right . Staff B handed Resident #11 the remainder of the pudding cup with a spoon. Resident #11 tipped the pudding cup to her , like she was trying to drink the pudding.<br><br>During a medication pass observation with Staff B (an unlicensed Medication Technician) for Resident #12, conducted on [redacted] at 01:32pm, Staff B placed Resident #12's prescribed [redacted] 325mg, [redacted] 5mg, and , 50mg into a plastic medication cup and mixed the medications whole with applesauce. Staff B scooped the applesauce with | {A 052} | | |

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| {A 052} | Continued From page 5<br><br>the medications onto a spoon and attempted to the spoon to Resident #12. Resident #12 did not take ahold of the spoon. Staff B took Resident #12's right into Staff B's left . Staff B held the spoon with the applesauce and medication with Staff's own right and moved the resident towards the resident's . Resident #12 did not have ahold of the spoon. Staff B administered the medications to Resident #12.<br><br>During an interview with Staff B, conducted on at 01:33pm, Staff B stated that Resident #11 did not understand the use of utensils anymore. Staff B stated that Resident #11 was served food for her meals, or the staff had to feed the resident.<br><br>During an interview with the Administrator, conducted on at 03:30pm, the Administrator stated that unlicensed Medication Technicians were not to administer medications to resident but rather to use the over method to assist the residents. The Administrator stated that residents need to participate in the action of the over method which included the resident having ahold of the spoon.<br><br>Class III | {A 052} | | |
| A 058 SS=D | 429.42( ) FS; 58A-5.033(3)(a) FAC Pharmacy & Dietary; Uncorrected Deficiencies<br><br>429.42 Pharmacy and dietary services.-<br>(1) Any assisted living facility in which the agency has documented a class I or class II deficiency or uncorrected class III deficiencies regarding medicinal drugs or over-the-counter preparations, including their storage, use, delivery, or | A 058 | | |

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| A 058 | Continued From page 6<br><br>administration, or dietary services, or both, during a biennial survey or a monitoring visit or an investigation in response to a complaint, shall, in addition to or as an alternative to any penalties imposed under s. 429.19, be required to employ the consultant services of a licensed pharmacist, a licensed registered nurse, or a registered or licensed dietitian, as applicable. The consultant shall, at a minimum, provide onsite quarterly consultation until the inspection team from the agency determines that such consultation services are no longer required.<br>(2) A corrective action plan for deficiencies related to assistance with the self-administration of medication or the administration of medication must be developed and implemented by the facility within 48 hours after notification of such deficiency, or sooner if the deficiency is determined by the agency to be life-threatening.<br><br>58A-5.033(3)<br>(3) EMPLOYMENT OF A CONSULTANT.<br>(a) Medication Deficiencies.<br>1. If a class I, class II, or uncorrected class III deficiency directly relating to facility medication practices as established in Rule 58A-5.0185, F.A.C., is documented by the agency pursuant to an inspection of the facility, the agency must notify the facility in writing that the facility must employ or contract the services of a pharmacist licensed pursuant to Section 465.0125, F.S., or registered nurse as determined by the agency.<br>2. After developing and implementing a corrective action plan in compliance with Section 429.42(2), F.S., the initial on-site consultant visit must take place within 7 working days of the notice of the class I or II deficiency and within 14 working days of the notice of an uncorrected class III deficiency. The facility must have available for | A 058 | | |

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| A 058 | Continued From page 7<br><br>review by the agency a copy of the license of the consultant pharmacist or registered nurse and the consultant's signed and dated review of the corrective action plan no later than 10 working days subsequent to the initial on-site consultant visit.<br>3. The facility must provide the agency with, at a minimum, quarterly on-site corrective action plan updates until the agency determines after written notification by the consultant and facility administrator that deficiencies are corrected and staff has been trained to ensure that proper medication standards are followed and that such consultant services are no longer required. The agency must provide the facility with written notification of such determination.<br><br>This Statute or Rule is not met as evidenced by:<br>Based on record review and interview, the facility failed to ensure all medication concerns were corrected. (Cross Reference: A0052)<br><br>Findings Included:<br><br>Due to the uncorrected Class III deficiencies concerning the facility's medication practices, the facility shall be required to employ or contract with a licensed Pharmacist or Registered Nurse Consultant.<br><br>The Consultant shall at a minimum, provide onsite quarterly consultation until the inspection team from the agency determines that such consultation services are no longer required.<br><br>This written statement serves as notification of the above stated requirement.<br><br>During an interview with the Administrator, | A 058 | | |

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| A 058 | Continued From page 8<br><br>conducted on . . . . . at 03:45pm, the Administrator verbalized their understanding that the facility was required to employ or contract with a licensed Pharmacist or Registered Nurse Consultant to provide medication oversite and that the consultant services at a minimum, onsite quarterly consultation until the Inspection Team from the Agency determines that such consultation services are no longer required.<br><br>Class III | A 058 | | |