Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11932515	A. BUILDING: _____ B. WING _____	C 10/25/2023

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
OAKVIEW TERRACE	7220 BAILLIE DRIVE NEW PORT RICHEY, FL 34653

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments A complaint (complaint number 2023015942) in conjunction with a generator monitoring survey was conducted at Oakview Terrace on . . . . Deficiencies were identified at the time of survey.	A 000		
A 120 SS=G	429.17(3) .275(1); 59A-36.013(1) FAC Fiscal - Financial Stability 429.17 (3) In addition to the requirements of part II of chapter 408, each facility must report to the agency any adverse court action concerning the facility's financial viability, within 7 days after its occurrence. The agency shall have access to books, records, and any other financial documents maintained by the facility to the extent necessary to determine the facility's financial stability. 429.275 (1) The administrator or owner of a facility shall maintain accurate business records that identify, summarize, and classify funds received and expenses disbursed and shall use written accounting procedures and a recognized accounting system. 59A-36.013 Fiscal Standards. (1) FINANCIAL STABILITY. The facility must be administered on a sound financial basis in order to ensure adequate resources to meet resident needs pursuant to the requirements of chapter 408, part II, part I, F.S., and rule chapter 59A-35, F.A.C., and this rule chapter. This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to manage the finances in a manner to	A 120		

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A 120	Continued From page 1 avoid a cancellation of a food delivery and utility services. Findings Included: A record review of the facility's food delivery service bills conducted on . . . . . revealed as of the facility had a balance of $12,902.70 that was 31-60 days past due, and a balance of $16,564.80 that was days past due. The total amount due was $29,476.50. A record review of the facility's water bill dated conducted on revealed the current water bill for $7,673.80 and a past due balance of $106,243.17. The total amount due was $113,916.97. The bill had a due date of . A record review of the facility's electric bill conducted on . . . . . revealed as of the facility had a current electric bill of $7,880.29 and a past due balance of $26,831.43. The total amount due on was $34,711.72. A record review of a letter from a collection service agency for the phone provider conducted on . . . . . revealed the letter was dated and the facility had a past due amount of $5,173.25 with a due date of . The letter stated if not paid by the due date the services will be disconnected. During an interview with Business Office Manager conducted on . . . . . between 11:46am and 11:55am she stated bills were not getting paid and the electric company threatened to shut the utilities off. She did not know of a plan on how the	A 120		

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A 120	Continued From page 2 facility was going to pay the bills. During an interview with the Business Office Manager conducted on at approximately 12pm she stated that the food vendor cut off the food delivery, and the facility was using a staff members credit card to buy food at a local store going forward. During a phone interview with the facility's financial controller conducted on at 12:09pm he stated being aware of the outstanding balances. photographic evidence obtained Class II	A 120		