

Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11942892	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/04/2023
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NAME OF PROVIDER OR SUPPLIER

STREET ADDRESS, CITY, STATE, ZIP CODE

GREAT AMERICAN ASSISTED LIVING COMMUNITY

**11722 NORTH 17TH STREET
TAMPA, FL 33612**

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A 000	Initial Comments A complaint investigation (complaint number 2023013810) was conducted at Great American Assisted Living Community at Tampa on Deficiencies were identified at the time of the survey.	A 000		
A 032 SS=G	59A-36.007(7) FAC Resident Care - Elopement Standards 59A-36.007 (7) ELOPEMENT STANDARDS. (a) Residents Assessed at Risk for Elopement. All residents assessed at risk for elopement or with any history of elopement must be identified so staff can be alerted to their needs for support and supervision. All residents must be assessed for risk of elopement by a health care provider or a mental health care provider within 30 calendar days of being admitted to a facility. If the resident has had a health assessment performed prior to admission pursuant to paragraph 59A-36.006(2) (a), F.A.C., this requirement is satisfied. A resident placed in a facility on a temporary emergency basis by the Department of Children and Families pursuant to Section 415.105 or 415.1051, F.S., is exempt from this requirement for up to 30 days. 1. As part of its resident elopement response policies and procedures, the facility must make, at a minimum, a daily effort to determine that at risk residents have identification on their persons that includes their name and the facility's name, address, and telephone number. Staff trained pursuant to paragraph 59A-36.011(10)(a) or (c), F.A.C., must be generally aware of the location of all residents assessed at high risk for elopement at all times. 2. The facility must have a photo identification of at risk residents on file that is accessible to all	A 032		

AHCA Form 3020-0001

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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A 032	Continued From page 1 facility staff and law enforcement as necessary. The facility's file must contain the resident's photo identification upon admission or upon being assessed at risk for elopement subsequent to admission. The photo identification may be provided by the facility, the resident, or the resident's representative. (b) Facility Resident Elopement Response Policies and Procedures. The facility must develop detailed written policies and procedures for responding to a resident elopement. At a minimum, the policies and procedures must provide for: 1. An immediate search of the facility and premises, 2. The identification of staff responsible for implementing each part of the elopement response policies and procedures, including specific duties and responsibilities, 3. The identification of staff responsible for contacting law enforcement, the resident's family, guardian, health care surrogate, and case manager if the resident is not located pursuant to subparagraph (8)(b)1.; and, 4. The continued care of all residents within the facility in the event of an elopement. (c) Facility Resident Elopement Drills. The facility must conduct and document resident elopement drills pursuant to Section 429.41(1)(k), F.S. This Statute or Rule is not met as evidenced by: Based on record reviewed and interview, the facility failed to ensure 1 of 5 sampled staff (Wellness Director) implement the facility's elopement response procedure in accordance with the Facility's elopement policy and procedures. As a result of this failure, Resident #1, who eloped from the facility, was missing for more than 12 hours before the law enforcement	A 032			

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A 032	Continued From page 2 agency was notified that he was missing. Findings Included: A review of a facility reported incident (FRI), concerning an elopement on _____, was conducted on _____. The report stated that Resident #1 was noted to be missing from his room at 10:55p (22:55) on _____. The care staff notified the Wellness Director (via telephone), who was off the facility premises at the time. The Wellness Director then advised the care staff to search the entire community and surrounding property. At 11:04 (23:04) on _____, the care staff advised the Wellness Director (via telephone) that they had searched and could not find Resident #1 on the grounds of the facility. The care staff told the Wellness Director that he was not signed out and that he was last seen at dinner that evening (on _____). The report stated that at 9:30am on the following morning, _____, the Wellness Director made phone calls to family members and nearby hospitals in hopes of finding him. The report stated that law enforcement was notified at approximately 11:50a on _____, that Resident #1 was missing. On _____, Resident #1 returned to the facility from a local hospital. Upon his return, he was re-educated on the proper procedure for exiting the facility. An interview was conducted, with the Administrator, at 9:25a on _____. He stated that Resident #1 returned to the facility on _____, after the _____ elopement. A review of the facility's Missing Residents Policy and Procedure, on _____, revealed that it was the facility's policy was to follow specific guidelines when a resident was missing. The	A 032			

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A 032	Continued From page 3 procedure was for the Administrator, or their Assistant or Designee, to notify the local law enforcement agency upon beginning the search for the missing resident, and that once a search has been initiated, of the building grounds and road search proved to be unsuccessful, then the Administrator should be notified, and then call the law enforcement agency within 15 minutes. A review of Resident #1's record on revealed notes written by the Wellness Director. The notes stated that on , at 10:55p, Staff B contacted her stating that she went to give Resident #1 his medications and he was not in his room. Staff B asked if he was in the hospital and the Wellness Director stated he was not. The Wellness Director advised Staff B, and other staff, to check all the rooms, and outside premises, to be sure of his location. The staff checked all rooms and premises and also noticed that Resident #1 had not signed out on the facility sign out log. At 11:04p on , the staff advised the Wellness Director that Resident #1 could not be found. He was last seen at dinnertime, at 5:30p on . The Wellness Director advised the staff to keep an , out for him as he was independent and would probably return shortly. An entry on the Wellness Director's notes, dated , at 7:00a, stated that she was contacted by the shift caregiver, Staff E, who told her that Resident #1 had not returned to the facility. At 9:30a on , the Wellness Director began to call local hospitals to see if he was there. After the Wellness Director was not able to locate Resident #1 (by calling hospitals) she called his family member to see if he was there and found out he was not there. Then the Wellness Director made her first call to the local law enforcement agency, at 11:50a on , to make a missing person report (more than 12	A 032			

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A 032	Continued From page 4 hours after the facility first noticed that Resident #1 was missing). At 5:00p on , the Wellness Director found out that Resident #1 had been in a local hospital the previous night, but was discharged at 10:59a, the morning of . The facility was still unaware of Resident #1's whereabouts. An entry on the notes, dated , at 2:15a in the morning stated that the Wellness Director (who was off the facility premises at the time) was contacted by overnight caregiver, Staff F, and told that Resident #1 had returned to the facility, and that he had been at a local hospital. An interview was conducted, with the Administrator, at 1:00p on . He stated that he was first notified of Resident #1's elopement, by the Wellness Director, on the morning of . An interview was conducted with the Wellness Director at 2:15p on . In the interview she stated she was the one who was in charge when Resident #1 eloped. She stated she was at home when she got the call from the staff that he was missing, and she told the staff to do a search and when she was notified about 10 minutes later, they couldn't find him, she just told them to keep an . out (for him). The Wellness Director stated she notified the Administrator the next morning, after she found out he was still missing at 7:00a on . She stated she called the sheriff's department at 11:50am the next day, (he had been missing for over 12 hours at that point in time). Resident #1 was not located until he returned to the facility, on his own, over 24 hours later. Photographic evidence obtained.	A 032			

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A 032	Continued From page 5 Class II	A 032		
A 162 SS=D	59A-36.015(3) FAC Records - Resident (3) RESIDENT RECORDS. Resident records must be maintained on the premises and include: (a) Resident demographic data as follows: 1. Name, 2. , 3. Race, 4. Date of birth, 5. Place of birth, if known, 6. Social security number, 7. Medicaid and/or Medicare number, or name of other health insurance , 8. Name, address, and telephone number of next of kin, legal representative, or individual designated by the resident for notification in case of an emergency; and, 9. Name, address, and telephone number of the resident's health care practitioner and case manager, if applicable. (b) A copy of the Resident Health Assessment form, AHCA Form 1823 or the health care practitioner's medical examination form described in Rule 59A-36.006, F.A.C. (c) Any orders for medications, nursing services, therapeutic diets, , or other services to be provided, supervised, or implemented by the facility that require a health care provider's order. (d) Documentation of a resident's refusal of a therapeutic diet pursuant to Rule 59A-36.012, F.A.C., if applicable. (e) The resident care record described in paragraph 59A-36.007(1)(f), F.A.C. (f) A record that is initiated on admission. Information may be taken from AHCA Form 1823 or the resident's health assessment. Residents	A 162		

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A 162	Continued From page 6 receiving assistance with the activities of daily living must have their _____ recorded semi-annually. This subsection does not apply to residents who are receiving licensed hospice services when such residents, their representatives, or their physicians request in writing that _____ not be taken. (g) For facilities that will have unlicensed staff assisting the resident with the self-administration of medication, a copy of the written informed consent described in Rule 59A-36.006, F.A.C., if such consent is not included in the resident's contract. (h) For facilities that manage a pill organizer, assist with self-administration of medications or administer medications for a resident, copies of the required medication records maintained pursuant to Rule 59A-36.008, F.A.C. (i) A copy of the resident's contract with the facility, including any addendums to the contract as described in Rule 59A-36.018, F.A.C. (j) For a facility whose owner, administrator, staff, or representative thereof, serves as an attorney in fact for a resident, a copy of the monthly written statement of any transaction made on behalf of the resident as required in Section 429.27, F.S. (k) For any facility that maintains a separate trust fund to receive funds or other property belonging to or due a resident, a copy of the quarterly written statement of funds or other property disbursed as required in Section 429.27, F.S. (l) If the resident is an _____ recipient, a copy of the Department of Children and Families form Alternate Care Certification for _____, _____ (_____), CF-ES 1006, _____, which is hereby incorporated by reference and available for review at: http://www.flrules.org/Gateway/reference.asp?No=Ref-04004 . The absence of this form will not be	A 162			

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A 162	Continued From page 7 the basis for administrative action against a facility if the facility can demonstrate that it has made a good faith effort to obtain the required documentation from the Department of Children and Families. (m) Documentation of the . . . of a health care surrogate, health care proxy, guardian, or the existence of a power of attorney, where applicable. (n) For hospice patients, the interdisciplinary care plan and other documentation that the resident is a hospice patient as required in Rule 59A-36.006, F.A.C. (o) The resident's . . . , DH Form 1896, if applicable. (p) For independent living residents who receive meals and occupy beds included within the licensed capacity of an assisted living facility, but who are not receiving any personal, limited nursing, or extended congregate care services, record keeping may be limited to a log listing the names of residents participating in this arrangement. (q) Except for resident contracts, which must be retained for 5 years, all resident records must be retained for 2 years following the departure of a resident from the facility unless it is required by contract to retain the records for a longer period of time. Upon request, residents must be provided with a copy of their records upon departure from the facility. (r) Additional resident records requirements for facilities holding a limited mental health, extended congregate care, or limited nursing services license are provided in Rules 59A-36.020, 59A-36.021 and 59A-36.022, F.A.C., respectively. This Statute or Rule is not met as evidenced by: Based on record review and interview, the facility failed to ensure that residents' records contained	A 162			

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A 162	Continued From page 8 1823 health assessments that were completed as required, for 1 of 1 resident, Resident #1, whose records were reviewed. Findings Included: A review of Resident #1's record, on _____, revealed his latest 1823 health assessment dated _____. The elopement risk section of the the health assessment was left blank. (photographic evidence obtained). In an interview with the Wellness Director at 2:35pm, on _____, she stated that Resident #1's latest 1823 health assessment, dated _____, was the latest one and that he must have received it from the hospital. She did not provide an answer as to why the facility did not ensure that all the required information was filled out on the 1823 health assessment. Class III	A 162		