

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968935	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 06/29/2023
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

EAST RIDGE RETIREMENT VILLAGE, INC

**19225 SW 87TH AVE
MIAMI, FL 33157**

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A complaint investigation 2023004632 was conducted at East Ridge Retirement Village on . Deficiencies were identified at the time of the survey.	A 000		
A 168 SS=D	429.24(3)(a) FS; 429.27(7), FS Resident Refund Policy 429.24 (3)(a) . . . The refund policy shall provide that the resident or responsible party is entitled to a prorated refund based on the daily rate for any unused portion of payment beyond the termination date after all charges, including the cost of damages to the residential unit resulting from circumstances other than normal use, have been paid to the licensee. For the purpose of this paragraph, the termination date shall be the date the unit is vacated by the resident and cleared of all personal belongings. If the amount of belongings does not preclude renting the unit, the facility may clear the unit and charge the resident or his or her estate for moving and storing the items at a rate equal to the actual cost to the facility, not to exceed 20 percent of the regular rate for the unit, provided that 14 days' advance written notification is given. If the resident's possessions are not claimed within 45 days after notification, the facility may dispose of them. The contract shall also specify any other conditions under which claims will be made against the refund due the resident. Except in the case of or a discharge due to medical reasons, the refunds shall be computed in accordance with the notice of relocation requirements specified in the contract. However, a resident may not be required to provide the licensee with more than 30 days' notice of termination. If after a contract is terminated, the facility intends to make a claim	A 168		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 168	Continued From page 1 against a refund due the resident, the facility shall notify the resident or responsible party in writing of the claim and shall provide said party with a reasonable time period of no less than 14 calendar days to respond. 429.27, FS Property and personal affairs of residents. - (7) In the event of the of a resident, a licensee shall return all refunds, funds, and property held in trust to the resident's personal representative, if one has been appointed at the time the facility disburses such funds, and, if not, to the resident's spouse or adult next of kin named in a beneficiary designation form provided by the facility to the resident. If the resident has no spouse or adult next of kin or such person cannot be located, funds due the resident shall be placed in an interest-bearing account, and all property held in trust by the facility shall be safeguarded until such time as the funds and property are disbursed pursuant to the Florida Probate Code. Such funds shall be kept separate from the funds and property of the facility and other residents of the facility. If the funds of the resident are not disbursed pursuant to the Florida Probate Code within 2 years after the resident's, the funds shall be deposited in the Health Care Trust Fund administered by the agency. This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to provide the prorated refund based on the daily rate for any unused portion of payment within 45 days after transfer, discharge or of the resident for one out of three (Resident #1) sampled residents.	A 168		

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A 168	Continued From page 2 Findings included: A review of Resident #1's record showed that the resident had been admitted to the facility on _____ and discharged on _____. The facility's contract for Resident #1 showed the resident would pay a daily rent of \$182.86. A review of the facility's record showed Resident #1's refund was sent on _____, fifty-one days after the resident was discharged from the facility. A review of the facility's refund policy revealed that refunds would be given 45 days following the date of transfer, discharge, or _____ of the resident. The policy also showed that the termination date shall be the date the unit is vacated by the resident and cleared of all personal belongings. On _____ at 1:42 PM, Staff D stated "We pre bill the residents and they paid their monthly rate in advance". We must wait until the system closes this month to submit a refund because the system prorated it. She stated that Resident #1 was entitled to a prorated refund, and they reimbursed the money to the resident. A review of facility records revealed the personal belongings and the keys for Resident #1 were returned on _____. Further review showed the facility received the payment for _____. The facility needed to refund three days (_____, _____, and _____). The check for \$821.78 was requested on _____ and dated _____. The refund check was sent 51 days after the resident left the facility. The facility's bank records showed the check cleared on _____.	A 168		

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A 168	Continued From page 3 Class III	A 168			