Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11969521	A. BUILDING: _____ B. WING _____	C 06/20/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
GRACE MANOR AT HUNTERS CREEK, LLC	765 W GRANT ST PLANT CITY, FL 33563

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An abbreviated biennial survey was conducted at Grace Manor at Hunters Creek LLC on . . . . Deficiencies were identified at the time of survey.	A 000		
A 052 SS=D	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an . . syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's . . . or placing the dosage in another container and helping the resident by lifting the container to his or her . (d) Applying . , . . medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives	A 052		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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A 052	Continued From page 1 assistance with self-administration under this section. (g) Assisting with the use of a [illegible], including removing the cap of a [illegible], opening the unit dose of [illegible] solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the [illegible]. (4) Assistance with self-administration of medication does not include: (a) Mixing, [illegible], converting, or [illegible] medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a [illegible] of the body. (d) Administration of [illegible] preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with [illegible], or [illegible] preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of	A 052		

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A 052	Continued From page 2 medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record. (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as	A 052		

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A 052	Continued From page 3 prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility failed to ensure that all trained medication technician (Med Tech) staff members adhered to the facility's control policy and procedures when assisting with the self-administration of medication for 1 of 2 (Staff C) Med Techs observed. Findings included:	A 052		

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A 052	Continued From page 4 On at 11:15a, Staff C was observed assisting Resident #7 with her . From the time the medication observation began, to the time it ended, at 11:19a, Staff C was not observed washing her , sanitizing her or donning gloves. Staff C was observed picking up Resident #7's , off a table with ungloved , and then squeezing the 1 drop dose of , into each of the resident's . In an interview with the Health and Wellness Director at 11:35a, she stated that it is the facility's protocol that, when assisting residents with medications, the Med Techs should wash their or use sanitizer, and wear gloves while assisting residents with . Class III	A 052		
A 056 SS=D	59A-36.008(7) FAC Medication - Labeling and Orders (7) MEDICATION LABELING AND ORDERS. (a) The facility may not store prescription drugs for self-administration, assistance with self-administration, or administration unless they are properly labeled and dispensed in accordance with Chapters 465 and 499, F.S., and Rule 64B16-28.108, F.A.C. If a customized patient medication package is prepared for a resident, and separated into individual medicinal drug containers, then the following information must be recorded on each individual container: 1. The resident's name; and, 2. The identification of each medicinal drug in the container. (b) Except with respect to the use of pill organizers as described in subsection (2), no	A 056		

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A 056	Continued From page 5 individual other than a pharmacist may transfer medications from one storage container to another. (c) If the directions for use are "as needed" or "as directed," the health care provider must be contacted and requested to provide revised instructions. For an "as needed" prescription, the circumstances under which it would be appropriate for the resident to request the medication and any limitations must be specified; for example, "as needed for , . , not to exceed 4 tablets per day." The revised instructions, including the date they were obtained from the health care provider and the signature of the staff who obtained them, must be noted in the medication record, or a revised label must be obtained from the pharmacist. (d) Any change in directions for use of a medication that the facility is administering or providing assistance with self-administration must be accompanied by a written, faxes, or electronic copy of a medication order issued and signed by the resident's health care provider. The new directions must promptly be recorded in the resident's medication observation record. The facility may then obtain a revised label from the pharmacist or place an "alert" label on the medication container that directs staff to examine the revised directions for use in the medication observation record. (e) A nurse may take a medication order by telephone. Such order must be promptly documented in the resident's medication observation record. The facility must obtain a written medication order from the health care provider within 10 working days. A faxed or electronic copy of a signed order is acceptable. (f) The facility must make every reasonable effort to ensure that prescriptions for residents who	A 056		

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A 056	Continued From page 6 receive assistance with self-administration of medication or medication administration are filled or refilled in a timely manner. (g) Pursuant to Section 465.0276(5), F.S., and Rule 61N-1.006, F.A.C., sample or complimentary prescription drugs that are dispensed by a health care provider, must be kept in their original manufacturer's packaging, which must include the practitioner's name, the resident's name for whom they were dispensed, and the date they were dispensed. If the sample or complimentary prescription drugs are not dispensed in the manufacturer's labeled package, they must be kept in a container that bears a label containing the following: 1. Practitioner's name, 2. Resident's name, 3. Date dispensed, 4. Name and strength of the drug, 5. Directions for use; and, 6. Expiration date. (h) Pursuant to Section 465.0276(2)(c), F.S., before dispensing any sample or complimentary prescription drug, the resident's health care provider must provide the resident with a written prescription, or a faxed or electronic copy of such order. This Statute or Rule is not met as evidenced by: Based on observation, interview and record review, the facility failed to ensure that changes in medication orders were promptly being recorded in the resident's medication observation record and failed to make every reasonable effort to ensure that prescriptions for residents, who receive assistance with self-administration of medication, were filled in a timely manner, for 1 resident of 4 (Resident #8), who were observed receiving assistance with medication	A 056		

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A 056	Continued From page 7 self-administration. Findings Included: An observation of Staff C, a Medication Technician (Med Tech), assisting Resident #8 with her medications, was conducted at 11:20a on . During the observation, Resident #8's medication observation record (MOR) was reviewed. The MOR revealed 2 routine (scheduled) medication orders: ( ) 500 milligrams (mg), with orders to take 2 tablets (1000mg) 4 times per day, and an inhaled medication, aerosol (AER) with a propellant called hydrofluoroalkane (HFA)108 micrograms (mcg), with orders to inhale 2 puffs every 6 hours. Staff C was observed locating Resident #8's on the medication cart and the label was observed to match the orders on the MOR, ( ) 500mg, take 2 tablets (1000mg) 4 times per day. Staff C was then observed assisting Resident #8 with her 1000mg dose. The resident was observed swallowing the tablets with water. Staff C stated at 11:22a on , that Resident #8's other scheduled medication, AER HFA 108mcg, 2 puffs every 6 hours, was not on the medication cart, and that it had not been on the medication cart for some time. After checking Resident #8's medication record, Staff C stated that it appeared that the had been reordered on , but they had not received it. She stated she did not know why the reordered medication had not been received after more than 2 weeks. She stated that the only order for Resident #8's AER HFA 108mcg, on the	A 056		

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A 056	Continued From page 8 medication cart, was marked to be given on an "as needed" basis, only when Resident #8 specifically asked for it. She stated that, because the facility had not yet recieved the medication that was due, she would have to record in the resident's MOR that the routine was not given because it was not on the cart, as the order had not been refilled. An observation at 11:22a on revealed Resident #8's medication, AER HFA 108mcg, marked to be given "as needed" or per resident need "PRN", was the only Albuteral found on the medication cart. A review of Resident #8's comprehensive list of medication orders, dated , was conducted on . The list did not contain any , ordered on a routine basis, but only an order for ordered on an "as needed" basis for mild , and it was for a lower dose - 325mg, 2 tablets (650mg) to be taken every 8 hours, as needed for mild . The review of the medication orders also revealed that that was no order for any routine (scheduled) AER HFA 108mcg, only an order for the medication to be taken on as "as needed" basis for when Resident #8 was experiencing . An interview was conducted with the Health and Wellness Director at 12:30 on . She stated that Resident #8's MOR was not correct, not up to date and did not reflect what was on the most recent comprehensive list of the resident's medications, that was dated . She stated that the facility had been relying on the pharmacy to prepare the medication observation records (MORS), but after reviewing Resident #8's most recent medication orders, it appeared there were errors including wrong doses and discontinued	A 056		

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A 056	Continued From page 9 orders that were not taken off, or replaced with current orders. She stated it was the facility's responsibility to double check that current orders were reflected on the MORS and that the facility had the correct medications available for the residents and for Med Techs to follow when assisting residents who needed assistance with medication self-administration. She stated that the facility should have double checked the MORS to ensure they were correct. Photographic evidence obtained. Class III	A 056		