

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965638	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 08/16/2023
NAME OF PROVIDER OR SUPPLIER GULF HAVEN, INC.		STREET ADDRESS, CITY, STATE, ZIP CODE 6343 ROWAN ROAD NEW PORT RICHEY, FL 34653		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
CZ814 SS=D	435.12(2)(b-d), FS Background Screening Clearinghouse 435.12 Care Provider Background Screening Clearinghouse.- (2)(b) Until such time as the _____ are enrolled in the national retained print notification program at the Federal Bureau of Investigation, an employee with a break in service of more than 90 days from a position that requires screening by a specified agency must submit to a national screening if the person returns to a position that requires screening by a specified agency. (c) An employer of persons subject to screening by a specified agency must register with the clearinghouse and maintain the employment status of all employees within the clearinghouse. Initial employment status and any changes in status must be reported within 5 business days. (d) An employer must register with and initiate all criminal history checks through the clearinghouse before referring an employee or potential employee for electronic _____ submission to the Department of Law Enforcement. The registration must include the employee's full first name, middle initial, and last name; social security number; date of birth; mailing address; _____; and race. Individuals, persons, applicants, and controlling interests that cannot legally obtain a social security number must provide an individual taxpayer identification number. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure one out of one sampled employee was registered with the Agency for Healthcare Administration (AHCA) Background Screening Roster within 10 business days of hire.	CZ814		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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NEW PORT RICHEY, FL 34653**

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CZ814	Continued From page 1 Findings Included: A review of the facility's AHCA background screening roster conducted on revealed that the Owner/Administrator was not listed on the facility roster. An interview with the Administrator conducted on at 10:45 am revealed that the Owner/Administrator purchased the facility on During an interview with the Administrator conducted on at 2:11pm, the Administrator agreed that she was not on the facility's roster. Unclassified	CZ814		
A 000	Initial Comments A complaint (complaint number 2023012495) in conjunction with a generator monitoring survey was conducted at Gulf Haven Inc.on Deficiencies were identified at the time of survey.	A 000		
A 079 SS=D	59A-36.010(3) FAC Staffing Standards - Levels (3) STAFFING STANDARDS. (a) Minimum staffing: 1. Facilities must maintain the following minimum staff hours per week: Number of Residents, Day Care Participants, and Respite Care Residents Staff Hours/Week 0-5 168	A 079		

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A 079	Continued From page 2 212 16-25 253 26-35 294 36-45 335 46-55 375 56-65 416 66-75 457 76-85 498 86-95 539 For every 20 total combined residents, day care participants, and respite care residents over 95 add 42 staff hours per week. 2. Independent living residents, as referenced in subsection 59A-36.015(3), F.A.C., who occupy beds included within the licensed capacity of an assisted living facility but do not receive personal, limited nursing, or extended congregate care services, are not counted as residents for purposes of computing minimum staff hours. 3. At least one staff member who has access to facility and resident records in case of an emergency must be in the facility at all times when residents are in the facility. Residents serving as paid or volunteer staff may not be left solely in charge of other residents while the facility administrator, manager or other staff are absent from the facility. 4. In facilities with 17 or more residents, there must be at least one staff member awake at all hours of the day and night. 5. A staff member who has completed courses in First Aid and () and holds a currently valid card documenting completion of such courses must be in the facility at all times. a. Documentation of attendance at First Aid or courses pursuant to subsection 59A-36.011(5), F.A.C., satisfies this requirement.	A 079		

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A 079	Continued From page 3 b. A nurse is considered as having met the course requirements for First Aid. An emergency medical technician or paramedic currently certified under chapter 401, part III, F.S., is considered as having met the course requirements for both First Aid and 6. During periods of temporary absence of the administrator or manager of more than 48 hours when residents are on the premises, a staff member who is at least _____ must be physically present and designated in writing to be in charge of the facility. No staff member shall be in charge of a facility for a consecutive period of 21 days or more, or for a total of 60 days within a calendar year, without being an administrator or manager. 7. Staff whose duties are exclusively building or grounds maintenance, clerical, or food preparation do not count towards meeting the minimum staffing hours requirement. 8. The administrator or manager's time may be counted for the purpose of meeting the required staffing hours, provided the administrator or manager is actively involved in the day-to-day operation of the facility, including making decisions and providing supervision for all aspects of resident care, and is listed on the facility's staffing schedule. 9. Only on-the-job staff may be counted in meeting the minimum staffing hours. Vacant positions or absent staff may not be counted. (b) Notwithstanding the minimum staffing requirements specified in paragraph (a), all facilities, including those composed of apartments, must have enough qualified staff to provide resident supervision, and to provide or arrange for resident services in accordance with the residents' scheduled and unscheduled service needs, resident contracts, and resident	A 079			

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A 079	Continued From page 4 care standards as described in rule 59A-36.007, F.A.C. (c) The facility must maintain a written work schedule that reflects its 24-hour staffing pattern for a given time period. Upon request, the facility must make the daily work schedules of direct care staff available to residents or their representatives. (d) The facility must provide staff immediately when the agency determines that the requirements of paragraph (a) are not met. The facility must immediately increase staff above the minimum levels established in paragraph (a), if the agency determines that adequate supervision and care are not being provided to residents, resident care standards described in rule 59A-36.007, F.A.C., are not being met, or that the facility is failing to meet the terms of residents' contracts. The agency will consult with the facility administrator and residents regarding any determination that additional staff is required. Based on the recommendations of the local fire safety authority, the agency may require additional staff when the facility fails to meet the fire safety standards described in rule chapter 69A-40, F.A.C., until such time as the local fire safety authority informs the agency that fire safety requirements are being met. 1. When additional staff is required above the minimum, the agency will require the submission of a corrective action plan within the time specified in the notification indicating how the increased staffing is to be achieved to meet resident service needs. The plan will be reviewed by the agency to determine if it sufficiently increases the staffing levels to meet resident needs. 2. When the facility can demonstrate to the agency that resident needs are being met, or that	A 079			

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A 079	Continued From page 5 resident needs can be met without increased staffing, the agency may modify staffing requirements for the facility and the facility will no longer be required to maintain a plan with the agency. (e) Facilities that are co-located with a nursing home may use shared staffing provided that staff hours are only counted once for the purpose of meeting either assisted living facility or nursing home minimum staffing ratios. (f) Facilities holding a limited mental health, extended congregate care, or limited nursing services license must also comply with the staffing requirements of rules 59A-36.020, 59A-36.021 or 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure minimum staffing hours of 253 hours per week for a census of 18 residents. Findings Included: During a review of the staffing schedule for the weeks of _____ to _____ conducted on _____ the facility had scheduled 184 staffing hours per week. During an interview with the Administrator conducted on _____ at 2:55pm, the Administrator agreed that the facility did not meet the requirement of 253 staffing hours per week. Class III	A 079			
A 152 SS=G	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other	A 152			

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A 152	Continued From page 6 (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable height to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be This Statute or Rule is not met as evidenced by: Based on observation and interview, the facility	A 152			

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A 152	Continued From page 7 failed to maintain all existing electrical systems in good working order and free of hazards for all residents in the facility including a safe stairwell to exit from the second story in the event of an emergency, a porch without rotting wood and holes, and free from sewage backup in the lawn and on the porch. This placed 18 of 18 residents at risk of harm and injuries. Findings Included: On between 10:30am and 3:00pm a two-story facility with a total of 18 residents was observed. There were 8 residents found to be residing on the first floor and 10 residents on the second floor of the facility. The facility had a porch that had a deck made of wood where residents sit to smoke or relax. The following was observed: Outside of the facility: -In front of the facility there were cigarette butts observed on the lawn. -There were empty cans and trash along the property line in the of the facility. -A trash can, 2 gasoline containers, a chair, pieces of dry wall, gutter pieces and wood was in the backyard by the storage shed. -Window air conditioning units were installed with construction foam being exposed and looking unsteady. There was also growth of a green algae like substance growing below the units. Proch and yard of the facility: -The wood on the porch, where residents were observed sitting and smoking throughout the survey was rotted in many areas and some of the wood had holes. The flooring of the	A 152			

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A 152	Continued From page 8 porch had soft spots and was caving in when walking on it. -Raw sewage was leaking onto the grass by the steps off the porch where a sewage tank was found to be without a lid and overflowing. First Story of the Facility: -An electric panel on the first floor in an unoccupied and unlocked resident room had a panel being held together by tape and live electric wire was exposed. Residents and/or staff had access to high voltage wire. -The baseboards on the first floor were covered in dust, dirt, and debris. -In an area in front of the laundry room, there were several power strips daisy chained together which is against the fire code. -The freezer next to the kitchen had ice build-up. -The fridge next to the freezer in the kitchen was unclean and stains were noted on top of the onions. -An electric outlet in the living room was not attached to the wall properly. -A light switch in the dining room had no cover plate around it. -Exposed pipe and wiring were observed in the living room. The pipes had a manufacturing date of . -The water sprinkler heads were covered with dust. Second Story of the facility: -The second story had an emergency exit with a staircase leading to the backyard. The landing of the staircase was observed to be rusted and pieces were falling off. It was covered by a thin	A 152		

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A 152	Continued From page 9 piece of metal, but the floor was also caving in when standing on it. Some of the metal steps had holes in them. -The fire exit door on the second floor was not easily accessible as the facility had storage boxes and dry wall stored in there. -A smoke detector on the second-floor hallway was missing a cover. -The first storage closet on the second floor had an electric panel inside and cardboard boxes were stored right in front of it. The regulatory 3 ft distance between the panel and storage was not followed. This created a fire hazards. -A resident room on the second floor on the left from the bathroom revealed a bedsheet with a dried stain on it. During an interview with the Pasco County Fire Captain conducted on _____ at approximately 11:26am, he confirmed that the exposed high voltage wiring in the electric panel on the first floor was a safety hazard and the area needed to remain unoccupied until fixed. An interview with the Pasco County Building Inspector was conducted on _____ at approximately 11:30am. The Pasco County Building Inspector stated there was no permit with the county for the plumbing repair. An interview with the Pasco County Building Inspector was conducted on _____ at approximately 12:00pm. The Pasco County Building Inspector stated the facility abandoned the sewage tanks in 2016 and should be on public sewage. The Pasco County Building Inspector stated that the facility must either not have abandoned all the tanks or there must be another issue with the plumbing.	A 152		

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A 152	Continued From page 10 During an interview on _____ at 12:36pm Resident #1 stated the wooden boards on the deck where the residents sit to smoke had rotten areas and was unsteady. During an interview and walk-through with the Administrator conducted on _____ at 1:12pm, the Administrator agreed to all the findings. She stated when she bought the facility, she did not know of all the issues that the building had. Photographic evidence obtained. Class II	A 152		
A 161 SS=D	429.275(2) FS; 59A-36.015(2) FAC Records - Staff 429.275 (2) The administrator or owner of a facility shall maintain personnel records for each staff member which contain, at a minimum, documentation of background screening, if applicable, documentation of compliance with all training requirements of this part or applicable rule, and a copy of all licenses or certification held by each staff who performs services for which licensure or certification is required under this part or rule. 59A-36.015 (2) STAFF RECORDS. (a) Personnel records for each staff member must contain, at a minimum, a copy of the employment application, with references furnished, and documentation verifying freedom from signs or symptoms of communicable	A 161		

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A 161	Continued From page 11 In addition, records must contain the following, as applicable: 1. Documentation of compliance with all staff training and continuing education required by Rule 59A-36.011, F.A.C., 2. Copies of all licenses or certifications for all staff providing services that require licensing or certification, 3. Documentation of compliance with level 2 background screening for all staff subject to screening requirements as specified in Section 429.174, F.S., and Rule 59A-36.010, F.A.C., 4. For facilities with a licensed capacity of 17 or more residents, a copy of the job description given to each staff member pursuant to Rule 59A-36.010, F.A.C., 5. Documentation verifying direct care staff and administrator participation in resident elopement drills pursuant to paragraph 59A-36.007(8)(c), F.A.C. (b) The facility is not required to maintain personnel records for staff provided by a licensed staffing agency or staff employed by an entity _____ to provide direct or indirect services to residents and the facility. However, the facility must maintain a copy of the contract between the facility and the staffing agency or contractor as described in Rule 59A-36.010, F.A.C. (c) The facility must maintain the written work schedules and staff time sheets for the most current 6 months as required by Rule 59A-36.010, F.A.C. This Statute or Rule is not met as evidenced by: Based on record review and interview the facility failed to produce employee records for four (Administrator, Staff A, Staff B and Staff F) out of 4 sampled employees.	A 161			

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A 161	Continued From page 12 Findings included: During an attempted review of employee records conducted on _____, records were not produced for the Administrator, Staff A, Staff B and Staff F. During an interview with the Administrator conducted on _____ at 2:11pm, the Administrator stated that her record, and the records for Staff A and Staff B were not in the building. The Administrator also stated that the record for Staff F was in a locked cabinet, and she did not have the key for it. Class III	A 161		