Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11966881	A. BUILDING: _____ B. WING _____	08/08/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
HOLLYWOOD MANOR ASSISTED LIVING, INC	1928 WASHINGTON STREET HOLLYWOOD, FL 33020

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A 000	Initial Comments An unannounced Relicensure with capacity increase of one bed and a Generator Monitoring survey was conducted at Hollywood Manor Assisted Living Inc. on . The facility had deficiencies identified related to the Relicensure at the time of the survey. The capacity increase is approved at this time.	A 000		
A 052	429.256( ); 59A-36.008(3) Medication - Assistance with Self-Admin 429.256 (3) Assistance with self-administration of medication includes: (a) Taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident. For purposes of this paragraph, an syringe that is prefilled with the proper dosage by a pharmacist and an , that is prefilled by the manufacturer are considered medications in previously dispensed, properly labeled containers. (b) In the presence of the resident, confirming that the medication is intended for that resident, orally advising the resident of the medication name and dosage, opening the container, removing a prescribed amount of medication from the container, and closing the container. The resident may sign a written waiver to opt out of being orally advised of the medication name and dosage. The waiver must identify all of the medications intended for the resident, including names and dosages of such medications, and must immediately be updated each time the resident's medications or dosages change. (c) Placing an oral dosage in the resident's or placing the dosage in another container and helping the resident by lifting the container to his or her .	A 052		

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A 052	Continued From page 1 (d) Applying [illegible] medications. (e) Returning the medication container to proper storage. (f) Keeping a record of when a resident receives assistance with self-administration under this section. (g) Assisting with the use of a [illegible], including removing the cap of a [illegible], opening the unit dose of [illegible] solution, and pouring the prescribed premeasured dose of medication into the dispensing cup of the [illegible]. (4) Assistance with self-administration of medication does not include: (a) Mixing, [illegible], converting, or [illegible] medication doses, except for measuring a prescribed amount of liquid medication or breaking a scored tablet or crushing a tablet as prescribed. (b) The preparation of syringes for injection or the administration of medications by any injectable route. (c) Administration of medications by way of a tube inserted in a [illegible] of the body. (d) Administration of [illegible] preparations. (e) The use of irrigations or debriding agents used in the treatment of a skin condition. (f) Assisting with [illegible], or [illegible] preparations. (g) Assisting with medications ordered by the physician or health care professional with prescriptive authority to be given "as needed," unless the order is written with specific parameters that preclude independent judgment on the part of the unlicensed person, and the resident requesting the medication is aware of his or her need for the medication and understands the purpose for taking the medication. (h) Medications for which the time of administration, the amount, the strength of	A 052		

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A 052	Continued From page 2 dosage, the method of administration, or the reason for administration requires judgment or discretion on the part of the unlicensed person. (5) Assistance with the self-administration of medication by an unlicensed person as described in this section shall not be considered administration as defined in s. 465.003. 59A-36.008 (3) ASSISTANCE WITH SELF-ADMINISTRATION. (a) Any unlicensed person providing assistance with self-administration of medication must be , or older, trained to assist with self administered medication pursuant to the training requirements of Rule 59A-36.011, F.A.C., and must be available to assist residents with self-administered medications in accordance with procedures described in Section 429.256, F.S. and this rule. (b) In addition to the specifications of Section 429.256(3), F.S., assistance with self-administration of medication includes, orally advising the resident of the name and dosage of the medication and verbally prompting a resident to take medications as prescribed. (c) In order to facilitate assistance with self-administration, trained staff may prepare and make available such items as water, juice, cups, and spoons. Trained staff may also return unused doses to the medication container. Medication, which appears to have been contaminated, must not be returned to the container. (d) Trained staff must observe the resident take the medication. Any concerns about the resident's reaction to the medication or suspected noncompliance must be reported to the resident's health care provider and documented in the resident's record.	A 052		

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A 052	Continued From page 3 (e) When a resident who receives assistance with medication is away from the facility and from facility staff, the following options are available to enable the resident to take medication as prescribed: 1. The health care provider may prescribe a medication schedule that coincides with the resident's presence in the facility, 2. The medication container may be given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, 3. The medication may be transferred to a pill organizer pursuant to the requirements of subsection (2), and given to the resident, a friend, or family member upon leaving the facility, with this fact noted in the resident's medication record, or 4. Medications may be separately prescribed and dispensed in an easier to use form, such as unit dose packaging. (f) Assistance with self-administration of medication does not include the activities detailed in Section 429.256(4), F.S. (g) As used in Section 429.256(4)(h), F.S., the terms "judgment" and "discretion" mean interpreting vital signs and evaluating or assessing a resident's condition. (h) All trained staff must adhere to the facility's control policy and procedures when assisting with the self-administration of medication. This Statute or Rule is not met as evidenced by: Based on observation, record review, and interview, Employee A failed to demonstrate competency in assisting 2 of 2 sampled Residents (Resident #2 and Resident #5) with self-administration of medications. Employee A	A 052		

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A 052	Continued From page 4 did not follow the established policies and procedures during that task. The findings included: Employee A reported on at 9:00 AM that she has been working at this facility for two months and a few days. She said that she usually works on Saturdays, Sundays, and Tuesdays from 8:00 AM to 8:00 PM. Employee A also informed that she assisted residents with self-administration of medications and completed the medication training. Review of the personnel record for Employee A revealed she had completed the 6 hours of assistance with the self-administration of medication training on . Employee A, a Home Health Aide was observed, on at 12:20 PM assisting Resident #2 with medication self-administration. Employee A prepared the medications ordered without reconciling them with the Medication Observation Record (MOR). Employee A opened the medication cart, retrieved the pre-packaged medications, placed the contents/pills from the bag into a plastic cup, and handed them to Resident #2, without telling Resident #2 what they were, or what they were for. Further review revealed that the pills given to Resident #2 at noon were supposed to be given to him at 8:00 PM. Moreover, Employee A did not sign the MOR. Review of Resident #2's file and Resident Health Assessment record (AHCA form 1823) showed that the Resident was admitted to the facility on , and the form was completed on 030/1/2023. Resident #2 was diagnosed with , and . Resident #2 needed assistance with self-administration of	A 052		

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A 052	Continued From page 5 medication as indicated in Section 2 of the form. In addition, Resident #2 did not wave his right to be informed of the medications given to him. At 2:09 PM, the surveyor asked Employee A if there were any residents scheduled to receive medications at noon. Employee A answered 'No'. Soon after, the same question was formulated to the Administrator to which he first answered no, then retracted, and answered yes, after reviewing the MOR. As Employee A attempted to prepare the medication for Resident #5, on at about 2:13 PM, she took the MOR, and searched for Resident #5's name. After many failed attempts to find the resident's name and order in the MOR, the surveyor asked Employee A to indicate where she was searching for the resident's name. It became apparent then that Employee A could not accurately identify where the resident's name was written on the MOR. The Administrator was therefore asked to complete the task. At the exit meeting conducted with the Administrator on at 3:20 PM, he acknowledged the findings and recognized that Employee A needed to be retrained as she did not follow the protocol of assisting residents with self-administration of medications and could not identify where to locate residents' name on the MOR. The Administrator said that he will immediately address the concerns. Class III	A 052		
A 054	59A-36.008(5) FAC Medication - Records	A 054		

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A 054	Continued From page 6 (5) MEDICATION RECORDS. (a) For residents who use a pill organizer managed in subsection (2), the facility must keep either the original labeled medication container; or a medication listing with the prescription number, the name and address of the issuing pharmacy, the health care provider's name, the resident's name, the date dispensed, the name and strength of the drug, and the directions for use. (b) The facility must maintain a daily medication observation record for each resident who receives assistance with self-administration of medications or medication administration. A medication observation record must be immediately updated each time the medication is offered or administered and include: 1. The name of the resident and any known [illegible] the resident may have; 2. The name of the resident's health care provider and the health care provider's telephone number; 3. The name, strength, and directions for use of each medication; and, 4. A chart for recording each time the medication is taken, any missed dosages, refusals to take medication as prescribed, or medication errors. (c) For medications that serve as chemical [illegible], the facility must, pursuant to Section 429.41, F.S., maintain a record of the prescribing physician's annual evaluation of the use of the medication. This Statute or Rule is not met as evidenced by: Based on interview, observation, and record review, it was determined that the Medication Observation Record (MOR) was not consistently signed after assisting residents with self-administration of medication.	A 054		

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A 054	Continued From page 7 The findings included: Employee A, a Home Health Aide (HHA) reported on at 9:30 AM that she was the only employee working at the facility at that time. Employee A said that she has been working at this facility for two months and a few days. She said that she usually works on Saturdays, Sundays, and Tuesdays from 8:00 AM to 8:00 PM. Employee A also informed that she assisted residents with self-administration of medication and had completed the medication training. Review of the personnel record for Employee A revealed she had completed the 6 hours of assistance with the self-administration of medication training on . Review of the MOR revealed many unsigned slots since the 5th of . After questioning Employee A regarding the missing signatures from to , she replied that she does not sign the MOR. She said that HHA Employee B usually signs the MOR because she prepares or pre-packs the medications. At 12:20 PM as Employee A was preparing the medication ordered for Resident #2, it was noted that Employee A did not take the MOR. Employee A first opened up the medication cart, retrieved the pre-packaged medication, placed the contents/pills from small sealed bags into a plastic cup, and handed the pills to Resident #2. Employee A did not inform Resident #2 about the medications. Review of the MOR showed that the pills given to Resident #2 were supposed to be given at 8:00 PM. Furthermore, Employee A did not sign the MOR. On at 12:25 PM, the Administrator	A 054		

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A 054	Continued From page 8 acknowledged the findings and recognized that that the employees have not followed the protocol of assisting residents with self-administration of medications. The Administrator said that he will immediately address the concerns. Class III	A 054		