Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11969817	A. BUILDING: _____ B. WING _____	R 09/05/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
VILLAGE ON THE GREEN	515 VILLAGE PL LONGWOOD, FL 32779

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
{A 000}	Initial Comments A revisit survey to the re-licensure survey and to complaint investigations (#2023005241 and 2023005255) was conducted at Village on the Green on . . . . . The facility had uncorrected deficiencies at the time of the survey.	{A 000}		
{A 081} SS=D	429.52(1 & 7) FS; 59A-36.011( ) FAC Training - Staff In-Service 429.52(1) (1) Each new assisted living facility employee who has not previously completed core training must attend a preservice orientation provided by the facility before interacting with residents. The preservice orientation must be at least 2 hours in duration and cover topics that help the employee provide responsible care and respond to the needs of facility residents. Upon completion, the employee and the administrator of the facility must sign a statement that the employee completed the required preservice orientation. The facility must keep the signed statement in the employee's personnel record. (7) Facility staff shall participate in inservice training relevant to their job duties as specified by agency rule. Topics covered during the preservice orientation are not required to be repeated during inservice training. A single certificate of completion that covers all required inservice training topics may be issued to a participating staff member if the training is provided in a single training course. 59A-36.011 (2) STAFF PRESERVICE ORIENTATION. (a) Facilities must provide a preservice orientation of at least 2 hours to all new assisted living facility employees who have not previously	{A 081}		

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{A 081}	Continued From page 1 completed core training as detailed in subsection (1). (b) New staff must complete the preservice orientation prior to interacting with residents. (c) Once complete, the employee and the facility administrator must sign a statement that the employee completed the preservice orientation which must be kept in the employee's personnel record. (d) In addition to topics that may be chosen by the facility administrator, the preservice orientation must cover: 1. Resident's rights; and, 2. The facility's license type and services offered by the facility. (3) STAFF IN-SERVICE TRAINING. Facility administrators or managers shall provide or arrange for the following in-service training to facility staff: (a) Staff who provide direct care to residents, other than nurses, certified nursing assistants, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive a minimum of 1 hour in-service training in control, including universal precautions and facility sanitation procedures, before providing personal care to residents. The facility must use its control policies and procedures when offering this training. Documentation of compliance with the staff training requirements of 29 CFR 1910.1030, relating to borne , , may be used to meet this requirement. (b) Staff who provide direct care to residents must receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Reporting adverse incidents. 2. Facility emergency procedures including	{A 081}		

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{A 081}	Continued From page 2 chain-of-command and staff roles relating to emergency evacuation. (c) Staff who provide direct care to residents, who have not taken the core training program, shall receive a minimum of 1 hour in-service training within 30 days of employment that covers the following subjects: 1. Resident rights in an assisted living facility. 2. Recognizing and reporting resident . . . . ., neglect, and , . The facility must use its . . . . . prevention policies and procedures when offering this training. (d) Staff who provide direct care to residents, other than nurses, CNAs, or home health aides trained in accordance with rule 59A-8.0095, F.A.C., must receive 3 hours of in-service training within 30 days of employment that covers the following subjects: 1. Resident behavior and needs. 2. Providing assistance with the activities of daily living. (e) Staff who prepare or serve food, who have not taken the assisted living facility core training must receive a minimum of 1-hour-in-service training within 30 days of employment in safe food handling practices. (f) All facility staff shall receive in-service training regarding the facility's resident elopement response policies and procedures within thirty (30) days of employment. 1. All facility staff shall be provided with a copy of the facility's resident elopement response policies and procedures. 2. All facility staff shall demonstrate an understanding and competency in the implementation of the elopement response policies and procedures.	{A 081}		

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{A 081}	Continued From page 3 This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on personnel record reviews and interview, the facility failed to have documented evidence to indicate 5 of 5 sampled staff received the required in-service training pertaining to resident , neglect and , as described in 59A-36.011 ( ) F.A.C. (A, B, G, H, I). Findings: Review of personnel records revealed the following: Caregiver A was hired on . She had a 2-hour preservice training on . Caregiver B on . She had a 2-hour preservice training on . Caregiver G on . She had a 2-hour preservice training on . Caregiver H on . She had a 2-hour preservice training on . Caregiver I on . She had a 2-hour preservice training on . Although the 2-hour preservice documents listed review of , neglect and , policy and procedures, it did not indicate the duration of the training was at least 1-hour. In addition, the preservice included twenty-six additional topics that were covered, some of which also had minimum duration requirements.	{A 081}		

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{A 081}	Continued From page 4 During an interview on . . . . . at 12:43 pm, the administrator said, "they get training in Relias, and we briefly went over what our procedures are". Class III	{A 081}		
{A 090} SS=D	59A-36.011(11) FAC Training - . . . . . . (11) . . . . . . TRAINING. (a) Currently employed facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policies and procedures regarding . . . . . . (b) Newly hired facility administrators, managers, direct care staff and staff involved in resident admissions must receive at least one hour of training in the facility's policy and procedures regarding . . . within 30 days after employment. (c) Training shall consist of the information included in rule 59A-36.009, F.A.C. This Statute or Rule is not met as evidenced by: DEFICIENCY REMAINED UNCORRECTED Based on personnel record reviews and interview, the facility failed to have documented evidence to indicate 6 of 6 sampled staff received at least one hour of training in the facility's policy and procedures regarding . . . . . (. . . . .) that included information in Rule 59A-36.009, F.A.C. within 30 days of employment (A, B, G, H, I, administrator). Findings:	{A 090}		

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{A 090}	Continued From page 5 Review of personnel records revealed the following: Caregiver A was hired on . . . . . . She had a 2-hour preservice training on . Caregiver B on . She had a 2-hour preservice training on . . . . . . Caregiver G on . . . . . . She had a 2-hour preservice training on . . Caregiver H on . She had a 2-hour preservice training on . . . . . . Caregiver I on . . . . . She had a 2-hour preservice training on . The administrator on in the assisted living facility. She had a 2-hour preservice training on . Although the 2-hour preservice documents listed training on . . . . procedure, it did not indicate the duration of the training was at least 1-hour. In addition, the preservice included twenty-six additional topics that were covered, some of which also had minimum duration requirements. In addition, the document provided and identified by the administrator as being the facility's policy was in fact, word for word of regulation 59A-36.009 and not a specific policy for this facility. During an interview on . . . . . at 12:43 pm, the administrator said the regulation she provided was what her home office gave her to give the training. She said training was	{A 090}		

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{A 090}	Continued From page 6 covered in the 2-hour preservice orientation but not a total of 1-hour. She later provided a policy and said it was not used in the training for the sampled staff. Class III	{A 090}		