Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11911795	A. BUILDING: _____ B. WING _____	08/14/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
GOOD SAMARITAN SOCIETY-FLORIDA LUTHERAN	436 NORTH MCDONALD AVENUE DELAND, FL 32724

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A complaint investigation (complaint number 2023012248) was conducted at Blue Palms Senior Living on . Deficient practice was identified at the time of the survey.	A 000		
A 152	59A-36.014(3) FAC Physical Plant - Safe Living Environ/Other (3) OTHER REQUIREMENTS. (a) All facilities must: 1. Provide a safe living environment pursuant to section 429.28(1)(a), F.S.; 2. Be maintained free of hazards; and, 3. Ensure that all existing architectural, mechanical, electrical and structural systems, and appurtenances are maintained in good working order. (b) Pursuant to section 429.27, F.S., residents must be given the option of using their own belongings as space permits. When the facility supplies the furnishings, each resident bedroom or sleeping area must have at least the following furnishings: 1. A clean, comfortable bed with a mattress no less than 36 inches wide and 72 inches long, with the top surface of the mattress at a comfortable to ensure easy access by the resident, 2. A closet or wardrobe space for hanging clothes, 3. A dresser, or other furniture designed for storage of clothing or personal effects, 4. A table or nightstand, bedside lamp or floor lamp, and waste basket; and, 5. A comfortable chair, if requested. (c) The facility must maintain master or duplicate keys to resident bedrooms to be used in the event of an emergency. (d) Residents who use portable bedside commodes must be provided with privacy during	A 152		

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A 152	Continued From page 1 use. (e) Facilities must make available linens and personal laundry services for residents who require such services. Linens provided by a facility must be free of tears, stains and must not be . This Statute or Rule is not met as evidenced by: Based on observations, record reviews, and interviews with residents and staff, the facility failed to ensure timely repairs to air conditioner units in 12 of its 54 rooms. The findings include: An interview was conducted with Resident #2 on at 9:30 a.m. Resident #2 reported the air conditioning unit in the room stopped working around , 2023. She received a portable air conditioner unit for her living room and kitchen but it does not cool off her bedroom and bathroom. There were fans running. She reported there was a lot of hot air coming in from the window where the air conditioner was vented. She called maintenance this morning to replace a light in her bathroom, check the exhaust fan, and check the portable air conditioner unit and teach her how to use it. She reported propping her door open a few nights, but said it didn't make a difference. The air conditioner observed showing a temperature of 76 degrees. An interview was conducted with Resident #5 at 9:46 a.m. on . A temporary air conditioner was observed in her room, set at 72 degrees. She did not remember when her built-in air conditioner stopped working. An interview was conducted with Resident #6 at 10:50 a.m. on . She reported the air	A 152		

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A 152	Continued From page 2 conditioner had been broken for 3 months or more and she had a window unit. She had a portable unit but reported she did not like it, and had it taken out. She reported she was leaving soon due to the facility not repairing her air conditioner. At 11:00a.m. on , in an interview with Employee C, Maintenance, he stated Resident #4's unit had been broken for one to two months. He listed six rooms with broken units in the non-locked units. Six residents resided on the on the Memory Care Unit (MCU) at the time of the observation on . Employee C explained none of the MCU rooms had functional air conditioners and each had a portable unit. He acknowledged some companies had come out to look at the units, but was unable to provide a timeframe on when these broken units would be replaced. An interview was conducted of Resident #4 in on at 11:00 a.m. A portable air conditioner was observed, which was set at 75 degrees and the room was cooled to 74. He reported the air conditioning has been out a month or two. An interview was conducted with Employee A, Caregiver, on at 12:50 p.m. She began working here 3 weeks ago. The air conditioner was not working in the Memory Care Unit (MCU), and it has fans and portable air conditioners in the residents' rooms. The residents kept turning them off and unplugging them. Staff kept plugging them in over concern they would get too hot. The temperature was not too hot because they had fans cooling it off. Employee A stated one resident was leaving today and two more were scheduled to leave.	A 152		

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A 152	Continued From page 3 The Executive Director (ED) was interviewed at 1:07 p.m. on and paperwork was requested to show what the facility's plan was for fixing all the broken air conditioners. At 1:26 p.m. on the ED returned and explained they had received an estimate at the end of , but that another company had come out last week. He returned at 2:50 p.m. with a different estimate. He confirmed at that time he had not yet sent them to corporate for them to make a decision on the repairs. A review of the greivance log showed two different entries for "AC issues" the first week of , that he was investigating. Photographic evidence obtained. An interview was conducted with Employee B, Receptionist, on at 3:02 p.m. She reported right before summer, the air conditioners started breaking down, and she put in work orders for maintenance. Residents reported any issues to her with maintenance or air conditioners. Maintenance brought portables in immediately if the air conditioner was not working. Maintenance picks up the orders every morning. An interview was conducted with the ED at 3:25 p.m. on . He confirmed the air conditioners were not working in some of the rooms and in the MCU, so the residents had portable units or window units. A timeline on repairs could not be provided. He again explained once a proposal was approved by corporate, a time would be given when the repair company would come out to repair the air conditioners. He was asked multiple times for specific details on long the air conditioner units had not been working, but he would not give an answer.	A 152		

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A 152	Continued From page 4 Class III	A 152		