Agency for Health Care Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	AL11965130	A. BUILDING: _____ B. WING _____	01/31/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
SPRINGS OF LADY LAKE (THE)	620 GRIFFIN AVE. LADY LAKE, FL 32159

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
A 000	Initial Comments An unannounced Change of Ownership, Emergency Preparedness Plan, Extended Congregate Care, Limited Mental Health and Visitation Requirements monitoring survey was conducted January 30, 2024 through January 31, 2024 at The Springs of Lady Lake. Deficient practice was identified at the time of the survey.	A 000		
A 026	59A-36.007(2) FAC Resident Care - Social & Leisure Activities (2) SOCIAL AND LEISURE ACTIVITIES. Residents shall be encouraged to participate in social, recreational, educational and other activities within the facility and the community. (a) The facility must provide an ongoing activities program. The program must provide diversified individual and group activities in keeping with each resident's needs, abilities, and interests. (b) The facility must consult with the residents in selecting, planning, and scheduling activities. The facility must demonstrate residents' participation through one or more of the following methods: resident meetings, committees, a resident council, a monitored suggestion box, group discussions, questionnaires, or any other form of communication appropriate to the size of the facility. (c) Scheduled activities must be available at least 6 days a week for a total of not less than 12 hours per week. Watching television is not an activity for the purpose of meeting the 12 hours per week of scheduled activities unless the television program is a special one-time event of special interest to residents of the facility. A facility whose residents choose to attend day programs conducted at adult day care centers, senior centers, mental health centers, or other day programs may count those attendance hours	A 026		

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A 026	Continued From page 1 towards the required 12 hours per week of scheduled activities. An activities calendar must be posted in common areas where residents normally congregate. (d) If residents assist in planning a special activity such as an outing, seasonal festivity, or an excursion, up to 3 hours may be counted toward the required activity time. This Statute or Rule is not met as evidenced by: Based on interview and record review, the facility failed to provide diversified individual activities in keeping with each resident's needs, abilities, and interests for 2 of 6 residents sampled, Residents #6 and #14. Findings include: On 1/30/24 at 11:00 AM, an interview was conducted with Resident #6. He stated, "I don't do any activities because I am blind, so I can't do anything they offer." When asked regarding meetings with the Activity Director, Resident #6 stated, "I have never seen the Activities Director." On 1/30/24 at 11:25 AM, an interview was conducted with the Activities Director. She stated, "regarding activities for residents that are visually impaired, they would get a visual exam on the resident. If the resident was not able to participate in facility activities, they would encourage the family to assist. No visually impaired activities are offered to residents at the facility at this time." On 1/30/24 at 11:42 AM, an interview was conducted with the Licensed Practical Supervisor (LPN Sup), in regard to the visually impaired population. The LPN Sup stated, "There is only one resident that is visually impaired. We help	A 026		

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A 026	Continued From page 2 them with activities if they can't see well." Review of Resident #6's AHCA (Agency for Health Care Administration) 1823 form, the form does not document activity preferences. Under diagnosis Legal Blindness is documented. On 1/31/24 at 9:46 AM, an interview was conducted with resident #14. Resident #14 stated, "Sometimes the staff will read out instructions to me when I do some activities." When asked if she had been offered any activities specifically to accommodate her visual impairment, Resident #14 stated, "No." Review of Resident #14's AHCA 1823 form, the form does not document activity preferences. Under diagnosis Glaucoma is documented. On 1/31/24 at 10:38 AM, an interview was conducted with the Activities Director regarding what provision of activities for Resident #6 and Resident #14 related to their visual impairments is provided, the Activities Director stated, "Nothing." A request was made for the policy and procedure related to activities. On 1/31/2024 at approximately 11:32 AM the Activities Director stated, "After speaking with the Administrator I learned we do not have an activities policy." Class III	A 026		
A 084	59A-36.011(6) FAC 429.52(6), FS Training - Assis Self-Admin Meds & Med Mgmt 59A-36.011 (6) ASSISTANCE WITH THE SELF-ADMINISTRATION OF MEDICATION AND	A 084		

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A 084	Continued From page 3 MEDICATION MANAGEMENT. Unlicensed persons who will be providing assistance with the self-administration of medications as described in rule 59A-36.008, F.A.C., must meet the training requirements pursuant to section 429.52(6), F.S., prior to assuming this responsibility. Courses provided in fulfilment of this requirement must meet the following criteria: (a) Training must cover state law and rule requirements with respect to the supervision, assistance, administration, and management of medications in assisted living facilities; procedures and techniques for assisting the resident with self-administration of medication including how to read a prescription label; providing the right medications to the right resident; common medications; the importance of taking medications as prescribed; recognition of side effects and adverse reactions and procedures to follow when residents appear to be experiencing side effects and adverse reactions; documentation and record keeping; and medication storage and disposal. Training shall include demonstrations of proper techniques, including techniques for infection control, and ensure unlicensed staff have adequately demonstrated that they have acquired the skills necessary to provide such assistance. (b) The training must be provided by a registered nurse or licensed pharmacist who shall issue a training certificate to a trainee who demonstrates, in person and both physically and verbally, the ability to: 1. Read and understand a prescription label; 2. Provide assistance with self-administration in accordance with section 429.256, F.S., and rule 59A-36.008, F.A.C., including: a. Assist with oral dosage forms, topical dosage forms, and topical ophthalmic, otic and nasal	A 084		

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A 084	Continued From page 4 dosage forms; b. Measure liquid medications, break scored tablets, and crush tablets in accordance with prescription directions; c. Recognize the need to obtain clarification of an "as needed" prescription order; d. Recognize a medication order which requires judgment or discretion, and to advise the resident, resident's health care provider or facility employer of inability to assist in the administration of such orders; e. Complete a medication observation record; f. Retrieve and store medication; g. Recognize the general signs of adverse reactions to medications and report such reactions; h. Assist residents with insulin syringes that are prefilled with the proper dosage by a pharmacist and insulin pens that are prefilled by the manufacturer by taking the medication, in its previously dispensed, properly labeled container, from where it is stored, and bringing it to the resident for self-injection; i. Assist with nebulizers; j. Use a glucometer to perform blood glucose testing; k. Assist residents with oxygen nasal cannulas and continuous positive airway pressure (CPAP) devices, excluding the titration of the oxygen levels; l. Apply and remove anti-embolism stockings and hosiery; m. Placement and removal of colostomy bags, excluding the removal of the flange or manipulation of the stoma site; and, n. Measurement of blood pressure, heart rate, temperature, and respiratory rate. (c) Unlicensed persons, as defined in section 429.256(1)(b), F.S., who provide assistance with	A 084		

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A 084	Continued From page 5 self-administered medications and have successfully completed the initial 6 hour training, must obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility. The 2 hours of continuing education training may be provided online. (d) Trained unlicensed staff who, prior to the effective date of this rule, assist with the self-administration of medication and have successfully completed 4 hours of assistance with self-administration of medication training must complete an additional 2 hours of training that focuses on the topics listed in sub-subparagraphs (6)(b)2.h.-n. of this section, before assisting with the self-administration of medication procedures listed in sub-subparagraphs (6)(b)2.h.-n. 429.52 (6) Staff assisting with the self-administration of medications under s. 429.256 must complete a minimum of 6 additional hours of training provided by a registered nurse or a licensed pharmacist before providing assistance. Two hours of continuing education are required annually thereafter. The agency shall establish by rule the minimum requirements of this training This Statute or Rule is not met as evidenced by: Based on record review and interview the facility failed to ensure 2 of 6 sampled Medication Technicians completed the initial 6-hour training and/or the minimum 2 hours of continuing education training for assistance with self-administration of medications, Staff A and Staff B.	A 084		

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A 084	Continued From page 6 Findings Include: Review of the personnel record for Staff A, Medication Technician documented a hire date of 01/23/2023. Review of Staff A's Medication Technician certificate documented the date of completion as 01/19/2023. The personnel record did not contain documentation of Staff A having completed 2 hours of continuing education annually as required. Documentation of the 2 hours of continuing education annually was requested. Review of the personnel record for Staff B, Medication Technician documented a hire date of 05/20/2022. The record did not contain documentation of Staff B having completed a 6-hour Medication Technician Training for assisting with the self-administration of medications and did not provide documentation of continuing education annually. Documentation of the 6-hour Medication Technician Training and continuing education annually was requested. During an interview on 01/31/2024 at 10:12 AM the Business Office Manager stated, "[Staff B's name] medication training just expired a few weeks ago and she is working on that now. I am not sure about [Staff A's name]." The documentation for Staff B's expired 6-hours of initial training was requested, none was provided. During an interview on 01/31/2024 at 10:26 AM with Staff B, Medication Technician, she stated she did the initial training but does not remember if she has the 2-hour update or not. A request was made for the documentation of the initial 6-hour training, none was provided.	A 084		

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A 084	Continued From page 7 During an interview on 01/31/2024 at 10:40 AM the Licensed Practical Nurse Supervisor stated, "I thought [Staff A's name] had completed the required training. All staff assisting with medications are required to have the medication training before they do so." Class III	A 084		